

AI-Based Roleplay feedback Report

Video Scoring Speech Analysis

Participant: ABC
Scenario: Customer Service
Interaction

Date: 22 sep 2024

Overall Score 85



Key Metrics		Total Responses: 1500	Analyzed Texts: 1450
Metric	Value		
Most Frequent Topics	User Experience, Product Quality, Customer Support		
Sentiment Analysis	Positive, Neutral, Negative		
Emotion Detection	Happy, Frustrated, Satisfied		
Keywords	Fast delivery, Easy to use, Helpful support		
Average Sentiment Score	0.75 (Positive)		

Sentiment Analysis



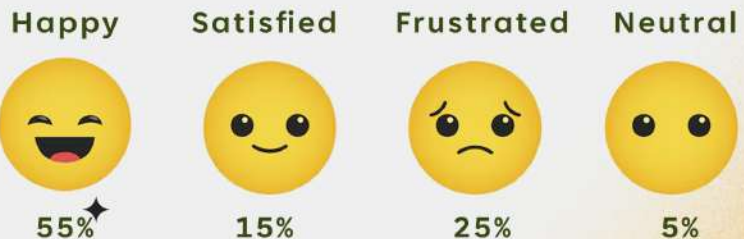
Positive: 60%
Neutral: 30%
Negative: 10%

Word Cloud



project
vaai
really
bhavesh
difficult

Emotion Detection



Example Comments

- Positive Sentiment:**
 - "The product quality is outstanding and the user experience is seamless. Highly recommend!"
- Neutral Sentiment:**
 - "The product is okay, but there are areas for improvement in the customer support."
- Negative Sentiment:**
 - "I am frustrated with the slow response time from customer support."