

BHAVESH LULLA

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OBJECTIVE

I am an individual who is looking to build a career in a growing organization where I can get the opportunities to prove my abilities by accepting challenges and achieve the goals set thereby leading to the growth of the organization with zeal.

EDUCATION

Shri Vile Parle Kelavani Mandal's Institute of Technology, Dhule 2019–2023
Bachelor of Technology (Information Technology) | CGPA – 8.1 / 10

SKILLS

Technical Skills: ServiceNow, Python, SQL, HTML/CSS, JavaScript, Power BI, GitHub, Excel

Soft Skills: Communication, Teamwork, Problem Solving, Self-Motivation, Critical Thinking

WORK EXPERIENCE

Senior Associate September 2023 – Current
Genpact *Noida, Uttar Pradesh, India*

- Completed compliance training on ServiceNow, gaining expertise in platform configurations, change management, and best practices.
- Collaborated with cross-functional teams to achieve project-specific challenges, demonstrating efficient problem-solving skills.
- Developed and maintained documentation and user guides for ServiceNow configuration.
- Ensured the timely resolution of incidents and service requests by staying updated on the latest ServiceNow features, enhancements, and industry best practices.

Python Intern October 2020 – January 2021
Suven Consultants *Pune, Maharashtra, India*

- Completed a dynamic internship focused on Python Fundamentals, gaining practical experience in key programming concepts.
- Assisted in developing Python scripts for data cleaning, analysis, and predictive modeling, as part of an agile team.
- Engaged in peer code reviews to enhance learning, constantly seeking opportunities to deepen understanding and apply best practices in Python development.

PROJECTS

1. Netflix Data Cleaning and Analysis Project

Description:

- Utilized Python and SQL for cleaning and analyzing Netflix datasets to extract meaningful insights.
- Performed data wrangling and preprocessing to ensure data quality.
- Created visualizations to represent findings and trends.
- Tools & Technologies: Python, SQL, Pandas, Matplotlib.

2. Weather App

Description:

- Developed a weather application using HTML, CSS, and JavaScript to display real-time weather information.
- Integrated API to fetch weather data based on user input.
- Implemented responsive design to ensure compatibility across devices.
- Tools & Technologies: HTML, CSS, JavaScript, OpenWeatherMap API.

3. Cricket Data Analytics Project

Description:

- Utilized web scraping techniques to collect cricket data from various sources.
- Cleaned and processed the data using Python and Pandas.
- Created interactive dashboards and visualizations in Power BI to present insights.
- Tools & Technologies: Python, Pandas, Power BI.

CERTIFICATIONS

- Certified Implementation Specialist – Human Resources (2024)
- Certified Implementation Specialist – IT Service Management (2024)
- ServiceNow Certified System Administrator (2023)
- TCS ION Career Edge - Young Professional Program (2020)

AWARDS & ACHIEVEMENTS

- Led the college cricket team to the runner-up position in the highly competitive inter-college cricket tournament.
- Completed over 500 algorithmic and coding challenges on platforms like LeetCode and GeeksforGeeks, illustrating a strong commitment to continuous learning and demonstrating advanced problem-solving skills within a competitive coding landscape.