BHAVIK DHABALE

BE , MBA - Telecom & Marketing Management

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BRIEF SUMMARY

Dynamic BI Analyst with 2.6 years of experience in Fintech, Telecom, and FMCG sectors. Proficient in Business Intelligence, data analysis, business strategy, and database management. Skilled in leveraging advanced data analysis, SQL, and Tableau to extract and present data-driven insights, driving customer success and strategic recommendations.

KEY EXPERTISE

Teamwork   Data Analysis   Problem Solving   Data Cleaning   Power BI   Python   SQL   Machine Learning
Tableau

EDUCATION

MIT - School of Management	2018 - 2020
MBA - Telecom And Marketing Management - Marketing	Percentage: **62.97 / 100**	

Karmaveer Dadasaheb Kannamwar Engineering College	2013 - 2018
BE - Electrical and Electronics Engineering	CGPA : **6.07 / 10**	

Prerna Junior College, Nagpur	2012
12th	Nagpur	Percentage: **60.17 / 100**	

Railway Mens Highschool, Nagpur	2010
10th	MSBSHSE	Percentage: **74 / 100**	

PROFESSIONAL EXPERIENCE

MINDGATE SOLUTION PVT LTD | IT / ITES | FINTECH   15 Nov, 2021 - 09 Feb, 2024

Software Analyst
Key Skills:

Client Services   Dynatrace monitoring   Customer Interaction   Communications   Adaptibilty   CRM   Excel   Power BI
SQL

PROJECT:- TWO WAY RECONCILATION BETWEEN CBS AND NPCI
1. Data Collection and Collation: Data is collected and collated from both NPCI and CBS on a daily basis. This involves gathering transactional data from both systems.
2. GL Data Usage: General Ledger (GL) data is utilized as per the variant data requirements. This could involve using specific data sets for reconciliation purposes.
3. Data Segregation: Data is segregated based on various parameters, possibly transaction types, account types, etc. This step ensures that data is organized properly for further processing.
4. Data Movement to Server: The collated data is moved to a server using an arcon tool. This involves specifying the source path and executing the data transfer process.
5. Multiple Data Collation Processes: Depending on the situation and requirements, multiple data collation processes are followed. This flexibility allows for adapting to different scenarios effectively.
6. Dashboard Creation: Dashboards are created based on the collated data to visualize key metrics and insights. This could include reports on Person-to-Merchant (P2M), Person-to-Person (P2P) transactions, both inward and outward.
7. Root Cause Analysis: Root cause analysis is conducted for any discrepancies or issues identified in the reconciliation process. This helps in understanding the reasons behind any discrepancies and taking corrective actions.
8. UPI Infrastructure Knowledge: Understanding of Unified Payments Interface (UPI) infrastructure is essential for effectively reconciling transactions. This includes knowledge of servers, JVMs, coordination with Middleware (MW), Operating Systems (OS), Databases (DB), and Network (NW) teams.
9. Client Handling: Handling client queries and concerns related to transactions and reconciliation is part of the process. This involves effective communication and problem-solving skills.
10. Daily Report Generation: Daily reports are generated summarizing the reconciliation process and highlighting any exceptions or discrepancies.

Tools Used: Oracle DB, Linux, Power BI, and Microsoft Excel are the tools utilized in various stages of the reconciliation process.

INTERNSHIPS

IG International
Marketing Trainee

08 Feb, 2021 - 08 May, 2021

Key Skills: ABM   Tableau   ZOHO CRM   Dashboard   Business Model   Marketing

1. Implementing ABM methodology for lead generation and customer retention using ZOHO CRM tools, designing daily dashboards.
2. Managing nationwide sales team, overseeing daily activities from sales operations to procurement, lead conversion, and product delivery.
3. Generating monthly sales reports, conducting revenue and yield analysis of diverse customer segments for informed business decisions and credit evaluation.
Tools Used: ZOHO CRM, Tableau, Microsoft Excel

Tata Teleservices limited
Marketing Trainee

29 Apr, 2019 - 29 Jun, 2019

Key Skills:

Cold Calling   Marketing   Market Analysis   Market Research   Lead Generation   Lead convertion

Primary Data collection   Field work

To study Market potential for B2B services of TTSL in Pune

PROJECTS

HR Analysis Dashboard Report

01 Mar, 2024 - 15 Mar, 2024

Key Skills: DAX   Visualization   Excel   Dashboard   Business Analysis

Developed a comprehensive HR Analysis Dashboard using Power BI and Excel
Implemented real-time data visualization for workforce insights
Conducted recruitment analytics to track hiring trends
Analyzed diversity and inclusion metrics
Monitored new hiring activity and separations region-wise to inform HR strategies

Frinsley Bank Credit Card Module

01 Dec, 2023 - 15 Dec, 2023

Team Size: 5

Key Skills: User story   Prototype   Process Flow Diagram   Agile

Conducted requirement gathering for Frinsley Bank credit card module
Developed detailed user stories for module functionality
Created prototypes to visualize and refine user interfaces
Designed comprehensive process flow charts to outline system operations

House Price Prediction

Key Skills: Python   Linear Regression   Logistics Regression   Power BI   Excel

Performed data preprocessing for house price prediction model
Conducted data cleaning to ensure quality and consistency
Designed and implemented machine learning model
Tuned hyperparameters to optimize model performance

ASSESSMENTS / CERTIFICATIONS

Advanced excel certificate from udemy platform

Pursuing business analyst certificate from udemy platform

Data science statistics for data scientist and business analytics on udemy platform

Pursuing data science using excel, spss, R, python from nareshit technology

Software testing manual

POWER BI

PERSONAL INTERESTS / HOBBIES

- Swimming , Gym

PERSONAL DETAILS

Gender: Male

Marital Status: Single

Current Address: PLOT NO:06 MITRA NAGAR POST OFFICE BHAGWAN NAGAR NAGPUR 440027, Nagpur, Maharashtra, India

Emails: bhavikdhabale06@gmail.com , dhabalebhavik09@gmail.com

Date of Birth: 06 Mar, 1994

Known Languages: English , Marathi , Hindi

Permanent Address: Plot no. 6, Mitra Nagar, Nagpur, Maharashtra, India - 440027

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I hereby declare that above mentioned information is correct and true to best of my knowledge.

Signature:

Name: **Place:**