Intro to Data Science - HW 11

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```
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```

Attribution statement: (choose only one and delete the rest)

```
# 1. I did this homework with the help from Shruti Rao, but did not cut/paste any code.
```

Text mining plays an important role in many industries because of the prevalence of text in the interactions between customers and company representatives. Even when the customer interaction is by speech, rather than by chat or email, speech to text algorithms have gotten so good that transcriptions of these spoken word interactions are often available. To an increasing extent, a data scientist needs to be able to wield tools that turn a body of text into actionable insights. In this homework, we explore a real **City of Syracuse dataset** using the **quanteda** and **quanteda.textplots** packages. Make sure to install the **quanteda** and **quanteda.textplots** packages before following the steps below:

Part 1: Load and visualize the data file

A. Take a look at this article: https://samedelstein.medium.com/snowplow-naming-contest-data-2dcd38272caf (https://samedelstein.medium.com/snowplow-naming-contest-data-2dcd38272caf) and write a comment in your R script, briefly describing what it is about.

#The data discusses the most common names chosen by people and the writer's opinions on the snow plow naming contest data.

- B. Read the data from the following URL into a dataframe called **df**: https://intro-datascience.s3.us-east-2.amazonaws.com/snowplownames.csv (https://intro-datascience.s3.us-east-
 - 2.amazonaws.com/snowplownames.csv)

```
library(tidyverse)
```

```
## — Attaching core tidyverse packages -
                                                              - tidyverse 2.0.0 —
## √ dplyr
             1.1.2
                        ✓ readr
                                    2.1.4
                                    1.5.0
## √ forcats
              1.0.0

√ stringr

## √ ggplot2 3.4.2
                        √ tibble
                                    3.2.1
## ✓ lubridate 1.9.2
                        √ tidyr
                                    1.3.0
## √ purrr
               1.0.1
## — Conflicts —
                                                        - tidyverse_conflicts() -
## X dplyr::filter() masks stats::filter()
                    masks stats::lag()
## X dplyr::lag()
### i Use the conflicted package (<http://conflicted.r-lib.org/>) to force all conflicts to becom
e errors
```

```
df <- data.frame(read_csv("https://intro-datascience.s3.us-east-2.amazonaws.com/snowplownames.cs
v"))</pre>
```

```
## Rows: 1907 Columns: 5
## — Column specification —
## Delimiter: ","
## chr (3): submitter_name_anonymized, snowplow_name, meaning
## dbl (1): submission_number
## lgl (1): winning_name
##
## i Use `spec()` to retrieve the full column specification for this data.
## i Specify the column types or set `show_col_types = FALSE` to quiet this message.
```

C. Inspect the **df** dataframe which column contains an explanation of the meaning of each submitted snowplow name?

```
str(df)
```

#Each submitted snowplow name's significance is explained in the "meaning" column.

D. Transform that column into a **document-feature matrix**, using the **corpus()**, **tokens()**, **tokens_select()**, and **dfm()** functions from the quanteda package. Do not forget to **remove stop words**.

```
#install.packages("quanteda")
library(quanteda)
```

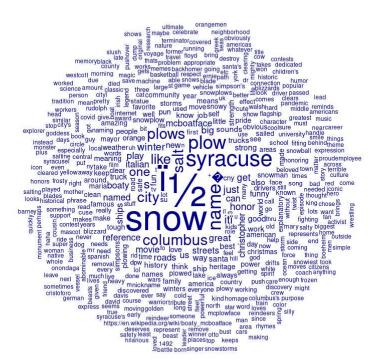
```
## Warning in stringi::stri_info(): Your current locale is not in the list of
## available locales. Some functions may not work properly. Refer to
## stri_locale_list() for more details on known locale specifiers.

## Warning in stringi::stri_info(): Your current locale is not in the list of
## available locales. Some functions may not work properly. Refer to
## stri_locale_list() for more details on known locale specifiers.
```

```
## Package version: 3.3.0
## Unicode version: 13.0
## ICU version: 66.1
## Parallel computing: 16 of 16 threads used.
## See https://quanteda.io for tutorials and examples.
snowcorp <- corpus(df$meaning, docnames=df$submission_number)</pre>
## Warning: NA is replaced by empty string
Token <- tokens(snowcorp, remove_punct=TRUE)</pre>
Token nostop <- tokens select(Token, pattern = stopwords("en"), selection = "remove")
SnoDFM <- dfm(Token nostop, tolower = TRUE)</pre>
SnoDFM
## Document-feature matrix of: 1,907 documents, 2,810 features (99.83% sparse) and 0 docvars.
       features
##
## docs red nose cuts storm may near ocean like everyone else
##
      1
          1
                1
                     1
                           1
                               0
                                     0
                                           0
                                                0
                                                          0
      2
          0
                0
                               1
                                     1
                                                1
                                                               1
##
                     0
                           0
                                           1
                                                          1
##
      3
          0
                0
                     0
                               0
                                     0
                                           0
                                                0
                                                               0
      4
          0
                     0
                           0
                                     0
                                                               0
##
                                                1
                                                          0
      5
                0
                           0
                                     0
##
          0
                     0
                               0
                                           0
                                                0
                                                          0
                                                               0
      6
          0
                0
                     0
                           0
                               0
                                     0
                                           0
                                                0
                                                          0
##
## [ reached max_ndoc ... 1,901 more documents, reached max_nfeat ... 2,800 more features ]
```

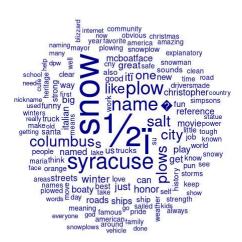
E. Plot a word cloud where a word is only represented if it appears at least 2 times in the corpus. Hint: use textplot_wordcloud() from the quanteda.textplots package:

```
#install.packages("quanteda.textplots")
library(quanteda.textplots)
textplot_wordcloud( SnoDFM,min_count = 2)
```



F. Next, increase the minimum count to 10. What happens to the word cloud? Explain in a comment.

textplot_wordcloud(SnoDFM,min_count = 10)



#The new word cloud is less complex than the previous word cloud. It is comparatively easy to re ad.

G. What are the top 10 words in the word cloud?

Hint: use textstat_frequency in the quanteda.textstats package

```
#install.packages("quanteda.textstats")
library(quanteda.textstats)
library(quanteda)
textstat_frequency(SnoDFM,10)
```

```
##
        feature frequency rank docfreq group
## 1
              1/2
                        432
                                       143
                                1
                                              all
## 2
               ï
                        336
                                2
                                       147
                                              all
                                       292
                                              a11
## 3
           snow
                        321
                                3
## 4
                        174
                                4
                                       164
                                              all
      syracuse
## 5
                                5
                                       136
                                              all
           name
                        142
## 6
           plow
                        140
                                6
                                       130
                                              all
## 7
           salt
                        104
                                7
                                        83
                                              all
## 8
                        100
                                8
                                        98
                                              all
          plows
## 9
      columbus
                        100
                                8
                                        96
                                              all
## 10
                                        94
           city
                         96
                               10
                                              all
```

H. Explain in a comment what you observed in the sorted list of word counts.

#The sorted list contains terms that are in descending order and are ordered in descending order. The first two row contains symbols.

Part 2: Analyze the sentiment of the descriptions

###Match the review words with positive and negative words

A. Read in the list of positive words (using the scan() function), and output the first 5 words in the list.

https://intro-datascience.s3.us-east-2.amazonaws.com/positive-words.txt (https://intro-datascience.s3.us-east-2.amazonaws.com/positive-words.txt)

There should be 2006 positive words words, so you may need to clean up these lists a bit.

```
URL <- ("https://intro-datascience.s3.us-east-2.amazonaws.com/positive-words.txt")
positiveword <- scan(URL, character(0), sep = "\n")
positiveword <- positiveword[-1:-34]</pre>
```

B. Do the same for the the negative words list (there are 4783 negative words):

https://intro-datascience.s3.us-east-2.amazonaws.com/negative-words.txt (https://intro-datascience.s3.us-east-2.amazonaws.com/negative-words.txt)

```
URL1 <- ("https://intro-datascience.s3.us-east-2.amazonaws.com/negative-words.txt")
negativeword <- scan(URL, character(0), sep = "\n")
negativeword <- negativeword[-1:-34]</pre>
```

C. Using **dfm_match()** with the dfm and the positive word file you read in, and then **textstat_frequency()**, output the 10 most frequent positive words

```
positiveDFM <- dfm_match(SnoDFM, positiveword)
positiveFrequency <- textstat_frequency(positiveDFM)
positiveFrequency[1:10, c("feature","frequency")]</pre>
```

```
feature frequency
##
## 1
         like
        honor
## 2
                       47
## 3
        great
                       43
## 4
                       28
         good
## 5
                       27
           fun
## 6
       strong
                       25
                       23
## 7
         best
## 8
         love
                       21
## 9
         work
                       21
## 10
        clear
                       19
```

D. Use R to print out the total number of positive words in the name explanation.

```
print(nrow(positiveFrequency))
```

```
## [1] 211
```

E. Repeat that process for the negative words you matched. Which negative words were in the name explanation variable, and what is their total number?

```
negativeDFM <- dfm_match(SnoDFM, negativeword)
negativeFrequency <- textstat_frequency(negativeDFM)
negativeFrequency[1:10, c("feature","frequency")]</pre>
```

```
##
      feature frequency
         like
## 1
                       88
## 2
        honor
                       47
## 3
        great
                      43
## 4
         good
                       28
## 5
          fun
                       27
## 6
                       25
       strong
## 7
         best
                       23
         love
                       21
## 8
## 9
         work
                       21
## 10
        clear
                       19
```

```
print(nrow(negativeFrequency))
```

```
## [1] 211
```

F. Write a comment describing what you found after exploring the positive and negative word lists. Which group is more common in this dataset?

The negative frequency list contains the most frequent negative terms, which are listed in de scending order. The positive frequency list contains the most frequent positive terms, which are listed in descending order.

G. Complete the function below, so that it returns a sentiment score (number of positive words - number of negative words)

```
doMySentiment <- function(posWords, negWords, stringToAnalyze ) {
  sentimentScore = match(stringToAnalyze, positiveword,nomatch=0)-match(stringToAnalyze,
  negativeword,nomatch=0)
   return(sentimentScore)
}</pre>
```

H. Test your function with the string "This book is horrible"

```
doMySentiment(positiveword, negativeword, "This book is horrible")
```

```
## [1] 0
```

I. Use the syuzhet package, to calculate the sentiment of the same phrase ("This book is horrible"), using syuzhet's **get_sentiment()** function, using the afinn method. In AFINN, words are scored as integers from -5 to +5:

```
#install.packages("syuzhet")
library(syuzhet)
get_sentiment("This book is horrible", method="afinn")
```

```
## [1] -3
```

In a block comment, compare the results of your function with the get_sentiment function

#The sentiment score of "This book is horrible" is -3 according to the AFINN approach, and I received a sentiment score of 0 from doMySentiment function.