

## Project Design Phase

### Problem – Solution Fit

Date	16 FEB 2026
Team ID	LTVIP2026TMIDS47541
Project Name	OrderOnTheGo
Maximum Marks	2 Marks

#### **Problem – Solution Fit Overview:**

The **Problem–Solution Fit** ensures that *OrderOnTheGo* addresses key gaps in the local food delivery experience and aligns with the real needs of both **customers** and **restaurant owners**. This validation is essential before scaling the platform or adding advanced features.

#### **Purpose:**

- Bridge the gap between **local customers** and **undiscovered restaurants** through a unified digital platform.
- Offer a **simple, seamless food ordering experience** with cart, order tracking, and real-time updates.
- Provide a **restaurant dashboard** for easy product management and order handling.
- Give **admins control** to promote restaurants and maintain platform quality.
- Empower small/local restaurants with **tech access** and digital visibility without high platform fees.

#### **Problem Statement:**

Many customers and small restaurant owners face challenges such as:

- **Limited visibility** of local eateries on major delivery platforms
- **Lack of a tailored platform** for smaller towns, hostels, and campuses
- **Complex or outdated interfaces** in existing apps
- **High platform commissions** that discourage small restaurants from going online
- **No simple dashboard** for restaurants to manage menus and orders
- **Lack of control** for admins to monitor or promote restaurants based on performance

#### **Solution:**

**OrderOnTheGo**, a MERN-stack food ordering platform, offers:

- A responsive, modern **user interface** for easy restaurant discovery and food ordering

- **User and restaurant authentication**, along with role-based dashboards
- **A restaurant dashboard** to add/edit/delete products and manage live orders
- **A cart-based order flow** with real-time tracking of placed orders
- **Admin features** for viewing all restaurants, tracking user activity, and promoting vendors
- **A low-cost or commission-free model** to support small food businesses
- Potential for **rating, review, and future delivery integration** in upcoming versions