# **EDUCATION**

# ARUNA ASAF ALI GOVERNMENT SARVODAYA KANYA VIDYALAYA

• 10th passed From CBSC Board.

NIOS (NATIONAL INSTITUTE OF OPEN SCHOOLING )

• 12th passed From NIOS.

DELHI UNIVERSITY ( OPEN LEARNING)

SOL B.A PROGRAM.

# PRIYA SAINI

#### **BACKEND EXECUTIVE**

#### **PROFILE**

- Accomplished Backend executive with 2 years' experience In Shiva enterprises. Experience in managing staff, keep office documents secure, handling team
- Enthusiastic Team leader with 1/5 years' experience in DMS (Debt management services private limited, in Banking Recovery (collection work), and also have knowledge of customer service.

#### CONTACT

PHONE: 9354684228

ADDRESS: C-1080B, sangam vihar

New delhi -110081

**EMAIL:** 

priyasaini.priya2000@gmail.com

Birth date : 15-03-2002

# **WORK EXPERIENCE**

### SHIVA ENTERPRISES (BACKEND EXECUTIVE)

4-Feb2021 To Till now

- Responsibilities: Gathering and processing Research Data, Performing basic admin duties including printing, sending, emails, maintain & secure office agreements, KYC, and bills.
- Administrative support for all data entry on daily basis with MS Excel, and Maintain also MIS Report.

# DMS (DEBT MANAGEMENT SERVICE) Team Leader

19-Dec2019-To 30-oct-2020

- Responsibilities:- phone calls with customer, and convince to pay Loan Emi, handling team, & shared daily basis DRR with Team to achieve month target,
- Maintain all teammate performing MIS report based on his daily collection ,
- May assist in scheduling and coordinating Team activities.
- Maintain positive communication and healthy discussion between the team.

## **SKILLS**

- Advanced knowledge of computer (MS WORD, MS EXCEL, and Pivotable).
- Internet suffering: Go daddy webmail, MS outlook, Gmail.
- Leadership Quality
- Problem-solving abilities
- Work ethics
- Creative mindset
- Work flexibility
- Desire to learn new things
- Responsibily taker