

Dishank Tyagi

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Providing Exceptional Service ... Building Loyal Relationships ... Solving Problems ...

Dynamic customer service professional experienced in both call-center and face to face customer dealing.

Productive relationship builder; excel at listening to customer needs, articulating product benefits and creating solutions that provide value to the customer.

Highly professional--dependable, reliable and able to perform duties with minimal supervision.

Willing to relocate: Anywhere

Personal Details

Date of Birth: 1991-08-06

Eligible to work in: India

Work Experience

Customer Escalation Desk

Urban Company - Noida, Uttar Pradesh

March 2024 to Present

To provide resolution against the complaints of customers and professionals.

Sales executive

ASCO Motors Kawasaki - Noida, Uttar Pradesh

December 2023 to February 2024

I was supposed to handle sales, taking care of inventory, maintaining stock report, billing, maintaining file of the customers and sending them to RTO.

Inventory Executive

Fabhotels.com - Gurugram, Haryana

October 2017 to July 2018

I was supposed to manage (block/open) the rooms on the properties nationwide according to the needs and number of customers while keeping in mind ongoing maintenance and services on the properties.

Counsellor

International Fashion Academy - Delhi, Delhi

2014 to 2015

My key role there was to listen the needs of enrollee and suggesting them a course as per their point of interest. While, making them understand the fee structure.

Education

Diploma in Aviation, hospitality and travel management

Frankfinn institute of air hostess training - Delhi, Delhi

2010 to 2011

12th Pass

Holy convent public school - Delhi, Delhi

2008 to 2009

Skills / IT Skills

- Customer service
- Organisational skills
- Communication skills
- Leadership
- Adaptability
- Sales
- Marketing
- Negotiation