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D.O.B- (4<sup>th</sup> JUL 1996)

## EDUCATION

**10<sup>th</sup> - CBSE Board**  
2012

**12<sup>th</sup> - CBSE Board**  
2014

**ADSE (Advance Diploma In  
Software Engineering)**

- DICS Institute, Delhi
- 2014-2017

**DOEACC 'A' LEVEL (ADSE)**

- NIELIT
- 2014-2017

## SKILLS

- HTML • TDL
- TALLY.ERP
- MS-OFFICE

## HOBBIES

- Driving
- Travelling
- Reading Books

## KEY POINTS

- Growth Oriented
- Leadership Quality
- Ms-Excel Reporting
- TDL customization, add-ons, other modules, etc.

# ARYAN CHAUHAN

## Key Account and Servicing Executive

Seeking an opportunity to establish myself with an organization that provides a demanding job to demonstrate inventive skills and industrious work. At the same time being proficient in the organization and utilizing the skills and experience for the company's growth and learning new skills.

## WORK EXPERIENCE

### Tendencys Innovation Pvt Ltd (Envia Shipping) at Noida-15, UP-

**Client Support & Key Account Manager**  
(April 2023 - Present)

Working as a key account manager here, I am handling hard-core support profiles.

Here as a client servicing and technical support executive, I provide support to key clients via chat, emails, social media, and calls.

Also, I started leading a team for the support department by taking care of key clients for their issues and other communications required in terms of retaining them.

### Qpe India Pvt Ltd at Sultanpur, South Delhi-

**Onboarding Specialist & Support Assistant**  
(Sep 2021 - Mar 2022)

Being in a merchant onboarding and operation Team, I was assigned all respective operational management work & tasks for merchants' issues and taking care of their onboarding.

Being the head of the operation team, I used to take care of the tasks given to the team & work done by coordinating with all the management levels, and higher authorities to smoothen the process.

### HBS Solution Pvt Ltd at Pitampura, New Delhi-

**TDL Developer and Query Support Executive**  
(Mar 2018 - Apr 2020)

Was into providing the solutions to the clients in add-on modules and assisting in buying them as per their requirement from the control center of the tally shop.

Handling different accounts for their e-commerce module software.

Understanding clients' needs and providing the best solutions accordingly.

Developing customized software modules with TDL programming language as per the client's requirement.

## ACHIEVEMENTS & AWARDS

Our TDL team stands in 1st Place for the TDL customization in the Diwali Scheme at HBS Solution Pvt Ltd in 2018.