



SHARIK IDRISHI

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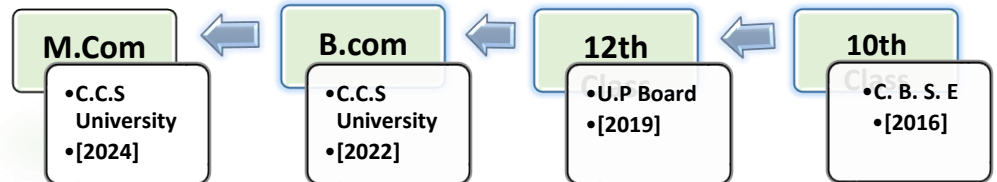
LINKEDIN: [@Sharik idrishi](#)

Address: 530, B-2, Rajiv Nagar ,
Mandoli Dehli 110093

CAREER OBJECTIVE

Secure a position that will enable me to use my strong communication and organization skills, customer service background. I have 2.5 years of combined experience in e commerce platform and broking industry. Experience in cash handling and possess strong reading writing skills

QUALIFICATIONS



CERTIFICATIONS

- Financial Accounting and Tally with GST Certification with “A” Grade
- NISM-Series XII: Securities Market Foundation Certification Examination.

Skills:

- Excellent communication
- Work quickly and efficiently
- Great coworker and Multitasker
- Time management , Quick learner
- Negotiation and customer care
- Interpersonal skills
- Communicate at all time

WORK EXPERIENCE:

BACKEND OPERATION MANAGER

Regal Fashion E-COMMERCE

- **Duration:** [2022] - [2024]
- Developed and implemented customer service policy that improved responses and reduce customer complaints
- Established and maintained relationships with key clients, including Meesho, Flipkart, and Amazon.
- Monitored customer feedback and provided feedback to management , resulting in the implementation of a new customer policy that increase customer retention

PERSONAL DETAILS

- Father's Name: Javed Idrishi
- Date of Birth: 1st January 2000
- Sex: Male
- Marital Status: Unmarried

Relationship Manager

Motilal Oswal financial services limited

- Developing and sustaining solid relationships with customers to encourage repeat business
- Resolved a high profile customer distribute resulting in a positive resolution and increase customer loyalty

BUISNESS DEVELOPMENT MANAGER

Stoxkart smc

- Analyzing customer inquiries by providing information on products/services.
- Coordinate with leadership implement new business strategies

DECLARATION

I hereby declare that all the above-mentioned information given by me is true and correct to the best of my knowledge and belief.