CURRICULUM VITAE

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OBJECTIVES:

 Aspiring to work in a company where I can put my skills in best possible way to enhance may as well as company's growth. Believe in team spirit.

PROFESSIONAL PROFILE:

- Having 4.5 years of Experience of as an Accountant KGN RoadLines.
- Having **3 Months** of Training experience in the area of Salesforce.com CRM platform using **Salesforce Admin**, **Visual force & Apex classes** with substantial experience in Salesforce.com Administration.
- Experience in SFDC development using Apex classes and Triggers, Visual Force, Force.com IDE, SOQL.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and actions.
- Experience in data migration using Import wizard, Apex Data Loader, Workbench.
- Experience in deployment using ANT, Force.com IDE, Change sets.
- Developed SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
- Proficiency in Object Oriented Languages like Java.
- Having good knowledge in querying databases such as SOQL queries using Force.com Explorer.

Salesforce Technical SKILLS:

- Creating GUI and complete App using Salesforce SANDBOX (in accordance to client's requirements).
- Creating parent-child relationship between different objects.

- Communicating with internal/external users to determine specific requirements and expectations; managing client expectations as an indicator of quality
- Creating and managing the estimates, project plan, project schedule, resource allocation and expenses to ensure that targets were reached.

Organization: Convergent Learning Solutions, **Noida** (201301) as Trainee from 13th Nov'23 to Till Date.

Project Title : EHS System
Client : Salesforce.com

Description: To automate daily activity of organization.

Technology: Apex, Visualforce, Data migration.

Tools used : Workbench, Data Loader

- **Responsibilities**: Helped customers in developing and achieving a wide variety of Salesforce functionalities & features:
- Worked on various Salesforce.com standard objects like Accounts, Contacts, Cases, Opportunities, Products, Opportunity Line Items, Leads, Campaigns, Reports and Dashboards.
- Created Custom objects to build new application functionality in the Salesforce.com
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
- Created new user accounts and configure Salesforce.com to fit security needs at the user and organization levels.
- Develop and execute test plans and test cases for Salesforce applications
- Identify, analyse, and document defects, errors, and inconsistencies in Salesforce applications
- Perform functional, regression, and integration testing of Salesforce applications
- Develop and maintain automated test scripts for Salesforce applications
- Perform manual and automated testing of Salesforce applications
- Collaborate with developers and other stakeholders to ensure quality of Salesforce applications
- Monitor and report on test progress and results
- Provide feedback and recommendations to improve Salesforce applications
- Ensure compliance with Salesforce best practices and standards
- Stay up-to-date with Salesforce releases and changes
- Provide technical support and troubleshooting for Salesforce applications

- Developed SOQL and SOSL queries to get data from different related objects.
- Developed Apex Classes & Triggers to implement the business logic as per the requirements.
- Developed Visualforce page using the extension controller according to the clients' requirement.
- Responsible for understanding the data migrating requirements and analyze data to be loaded from legacy systems to Salesforce.com
- Configured the Salesforce.com environment.
- Created email templates, approval processes, approval page layouts and defined approval actions on them to automate the processes

Academic Qulification

- B.Com From MGS UNIVERSITY BIKANER(2018)
- Diploma in Data **Analyst** Alma Better(2023)
- Salesforce Developer Convergent Learning Solutions (2024)

Accounting knowledge

- Proficiency in Accounting Software
- Financial Reporting and Analysis
- Tax Preparation and Compliance

Data Analysis Skills

- Data Cleaning and Preparation
- Statistical Analysis
- Data Visualization
- SQL Proficiency

Technical proficiency Salesforce

- Salesforce.com CRM customization
- Apex Class and Trigger Development
- Visual Force Pages Development
- Force.Com IDE and eclipse
- Software Skills
- Creating of Objects and Fields
- Creation of Profile & Roles.

Personal Details:

Date of Birth - 15-Sep'1997
Marital Status - UnMarried
Languages Known - English, Hindi

I hereby state the information provided herewith is true to the best of my knowledge and proof of the same shall be furnished whenever requested.

Bharat Kumar