TARUN KUMAR

Senior Catalogue Executive

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NEW DELHI

WORK EXPERIENCE

Rartogo Tech Private Limited

Senior catalogue Executive

Mar 2023- Current

- Start by thoroughly understanding the client's requirements and the specific spare parts they need in both the US and Middle East markets.
- Digitize the existing client catalog into Excel or another suitable format. This includes creating a structured spreadsheet with product names, descriptions, prices, part numbers, and any other relevant information.
- Research and identify potential suppliers for manufacturing spare parts. Consider factors like cost, quality, lead times, and geographical proximity to the target markets.
- Create a catalog for the website by inputting product descriptions, attributes, images, and other relevant information. Ensure the catalog is user-friendly and accessible for customers

Go Mechanic Spares

Catalogue Executive

Feb 2021 – Jan 2023

- Providing overall support to the entire team including managingthe deliverables of other functional team leaders in an effective manner.
- Spares parts Listing, Updating, Uploading Product Data, Specifications.
- Ownership of all the online catalogues of all the brands. Maintain and update site taxonomy for expanding or emergingproduct categories
- Perform quality checks on the Title and identify image errors in the part numbers.
- Pre-define the Attribute values and performing daily QC checks.
 Vendor management for specific OEM and OES brands.

Boodmo-spare parts expert

Sales-Executive & CRM

iii Jun 2019 - Jan 2020

- · Communication with customers over the mail and phone.
- Identifying and escalating issues of the customers over the mail and phone.
- · Solve Customer Queries.

Shankar Motors Pvt Ltd

Service Advisor

Ct.2017 - July 2018

- · Greeting customers and directing them to available mechanics. Consulting
- with mechanics regarding necessary repairs and possible alternatives to expensive repairs.
- Answering questions about service outcomes and scheduling and booking appointments, vehicle drop-off, and vehicle pick-up.
- Calling customers to advise them about service changes or carpick-up times.
- Maintaining positive customer relationships to ensure repeat business.

CAREER OBJECTIVE

Seeking a demanding position with increased responsibilities, offering the chance to further develop my technical expertise and knowledge in the Manufacturing or Quality field.

EDUCATION

MECHANICAL ENGINNERING
Delhi College of Technology and
Management

APRIL 2013 - 2017 Faridabad, Haryana

INTERMEDIATE

SHIVAM International School

2011 - 2013 Patna, Bihar

HIGH SCHOOL

St. Karen's High School

2011 Patna, Bihar

SKILLS

- Category Management
- Logistics Management
- Warehouse Management
- Advanced Excel
- Sourcing
- Procurement
- Supply Chain