

Bhawana Chadda

Technical Support Engineer



📍 Ghaziabad, Uttar Pradesh 📞 +91-8860511996

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PROFILE

Technical Support representative adept in resolving network issues. Competent in troubleshooting and responding to customers. Seeking for the role of Tech Support Engineer to work for betterment of company and foster returns.

EDUCATION

- **Technical Support Engineering (Full Time)**
Masai School, Bangalore
04/2022 - 04/2023
- **Bachelor of Commerce**
RCCV Girls Degree College, Ghaziabad
08/2017 - 03/2020

LANGUAGES

Hindi | English

INTERESTS

Painting & Sketching | Cooking | Music

TECHNICAL SKILLS

Linux | Shell Script | SQL | Notion | HTML | CSS |
Javascript | Google Sheets | Google Forms |
Reveal.js | OS Skills | Networking

CUSTOMER SERVICE SKILLS

Active Listening | Empathy | Attention to detail |
Problem Solving | Positive Attitude

SOFT SKILLS

Communication Skills | Critical Thinking |
Interpersonal Skills | Decision Making

PROJECTS

Freshworks

User Onboarding Process

Freshworks creates cloud-based software solutions for businesses.

Tech Stack Used -

Reveal.js | HTML | CSS | Javascript

Areas of responsibility -

- Built presentation using reveal.js framework
- Worked on the onboarding process of different products of freshworks

Indiegogo

Github link

Indiegogo is your destination for clever innovations in tech, design, and more, often with special perks and pricing for early adopters.

Tech Stack Used -

HTML | CSS | Javascript | CRUD-Functionalities | APIs

Areas of Responsibility -

- Built start campaign page and what we do page
- Done import and export of the navbar and footer along with form validation

CERTIFICATES

- Zoom Marathon Challenge Season -3 