

ISMS DUAL CERTIFICATION PROGRAM

FREQUENTLY ASKED QUESTIONS

The FAQs are based on the questions which have been received from interested participants like yourself. The queries received by us, as of 03 Dec 2020 have been included in this document. We update this document with additional questions as we approach each batch. Hope this answers all your doubts. If you have any more questions, feel free to email, message or call!

1. Accreditation & Certification

- a. Certification is accredited?
- b. Certification from IRCA Accredited?
- c. Will two separate certificates be provided?
- d. Will it be IRCA certified.... Is this dual program CQI IRCA Approved?
- e. From which accreditation body will we get the certificate?
- f. The certificate will be issued by which certification body?
- g. Who is the certificate issuing body?
- h. Is the certificate accredited and recognized by ISO?
- i. Is the certificate valid globally?
- j. Is the certificate internationally accredited or is it only for completing the course?
- k. Do we also get the ISO LA & LI certification from IRCA after the end of the program?
- I. (03 Dec 2020) Which certification body will issue course certificate? IRCA/CQI Approval?
- m. (03 Dec 2020) Is it accredited?

This is the most asked question and all the variations of the queries around certification and accreditation are addressed here.

There is no accreditation as it is not required (from my perspective). I am the only trainer. If there was more than one delivering the same program then OSA Academy would need to provide additional assurance. In that case there may be the need to provide assurance of the quality of delivery. Additionally, accreditation is another myth which will be explained during the course of the session,

If you are looking at IRCA etc you can surely look at the other offerings for ISO training and pay the IRCA fees over and above the fees paid for the training program. Of course, IRCA will also ask for an annual maintenance fee so you should be prepared for this. BTW when last counted there are only 20 certified persons listed on the iRCA website so think about what happened to all other friends of yours.

The question to ask is whether this is worth the trouble (or cost) now. Or is it better to upskill and then invest in a five-star hotel later by when you will be able to train a hundred people yourself! The issue of IRCA etc is addressed in the first hour of the training program.



The certificate is issued by OSA Academy and we are not members of any accreditation agency. From the quality perspective, presently I don't believe OSAA needs this at present – may be in the future when there are persons other than me who are also delivering the same program.

Two certificates are issued at the end – this is a DUAL CERTIFICATION program. One for LI and one for LA. Why this is done is also explained in the first one hour of the program.

There is no "ISO recognition" for an ISO training program as such our program does not have this! The ISO standard is a global standard and any one can provide training and awareness.

International recognition of certification may be sought by you for purposes of obtaining credits with an educational institution, but from our perspective the **focus is more on learning** than just a certificate.

2. Is this program same as the one offered by PECB/BSI? If not, how it is different? Can i attempt exams offered by PECB/BSI after completion of this training?

All programs essentially teach the ISO/EC27001:2013 standard. The mode of training / teaching may be different but everyone has to talk and explain the controls from the standard. It is your choice to attempt their exam but then you will be asked to pay their full fees so it may be better to just signup with them! We are also a PECB partner firm, but are not offering this at present.

- 3. What are the batch timings?
 - a. what is the duration

08.00 am to 11.00 am IST

Online sessions are 3 hours each day for 5 days

4. Is there any weekend classes or it will be weekdays classes?

I strongly suggest that even experienced professionals attend this course. Bareja Sir demonstrates not just the tools but also his vast experience in IS auditing. The 5 days of training has helped me clear so many concepts of not just ISO but also of information security. Thank you, Dinesh Sir, for such an amazing delivery.

(Ritesh Bhatia, attended ISMS-2 on 29 May 2020)

At present the classes are held from a Friday to Tuesday in the morning hours. The premise is to help you finish the program early in the day and then you are free for the day.

Weekday classes can be planned if you confirm as a group or we can put out a call for additional registrations for that time slot.

- 5. Pre-requisites to join the program
 - a. Any prior qualifications required?
 - b. Is there any pre reading to be done?



- c. Is it for zero knowledge students?
- d. Any special eligibility criteria?
- e. Is this program for those who have completed ISO27K older version or anyone having no prior exposure to ISMS can join

None. That is the best part of such trainings – no previous experience or qualifications! The objective is to explain the standard and its requirements in a simple manner so that you grasp the fundamentals and the rationale behind all of that.

Having infosec experience is good to have, of course. Else just go online and read about infosec and IS audit etc and join us.

As mentioned above – if you are taking your first step into information security you can still join and get started. The program will help for sure.

There is no reference to the previous version of the standard as it is too far in the distant past. If you had learned and worked in ISMS earlier, it will be a plus for you.

6. Will get both course training and certification in same price

Yes – this is the season for discounts and free stuff! And we have joined the bandwagon. However, keeping jokes apart, the answer is yes the course and certification. Frankly, we do not understand why should certification not be provided if there is a charge for the session! It is a natural activity to issue a certificate once the course is over.

On yes, you will also get an official copy of the standard (ISO/IEC 27001:2013), duly watermarked with your name.

- 7. Please share Trainer profile, Training Agenda & fees
 - Need program details like fees, syllabus etc.
- 1. Trainer profile can be checked at dineshbareja.com or linkedin.com/dineshobareja
- 2. The agenda / syllabus is
 - o Introduction to Information Security and related concepts for ISMS
 - o ISO/IEC27001:2013 ISMS Implementation
 - ISO/IEC27001:2013 ISMS Auditing
 - All the above will be in the form of knowledge sharing.
- 3. Fees have been provided in the email sent to you and additional details are provided in this document.

8. Payment information and Certification

Course fees is announced for each batch and discounts are usually given out as follows:

Earliest Bird Discount upto 20% (usually first 5 signup a few weeks earlier)

Early Bird Discount @ 10% (next 5 signups or a week after Earliest Bird)



OSAA ex-Student – additional @ 5% (any time)

Reference Credit @ 5% (if you refer any candidate who makes full payment)

Payment Options:

- 1. We prefer BHIM/UPI for the full amount.
- 2. Second preference is by NEFT transfer (let us know and we will provide the bank details
- 3. Use your credit or debit card at https://rzp.io/I/OSAA

A nominal cost will have to be paid by you to purchase the licensed copy of the ISO27001 standard – this will be refunded to you. If you have your own copy you will have to provide us with a scanned page.

9. Is the certification equally valid as bsi iso auditor? Not from quality perspective, but more from compliance perspective.

Sorry we do not put out comparisons with any other institution. BSI has been in business for a very long time and it is the entity which has pioneered BS7799 globally which eventually morphed into ISO27001. They have their business and we have our own business – models are different and our model is explained to the best possible manner here.

You have to believe us in our objective and stated methods for the program. We believe we are working to upskill you and try to stay away from theory to the maximum extent possible. However, we do state that one does need to understand the theory behind the controls prescribed by the standard.

Please review the testimonials for further assurance.

10. I am currently fresher and working in DLP monitoring since last one and half year as L1 security engineer. I would be expecting from basics.

Yes, the learning will be good for a newbie and will be valuable for an experienced person too.

11. How much has to be paid to join? and what is this training regarding?

You have to pay the full amount up front. If you have a problem feel free to share with us and if we can help, we will surely do so. Remember the person at the other end is also human!

12. Can I refer any other person later on for this and upcoming programs?



Yes, you are welcome to refer anyone. In appreciation of your kind referral, we will credit 5% of the fees paid to you and this can be adjusted against any course you take with us, or it can be transferred to anyone else, or can be paid to you in cash.

13. Exam related questions

- a) After the training any exam we have to take to get Certification.
- b) Expecting this course to be completely online only. How will the examination be conducted?
- c) (03 Dec 2020) When is the exam scheduled?

No! There is no exam at the end of the training. The sessions are interactive where the standard and its nuances are explained, doubts are addressed and the format is knowledge sharing.

We believe that you would have learned and understood for practical application and not for giving an exam where we can just ask you one question! Mind you this is not to say we do not believe in exams but just that we do not have any exam!

(join the program and I shall tell you why)

I always preferred any and every training program which covered the applications of the things taught and not just the theoretical part. And after this 5 days Dual Certification Program, I already see a big transformation into my skillset and knowledge, as everything covered was very much practical and applicable, it wasn't just theory what most of my friends told me about ISO program. And I give all the credits for this to Dinesh Sir, as it was his dedication to give in the best to his participants. I wholeheartedly recommend, any and every training program by OSA Academy to anyone who is keen to learn step out and learn the relevant topics along with applications in the current market.

(Govind Ray, attended ISMS-2 on 29 May 2020)

14. I am qualified as LA ISO 27001 ... Implementation is a new learning thus interested

As an experienced professional, you are welcome. This will add more dynamism to our discussions as all participants and trainer will also benefit with your inputs.

15. No queries yet. Just wanted to know whether the online sessions will be interactive or like one-way lecture? Thanks

We do not have a data diode so the sessions are two-way!



Our objective is to make it interactive, however, there are some ground rules which will need to be observed. Discussions are welcome but one has to try not to break the flow as it will delay the schedule. Long discussions can be held at the end of the session.

In any case, do not worry, we all like two-way discussion specially to clear and clarify doubts. This is not a formal training or education program but upskilling – and if you cannot ask then how will you know what it is all about.

16. I would like to clarify is this includes Course and certification apart from 45k.

Price is all inclusive and covers ..

- course and certification,
- discussion,
- tools and templates,
- membership of the WhatsApp security networking group,
- discounts in all future programs that we will offer,
- PLUS any more value which we can share with you.

In sharing our knowledge (and learning from you too) we are looking at creating a relationship, a bond which will be a different experience.

I have believed in constructive and pleasant disruption and this is what is happening.

17. Is certificate valid for India only or recognize by any international bodies as well? a. Is the certification global

The certificate is issued by OSA Academy and will say what it says. We do not have relations with international bodies so there is nothing like recognition.... Except our reputation, innovative program, transparency and honesty to support all that we do.

Our certificate is a statement that you have gained proficiency and participated in an extended learning environment for the standard. Along with your professional skill and experience, this should be enough to satisfy any potential client or employer (so I really do not see the need for recognition by an international body).

If you are thinking about using it as an additional qualification when you are applying for immigration, or for certification with bodies like ISACA, ISC2, or with a University, it will not help using this. There are very few professional certifications which are accepted in such situations. If you require more clarification, please feel free to get on the phone for a chat.

The certificate is issued as a statement of proficiency in ISMS implementation and audit as we believe we would have been able to help upskill you. Please see our statements about the nature of the program where our objective is to share from the personal experience of the trainer.



18. Certification Questions

- a. Does this include certification also?
- b. Whether certificate will be provided or not?
- c. ISO/IEC 27001:2013 certificate will be valid?

Of course! In fact, there are two certificates!

Valid? There is no validity. No ISO27001 certification comes with a validity – it is issued for the version and will lose it's value once a new version comes out.

19. Can this program help me in future for doing my CISA certification?

Every security certification (or security framework) has ISO27k1 as a point of reference, or baseline. If you grasp the fundamental learning / guidance of the standard you will surely see the benefit when you prepare for CISA or any other certification.

20. What about study material and is certificate issued by standard authority.

What do we mean by standard authority! A commercial organization or ISO or a University?



We consider ourselves to be standard authority too, as this is a reputation built over the past 20 years in the Information Security business in India. The study material is developed by us, and the certificate is issued by us (OSA Academy).

We do bust a number of myths in class and this will be one of them! So, you are welcome to attend.

21. Will there be any demo class?

All the class is a demo! We will demo the standard, tools and templates. If you need any more let us discuss in the sessions and if it can be included without disrupting the program then we will do it.

Yes we are now including mock sessions to supplement the learning so you can look forward to online audit and implementation exercises.

22. Whether the program fee can be paid in two installments if possible. Which organization gives us dual certification

Regarding payment options – please send a mail with your request, and an explanation of your circumstances / situation. Be assured that we will consider everyone with respect and empathy. At times, we have given out scholarships too.

This is not a cut and dried system with a cold corporate heart – we are happy to experiment and walk the mile with you.

The certification is issued by OSA Academy.



23. What about study material and is certificate issued by standard authority.

Once the sessions are over, we will share the digital copies of the presentation. In addition, we provide the following giveaways:

- A toolkit which has over 50 ready to use policy and procedures
- Actual excel /word documents which are used by us in our consulting and implementation services.
- Demo of the use of gap / risk assessment tools

Finally, every participant is entitled to join our closed Whatsapp group to be able to interact and network with participants from other sessions. And, be able to ask questions etc – forever

About the certificate – this has been answered earlier in this document.

24. in near future I expected to get assignment to implement and audit ISO implementation. How this course can assist? Do I need to give any exam to be eligible to undertake the assignments?

The program is for sharing my experiences and participants learn from the same. In addition, I shall be sharing an ISO toolkit as well as the tools used by me in my projects.

All this should be good to help you in your audit and implementation projects.

I believe that you should have the working knowledge for audit and implementation of ISO27k1 at the end of 5 days and my objective is to present this body of knowledge without hype in a non-theoretical manner.

You will also be a member of the closed whatsapp group where you can interact with others and get all the support you need.

25. How it is added value

The course is not about training but upskilling and that is the objective kept in mind when conducting the program. At the end of the program, the giveaways include: (i) a toolkit comprising a full set of security policy and procedure documents which can be used by you; (ii) the actual tools (spreadsheets etc) used by me when I am working at any client site.

I don't think anyone shares his/her own files in a training program or hands out usable MS-Word/Excel templates which can be used by you for your policy documentation.

If this is not added value ... what is !



26. Whether any exam will be conducted at the end of the courses... And what is the pass assurance.

There is no exam as we do not believe that an exam can really test you in all nuances of implementation or audit. This is a typical local cultural thing where we try to assess theoretical knowledge. Our program is about upskilling you and we do not believe that you need to be tested, because your litmus test is waiting for you when you will use the knowledge in real life.

Assurance – why should you look for assurance to pass the exam. Do the other training providers offer any such assurance? I shall be very interested to know this and this is one of the reasons I have no exam.

27. Is it necessary to attend lectures or can I watch it later? My work time overlaps the lecture schedule...

Well yes, you can do this but then what is the point to sign up. You might as well make a collection of videos etc from the various video sharing sites as well as the numerous ISO resources which are available and read at your own pace ©

Since your work timings clash, hang in there for a bit, we shall be announcing a late evening or staggered batch which will address the needs of folks like yourself.

If you miss a day or two the certificate will not be issued and you will be asked to attend the next batch which may happen 2 or 3 months later.

28. ISO 27001 LA & LI dual certification course, what is the validity of the certificate from accreditation point of view?

ISO training certificates do not come with a validity from the training companies. In respect of accreditation you may have read the explanation in the first question. The certificate issued can be held for life or you may want to do a refresher anytime.

29. Need to understand the practical session on audit and scope

In order to help participants become familiar with the nuances of audit and/or implementation we conduct a simulation group exercise. During this exercise the participants may role play as auditor / auditee, or consultants – client. Depending on the time available multiple such mock sessions are held. Our objective is to get folks to participate more than just by hearing but by learning some more in such sessions.