

## Hive Mini Project 1

### Download Dataset 1:

[https://drive.google.com/file/d/1WrG-9qv6atP-W3P\\_-gYln1hHyFKRKMHP/view](https://drive.google.com/file/d/1WrG-9qv6atP-W3P_-gYln1hHyFKRKMHP/view)

### Download Dataset 2:

<https://drive.google.com/file/d/1-JIPCZ34dyN6k9CqJa-Y8yxIGq6vTVXU/view>

**Note: both files are csv files.**

Start a hive Shell using command hive inside the hive container

Our both csv files are store inside the local file system in container at /app directory

/app directory is mounted on a volume in docker compose file

```
/opt
# cd /app
# ls
Dockerfile Makefile README.md conf docker-compose.yml entrypoint.sh hadoop-hive.env startup.sh
# ls
AgentPerformance.csv Dockerfile Makefile README.md agent_logging_report.csv conf docker-compose.yml entrypoint.sh hadoop-hive.env startup.sh
#
```

**These files are**

AgentPerformance.csv and agent\_logging\_report.csv

### 1. Create a schema based on the given dataset

Steps to create **agent\_logging\_report** table

This is how our **agent\_login\_report.csv** file looks like

```
docker-compose.yml M AgentPerformance.csv U agent_login_report.csv U X
docker-hive > agent_login_report.csv
1  SL No,Agent,Date,Login Time,Logout Time,Duration
2  1,Shivananda Sonwane,30-Jul-22,15:35:29,17:39:39,2:04:10
3  2,Khushboo Priya,30-Jul-22,15:06:59,15:07:16,0:00:17
4  3,Nandani Gupta,30-Jul-22,15:04:24,17:31:07,2:26:42
5  4,Hrisikesh Neogi,30-Jul-22,14:34:29,15:19:35,0:45:06
6  5,Mukesh,30-Jul-22,14:03:15,15:11:52,1:08:36
7  6,Sowmiya Sivakumar,30-Jul-22,14:03:11,15:05:37,1:02:26
8  7,Manjunatha A,30-Jul-22,14:00:12,15:08:29,1:08:16
9  8,Harikrishnan Shaji,30-Jul-22,13:53:05,16:06:49,2:13:43
10 9,Suraj S Bilgi,30-Jul-22,13:50:01,15:11:42,1:21:41
11 10,Shivan K,30-Jul-22,13:28:18,13:59:00,0:30:42
12 11,Anurag Tiwari,30-Jul-22,13:06:12,13:11:57,0:05:44
13 12,Ishawant Kumar,30-Jul-22,13:05:35,13:12:45,0:07:10
14 13,Shivan K,30-Jul-22,13:01:33,13:27:53,0:26:20
15 14,Shubham Sharma,30-Jul-22,12:48:50,13:03:10,0:14:20
16 15,Shivan K,30-Jul-22,12:34:27,12:40:37,0:06:10
17 16,Prerna Singh,30-Jul-22,12:32:28,14:10:08,1:37:40
```

Date format is in **dd-mm-yy** format.

By **Default hive stores** the date in **yyyy-MM-dd** format

## Approach

So we need to create a **reference table** first defining the **date column** in **string** format and then we will use this **reference table** to create the **main table**.

Steps to create **reference table** named **agent\_login\_report\_ref**

```
hive> create table agent_login_ref
> (
> sl_no int,
> agent string,
> date_col string,
> login_time string,
> logout_time string,
> duration string)
> row format delimited
> fields terminated by ','
> tblproperties("skip.header.line.count"="1");
OK
```

Now creating **main table** using this **ref table**

```
hive> create table agent_login_main
> (
> sl_no int,
> agent string,
> date_col date,
> login_time string,
> logout_time string,
> duration string
> )
> row format delimited
> fields terminated by ',';
OK
Time taken: 0.207 seconds
hive> _
```

Loading Data in this main table

```

hive> insert into agent_login_main select sl_no,agent,to_date(from_unixtime(unix_timestamp(date_col,'dd-MM-yyyy'),'yyyy-MM-dd')),login_time,logout_time,duration from agent_login_ref;
WARNING: Hive-on-MR is deprecated in Hive 2 and may not be available in the future versions. Consider using a different execution engine (i.e. spark, tez) or using Hive 1.X releases.
Query ID = root_20230321071013_4fe5f4c3-62aa-4a59-b35c-4e134b7e698c
Total jobs = 3
Launching Job 1 out of 3
Number of reduce tasks is set to 0 since there's no reduce operator
Job running in-process (local Hadoop)
2023-03-21 07:10:16,184 Stage-1 map = 100%, reduce = 0%
Ended Job = job_local1133316574_0003
Stage-4 is selected by condition resolver.
Stage-3 is filtered out by condition resolver.
Stage-5 is filtered out by condition resolver.
Moving data to directory hdfs://namenode:8020/user/hive/warehouse/hive_db.db/agent_login_main/.hive-staging_hive_2023-03-21_07-10-13_902_2788642868032679027-1/-ext-10000
Loading data to table hive_db.agent_login_main
MapReduce Jobs Launched:
Stage-Stage-1:  HDFS Read: 298338 HDFS Write: 268863 SUCCESS
Total MapReduce CPU Time Spent: 0 msec
OK
sl_no  agent  _c2      login_time  logout_time  duration
Time taken: 3.332 seconds
hive>

```

Steps to create **agent\_performance** table

```

hive> create table agent_performance_ref
> (
> sl_no int,
> date_col string,
> agent string,
> total_chats int,
> avg_response_time string,
> avg_resolution_time string,
> avg_rating float,
> total_feedback int)
> row format delimited
> fields terminated by ','
> tblproperties("skip.header.line.count"="1");
OK
Time taken: 0.148 seconds
hive>

```

Loading data from **local file system** in ref file

```

hive> load data local inpath 'file:/app/agent_performance.csv' into table agent_performance_ref;
Loading data to table hive_db.agent_performance_ref
OK
Time taken: 1.077 seconds
hive>

```

Show table to **confirm** if table is created or not

```
hive> show tables;
OK
tab_name
agent_login_main
agent_login_ref
agent_performance_ref
Time taken: 0.045 seconds, Fetched: 3 row(s)
hive> _
```

Use **describe** to check the **details** on columns

```
hive> describe agent_performance_ref;
OK
col_name      data_type      comment
sl_no          int
date_col       string
agent          string
total_chats    int
avg_response_time string
avg_resolution_time string
avg_rating     float
total_feedback int
Time taken: 0.103 seconds, Fetched: 8 row(s)
hive> _
```

Creating **Main table** named **agent\_performance\_main**

```
hive> create table agent_performance_main
> (
> sl_no int,
> date_col date,
> agent string,
> total_chats int,
> avg_response_time string,
> avg_resolution_time string,
> avg_rating float,
> total_feedback int
> )
> row format delimited
> fields terminated by ',';
```

OK

Time taken: 0.155 seconds

hive> \_

## Inserting data in the main table using ref table

```
hive> insert into agent_performance_main select sl_no, FROM_UNIXTIME(UNIX_TIMESTAMP(date_col, 'MM/dd/yyyy'), 'yyyy-MM-dd'), agent, total_chats, avg_response_time, avg_resolution_time, avg_rating, total_feedback from agent_performance_ref;
WARNING: Hive-on-MR is deprecated in Hive 2 and may not be available in the future versions. Consider using a different execution engine (i.e. spark, tez) or using Hive 1.x releases.
Query ID = root_20230321074142_aa524e7c-71ad-4a7a-9772-b3d792f7cf72
Total jobs = 3
Launching Job 1 out of 3
Number of reduce tasks is set to 0 since there's no reduce operator
Job running in-process (local Hadoop)
2023-03-21 07:41:47,727 Stage-1 map = 100%, reduce = 0%
Ended Job = job_local582253922_0004
Stage-4 is selected by condition resolver.
Stage-3 is filtered out by condition resolver.
Stage-5 is filtered out by condition resolver.
Moving data to directory hdfs://namenode:8020/user/hive/warehouse/hive_db.db/agent_performance_main/.hive-staging_hive_2023-03-21_07-41-42_638_136544224696217588-1/-ext-10
00
Loading data to table hive_db.agent_performance_main
MapReduce Jobs Launched:
Stage-Stage-1: HDFS Read: 470329 HDFS Write: 492298 SUCCESS
Total MapReduce CPU Time Spent: 0 msec
OK
_col0 _col1 _col2 _col3 _col4 _col5 _col6 _col7
Time taken: 6.803 seconds
hive>
```

Let's check in **HDFS file system** if **tables** are created or not

```
# hadoop fs -ls /user/hive/warehouse/hive_db.db
Found 4 items
drwxrwxr-x - root supergroup      0 2023-03-21 07:10 /user/hive/warehouse/hive_db.db/agent_login_main
drwxrwxr-x - root supergroup      0 2023-03-21 06:58 /user/hive/warehouse/hive_db.db/agent_login_ref
drwxrwxr-x - root supergroup      0 2023-03-21 07:41 /user/hive/warehouse/hive_db.db/agent_performance_main
drwxrwxr-x - root supergroup      0 2023-03-21 07:31 /user/hive/warehouse/hive_db.db/agent_performance_ref
#
```

```
drwxrwxr-x - root supergroup      0 2023-03-21 07:31 /user/hive/warehouse/hive_db.db/agent_performance_ref
# hadoop fs -ls /user/hive/warehouse/hive_db.db/agent_performance_main
Found 1 items
-rwxrwxr-x  3 root supergroup    113490 2023-03-21 07:41 /user/hive/warehouse/hive_db.db/agent_performance_main/000000_0
#
```

### 3. List of all agents' names.

```
hive> select distinct trim(agent) from agent_performance_main
union select distinct trim(agent) from agent_login_main
> ;
```

### 4. Find out agent average rating.

```
hive> select agent, avg(avg_rating) as avg_rating
> from agent_performance_main
> group by agent
> ;
```

### 5. Total working days for each agents

```
hive> select agent, count(*) as login_count from agent_login_main
> group by agent
> order by login_count desc;
```

### 6. Total query that each agent have taken

```
hive> select agent,sum(total_chants) as total_queries  
> from agent_performance_main  
> group by agent  
> order by total_queries;
```

## 7. Total Feedback that each agent have received

```
hive> select agent,sum(total_feedback) as total_feedback  
> from agent_performance_main  
> group by agent  
> order by total_feedback desc;
```

## 8.Agent name who have average rating between 3.5 to 4

```
select agent,avg(avg_rating) as avg_rating from  
agent_performance_main group by agent having avg_rating between  
3.5 and 4;
```

## 9. Agent name who have rating less than 3.5

```
hive> select agent,avg(avg_rating) as avg_rating from  
agent_performance_main group by agent having avg_rating <3.5;
```

## 10. Agent name who have rating more than 4.5

```
hive> select agent,avg(avg_rating) as avg_rating from  
agent_performance_main group by agent having avg_rating >4.5;
```

## 11. How many feedback agents have received more than 4.5 average



```
hive> select agent, count(case when total_feedback > 4.5 then 1
end) as feedback_count from agent_performance_main group by
agent;
```

## 12. average weekly response time for each agent

```
hive> select agent, weekofyear(date_col) as
week_no, from_unixtime(cast(avg(unix_timestamp(avg_response_time,
'H:mm:ss')) as bigint), 'H:mm:ss') as avg_response_week_time from
> agent_performance_main
> group by agent, weekofyear(date_col);
```

## 13. average weekly resolution time for each agents

```
hive> select agent, weekofyear(date_col) as
week_no, from_unixtime(cast(avg(unix_timestamp(avg_resolution_time,
'H:mm:ss')) as bigint), 'H:mm:ss') as avg_resolution_week_time
from
> agent_performance_main
> group by agent, weekofyear(date_col);
```

## 14. Find the number of chat on which they have received a feedback

```
hive> select agent, count(total_chants) as total_chants
> from agent_performance_main
> where (total_feedback <> 0 and total_feedback is not null)
> group by agent;
```

## Alternatively

```

agent,
date_format(`date`, 'W') week_no,
sum((split(avg_resolution_time, ':')[0]*3600
+split(avg_resolution_time, ':')[1]*60+split(avg_resolution_time,
':')[2] )/3600) total_weekly_contri_hrs,
avg((split(avg_response_time , ':')[0]*3600
+split(avg_response_time , ':')[1]*60+split(avg_response_time
, ':')[2] )/3600) Avg_weekly_response_time_hrs
from agent_performance_main
group by
agent, date_format(`date`, 'W')

```

## 15. Total contribution hour for each and every agents weekly basis

```

hive> select agent, weekofyear(date_col), sum((split(duration, ':')[0]*3600 +split(duration, ':')[1]*60+split(duration, ':')[2] )/3600) as total_login_week_time
> from agent_login_main
> where agent='Ameya Jain'
> group by agent, weekofyear(date_col);
WARNING: Hive-on-MR is deprecated in Hive 2 and may not be available in the future versions. Consider using a different execution engine (i.e. spark, tez) or
releases.
Query ID = root_20230321095824_db2504d3-2935-4f89-bf3d-1be7aa68cc38
Total jobs = 1
Launching Job 1 out of 1
Number of reduce tasks not specified. Estimated from input data size: 1
In order to change the average load for a reducer (in bytes):
  set hive.exec.reducers.bytes.per.reducer=<number>
In order to limit the maximum number of reducers:
  set hive.exec.reducers.max=<number>
In order to set a constant number of reducers:
  set mapreduce.job.reducers=<number>
Job running in-process (local Hadoop)
2023-03-21 09:58:26,939 Stage-1 map = 100%,  reduce = 100%
Ended Job = job_local1999551507_0032
MapReduce Jobs Launched:
Stage-Stage-1:  HDFS Read: 5702516 HDFS Write: 984596 SUCCESS
Total MapReduce CPU Time Spent: 0 msec
OK
agent      _c1      total_login_week_time
Ameya Jain  29       24.08305555555553
Ameya Jain  30       17.9925
Time taken: 2.701 seconds, Fetched: 2 row(s)
hive>

```

## 16. Perform inner join, left join and right join based on the agent column and after joining the table export that data into your local system.

## Ways to Export File in local

```
INSERT OVERWRITE LOCAL DIRECTORY '/test/' ROW FORMAT DELIMITED  
FIELDS TERMINATED BY ',' SELECT * FROM agent_login_main limit 2;
```

## #Exports to HDFS directory

```
INSERT OVERWRITE DIRECTORY '/user/data/output/export' ROW FORMAT  
DELIMITED FIELDS TERMINATED BY ',' SELECT * FROM emp.employee;
```

16. Perform inner join, left join and right join based on the agent column and after joining the table export that data into your local system.

## Performing Inner Join

```
hive> INSERT OVERWRITE LOCAL DIRECTORY '/inner_join/' ROW FORMAT  
DELIMITED FIELDS TERMINATED BY ',' SELECT * FROM  
agent_performance_main join agent_login_main on  
agent_login_main.agent=agent_performance_main.agent
```

## Performing Left Join

```
hive> INSERT OVERWRITE LOCAL DIRECTORY '/join/left_join/' ROW  
FORMAT DELIMITED FIELDS TERMINATED BY ',' SELECT * FROM  
agent_performance_main left join agent_login_main on  
agent_login_main.agent=agent_performance_main.agent
```

```
> ;
```

## Performing Right Join

```
hive> INSERT OVERWRITE LOCAL DIRECTORY '/join/right_join/' ROW  
FORMAT DELIMITED FIELDS TERMINATED BY ',' SELECT * FROM  
agent_performance_main right join agent_login_main on  
agent_login_main.agent=agent_performance_main.agent  
> ;
```

## Checking our local file system if files were migrated or not

Go to the local file system

Navigate to the root directory

Cd /

You will get join folder

Cd to join folder

Cd join

You will get list of the folders inside the join directory

```
# ls  
app bin boot dev entrypoint.sh etc hadoop-data home inner_join join lib lib64 media mnt opt proc root run sbin srv sys test tmp usr var  
# cd join  
# ls  
inner_join  
# ls  
inner_join left_join right_join  
#
```

**17. Perform partitioning on top of the agent column and then on top of that perform bucketing for each partitioning.**

**Approach**

So here we will do these two thing

We will partition table on agent column

Table would be agent\_login\_main table

And on top of that we will create buckets on date\_col column

Let's see

Let's create a partition table and bucketed table

```
hive> create table agent_login_main_part_buck
> (
> sl_no int,
> date_col date,
> login_time string,
> logout_time string,
> duration string
> )
> partitioned by (agent string)
> clustered by (date_col)
> sorted by (date_col)
> into 6 buckets;
OK
Time taken: 0.576 seconds
```

Loading data in partition and bucketing table

```
hive> set hive.exec.dynamic.partition.mode=nonstrict;
hive> insert overwrite table agent_login_main_part_buck
partition (agent)
> select
sl_no,date_col,login_time,logout_time,duration,agent from
agent_login_main;
```

```

drwxrwxr-x - root supergroup      0 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Sowmiya Sivakumar
drwxrwxr-x - root supergroup      0 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Sudhanshu Kumar
drwxrwxr-x - root supergroup      0 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Suraj S Bilgi
drwxrwxr-x - root supergroup      0 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Swati
drwxrwxr-x - root supergroup      0 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Tarun
drwxrwxr-x - root supergroup      0 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Wasim
drwxrwxr-x - root supergroup      0 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Zeeshan
# hadoop fs -ls /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Zeeshan
Found 6 items
-rwxrwxr-x 3 root supergroup      82 2023-03-21 11:46 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Zeeshan/000000_0
-rwxrwxr-x 3 root supergroup     123 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Zeeshan/000001_0
-rwxrwxr-x 3 root supergroup      81 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Zeeshan/000002_0
-rwxrwxr-x 3 root supergroup      41 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Zeeshan/000003_0
-rwxrwxr-x 3 root supergroup      41 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Zeeshan/000004_0
-rwxrwxr-x 3 root supergroup      41 2023-03-21 11:47 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Zeeshan/000005_0
#

```

```

# hadoop fs -ls /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Zeeshan/000000_0
-rwxrwxr-x 3 root supergroup      82 2023-03-21 11:46 /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Zeeshan/000000_0
# hadoop fs -cat /user/hive/warehouse/hive_db.db/agent_login_main_part_buck/agent=Zeeshan/000000_0
872| 2022-07-21| 14:55:25| 21:04:17| 6:08:51
324| 2022-07-27| 14:57:43| 21:00:45| 6:03:01
#

```