BENJAMIN HAWKINS

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Objective

To obtain an engineering co-op/internship position to further advance my Computer Science skills. Key interests include understanding computers and ways to improve life using computers.

Education

University of Tennessee, Knoxville

Bachelor of Science, Computer Science, Minor Cybersecurity

Dec 2019

Overall GPA: 3.09/4

Departmental GPA: 3.27/4

Tennessee College of Applied Technology, McMinnville, TN

Diploma, Automotive Technology

Dec 2014

Acquired Skills

- Ability to identify and troubleshoot problems in an efficient manner
- Fast learner and driven to action
- Excel as self-starter or team player
- Programming Languages: VHDL, Arm, C++
- Software: Mac OS X, iOS, Microsoft Windows, Unix, Vivado, Codelite, Arduino IDE

Relevant Coursework

- Data Structures and Algorithms, I & II
- Discrete Structures
- Probability and Random Variables
- Introduction to Computer Science

- Cyber-Physical Systems Security
- Computer Organization
- Circuits I
- Introduction to Logic Design of Digital Systems

Professional Experience

Night Manager

Advance Auto, McMinnville, TN

May 2014 - Feb 2015

- Educated customers on the benefits of products resulting in surpassing individual performance goals
- Advised customers in person and by phone on how to diagnose specific mechanical issues
- Adhered to customer return policy and resolved issues to maintain customer satisfaction
- Collaborated with technical support to troubleshoot systemic issue with point of sales machines

Night Manager

Nov 2013 - May 2014

Dollar General, Dibrell, TN

- Accounted and balanced \$1-\$4k in daily sales prior to securing store
- Coordinated lunch breaks and shifts with other managers and associates to ensure adequate staffing
- Aided other associates and managers with cleaning, stocking, and organizing shelves
- Cataloged and performed routine inventory of products offering better product showcasing and improved product order accuracy