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# Bhawna Agarwal

## EDUCATION

### University of Michigan, Ann Arbor

Masters in Information,

Human Computer Interaction

Aug 2019 - Dec 2020

### IIT Guwahati, India

Bachelor of Design with Minor in

Computer Science (2011 - 2015)

## SKILLS

### UX Research and Design

Contextual Inquiry

User Interviews

Affinity Analysis

Persona Building

Writing Job Stories

Info. Architecture

Heuristic Evaluation

Usability Testing

Wireframing

Mobile Design

Visual/UI Design

Prototyping

UX Writing

Storytelling

### Software

Figma

Sketch

Principle

Invision

Adobe Photoshop

Adobe Illustrator

Adobe InDesign

Tableau

### Coding

HTML/ CSS

Javascript

jQuery

Python

Altair

## INTERESTS

Information Visualization

Accessibility

Productivity tools

Developer tools

## INDUSTRY EXPERIENCE

### Wish • Product Designer

May–August 2020 (Intern), January 2021–Present (Full time)

- Designing and shipping experiences in a fast-paced environment

### Microsoft • UX Designer

April 2018–July 2019

- Sole designer for Microsoft's Azure Backup product
- Collaborated with 10+ product managers over multiple projects to deliver experiences for the Azure Backup service
- Owned the design, and delivered end to end experiences for Backup Center in close collaboration with PMs, Engineers, and the Azure UX team

### Postman • UX Designer

June 2016–December 2017

- Reported directly to the CEO and wore multiple hats as part of a small, tight-knit team spanning across India and the US
- Designed and shipped several key experiences for the app
- Actively engaged in customer support
- Presented design decisions as part of weekly demo days
- Wrote UX copy and blog posts on the Postman blog

### Earlier experiences

- Housing.com • UX Designer • June–December 2015
- HCII, Carnegie Mellon University • UX Design Intern • May–July 2014
- Robert Bosch • UX Design Intern • May–July 2013

## ACCOMPLISHMENTS

### First position in OzCHI 2014

International student design challenge held in Sydney, Australia

### Publications in ACM digital library as first author

For conferences: Creativity and Cognition 2015, India HCI 2014