734.882.1100
Portfolio: bhawna2109.github.io
Email: bhawna@umich.edu

Bhawna Agarwal

EDUCATION

University of Michigan, Ann Arbor
Masters in Information,
Human Computer Interaction
Expected graduation: Dec 2020

IIT Guwahati, India
Bachelor of Design with Minor in
Computer Science (2011 - 2015)

SKILLS

UX Research and Design

Contextual Inquiry
User Interviews
Affinity Analysis
Persona Building
Writing Job Stories
Info. Architecture
Comp. Analysis
Heuristic Evaluation
Usability Testing
Wireframing
Visual/UI Design
Prototyping
UX Writing
Storytelling

Software

Figma
Sketch
Principle
Invision
Adobe Photoshop
Adobe Illustrator
Adobe InDesign
Tableau

Coding

HTML/ CSS
Javascript
jQuery
Python
Altair

INTERESTS

Information Visualization
Designing productivity tools
Accessibility

INDUSTRY EXPERIENCE

Wish | Product Designer | Internship | May'20 - Present
- Designed and shipped features for the Wish Local mobile app
- Created user flows, information architecture, job stories, wireframes, visual assets, high fidelity mocks, prototypes and remote usability testing plan

Microsoft | UX Designer | Full time | Apr'18 - Jul'19
- Sole designer for Microsoft's Azure Backup product
- Collaborated with 10+ product managers over multiple projects to deliver experiences for the existing Azure Backup service
- Owned the design and delivered end to end experiences for Backup Center in close collaboration with Azure UX team

Postman | UX Designer | Full time | Jun'16 - Dec'17
- Reported directly to the CEO and wore multiple hats as part of a small, tight-knit team spanning across two continents (India and US)
- Designed and shipped several key experiences for the app
- Actively engaged in customer support through github, twitter and zendesk
- Documented and presented design decisions as part of weekly demo days
- Wrote UX copy and blog posts on the Postman blog

HCII, Carnegie Mellon University | UX Design Intern | May - Jul'14
Worked on supporting synthesis of diverse information sources through crowdsourced outlines. Performed literature reviews, created mocks and designed experiments on Amazon Mechanical Turk.

Bosch | UX Designer | Internship | May - Jul'13
Delivered high fidelity screens for BODAS-Visual DC Configurator. Worked on design iterations based on findings of the user testing.

ACCOMPLISHMENTS

First position in OzCHI 2014
International student design challenge held in Sydney, Australia

Publications in ACM digital library as first author
For conferences: Creativity and Cognition 2015, India HCI 2014