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Bhawna Agarwal

EDUCATION

University of Michigan, Ann Arbor
Masters in Information,
Human Computer Interaction
Aug 2019 - Dec 2020

IIT Guwahati, India
Bachelor of Design with Minor in
Computer Science (2011 - 2015)

SKILLS

**UX Research
and Design**
Contexual Inquiry
User Interviews
Affinity Analysis
Persona Building
Writing Job Stories
Info. Architecture
Heuristic Evaluation
Usability Testing
Wireframing
Mobile Design
Visual/UI Design
Prototyping
UX Writing
Storytelling

Software
Figma
Sketch
Principle
Invision
Adobe Photoshop
Adobe Illustrator
Adobe InDesign
Tableau

Coding
HTML/ CSS
Javascript
jQuery
Python
Altair

INTERESTS

Information Visualization
Accessibility
Productivity tools
Developer tools

INDUSTRY EXPERIENCE

Wish · Product Designer
May–August 2020 (Intern), January 2021–Present (Full-time)

- Designing and shipping experiences in a fast-paced environment

Microsoft · UX Designer
April 2018–July 2019

- Sole designer for Microsoft's Azure Backup product
- Collaborated with 10+ product managers over multiple projects to deliver experiences for the Azure Backup service
- Owned the design, and delivered end to end experiences for Backup Center in close collaboration with PMs, Engineers, and the Azure UX team

Postman · UX Designer
June 2016–December 2017

- Reported directly to the CEO and wore multiple hats as part of a small, tight-knit team spanning across India and the US
- Designed and shipped several key experiences for the app
- Actively engaged in customer support
- Presented design decisions as part of weekly demo days
- Wrote UX copy and blog posts on the Postman blog

Earlier experiences
- Housing.com · UX Designer · June–December 2015
- HCII, Carnegie Mellon University · UX Design Intern · May–July 2014
- Robert Bosch · UX Design Intern · May–July 2013

ACCOMPLISHMENTS

First position in OzCHI 2014
International student design challenge held in Sydney, Australia

Publications in ACM digital library as first author
For conferences: Creativity and Cognition 2015, India HCI 2014