

IBM Sametime Version 9.0

IBM Sametime 9.0 Software Development Kit Integrating Sametime with Helper Objects



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Chapter 1. Introduction

The IBM® Sametime® Helper Toolkit is an API that provides an external interface to basic functionality of the IBM Sametime Client. The Sametime Helper Toolkit is not intended to directly extend the capabilities of the Sametime Client. This toolkit differs from other Sametime client toolkits by providing an external interface to basic functionality exposed in the locally running desktop IBM Sametime Client application. Applications that integrate the Sametime Helper API are essentially able to proxy the functionality of the locally running Sametime Client (managing contacts, starting chats, Presence status).

The Sametime Helper Toolkit provides a Microsoft® Windows® native and Java object oriented API that facilitates inter-process communication between the desktop and the Sametime Client. A functionality example is the invocation of the Sametime Helper API to initiate a chat with an online contact, and results in the Sametime Client chat window opening and displaying on the desktop. Examples of integrating applications are third-party business productivity applications and Internet browsers.

Note that the Windows API ISametimeHelper included in the 8.5.2 version of Sametime has added a small number of new methods, primarily to provide new functionality for logging users in and out of Sametime. These functions were not yet included in the Java version of the API, but a similar set of additions will be available in an upcoming release.

Additional information about Sametime is available at http://www.ibm.com/sametime.

Requirements

To work with the samples described in this guide and to create your own Sametime Helper enabled applications, you will need the following:

- IBM Sametime 9.0 installed and Microsoft Office Integration feature enabled in the target development environment.
- IBM Sametime 9.0 Software Development Kit
- Microsoft® Windows® operating system supported by IBM Sametime Connect 9.0. See the release notes on your IBM Sametime 9.0 server for a list of supported Windows client operating systems.

Note that the samples documented in this guide were only tested with Microsoft Windows XP.

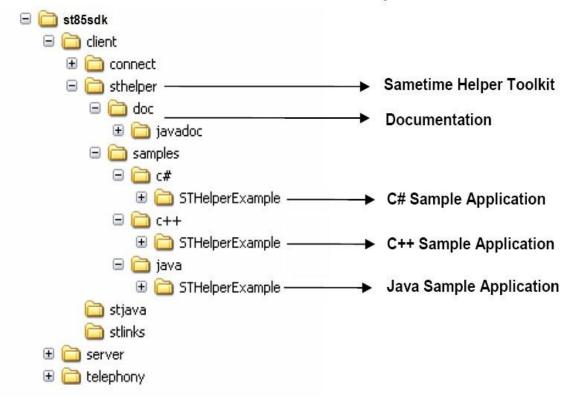
- Microsoft Visual Studio 2005 for native Windows platform application development (SP1 version for C# and .NET work).
- **Note** The C++ application developer audience is expected to have a thorough understanding and substantial experience with ATL and COM.
- Java Development Kit 1.4.x or greater for Java application development. Note that the samples documented in this guide were only tested with the Eclipse 3.2 Java Development Environment.

Chapter 2. Getting Started

Sametime Helper documentation overview

The following diagram outlines the Sametime Helper Toolkit contents:

Lotus Sametime Software Developer's Kit



This document contains references to *STHELPER_SDK_HOME*, which is intended to reflect the toplevel directory where the Sametime Helper Toolkit is installed; for example:

C:\st90sdk\client\sthelper

This document contains references to *SAMETIME_HOME*, which is intended to reflect the top-level directory where the IBM Sametime 9.0 Connect Client is installed on the development machine; for example:

C:\Program Files\IBM\Sametime Connect

Enabling the Sametime Helper API

To spare system resources, the Sametime Helper API is disabled by default. It is necessary to enable it before it can be used successfully. There are two different ways to enable the Sametime Helper API; the following paragraphs describe them.

Method 1: Using the EnableBroker() method of the STHelper object

This method involves calling the EnableBroker method of the STHelper object. That method will programmatically perform the steps described in the manual method below. This is the preferred way of enabling the Sametime Helper API.

See "Error: Reference source not found" of "ISametimeHelper interface" in Chapter 3 for more information on calling this method.

Note that the client must be restarted after the method has been called for the Sametime Helper API to be active.

Method 2: Manual enablement of the Sametime Helper API

This method involves opening the Sametime client plugin_customization.ini file to manually set the flag that enables the API.

- 1. Stop the Sametime client
- 2. Locate the plugin_customization.ini file in the ST_INSTALL_DIRECTORY/rcp directory
 - 3. Back up this file
- 4. Open the file with a text editor
- 5. Locate the entry named "com.ibm.collaboration.realtime.brokerbridge/startBroker"
- 6. Set this value to "true"
- 7. Save the file and restart the UIM client

Important: Modifying the plugin_customization.ini file in an unintended way may result in the Sametime client or some of its features not functioning properly.

Chapter 3. Sametime Helper API

Windows Native API

The Sametime Helper Toolkit provides documenation for the Sametime Helper Windows Native COM API. The COM API is exposed as Type Libraries available for integration in various Microsoft Windows programming lanaguages (such as C++, C#, and Visual Basic).

The following Sametime Helper interfaces are registered by the Sametime Client with the **Universal Unique Identifer (UUID)** B5C34442-EE1D-4368-B861-6DC78F8EF1D7, and are available to COM supportive programming languages as the SametimeHelper 1.0 Type Library .

Note The C++ application developer audience is expected to have a thorough understanding of, and substantial experience with, ATL and COM.

ISametimeHelper interface

The **ISametimeHelper** interface exposes a set of methods that facilitate interaction and functionality of the Sametime Connect client.

Method Summary

Table listing methods for ISametimeHelper interface

Name Description

AddNewContact Tells the **ISametimeHelper** to add a new Sametime contact to the

accumulating set that will be sent by SendNewContacts

Chat Tells the **ISametimeHelper** to open a chat window with the specified

partner.

CreateSametimeGroup Tells the **ISametimeHelper** to create the new specified Sametime

group name.

DirectoryResolve Tells the **ISametimeHelper** to resolve the specified directory item.

EnableBroker Enables the Sametime client MicroBroker which is required by

most STHelper functionality.

FindContact Returns TRUE if the given contact is already included in the private

groups of the Sametime client buddy list.

GetContacts

Tells the **ISametimeHelper** to retrieve the Sametime contacts for a

specified group name.

GetContactsAsync Tells the **ISametimeHelper** to retrieve the Sametime contacts for a

specified group name asynchronously.

GetLocalUserID Tells the **ISametimeHelper** to retrieve the local user id.

GetPreferredPhoneNumbers Tells the **ISametimeHelper** to retrieve the list of preferred telephony

endpoints.

GetSametimeGroups Tells the **ISametimeHelper** to retrieve the Sametime groups for the

specified group type.

GetSametimeGroupsAsync Tells the **ISametimeHelper** to retrieve the Sametime groups for the

specified group type asynchronously.

InstantShare Tells the **ISametimeHelper** to open an InstantShare session for the

designated window.

IsSametimeRunning Returns TRUE if Sametime client is running.

LiveNameResolve Tells the **ISametimeHelper** to resolve a list of email addresses or

similar unique keys.

NWayChat Tells the **ISametimeHelper** to open an nway chat window with the

specified users.

NWayRichInstantMeeting Tells the **ISametimeHelper** to open an instant meeting room for the

specified users.

NWayVideoChat Tells the **ISametimeHelper** to open an nway video chat window with

the specified users.

NWayVoiceChat Tells the **ISametimeHelper** to initiate an nway voice chat with the

specified users.

OpenCallHistory Tells the **ISametimeHelper** to open the call history window.

OpenCallInvitation Tells the **ISametimeHelper** to open the call invitation window.

OpenContactList Tells the **ISametimeHelper** to open and gives focus to the main

Sametime client window ("Contact List").

OpenDialPad Tells the **ISametimeHelper** to open the dial pad window

OpenPhoneBook Tells the **ISametimeHelper** to open the phonebook window

OpenPreferredNumbers Tells the **ISametimeHelper** to open the preferred numbers window.

PhoneUsingNumbers Tells the **ISametimeHelper** to initiate a call using specified phone

number

QuickFind Tells the **ISametimeHelper** to open a generic directory resolution

service dialog.

QuickView Tells the **ISametimeHelper** to open a quick view window populated

with the specified users.

RefreshWatch Tells the **ISametimeHelper** to refresh the watch on the specified

partner.

RemoveWatch Tells the **ISametimeHelper** to remove a watch for the specified partner.

RichInstantMeeting Tells the ISametimeHelper to open an instant meeting room invitation

for the specified user.

SametimeLogin Performs a login with a given user name and password.

SametimeLogout Performs a logout of the current user

SendNewContacts Tells the **ISametimeHelper** to send the set of contacts accumulated by

AddNewContact to the Contact List

SetPreferredPhoneNumber Tells the **ISametimeHelper** to select specified telephony endpoint for

routing calls

SetWatch Tells the **ISametimeHelper** to add a watch event for the specified

partner.

StartSametime Starts the Sametime client if not already running

UpdateLocalUserStatus Tells the **ISametimeHelper** to update the local Sametime user with the

specified status code.

VideoChat Tells the **ISametimeHelper** to open a video chat window with the

specified partner.

VoiceChat Tells the **ISametimeHelper** to open a voice chat window with the

specified partner.

IDL of the ISametimeHelper Interface:

```
interface ISametimeHelper : IDispatch{
      [id(12), helpstring("Starts a N-way InstantShare session")] HRESULT
NWayInstantShare([in] BSTR title, [in] VARIANT* pIdArray);
      [id(13), helpstring("Logs in the given user with optional return result")]
HRESULT SametimeLogin([in] BSTR username, [in] BSTR password, [out,retval] VARIANT*
result);
      [id(14), helpstring("Logs out the currently logged in user")] HRESULT
SametimeLogout(void);
      [id(15), helpstring("Starts Sametime if it is not already running.")] HRESULT
StartSametime([optional] VARIANT username/*optional*/,[optional] VARIANT
password/*optional*/);
      [id(16), helpstring("Starts a chat session")] HRESULT Chat([in]BSTR
partnerId);
      [id(17), helpstring("Resolves Sametime names by key")] HRESULT
LiveNameResolve([in]VARIANT* keys);
      [id(18), helpstring("Tells Sametime to watch for changes on a given user")]
HRESULT SetWatch([in]BSTR partnerId);
      [id(19), helpstring("Tells Sametime to remove a watch on a given user")]
HRESULT RemoveWatch([in]BSTR partnerId);
      [id(20), helpstring("Resolves Sametime names by key")] HRESULT
DirectoryResolve([in]BSTR key);
      [id(21), helpstring("Tells Sametime to refresh the watch on a given user")]
HRESULT RefreshWatch([in]BSTR partnerId);
      [id(22), helpstring("Starts a voice chat session")] HRESULT
VoiceChat([in]BSTR partnerId);
      [id(24), helpstring("Updates the logged in user's presence")] HRESULT
UpdateLocalUserStatus([in]LONG statusCode);
      [id(25), helpstring("returns VARIANT TRUE if Sametime client is running.
Otherwise it returns VARIANT FALSE")] HRESULT IsSametimeRunning([out, retval]
VARIANT BOOL* bValue);
      [id(26), helpstring("Lauches a quickfind operation")] HRESULT
QuickFind([in]BSTR preferredAction);
      [id(27), helpstring("Returns the id of the logged in user")] HRESULT
GetLocalUserID(BSTR* userId);
      [id(28), helpstring("Gets the logged in user's community groups")] HRESULT
GetSametimeGroups([in] BSTR groupType, [out] VARIANT* groups);
```

```
[id(29), helpstring("Returns the logged in user's contacts")] HRESULT
GetContacts([in] BSTR groupName, [out] VARIANT* contacts);
      [id(30), helpstring("Adds a Sametime contact")] HRESULT AddNewContact([in]
BSTR displayName, [in] BSTR id);
      [id(31), helpstring("method SendNewContacts")] HRESULT SendNewContacts([in]
BSTR targetGroup);
      [id(32), helpstring("Opens the Sametime contacts list")] HRESULT
OpenContactList(void);
      [id(33), helpstring("Creates a new Sametime contacts group")] HRESULT
CreateSametimeGroup([in] BSTR groupName);
      [id(34), helpstring("Launches a N-way chat")] HRESULT NWayChat([in] BSTR
topic, [in] VARIANT* pIdArray);
      [id(35), helpstring("Launches a N-way voice chat")] HRESULT
NWayVoiceChat([in] VARIANT * pIdArray);
      [id(37), helpstring("Launches avideo chat")] HRESULT VideoChat([in]BSTR
partnerId);
      [id(38), helpstring("Launches a N-way video chat")] HRESULT
NWayVideoChat([in]VARIANT* pIdArray);
      [id(39), helpstring("Starts an InstantShare session")] HRESULT
InstantShare([in]BSTR windowTitle,[optional]VARIANT userId/*optional*/);
      [id(42), helpstring("Returns TRUE if the username is found in the contacts,
otherwise FALSE")] HRESULT FindContact([in] BSTR username, [out,retval]
VARIANT BOOL* contactFound);
      [id(43), helpstring("Starts a phone session using a specified number")]
HRESULT PhoneUsingNumber([in] BSTR partnerId, [in] BSTR partnerIdState, [in] BSTR
partnerName, [in] BSTR telephoneNumber);
      [id(44), helpstring("Opens the Dial pad")] HRESULT OpenDialPad(void);
      [id(45), helpstring("Opens user's phone book")] HRESULT OpenPhoneBook(void);
      [id(46), helpstring("Opens user's call history")] HRESULT
OpenCallHistory(void);
      [id(47), helpstring("Sets current preferred number for incoming calls")]
HRESULT SetPreferredPhoneNumber([in]BSTR endpointKey, [optional]VARIANT
altEndpointKey);
      [id(48), helpstring("Requests the list of preferred numbers for incoming
calls and ID of currently selected number")] HRESULT
GetPreferredPhoneNumbers(void);
      [id(49), helpstring("Opens a QuickView for persons specified")] HRESULT
QuickView([in] VARIANT pMapSet);
      [id(50), helpstring("Opens the Preferred Phone Numbers preference page")]
HRESULT OpenPreferredNumbers(void);
      [id(51), helpstring("Opens call invitation dialog")] HRESULT
OpenCallInvitation(void);
      [id(53), helpstring("Starts a rich Instant Meeting")] HRESULT
RichInstantMeeting([in]BSTR partnerId);
      [id(54), helpstring("Launches an N-way rich Instant Meeting session")]
HRESULT NWayRichInstantMeeting([in]VARIANT* pIdArray);
      [id(55), helpstring("Gets the logged in user's contacts (asynchronously)")]
HRESULT GetContactsAsync([in] BSTR groupName);
      [id(56), helpstring("Gets the logged in user's community groups
(asynchronously)")] HRESULT GetSametimeGroupsAsync([in] BSTR groupType);
      [id(57), helpstring("enables the broker element")] HRESULT EnableBroker();};
```

AddNewContact Method

Tells the **ISametimeHelper** to add a new Sametime contact to the accumulating set of contacts which will be sent by a subsequent SendNewContacts call.

```
Syntax

HRESULT AddNewContact (

BSTR displayName,
```

```
BSTR id );
```

Parameters

displayName The display name of the user to add.

id A resolvable id of the user to add -- for example this might be an e-mail address, or a Sametime ID.

Remarks

The AddNewContact method returns S_OK if successful, S_FALSE otherwise.

Chat Method

Tells the **ISametimeHelper** to open a chat window with the specified partner.

Syntax

```
HRESULT Chat (
    BSTR partnerId );
```

Parameters

partnerId The unique Sametime id of the target.

Remarks

The Chat method returns S_OK if successful, S_FALSE otherwise.

CreateSametimeGroup Method

Tells the **ISametimeHelper** to create the new specified Sametime group name.

Syntax

```
HRESULT CreateSametimeGroup (
          BSTR groupName );
```

Parameters

groupName The name of the group to create.

Remarks

The CreateSametimeGroup method returns S_OK if successful, S_FALSE otherwise.

Supports creation of nested groups by using the token \$NESTED\$

DirectoryResolve Method

Tells the **ISametimeHelper** to resolve the specified directory item.

Resolves a single search term which may have multiple matches. DirectoryResolve will only resolve the name, and will not put a watch on any resolved user. If multiple results are found based on the resolve, then all of the results will be returned in the callback.

Syntax

```
HRESULT DirectoryResolve (
    BSTR key );
```

Parameters

key The search id or name used for look up.

Remarks

The **DirectoryResolve** method returns **S_OK** if successful, **S_FALSE** otherwise.

EnableBroker Method

Tells the **ISametimeHelper** to enable the Sametime client MicroBroker, which is required by most features of the STHelper toolkit.

Syntax

```
HRESULT EnableBroker ( );
```

Parameters

NONE

Remarks

The **EnableBroker** method returns **S_OK** if successful, **S_FALSE** otherwise. The MicroBroker will be available next time the Sametime client starts.

FindContact Method

Tells the **ISametimeHelper** to query whether the specified name is present in the current private groups of the Sametime client's buddy list.

Syntax

```
HRESULT FindContact (
BSTR username,
```

```
VARIANT BOOL *contactFound ); Parameters
```

username The username to be checked in the buddy list

contactFound The query result: TRUE if username matches a display name in one of the current private groups of the buddy list

Remarks

Public groups (e.g. those defined in a Domino directory) are not considered. Note that public group display is determined by which members of the group are currently logged in and so is constantly changing.

GetContacts Method

Tells the **ISametimeHelper** to retrieve the Sametime contacts for a specified group.

Syntax

```
HRESULT GetContacts (
    BSTR groupName,
    VARIANT * contacts );
```

Parameters

groupName The name of the group contacts.

contacts An out-param, a pointer to the resulting array of contacts.

Remarks

The GetContacts method returns S_OK if successful, S_FALSE

otherwise.

GetLocalUserID Method

Tells the **ISametimeHelper** to retrieve the local user id.

Syntax

```
HRESULT GetLocalUserID (
    VARIANT * userId );
```

Parameters

userId out-param, The Sametime id of the local user (the user currently logged in at the Sametime client.

Remarks

The GetLocalUserID method returns S_OK if successful, S_FALSE otherwise.

GetPreferredPhoneNumbers Method

Tells the **ISametimeHelper** to retrieve the list of preferred telephony endpoints.

Syntax

```
HRESULT GetPreferredPhoneNumbers ();
```

Parameters

NONE

Remarks

The GetPreferredPhoneNumbers method returns S_OK if successful, S_FALSE otherwise.

GetSametimeGroups Method

Tells the **ISametimeHelper** to add to retrieve the Sametime groups for the specified group type. Returns the array of group names used in the local client buddy list.

Syntax

```
HRESULT GetSametimeGroups (
    BSTR groupType,
    VARIANT * groups );
```

Parameters

```
groupType The type of Sametime Contact group ie. "all", "public", "private" groups The array of group names.
```

Remarks

The **GetSametimeGroups** method returns **S_OK** if successful, **S_FALSE** otherwise.

InstantShare Method

Requires the presence of Sametime Advanced 9.0 on the computer. Opens a Sametime Advanced Instant Share session with the application specified by windowTitle.

Syntax

```
HRESULT InstantShare (
```

```
BSTR windowTitle);
```

Parameters

window Title The window title of the application to be shared

userId RESERVED, has no function in Sametime Advanced 9.0

Remarks

The **InstantShare** method returns **S OK** if successful, **S FALSE** otherwise.

The 9.0 version of Sametime Advanced does not support specification of a target user or users from ISametimeHelper – the userID parameter and the related function NWayInstantShare are reserved for future capability – will have no effect in clients that have Sametime Advanced 9.0 installed.

IsSametimeRunning Method

Asks the **ISametimeHelper** whether the Sametime client is already running, returns VARIANT_TRUE if it is running, VARIANT_FALSE otherwise..

Syntax

```
HRESULT IsSametimeRunning (
     VARIANT_BOOL bValue );
```

Parameters

bValue The status result, TRUE if running, FALSE otherwise

LiveNameResolve Method

Tells the **ISametimeHelper** to attempt to resolve the list of phrases via the LiveNames search service.

Syntax

```
HRESULT LiveNameResolve (
    VARIANT * keys );
```

Parameters

Keys A collection of phrases on which resolution will be attempted. Because the LiveNames service is used, the phrases must be uniquely resolvable to a single user in order to produce a match – email addresses are suitable.

Remarks

The LiveNameResolve method returns **S_OK** if successful, **S_FALSE** otherwise.

Results will be delivered on the onPersonUpdate.

NWayChat Method

Tells the **ISametimeHelper** to open an nway chat window with the target users.

Syntax

```
HRESULT NWayChat (
    BSTR topic,
    VARIANT * pIdArray );
```

Parameters

topic The topic to start the nway chat.

pIdArray The unique Sametime ids of the targets.

Remarks

The NWayChat method returns S_OK if successful, S_FALSE otherwise.

NWayRichInstantMeeting Method

Tells the **ISametimeHelper** to open an instant meeting room for the target users.

Syntax

```
HRESULT NWayRichInstantMeeting (
    VARIANT * pIdArray );
```

Parameters

pIdArray The unique Sametime ids of the targets.

Remarks

The NWayRichInstantMeeting method returns S_OK if successful, S_FALSE otherwise.

NWayVideoChat Method

Tells the **ISametimeHelper** to initiate a nway voice chat with the target users.

Syntax

```
HRESULT NWayVideoChat (
     VARIANT * pIdArray );
```

Parameters

pIdArray The unique Sametime ids of the targets

Remarks

The **NWayVideoChat** method returns **S_OK** if successful, **S_FALSE** otherwise. Success depends on the user video capabilities and availability of video services.

NWayVoiceChat Method

Tells the **ISametimeHelper** to initiate an nway voice chat with the target users.

Syntax

```
HRESULT NWayVoiceChat (
     VARIANT * pIdArray );
```

Parameters

pIdArray The unique Sametime ids of the targets

Remarks

The **NWayVoiceChat** method returns **S_OK** if successful, **S_FALSE** otherwise. Success depends on the user voice capabilities and availability of voice services. Voice call will be automatically routed according to the user voice preferences and capabilities.

OpenCallHistory Method

Tells the ISametimeHelper to open the call history window.

```
Syntax
```

```
HRESULT OpenCallHistory ();
```

Parameters

NONE

Remarks

The **OpenCallHistory** method returns **S_OK** if successful, **S_FALSE** otherwise.

OpenCallInvitation Method

Tells the **ISametimeHelper** to open the call invitation window.

```
Syntax
```

```
HRESULT OpenCallInvitation ();
```

Parameters

NONE

Remarks

The **OpenCallInvitation** method returns **S_OK** if successful, **S_FALSE** otherwise. Success depends on the user voice capabilities and availability of voice services.

OpenContactList Method

Tells the **ISametimeHelper** to open and gives focus to the main Sametime client window ("Contact List").

Syntax

```
HRESULT OpenContactList ( );
```

Parameters

NONE

Remarks

The **OpenContactList** method returns **S_OK** if successful, **S_FALSE** otherwise. The Sametime client must be running (perhaps minimized or under other windows); this is not capable of launching the client application if it is not running.

OpenDialPad Method

Tells the **ISametimeHelper** to open the dial pad window.

Syntax

```
HRESULT OpenDialPad ( );
```

Parameters

NONE

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Remarks

The **OpenDialPad** method returns **S_OK** if successful, **S_FALSE** otherwise. Success depends on the user voice capabilities and availability of voice services.

OpenPhoneBook Method

Tells the **ISametimeHelper** to open the phonebook window.

```
Syntax
```

```
HRESULT OpenPhoneBook ();
```

Parameters

NONE

Remarks

The OpenPhoneBook method returns S_OK if successful, S_FALSE otherwise.

OpenPreferredNumbers Method

Tells the **ISametimeHelper** to open the preferred phone numbers window.

Syntax

```
HRESULT OpenPreferredNumbers ( );
```

Parameters

NONE

Remarks

The **OpenPreferredNumbers** method returns **S_OK** if successful, **S_FALSE** otherwise. Success depends on the user voice capabilities and availability of voice services.

PhoneUsingNumber Method

Tells the **ISametimeHelper** to initiate a call using specified phone number.

Syntax

```
HRESULT PhoneUsingNumber (
BSTR partnerId,
```

```
BSTR partnerIdState,

BSTR partnerName,

BSTR telephoneNumber
);
```

Parameter

partnerId The unique Sametime id if the target is a Sametime user or any other identifier otherwise
partnerIdState "Sametime" if the target is a Sametime user or "NotSametime" otherwise
partnerName The target user display name
telephoneNumber The telephone number to be dialled

Remarks

The **PhoneUsingNumber** method returns **S_OK** if successful, **S_FALSE** otherwise. Success depends on the user voice capabilities and availability of voice services.

QuickFind Method

Tells the **ISametimeHelper** to open a generic directory resolution service dialog.

Syntax

```
HRESULT QuickFind (
    BSTR preferredAction );
```

Parameters

preferredAction RESERVED: no effect in 9.0

Remarks

The QuickFind method returns S_OK if successful, S_FALSE otherwise.

QuickView Method

Tells the **ISametimeHelper** to open a quick view window populated with the specified users.

Syntax

```
HRESULT QuickView (
     VARIANT pMapSet );
```

pMapSet The pointer to the map containing the maps representing the target users

Remarks

The QuickView method returns S_OK if successful, S_FALSE otherwise.

pMapSet is ISametimeMapsPtr pointer to ISametimeMaps. ISametimeMaps items are ISametimeMapPtr pointers to ISametimeMap objects. Use AddMap method to add ISametimeMap to ISametimeMaps:

ISametimeMap items store the following values:

groupName The name of the group to visually organise users in "Quick View" window (it is not necessarily a Sametime group, it can be any arbitrary name)

displayName The display name of the user

lookupName The name that can be used for resolution by Sametime when Sametime user ID is unknown

partnerID (optional) The unique Sametime ID of the user

Use AddItem method to add values to ISametimeMap

```
HRESULT AddItem (
VARIANT key,
VARIANT value
);
```

RefreshWatch Method

Tells the **ISametimeHelper** to refresh a watch event for the specified partner.

Refreshes a watch on a user, indicating that the caller is still interested in observing presence information on the user.

The Sametime client can be configured to enforce a maximum cap on the number of contacts watched, and will perform evictions based on Least-Recently-Used tracking; the refresh watch updates the LRU timestamp to help avoid evictions. In enterprises that never cap number of contacts per client, this function can be ignored.

Syntax

```
HRESULT RefreshWatch (
     BSTR partnerId );
```

Parameters

partnerId The target to refresh the watch

Remarks

The **RefreshWatch** method returns **S OK** if successful, **S FALSE** otherwise.

RemoveWatch Method

Tells the **ISametimeHelper** to remove a watch event for the specified partner.

Removes a watch on a target user if the caller is no longer interested in status changes on this target. Removal of unneeded watches will reduce server and network loads, and so is always appropriate. In enterprises that use maximum contact caps, it also frees space from the contact list.

Syntax

```
HRESULT RemoveWatch (
     BSTR partnerId );
```

Parameters

partnerId The id of the target no longer to be watched.

Remarks

The **RemoveWatch** method returns **S_OK** if successful, **S_FALSE** otherwise.

RichInstantMeeting Method

Tells the **ISametimeHelper** to open an instant meeting room for the target user.

Syntax

```
HRESULT RichInstantMeeting (
          BSTR partnerId );
```

Parameters

partnerId The target user ID

Remarks

The **RichInstantMeeting** method returns **S_OK** if successful, **S_FALSE** otherwise.

SametimeLogin Method

Tells the **ISametimeHelper** to log in a user using the specified username and password data.

Syntax

```
HRESULT SametimeLogin (
BSTR username,
BSTR password,
VARIANT *result );
```

Parameters

username The username to be used for the login

password The password to be used for the login

result A result object that implements an IErrorResult interface – this has two methods:

 $ResultString(BSTR*\ pVal)\ a\ result\ string\ returned\ by\ the\ Sametime\ client\ on\ the\ login\ attempt$

ResultCode(SCODE* pVal) a numeric code indicating success or failure as follows:

- 1 = Success
- 2 = Server failure (for example, invalid credentials)
- -1 = STHelper channel error (login could not be attempted) -
- 2 = Not attempted because already logged in.

Remarks

SametimeLogin can only be used with the default community, and can only succeed if the client is not already logged in on that community.

An OnSametimeLogin event will also be delivered if the login is processed successfully.

SametimeLogout Method

Tells the **ISametimeHelper** to log off all user accounts currently using the Sametime client

Syntax

```
HRESULT SametimeLogout ( );
```

Parameters

NONE

Remarks

SametimeLogout will typically be used before a SametimeLogin call for those ISametimeHelper using applications that want to switch users without a separate user interaction with the Sametime client.

This method forces logout from all communities. An OnSametimeLogout will be delivered for each community that logs out. The SametimeLogout returns S_OK if logout was attempted or FALSE to indicate there was no login in effect.

SendNewContacts Method

Tells the **ISametimeHelper** to send the set of contacts accumulated via the AddNewContact function over to the Contact List and request they be added to the specified group.

Syntax

```
HRESULT SendNewContacts (
    BSTR targetGroup );
```

Parameters

targetGroup The group to which the accumulated contacts should be added.

Remarks

The **SendNewContacts** method returns **S_OK** if successful, **S_FALSE** otherwise.

Each contact accumulated by AddNewContact is a name-id pair. For each arriving name-id pair, the Sametime client will attempt a LiveName resolution on both the name and the id. In the case of a match, the user is added to the group, and the name value used as the display name. If LiveNames cannot find a match for either name or id, then behavior depends on whether RTC Gateway is in use: if it is, the id is taken as an external address and the contact is added; if it is not, the contact cannot be added and a note displayed to the user.

SetPreferredPhoneNumber Method

Tells the **ISametimeHelper** to select specified telephony endpoint for routing calls

Syntax

```
HRESULT SetPreferredPhoneNumber(

BSTR endpointKey,

VARIANT altEndpointKey);
```

Parameters

endpointKey telephony endpoint ID

altEndpointKey is not used

Remarks

The **SetPreferredPhoneNumber** method returns **S_OK** if successful, **S_FALSE** otherwise. Success depends on the user voice capabilities and availability of voice services.

SetWatch Method

Tells the **ISametimeHelper** to add a watch event for the specified partner.

Sets a watch on a user, which establishes this client as one interested in all future status changes for that user. Typically used after a user selection from DirectoryResolve results.

Syntax

```
HRESULT SetWatch (
    BSTR partnerId );
```

Parameters

partnerId The target to be watched.

Remarks

The **SetWatch** method returns **S_OK** if successful, **S_FALSE** otherwise.

StartSametime Method

Tells the **ISametimeHelper** to start the Sametime client, optionally with a login using the given user name and password.

Syntax

```
HRESULT StartSametime (
VARIANT username,
VARIANT password);
```

Parameters

username Optional, a username to use for initial login

password Optional, a password to use for initial login

Remarks

If Sametime is already running the function has no effect on the client and returns S_FALSE.

If user name and password are not specified, the client starts but is not logged in; if they are specified, they are passed as process arguments (there is no connection to accept failure information – if success/fail must be tracked, use a subsequent SametimeLogin function instead)

Behavior of splash screen and login dialog can be tailored by client properties.

UpdateLocalUserStatus Method

Tells the **ISametimeHelper** to update the local Sametime user with the specified status code.

Syntax

```
HRESULT UpdateLocalUserStatus (
    long statusCode );
```

Parameters

statusCode The status of the local user to update.

Sametime status codes:

0 = offline

1 = available

2 = away

3 = do not disturb

4 = not using

5 = in a meeting

Remarks

The UpdateLocalUserStatus method returns S_OK if successful, S_FALSE otherwise.

Values 2 and 4 are often treated the same, as Away – the Sametime client uses 4 to indicate that the user's status is changed to Away on account of no mouse or keyboard activity.

VideoChat Method

Tells the **ISametimeHelper** to open a video chat window with the specified partner.

Syntax

```
HRESULT VideoChat (
    BSTR partnerId );
```

Parameters

partnerId The unique Sametime id of the target

Remarks

The **VideoChat** method returns **S_OK** if successful, **S_FALSE** otherwise. Success depends on the user video capabilities and availability of video services.

VoiceChat Method

Tells the **ISametimeHelper** to open a voice chat window with the specified partner.

Syntax

```
HRESULT VoiceChat (
    BSTR partnerId );
```

Parameters

partnerId The unique Sametime id of the target

Remarks

The **VoiceChat** method returns **S_OK** if successful, **S_FALSE** otherwise. Success depends on the user voice capabilities and availability of voice services. Voice call will be automatically routed according to the user voice preferences and capabilities.

_ISametimeHelperEvents Interface

The **_ISametimeHelperEvents** interface exposes a set of callback function prototypes to facilitate events that were encountered from the interaction with the **ISametimeHelper** interface.

Method Summary

Name Description

OnSametimeLogin The **ISametimeHelperEvent** callback method that is invoked

when a user has logged in at the Sametime client.

OnSametimeLogout The **ISametimeHelperEvent** callback method that is invoked

when a user has logged out at the Sametime client.

OnPersonUpdate The **ISametimeHelperEvent** callback method that is

invoked as a result of a successful LiveName resolution or a

status change for a watched contact.

OnCapabilityEvent The **_ISametimeHelperEvent** callback method that is

invoked as a result of arriving capability information from the

server.

OnDirectoryResolve The **_ISametimeHelperEvent** callback method that is

invoked as a result of an executed DirectoryResolve.

OnEvictWatch The **_ISametimeHelperEvent** callback method that is

invoked as a result of an evicition because of maximum

contact limits.

OnSametimeUnavailable The _**ISametimeHelperEvent** callback method that is

invoked as a result of the STHelper discovering the Sametime

client has been closed.

OnPreferredPhoneNumbersResponse The _ISametimeHelperEvent callback method that is

invoked as a result of arriving preferred phone numbers

information from the server.

OnPreferredPhoneNumberChange The **ISametimeHelperEvent** callback method that is

invoked as a result of changing current preferred device

originating from the Sametime client.

IDL of the **_ISametimeHelperEvents Interface**:

OnSametimeLogin Method

The **_ISametimeHelperEvent** callback method that is invoked as a result of the STHelper detecting that the Sametime client has performed a login to a community.

Syntax

```
HRESULT OnSametimeLogin (
    BSTR * communityId );
```

Parameters

communityId The communityId of the community that was joined – can be ignored in enterprises using only a single community.

Remarks

The **OnSametimeLogin** method will fire for any login, including non-default communities in a multi-community environment. In general, ISametimeHelper is intended for use in single-community environments.

The function should return **S_OK** if successful, **S_FALSE** otherwise.

OnSametimeLogout Method

The **_ISametimeHelperEvent** callback method that is invoked as a result of the STHelper detecting that the Sametime client has performed a logout to a community.

Syntax

```
HRESULT OnSametimeLogout (
    BSTR * communityId );
```

Parameters

communityId The communityId of the community that was logged out – can be ignored in enterprises using only a single community.

Remarks

The **OnSametimeLogout** method will fire for any login, including non-default communities in a multi-community environment. In general, ISametimeHelper is intended for use in single-community environments.

The function should return **S_OK** if successful, **S_FALSE** otherwise.

OnPersonUpdate Method

The **_ISametimeHelperEvent** callback method that is invoked as a result of a LiveNameResolve method invocation or when a presence status change has been received from the Sametime server.

Syntax

```
HRESULT OnPersonUpdate (

BSTR key,

BSTR partnerId,

BSTR alias,

long statusCode,

BSTR statusText,

BSTR location );
```

Parameters

key The "lookupName" that was sent in the initial request, if the current call is the direct result of a lookup. If left null, the call is the result of a status change being received from the Sametime server.

partnerId The Sametime ID of the contact alias The display name of the contact
statusCode The numeric code for the contact's current presence status, see UpdateLocalUserStatus
statusText The text message from the contact's presence status if available.

location The location text for the contact if available.

Remarks

The OnPersonUpdate method should return S OK if successful, S FALSE

otherwise. Some fields may not always be present, based on client version and settings of the user being reported.

OnPersonUpdate will be called for all status changes that the local Sametime client is receiving – including Persons in the client buddylist or being watched because of other STHelper-based applications. The application must assume it will receive events for users that it had never itself requested.

OnCapabilityEvent Method

The **ISametimeHelperEvent** callback method that is invoked as a result of...

Syntax

```
HRESULT OnCapabilityEvent (

BSTR partnerId,

BSTR capabilityName,

BSTR capabilityValue ); Parameters partnerId The
```

Sametime ID for which the capability is being reported.

capabilityName The name of the capability.

```
"voiceChat"

"telephony"

"com.ibm.st.capVideoChat"

"instantmeeting"
```

capabilityValue The value for that capability, for example "true" or "false"

Remarks

The OnCapabilityEvent method should return S_OK if successful, S_FALSE

otherwise.

OnDirectoryResolve Method

The **_ISametimeHelperEvent** callback method that is invoked as a result of a DirectoryResolve method invocation.

Syntax

```
HRESULT OnDirectoryResolve (
     BSTR key,
const _variant_t & maps);
```

Parameters

key The lookup name used in the DirectoryResolve call for which these results are reported.

maps An array of Map objects, which in turn hold name-value pairs of data including data with the the following names: partnerAlias (user's display name), partnerID, statusText, statusCode, location

Remarks

The OnDirectoryResolve method should return S_OK if successful, S_FALSE

otherwise.

The collection of map entries can vary, based on client versions and settings of users in the result set.

OnEvictWatch Method

The **_ISametimeHelperEvent** callback method that is invoked as a result of an eviction from the watch list on the Sametime client.

Syntax

```
HRESULT OnEvictWatch (

BSTR partnerId ); Parameters partnerId The Sametime
```

ID of the contact no longer being watched.

Remarks

The OnEvictWatch will only be called in the case where the Sametime client has been configured to limit the maximum number of simultaneous contact watches. For such a client, Least-Recently-Used tracking is applied if a new watch is requested when the maximum has already been reached: the entry with the oldest LRU timestamp will have its watch removed, and the OnEvictWatch will be distributed to let the STHelper user know that presence information for that user is no longer available.

The arrival of an OnEvictWatch means presence info is not tracked, but it does not invalidate the Sametime ID or display name. The STHelper user can again request a setWatch if the presence information is needed.

The OnEvictWatch method should return S_OK if successful, S_FALSE otherwise.

OnSametimeUnavailable Method

The **_ISametimeHelperEvent** callback method that is invoked as a result of the STHelper detecting that the Sametime client has been exited.

```
Syntax
```

```
HRESULT OnSametimeUnavailable
( long * status);
Parameters
```

status One of the values

```
0 = "client disconnected"
```

1 = "client connected"

Remarks

The **OnSametimeUnavailable** method should return **S_OK** if successful, **S_FALSE** otherwise.

OnPreferredPhoneNumbersResponse Method

The **_ISametimeHelperEvent** callback method that is invoked as a result of arriving preferred phone numbers information from the server.

Syntax

```
HRESULT OnPreferredPhoneNumbersResponse (
    VARIANT phoneMap );
```

Parameters

phoneMap The pointer to the map of telephony endpoints

Remarks

The **OnPreferredPhoneNumbersResponse** method will fire as a result of GetPreferredPhoneNumbers request. phoneMap is ISametimeMapsPtr pointer to ISametimeMaps.

ISametimeMaps items are ISametimeMapPtr pointers to ISametimeMap objects. Use AddMap method to add ISametimeMap to ISametimeMaps:

ISametimeMap items store the following values:

key endpoint ID

label display name of the endpoint ("Office", "Home" etc.)

displayValue phone number or name of the device ("Computer", "+1 234 5678")

preferred true when the endpoint is selected as preferred false or omitted otherwise

isComputer is true when the endpoint is a computer false or omitted otherwise

isTelephone is true when the endpoint is a phone set false or omitted otherwise

is UserDefined is true when the endpoint is defined by user false or omitted otherwise

is Video Device is true when the endpoint has video capabilities false or omitted otherwise

Use AddItem method to add values to ISametimeMap

OnPreferredPhoneNumberChange Method

The **_ISametimeHelperEvent** callback method that is invoked as a result of arriving preferred phone numbers information from the server.

Syntax

```
HRESULT OnPreferredPhoneNumberChange (
    BSTR endpointKey,
    BSTR altEndpointKey);
```

Parameters

endpointKey telephony endpoint ID

altEndpointKey is not used

Remarks

The **OnPreferredPhoneNumberChange** method will fire as a result of changing current

preferred device originating from the Sametime client. It is not triggered by invoking

Java API

SetPreferredPhoneNumber method.

JSTHelper

The **JSTHelper** object exposes a set of methods that facilitate interaction and functionality of the Sametime Connect client.

Please refer to the JavaDoc of the **JSTHelper** object, which is located in the "STHELPER_SDK_HOME\doc\javadoc" directory of the Sametime Helper Toolkit.

The provides a detailed description of the publicly accessible methods

JSTCallBack

The **JSTCallBack** interface exposes a set of methods to facilitate events that were encountered from the interaction with the **STHelper** object.

Please refer to the JavaDoc of the **JSTCallBack** interface, which is located in the "STHELPER_SDK_HOME\doc\javadoc" directory of the Sametime Helper Toolkit.

The provides a detailed description of the publicly accessible methods

Chapter 4. Sametime Helper Toolkit by Example

The Sametime Helper Toolkit contains a set of sample applications. The sample applications are intended to maintain consistent behavior and usage of the Sametime Helper Toolkit. The following sections demonstrate the detail of using the example applications for each of the development languages.

C# Sample Application

The Sametime Helper Toolkit contains a C# sample application, and a Visual Studio C# Sample Project "STHelperExample.csproj" in the "STHELPER_SDK_HOME\samples\c#" directory of the Sametime Helper Toolkit.

To get started with the C# Sample Project:

- 1. Start Microsoft Visual Studio and click File > Open > Project/Solution.
- 2. Navigate to the appropriate Sametime Helper Toolkit installation directory (*STHELPER SDK HOME*) and select the "STHelperExample.csproj" file; for example:

3. Build the sample application.

The running C# sample application should look similar to the following picture:



Details of the main initialization of the example application are found in:

```
STHELPER SDK HOME \c#\STHelperExample\src\STHelperExampleDlg.cs
```

The STHelperExampleDlg constructor creates an instance of the STHelperExampleEventHandler object. The STHelperExampleEventHandler object is an implementation of the ISametimeHelperEvents interface, and processes the Sametime Helper event notification callbacks.

```
// The Sametime Helper event handler.
STHelperExampleEventHandler stHelperEventHandler = null;
public STHelperExampleDlg()
{
    InitializeComponent();
    // Create the STHelperExampleEventHandler interface to handle
    // the Sametime Helper related events.
stHelperEventHandler = new STHelperExampleEventHandler(); }
```

Details of Sametime Helper usage are located in the getSametimeContacts() method defined in: STHELPER_SDK_HOME \c#\STHelperExample\src\STHelperExampleDlg.cs

The following method details how to use the **sametimeHelper** interface to obtain the list of Sametime group names, and the list of contacts located in each group.

```
//Method that uses the Sametime Helper Library to request
//the list of IBM Sametime Connect Client contacts, and populate
//the UI List control with the returned list of contacts.
private void getSametimeContacts() { //Create the
Sametime Helper object.
   STHelperLib.SametimeHelper stHelper =
new STHelperLib.SametimeHelper();
   //Sametime Group type
   String strGroupType = "all"; //Define an object to
hold Sametime Contact Group names.
   Object objGroups = null;
```

```
//Invoke the Sametime Helper to populate the group names object.
stHelper.GetSametimeGroups(strGroupType, out objGroups);
  if (objGroups != null) {
                                //Assign the array that has the
Sametime Contact Group names.
   Array arrGroups = ((Array) objGroups);
   //Loop through the Sametime Contact Group names and retrieve
    //the Sametime Contact names for each group.
for (int i = 0; i < arrGroups.Length; i++)</pre>
     //Assign the current group name.
     String strGroupName = (String)arrGroups.GetValue(i);
     //Define array to hold Sametime Contact Contact
     //names for the current group
     Object objContacts = null;
     //Invoke the Sametime Helper to populate the contact
     //names object for the current group.
stHelper.GetContacts(strGroupName, out objContacts);
      if (objContacts != null)
                                 {
                                             //Assign the array
that has the current group contact names.
       Array arrContacts = ((Array) objContacts);
       //Loop through the Sametime Contact names and add each name
       //to the List control. for (int ct = 0;
ct < arrContacts.Length; ct++)</pre>
          //Add the contact name to the List control.
         listContacts.Items.Add(arrContacts.GetValue(ct));
       }
     }
   }
 }
}
```

Details of the Sametime Helper example _IsametimeHelperEvents interface implementation are found in:

```
STHELPER SDK HOME\c#\STHelperExample\src\STHelperExampleEventHandler.cs
```

The STHelperExampleEventHandler object is an implementation of the _ISametimeHelperEvents interface, which registers for notification and processes the Sametime Helper event notification callbacks.

```
class STHelperExampleEventHandler
{     //The Sametime Helper object.
    STHelperLib.SametimeHelper stHelper = null;

    public STHelperExampleEventHandler()
{
        //Create the Sametime Helper object.
        stHelper = new STHelperLib.SametimeHelper();

        //Register the Sametime Helper event callbacks.
```

```
//event ISametimeHelperEvents OnPersonUpdateEventHandler
stHelper.OnPersonUpdate += new STHelperLib.
     ISametimeHelperEvents OnPersonUpdateEventHandler(
       this.OnPersonUpdateEventHandler);  //event
ISametimeHelperEvents OnCapabilityEventEventHandler
stHelper.OnCapabilityEvent += new STHelperLib.
ISametimeHelperEvents OnCapabilityEventEventHandler( this.OnCapabilityEvent
EventHandler);
    //event ISametimeHelperEvents OnDirectoryResolveEventHandler
stHelper.OnDirectoryResolve += new STHelperLib.
ISametimeHelperEvents OnDirectoryResolveEventHandler( this.OnDirectoryResol
veEventHandler);
    //event ISametimeHelperEvents OnEvictWatchEventHandler
stHelper.OnEvictWatch += new STHelperLib.
ISametimeHelperEvents OnEvictWatchEventHandler( this.OnEvictWatchEventHandl
er);
    //event ISametimeHelperEvents_OnSametimeUnavailableEventHandler
stHelper.OnSametimeUnavailable += new STHelperLib.
     ISametimeHelperEvents OnSametimeUnavailableEventHandler(
       this.OnSametimeUnavailableEventHandler);
  }
 //ST Helper event callbacks
 //event ISametimeHelperEvents OnPersonUpdateEventHandler
public void OnPersonUpdateEventHandler(string key,
           string partnerId,
string alias,
statusCode,
                     string
statusText,
                     string
location)
   MessageBox.Show("OnPersonUpdateEventHandler");
 }
 //event ISametimeHelperEvents OnCapabilityEventEventHandler
 public void OnCapabilityEventEventHandler(string
                    string capabilityName,
partnerId,
string capabilityValue)
   MessageBox.Show("OnCapabilityEventEventHandler");
 //event ISametimeHelperEvents OnDirectoryResolveEventHandler
public void OnDirectoryResolveEventHandler(string key, object maps)
   MessageBox.Show("OnDirectoryResolveEventHandler");
 //event ISametimeHelperEvents OnEvictWatchEventHandler
public void OnEvictWatchEventHandler(string partnerId)
```

```
//event _ISametimeHelperEvents_OnSametimeUnavailableEventHandler
public void OnSametimeUnavailableEventHandler(int status)
{
    MessageBox.Show("OnSametimeUnavailableEventHandler");
}
```

C# Application Development Reminders

MessageBox.Show("OnEvictWatchEventHandler");

Key points to remember when developing a Sametime Helper enabled C# application:

Ensure that IBM Sametime 9.0 Connect Client is installed on the development target machine as identified by *SAMETIME_HOME*.

Add Sametime Helper Library to your C# application.

From Visual Studio Solution Explorer > References > Add Reference. Select the COM tab and scroll down to the list and select the COM SametimeHelper 1.0 Type Library.

Create an instance of the **SametimeHelper** interface.

```
//Create the Sametime Helper object.
STHelperLib.SametimeHelper stHelper =
new STHelperLib.SametimeHelper();
```

C++ Sample Application

The Sametime Helper Toolkit contains a C++ sample application, and a Visual Studio C++ sample project "STHelperExample.vcproj" in the "STHELPER_SDK_HOME \samples\c++" directory of the Sametime Helper Toolkit.

Note The C++ application developer audience is expected to have a thorough understanding of, and substantial experience with, ATL and COM.

To get started with the C++ Sample Application:

- 1. Start Microsoft Visual Studio and click File > Open > Project/Solution.
- 2. Navigate to the appropriate Sametime Helper Toolkit installation directory (*STHELPER_SDK_HOME*) and select the "STHelperExample.vcproj" file; for example:

```
C:\st90sdk\client\sthelper\samples\c++\STHelperExample\
STHelperExample.vcproj
```

3. Build the sample application.

The running C++ sample application should look similar to the following picture:



Details of the main initialization of the example application are found in: STHELPER SDK HOME \c++\STHelperExample\src\STHelperExampleDlg.cpp

The STHelperExampleDlg constructor creates an instance of the ISTHelperExampleEventHandler interface. The ISTHelperExampleEventHandler instance is an implementation of the ISametimeHelperEvents interface, and processes the Sametime Helper event notification callbacks.

```
BOOL CSTHelperExampleDlg::OnInitDialog()
 CDialog::OnInitDialog();
  // Set the icon for this dialog. The framework does
 // this automatically when the application's main
// window is not a dialog.
 SetIcon(m hIcon, TRUE);
                                   // Set big icon
                                   // Set small icon
  SetIcon(m hIcon, FALSE);
  // Declare the STHelperExampleEventHandler pointer.
  ISTHelperExampleEventHandler *pSTHelperExampleEventHandler = NULL;
 // Create the STHelperExampleEventHandler interface to handle
// the Sametime Helper related events.
 HRESULT hr =
                  CoCreateInstance( CLSID STHelperExampleEventHand
                  NULL,
                  CLSCTX INPROC SERVER,
                  IID ISTHelperExampleEventHandler,
                  (void**) &pSTHelperExampleEventHandler);
  // Return for successful initialization, false otherwise.
if (SUCCEEDED(hr))
  { return TRUE;
else
  { return FALSE;
```

Details of Sametime Helper usage are located in the getSametimeContacts() method defined in:

The following method details how to use the **SametimeHelper** interface to obtain the list of Sametime group names, and the list of contacts located in each group.

```
//Method that uses the IBM Sametime Helper Library to request
//the list of IBM Sametime Connect Client contacts, and populate
//the UI List control with the returned list of contacts.
void CSTHelperExampleDlg::getSametimeContacts()
 //Sametime Helper object.
 STHelperLib::ISametimeHelperPtr pSTHelper;
 //Create the Sametime Helper object.
 HRESULT hr =
pSTHelper.CreateInstance( uuidof(STHelperLib::SametimeHelper));
 if (hr == S OK)
{ //Sametime Group
type.
   BSTR bstrGroupType = L"all";
    //Define array to hold Sametime Contact Group names.
   VARIANT vGroupsArray;
vGroupsArray.vt = VT_VARIANT;
    //Invoke the Sametime Helper to populate the group names array.
hr = pSTHelper->GetSametimeGroups(bstrGroupType, &vGroupsArray);
   if (hr == S OK) {
                              //Pointer for
accessible array of groups.
     BSTR HUGEP *pbstrGroups;
     //Assign the groups array pointer.
     SAFEARRAY *psaGroups = vGroupsArray.parray;
     //Get a pointer to the elements of the groups array.
                                                                 hr =
SafeArrayAccessData(psaGroups, (void HUGEP**)&pbstrGroups);
     if (hr == S OK)
       //Loop through the Sametime Contact Group names and retrieve
       //the Sametime Contact names for each group.
(ULONG i = 0; i < psaGroups->rgsabound->cElements; i++)
           //Assign the current group name.
         BSTR bstrGroupName = pbstrGroups[i];
         //Define array to hold Sametime Contact Contact
//names for the current group.
         VARIANT vContactsArray;
vContactsArray.vt = VT VARIANT;
         //Invoke the Sametime Helper to populate the contact
         //names array for the current group.
pSTHelper->GetContacts(bstrGroupName, &vContactsArray);
         if (hr == S_OK)
             //Pointer for accessible array of
```

```
BSTR HUGEP *pbstrContacts;
            //Assign the array that has the current group
//contact names.
            SAFEARRAY *psaContacts = vContactsArray.parray;
            //Get a pointer to the elements of the contacts array.
            hr = SafeArrayAccessData(
                   psaContacts, (void HUGEP**) &pbstrContacts);
            if (hr == S OK)
              //Loop through the Sametime Contact names and add
              //each name to the List control.
for (ULONG j = 0;
                    j < psaContacts->rgsabound->cElements; j++)
{
                //Add the contact name to the List control.
m ListContacts.AddString(pbstrContacts[j]);
                                                           }
              //Release the contacts array pointer.
              SafeArrayUnaccessData(psaContacts);
            }
          }
        }
        //Release the groups array pointer.
       SafeArrayUnaccessData(psaGroups);
     }
    }
 }
```

Details of the Sametime Helper example _ISametimeHelperEvents interface implementation ATL registration and deregistration are found in:

```
STHELPER SDK HOME\c++\STHelperExample\src\STHelperExampleEventHandler.h
```

The **STHelperExampleEventHandler** object is an implementation of the **ISametimeHelperEvents** interface, which registers for notification and processes the Sametime Helper event notification callbacks.

The following details the example _IsametimeHelperEvents interface implementation of the ATL event dispatch requirements:

```
// CSTHelperExampleEventHandler

//Define an ATL _ATL_FUNC_INFO for each of the _ISametimeHelperEvents

//dispinterface event functions.
_ATL_FUNC_INFO OnPersonUpdateInfo = { CC_STDCALL, VT_EMPTY, 6, { VT_BSTR, VT_BSTR} };
_ATL_FUNC_INFO OnCapabilityInfo = {CC_STDCALL, VT_EMPTY, 3, {VT_BSTR, VT_BSTR, VT_BSTR}};
_ATL_FUNC_INFO OnDirectoryResolveInfo = { CC_STDCALL, VT_EMPTY, 2, {VT_BSTR, VT_VARIANT} };
_ATL_FUNC_INFO OnEvictWatchInfo = {CC_STDCALL, VT_EMPTY, 1, {VT_BSTR}};
_ATL_FUNC_INFO OnSametimeUnavailableInfo = {CC_STDCALL, VT_EMPTY, 1, {VT_BSTR}};
```

```
//Define constants for each of the ISametimeHelperEvents
//ATL dispinterface event function ids. static const long
STHELPER_EVENT_DISPID_LIVENAME_RESOLVE = 1; static const long
STHELPER_EVENT_DISPID_CAPABILITY = 7; static const long
STHELPER EVENT DISPID DIRECTORY RESOLVE = 3; static const long
STHELPER EVENT DISPID EVICT WATCH = 8; static const long
STHELPER EVENT DISPID SAMETIME UNAVAILABLE = 4;
//Define a constant for each of the ISametimeHelperEvents events.
static const unsigned int STHELPER EVENT LIVENAME RESOLVE
                                                               = 1000;
static const unsigned int STHELPER EVENT CAPABILITY EVENT
 STHELPER EVENT LIVENAME RESOLVE + 1;
static const unsigned int STHELPER EVENT DIRECTORY RESOLVE
 STHELPER EVENT CAPABILITY EVENT + 1;
static const unsigned int STHELPER EVENT EVICT WATCH
 STHELPER EVENT DIRECTORY RESOLVE + 1;
static const unsigned int STHELPER EVENT SAMETIME UNAVAILABLE =
STHELPER EVENT EVICT WATCH + 1;
class ATL NO VTABLE CSTHelperExampleEventHandler :
public CComObjectRootEx<CComSingleThreadModel>,
public CComCoClass<CSTHelperExampleEventHandler,</pre>
    &CLSID STHelperExampleEventHandler>,
 public IDispatchImpl<ISTHelperExampleEventHandler,</pre>
    &IID ISTHelperExampleEventHandler, &LIBID STHelperExampleLib,
    /*wMajor =*/1, /*wMinor =*/0>,
public IDispatchImpl< ISametimeHelperEvents,</pre>
    & uuidof( ISametimeHelperEvents), &LIBID STHelperLib,
    /* wMajor = */ 1>,
  //Add an ATL IDispEventSimpleImpl reference for each of the
 // ISametimeHelperEvents events. public
IDispEventSimpleImpl<STHELPER EVENT LIVENAME RESOLVE,
    CSTHelperExampleEventHandler,
    & uuidof(::STHelperLib:: ISametimeHelperEvents)>,
public IDispEventSimpleImpl<STHELPER EVENT CAPABILITY EVENT,
    CSTHelperExampleEventHandler,
    & uuidof(::STHelperLib:: ISametimeHelperEvents)>,
                                                          public
IDispEventSimpleImpl<STHELPER EVENT DIRECTORY RESOLVE,
    CSTHelperExampleEventHandler,
    & uuidof(::STHelperLib:: ISametimeHelperEvents)>,
public IDispEventSimpleImpl<STHELPER EVENT EVICT WATCH,
    CSTHelperExampleEventHandler,
    & uuidof(::STHelperLib:: ISametimeHelperEvents)>,
 public IDispEventSimpleImpl<STHELPER EVENT SAMETIME UNAVAILABLE,
    CSTHelperExampleEventHandler,
    & uuidof(::STHelperLib:: ISametimeHelperEvents)>
{ public
 CSTHelperExampleEventHandler()
 }
DECLARE REGISTRY RESOURCEID(IDR STHELPEREXAMPLEEVENTHANDLER)
```

```
BEGIN COM MAP(CSTHelperExampleEventHandler)
  COM INTERFACE ENTRY(ISTHelperExampleEventHandler)
  COM INTERFACE ENTRY2 (IDispatch, ISametimeHelperEvents)
COM INTERFACE ENTRY( ISametimeHelperEvents)
 END COM MAP()
  //Add the ATL SINK MAP entries for the
//ISametimeHelperEvents dispinterface events.
 BEGIN SINK MAP(CSTHelperExampleEventHandler)
    SINK ENTRY INFO (STHELPER EVENT LIVENAME RESOLVE,
       uuidof(::STHelperLib:: ISametimeHelperEvents),
      /*dispid*/ STHELPER EVENT DISPID LIVENAME RESOLVE,
     OnPersonUpdate, &OnPersonUpdateInfo)
    SINK ENTRY INFO (STHELPER EVENT CAPABILITY EVENT,
      uuidof(::STHelperLib:: ISametimeHelperEvents),
      /*dispid*/ STHELPER EVENT DISPID CAPABILITY,
     OnCapabilityEvent, &OnCapabilityInfo)
    SINK ENTRY INFO (STHELPER EVENT DIRECTORY RESOLVE,
      uuidof(::STHelperLib:: ISametimeHelperEvents),
      /*dispid*/ STHELPER EVENT DISPID DIRECTORY RESOLVE,
     OnDirectoryResolve, &OnDirectoryResolveInfo)
    SINK ENTRY INFO (STHELPER EVENT EVICT WATCH,
       uuidof(::STHelperLib:: ISametimeHelperEvents),
     /*dispid*/ STHELPER EVENT DISPID EVICT WATCH,
      OnEvictWatch, &OnEvictWatchInfo)
    SINK ENTRY INFO (STHELPER EVENT SAMETIME UNAVAILABLE,
       uuidof(::STHelperLib:: ISametimeHelperEvents),
      /*dispid*/ STHELPER EVENT DISPID SAMETIME UNAVAILABLE,
      OnSametimeUnavailable, &OnSametimeUnavailableInfo)
  END SINK MAP()
  DECLARE PROTECT FINAL CONSTRUCT()
```

The following details the event dispatch registration of the example ATL _ISametimeHelperEvents interface implementation:

```
hr = IDispEventSimpleImpl<STHELPER EVENT DIRECTORY RESOLVE,
           CSTHelperExampleEventHandler,
& uuidof(STHelperLib:: ISametimeHelperEvents)>::
           DispEventAdvise(pSTHelper);
   hr = IDispEventSimpleImpl<STHELPER EVENT EVICT WATCH,</pre>
CSTHelperExampleEventHandler,
& uuidof(STHelperLib:: ISametimeHelperEvents)>::
          DispEventAdvise(pSTHelper);
   hr = IDispEventSimpleImpl<STHELPER EVENT_SAMETIME_UNAVAILABLE,</pre>
CSTHelperExampleEventHandler,
& uuidof(STHelperLib:: ISametimeHelperEvents)>::
          DispEventAdvise(pSTHelper);
return S OK; }
The following details the event dispatch deregistration of the example ATL
ISametimeHelperEvents interface implementation:
 void FinalRelease()
    //Break the ATL connections for the
//ISametimeHelperEvents dispinterface events.
    HRESULT hr =
      IDispEventSimpleImpl<STHELPER EVENT LIVENAME RESOLVE,
                  CSTHelperExampleEventHandler,
                  & uuidof(STHelperLib:: ISametimeHelperEvents)>::
                  DispEventUnadvise(pSTHelper);
    hr = IDispEventSimpleImpl<STHELPER EVENT CAPABILITY EVENT,
CSTHelperExampleEventHandler,
& uuidof(STHelperLib:: ISametimeHelperEvents)>::
           DispEventUnadvise(pSTHelper);
    hr = IDispEventSimpleImpl<STHELPER EVENT DIRECTORY RESOLVE,
CSTHelperExampleEventHandler, & uuidof(STHelperLib:: ISametimeHelperEvents)>::
           DispEventUnadvise(pSTHelper);
   hr = IDispEventSimpleImpl<STHELPER EVENT EVICT WATCH,</pre>
CSTHelperExampleEventHandler,
& uuidof(STHelperLib:: ISametimeHelperEvents)>::
           DispEventUnadvise(pSTHelper);
   hr = IDispEventSimpleImpl<STHELPER EVENT SAMETIME UNAVAILABLE,
CSTHelperExampleEventHandler,
& uuidof(STHelperLib:: ISametimeHelperEvents)>::
          DispEventUnadvise(pSTHelper);
 }
private:
 //Sametime Helper object.
  STHelperLib::ISametimeHelperPtr pSTHelper;
  // _ISametimeHelperEvents Methods
public:
  STDMETHOD (void, OnPersonUpdate) (BSTR key, BSTR partnerId,
    BSTR alias, long statusCode, BSTR statusText, BSTR location);
  STDMETHOD (void, OnCapabilityEvent) (BSTR partnerId,
    BSTR capabilityName, BSTR capabilityValue);
  STDMETHOD (void, OnDirectoryResolve) (BSTR key, VARIANT maps);
```

```
STDMETHOD_(void, OnEvictWatch)(BSTR partnerId);
STDMETHOD_(void, OnSametimeUnavailable)(long * status);
};
```

C++ Application Development Reminders

Key points to remember when developing a Sametime Helper enabled C++ application:

Ensure that IBM Sametime 9.0 Connect Client is installed on the development target machine as identified by *SAMETIME_HOME*.

Add Sametime Helper Library to your C++ application.

```
//Import the Sametime Helper Library
      #import "libid:B5C34442-EE1D-4368-B861-6DC78F8EF1D7"
      rename namespace ("STHelperLib") named guids using
      namespace STHelperLib;
Initialize the COM library prior to using the Sametime Helper Library interface.
     //Initialize COM.
      CoInitialize (NULL);
Create an instance of the SametimeHelper interface.
        //Sametime Helper object.
        STHelperLib::ISametimeHelperPtr pSTHelper;
      //Create the Sametime Helper object.
        HRESULT hr =
            pSTHelper.CreateInstance( uuidof(STH
            elperLib::SametimeHelper));
Uninitialize the COM library when finished using the Sametime Helper Library
interface.
      //Uninitialize COM.
      CoUninitialize();
```

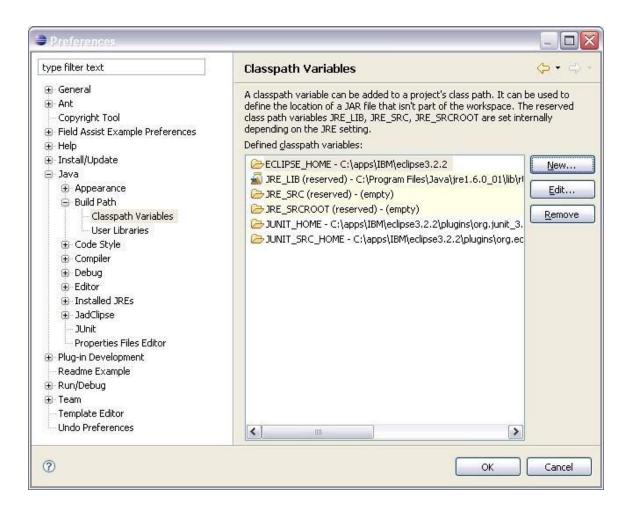
Java Sample Application

The Sametime Helper Toolkit contains a Java sample application, and an Eclipse Sample Project in the "STHELPER_SDK_HOME \samples\java" directory of the Sametime Helper Toolkit.

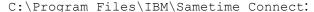
To get started with the Java Sample Project, sStart Eclipse 3.2 with a development workspace.

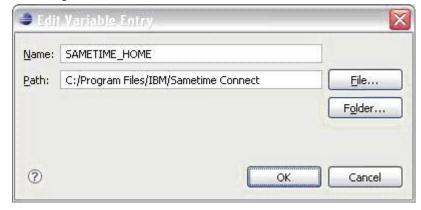
Add SAMETIME_HOME as a Java Build Path > Classpath Variable representing the path where the Sametime Connect Client is installed as follows:

1. Click File > Preferences:



- 2. Click Java > Build Path > Classpath Variables.
- 3. Click **New** and add the SAMETIME_HOME variable pointing to the folder where the Sametime Client is installed; for example:



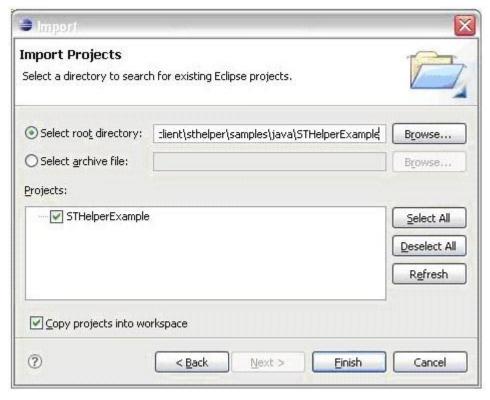


Next, import the STHelperExample Java Project into the workspace as follows:

1. Click File > Import and select project type General > Existing Projects into Workspace:



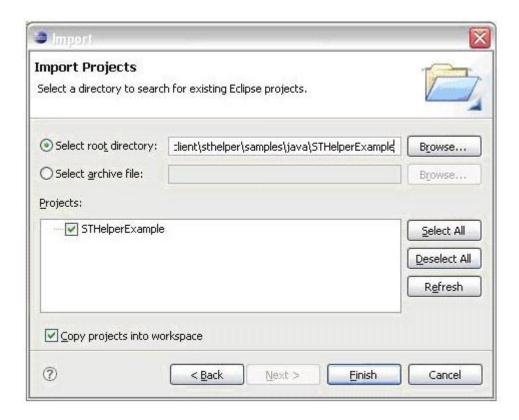
2. In the Import Projects panel, click "Select root directory" and then click **Browse**:



3. Navigate to the appropriate Sametime Helper Toolkit installation directory (STHELPER_SDK_HOME) and select the "STHelperExample" directory. For example:

C:\st90sdk\client\sthelper\samples\java\STHelper

4. At the bottom of the Import dialog box, select Copy Projects into workspace checkbox:



5. Finally, click **Finish**.

Eclipse now builds the STHelperExample project. The running Java sample application should look similar to the following picture:



The STHelperExampleDlg initialize method creates instances of the Sametime Helper and STHelperExampleEventHandler objects. The STHelperEventHandler object implements the JSTCallback interface, and is registered with the Sametime Helper object to processes the event

notification callbacks. The Sametime Helper object's connect method is then invoked to establish the Sametime Helper functionality.

```
/** * This method performs the
initialization.
 * @return void
 */
private void initialize()
   this.setSize(433, 297);
  this.setContentPane(getJContentPane());
this.setTitle("STHelperExample");
this.addWindowListener(this);
  this.setDefaultCloseOperation(JFrame.EXIT ON CLOSE);
this.setVisible(true);
  // Create the Sametime Helper object. stHelper =
new JSTHelper(); // Create the
STHelperExampleEventHandler to handle
  // the Sametime Helper related events.
stHelperEventHandler = new STHelperExampleEventHandler();
// Add the STHelperExampleEventHandler
 // to the Sametime Helper object.
  stHelper.addSametimeCallback(stHelperEventHandler);
  // Connect the Sametime Helper.
stHelper.connect(); }
```

The STHelperExampleDlg uninitialize method disconnects the instance the Sametime Helper and removes the STHelperExampleEventHandler reference, and finally removes the remaining references.

Details of Sametime Helper usage are located in the getSametimeContacts () method defined in:

```
STHELPER SDK HOME \java\STHelperExample\src\STHelperExampleDlg.java
```

The following method details how to use the **SametimeHelper** interface to obtain the list of Sametime group names, and the list of contacts located in each group.

```
// Method that uses the IBM Sametime Helper Library to request
// the list of IBM Sametime Connect Client contacts, and populate
// the UI List control with the returned list of contacts.
private void getSametimeContacts() {
   // Sametime Group type
   String strGroupType = "all";
   // Invoke the Sametime Helper to obtain the group names.
```

```
stHelper.getGroups(strGroupType);
  // Wait for the event data to return the group names.
 String eventData[] = stHelperEventHandler.waitForEventData();
  if (eventData != null) {
                               // Assign a Vector to
hold the list of contact names
                                  // to be used as the
data for the UI List control.
   Vector contacts = new Vector();
    // Assign the array that has the Sametime Contact Group names.
   String strGroupNames[] = eventData;
    // Loop through the Sametime Contact Group names and retrieve
    // the Sametime Contact names for each group.
for (int i = 0; i < strGroupNames.length; i++) {</pre>
      // Assign the current group name.
      String strGroupName = strGroupNames[i];
      // Invoke the Sametime Helper to obtain the contact
      // names for the current group.
      stHelper.getContacts(strGroupName);
      // Wait for the event data to return the contact names.
      eventData = stHelperEventHandler.waitForEventData();
      if (eventData != null) {
        // Assign the current contact.
        String strContactNames[] = eventData;
        // Loop through the Sametime Contact names and add each name
        // to the Vector of contact names. for (int ct =
      0; ct < strContactNames.length; ct++) {</pre>
          contacts.add(strContactNames[ct]);
        }
      }
    // Set the UI List control data with the Vector
    // of contact names.
getJList().setListData(contacts);
  }
```

Details of the Sametime Helper example JSTCallback interface implementation are found in: STHELPER SDK HOME\java\STHelperExample\src\STHelperExampleEventHandler.java

The STHelperExampleEventHandler object is an implementation of the JSTCallback interface, which registers for notification and processes the Sametime Helper event notification callbacks.

```
/**

* This class implements the JSTCallback interface in order * to
   process Sametime Helper events.

*/
public class STHelperExampleEventHandler implements JSTCallback {
   //The current event related data.
private String eventData[] = null;

  /**
```

```
* Convenience method which waits for up the specified max time
  * in milliseconds for an event to be received from one of the
   * Sametime Helper JSTCallBack methods.
* @param max time the number of milliseconds to wait for an event
* @return the current event related data
 public String[] waitForEventData(long max time)
{ String data[] = null;
 try { synchronized (this)
     { wait(max time);
     (eventData != null)
         data = eventData;
     eventData = null;
     }
    } catch (InterruptedException e) {
     e.printStackTrace();
   }
   return
data; }
  /**
            Result for one of the keys sent to a liveNameResolve request
            @param key
            the key which resolved to the current results
            @param partnerInfo
            Map of name-value pairs, see getContacts
 public void onPersonUpdate(String key, Map partnerInfo) {
  JOptionPane.showMessageDialog(null, "onPersonUpdate", null,
                       JOptionPane.PLAIN MESSAGE);
 }
            Update the information on a partner who has a watch established
             @param partnerInfo
             contains name-value pairs as detailed in getContacts
 public void onChange(Map partnerInfo) {
   JOptionPane.showMessageDialog(null, "onChange", null,
                       JOptionPane. PLAIN MESSAGE);
}
 /**
            Results for one request to directoryResolve
             @param key
            the key which produced these results
             @param results
             an array of Maps, each in turn a set of
             name-value pairs for
             users who matched the search key
```

```
public void onDirectoryResolve(String key, Map[] results) {
    JOptionPane.showMessageDialog(null, "onDirectoryResolve", null,
                        JOptionPane.PLAIN MESSAGE);
}
 /**
             Results for one request to getContacts
             @param groupName
             the name of the groups getting contacts for
             @param results
             an array of Strings, one for each contact
 public void onGetContacts(String groupName, String[] results) {
   synchronized (this)
        eventData = results;
notify();
   }
 }
 /**
             Results for one request to getGroups
             @param type
             the type of group being requested
             ("all", "public", "private")
             @param results
             an array of Strings, one for each map
 public void onGetGroups(String type, String[] results) {
  synchronized (this)
       eventData = results;
notify();
  }
 }
  /**
             User logged out
  * /
 public void onLogout() {
   JOptionPane.showMessageDialog(null, "onLogout", null,
                       JOptionPane.PLAIN MESSAGE);
}
             Call from STHelper indicating that Sametime functions
             are available
             @param statusCode
             indicates first connect versus restored availability
 public void onSametimeAvailable(int code) {
   JOptionPane.showMessageDialog(null, "onSametimeAvailable", null,
                        JOptionPane.PLAIN MESSAGE);
}
             Call from STHelper indicating that Sametime functions
```

```
are unavailable
   * /
 public void onSametimeUnavailable(int code) {
    JOptionPane.showMessageDialog(null, "onSametimeUnavailable", null,
                        JOptionPane. PLAIN MESSAGE);
}
             Call from STHelper for messages not fitting into one of the above
             categories
             @param messageType
             the message type
             @param typeVersion
             the type version
             @param map
             the message argument map
 public void onMessage(String messageType,
String typeVersion,
                        Map map) {
    JOptionPane.showMessageDialog(null, "onMessage", null,
                        JOptionPane.PLAIN MESSAGE);
```

Java Application Development Reminders

Key points to remember when developing a Sametime Helper enabled Java application:

Ensure that IBM Sametime Connect Client is installed on the development target machine as identified by *SAMETIME_HOME*.

Ensure that the following Sametime Helper libraries are in the classpath of development and runtime environments:

```
SAMETIME_HOME/shared/eclipse/plugins/
    com.ibm.collaboration.realtime.jsthelper_XXX.jar"
SAMETIME_HOME/rcp/eclipse/plugins/com.ibm.micro.utils_XXX.jar"
SAMETIME_HOME/rcp/eclipse/plugins/com.ibm.mqttclient_XXX.jar"
SAMETIME HOME/rcp/eclipse/plugins/org.eclipse.osgi 3.4.3.XXX.jar"
```

Where **XXX** is the version of the library that is installed by the IBM IBM Sametime Connect Client.

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