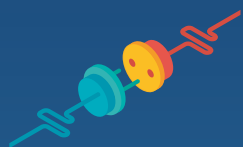




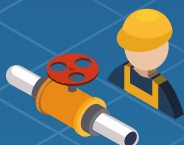
ON CALL SUPPORT



ELECTRICAL WIRING



INSTRUMENTATION
UPGRADES



PREVENTIVE
MAINTENANCE



HYDRANT
MAINTENANCE

Connect With Us!



White Marsh
Environmental Systems, Inc.
1100 South Little Creek Road
Dover, DE 19901

Objectives:

- ✓ **Maintain Service Quality Levels**
- ✓ **Fill Technical Support Gaps**
- ✓ **Address Planned and Emergency Repair & Maintenance Needs**

THE REAL-WORLD CHALLENGE:

Maintain service levels despite reduced resources and a shrinking pool of licensed operator personnel

✓ **BACKGROUND:**

Realizing operational standards could soon be compromised by limited human resources due to retirements, vacations, and lack of available licensed operators, the Public Works Department of a local municipality needed a sustainable plan for maintaining its operations. The municipality was committed to maintaining service quality levels to residents and needed additional staff to perform daily operations, maintenance, capital improvements and emergency services. With a limited pool of qualified personnel and a lengthy hiring process once such personnel were identified, the municipality needed experienced technical support that could immediately step in to fill resource gaps to address preventative maintenance checks, respond to service emergencies and help maintain system compliance.

✓ **WMES SOLUTION:**

The WMES Team listened to the needs of the municipality's Public Works Dept. and recommended back-up labor resources in a support operations capacity as a solution. With over 85 years of experience in the water and wastewater industry and 34 licensed water and wastewater operators, WMES was ideally positioned and qualified to offer immediate assistance and could hit the ground running. The agreement between the municipality and WMES enables the municipality to maintain its daily operations routine and benefit from WMES's complementary back-up support services to competently address operations, maintenance, and emergency needs as they arise.

White Marsh Environmental Systems, Inc. (WMES) operates water and wastewater systems under contract for approximately 3,400 residential, commercial and municipal customers. Our expertise includes preventive maintenance and troubleshooting in all areas related to water and wastewater infrastructure. All of our operators, electricians and engineers are certified professionals focused on one goal — to ensure quality, operational excellence and efficiency.

Let us be your helping hand in achieving your operational goals.



Contact us: 302-218-8684