Bharat Kaushik
Program Manager · MBA (IIM-A), B.Tech (CSE)

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Selected Program & Digital Initiatives

- **Supply Chain Risk Radar** (Looker Studio): Addressed fragmented disruption reporting with real-time, geospatially ranked risk visibility
- **Industry Digest for Leadership** (n8n + Gemini): Cut weekly sector scanning from 3 hrs to 7 min, delivering a weekly brief for leadership
- **Content-to-Insights (n8n + Python):** Automated unstructured content analysis into tagged, searchable insights, cutting review time 98%

Key Skills

Program Leadership: PMO Governance · Capacity Planning · Vendor Mgmt · Budget & Costing · Risk Mitigation · Stakeholder Alignment
Tech Stack: Python · AWS (Lambda/S3/EC2) · SQL · Looker Studio · No-Code /Low-Code Development · Dashboarding · LLM Integration

Professional Experience

KEC International, RPG Group | Senior Manager – Operations (Process Excellence)   May 2025 – Present

- Analyzing project operations across regions to identify **root causes** and **map best practices** for a **pan-India productivity program**
- Assisting design & implementation of **process & tech interventions** (workflow redesign, dashboards, KPI tracking) to improve efficiency

Central Industrial Security Force | Program Manager – Strategy & Operations   Oct 2020 – Mar 2024

Tech-Enabled Automation & Analytics

- **Automated admin data flows** in recruitments by using **Python**, free **OCR APIs** and **Excel**; Discovered systemic UX & validation gaps, mapped them to SOP flow and championed two **HQ sprint demos** eliminating tool crash incidents
- **Owned end-to-end program roadmap** for e-Office SaaS roll-out (14 weeks); Partnered with IT & finance teams, Road-mapped infra upgrades, authored SOPs, trained personnel; **reduced admin SLA by 90%** and eliminated paper workflows
- **Doubled inventory turns** & **boosted GMV 20% by digitising** on-site **retail operation** (POS + inventory analytics) in unit-run canteen

Program & Stakeholder Leadership

- Directed **8 parallel workstreams** (security tech, logistics, venue ops) for Defence Expo 2022 (250 k+ visitors, 75+ foreign delegations), integrating **2K+ CCTV streams** & a **multi-agency command centre;** hit **100 % SLA** with daily tracking and cross-team stand-ups
- Secured and managed a **high-profile client** (~10M annual visitors) through tailored **solution design and value-based negotiation**, ensuring long-term **stakeholder satisfaction and operational expansion**
- Planned and implemented a dual-layer **automatic access control system** for a critical national infrastructure entity**;** engaged key stakeholders to tailor security requirements while **cutting capex by 40%**

Operational Excellence & Risk Management

- Led **operational risk review and cost optimization** for the State-owned currency press; delivered **20% opex savings** via reduction in personnel costs and **security-tech redesigns**
- Managed annual **budgets** of **Rs 250 million;** optimized procurements & resource allocation while ensuring **100% financial compliance**

Intelligence Bureau | Operations Manager   Oct 2018 – Sep 2020

Tech-Enabled Automation & Analytics

- **Developed** a Python-based **triage engine** processing unstructured data to identify early risk indicators**,** slashing **analyst cycle-time 85 %, freeing >1 FTE** per day
- Automated data-capture bots (AWS Lambda) that trimmed info-collection latency 80 %, letting teams act on near-real-time signals

Program & Stakeholder Leadership

- Co-designed a 10-day **last-mile delivery playbook** with district admin, keeping essentials stocked for **10k+ households** during COVID
- Led **multi-agency** patrols across the LAC; **synchronised logistics & intel streams** to lift actionable insights & sustain zero incursions

Operational Excellence & Risk Management

- **Pre-empted a high-severity breach** within an Armed Forces unit by leveraging OSINT**;** coordinated with 3 agencies to **neutralize** the threat **within 48 hours,** ensuring zero operational downtime
- **Identified, trained & developed a source** for providing intelligence inputs, enhancing actionable insights for critical decision-making

ZS Associates | Technology Analyst   Aug 2016 – Dec 2016

- Analyzed data & created **workflows for data transformation** for a pharma client, improving data accuracy & processing speeds
- Leveraged **Informatica, SQL & MS Excel** to integrate data from **multiple DBMS into Teradata,** streamlining data consolidation and enhancing data accessibility for stakeholders

Education

MBA (PGPX) – *Indian Institute of Management, Ahmedabad* | *India*	**2024 – 2025**
Advance PGD in Industrial Security, Law, and Management – *NALSAR* | *India*	**2020 – 2021**
B. Tech (CSE) – *Maharaja Agrasen Institute of Technology, GGSIPU, Delhi* | *India*	**2012 – 2016**

Accomplishments

- **IIM Ahmedabad PGPX 2023-24 batch entry-level scholarship** for distinguished profile & career achievements
- **Appreciation Certificates** from the DIG, Sr. Commandant, and Commandant **for excellence** across key operational initiatives

Certifications

Google Agile PM, BI, DA	**2023 – 2024**	Lean Six Sigma Green Belt by KPMG	**Nov 2023**

Internships

Data Analyst Intern at Strollup	**Jun 2015 – Aug 2015**	Data Science Intern at GrownOut	**Dec 2015 – Mar 2016**