# SIMRAN BANSAL

Senior Salesforce Consultant (ba.simran@concret.io)

## Summary

Salesforce Developer, having 4.8  years of experience providing solutions to customer's requirements, Salesforce Implementations & Development.

Holding Salesforce Admin, Platform I, II & App Builder, Javascript, and Omnistudio certificates. Working primarily in **Salesforce development, Lightning framework, LWC, customization & and web service integrations.**

## Skills

| | |
|---|---|
| Primary Skills | **Salesforce Development, Lightning, LWC, Security Review & Salesforce Community, Sales and Experience cloud, Omnistudio.** |
| Operating Systems | Windows |
| Core Programming | **Apex**, **LWC**, **Salesforce Lightning, RestApi, SOQL, HTML,** Java, Bootstrap, JavaScript |
| IDE | VS-Code, Dev Console, Eclipse |
| Other Tools | Data Loader, Postman, WorkBench, Jira, Teamwork |
| Web Programming | **Javascript, HTML, Bootstrap** |
| Integrations | Salesforce-Salesforce, Salesforce-External System, Typeform, Spoonacular Api, NewsApi, DocuSign, GoogleApis(for Book) |
| Databases | Oracle, MySQL, MS - Access |
| Code Versioning System | GIT, Bitbucket, Azure |

# Certifications & Education

| Type | Details |
|---|---|
| Education | • Bachelor of Science(Hons) in Instrumentation (BSc. hons) |
| Certification | • Salesforce Javascript Developer I<br>• Salesforce Certified Platform Developer I<br>• Salesforce Certified Platform Developer II<br>• Salesforce Certified Platform App Builder<br>• Salesforce Certified Administrator<br>• Salesforce Associate Certification<br>• Salesforce Omnistudio Developer<br>• Salesforce Omnistudio Consultant<br>• AWS Solution Architect Certification |

# Projects

*All of the work done couldn't be listed here because of client NDA's, but in the following pages are my publically available work.*

## Kudoz App

| Client | Kudoz |
|---|---|
| Project Description | Kudoz alerts you to gaps in Salesforce data and makes it easy to fix them, so that every opportunity has a lead source and opportunity contact role. |

| | |
|---|---|
| Environment | Apex, LWC, manage package |
| Responsibility | <ul><li>Take the requirements from the client and work on them.</li><li>Fixing the bugs related to LWC components rendering, navigation, Apex methods modification.</li><li>Implementing and add-on functionality of the package.</li><li>Worked on writing Test classes to get coverage.</li><li>Creating managed package and deploying to App exchange and trial template updation.</li></ul> |
| Team Size | 1 |
| My Role | Salesforce Developer |
| Development Status | Completed |

# Salesforce-Typeform Integration

| | |
|---|---|
| Client | Tapouts |
| Project Description | Typeform Integration with Salesforce org - <ul><li>Importing external System data in Salesforce.</li><li>Integrate with Typeform to update the Typeform and receive responses from Typeform.</li><li>Automating the process.</li></ul> |
| Environment | Apex, Integration, Sales Cloud |
| Responsibility | <ul><li>Take the requirements from the client and work on them.</li><li>Worked on Triggers, Apex classes and Integration to connect with Typeform</li><li>Importing the data in Salesforce Org via Dataloader.</li><li>Worked on writing Test classes to get coverage.</li><li>Deploying Classes to Production using Change Set.</li><li>Setup Named Credential, Custom Metadata, and Remote Site Settings in org and tested API data in Postman.</li><li>Worked on Flows to automate the process.</li></ul> |
| Team Size | 4 |
| My Role | Salesforce Developer |
| Development Status | Completed |

# Salesforce-Agilio Integration

| | |
|---|---|
| Client | Agilio |
| Project Description | Agilio Integration with Salesforce org -<br>● Fetch the external System data in Salesforce<br>● Provided an option to create a new account at Agilio as well as Salesforce<br>● Search option to search expected record |
| Environment | Apex, Integration, Lightning Components, Sales Cloud |
| Responsibility | ● Take the requirements from the client and work on them.<br>● Work on Apex classes and Integration to connect with the Agilio platform<br>● Created Lightning components and worked on designing and backend parts.<br>● Created Lightning User Interface for mobile and desktop-friendly<br>● Worked on JS and HTML to create custom designs to meet client requirements. |
| Team Size | 4 |
| My Role | Salesforce Developer |
| Development Status | Completed |

# Migration to Salesforce

| | |
|---|---|
| Project Description | ● Work on the Major LWC Project like Zenovate. The Architecture of this project is built on the<br>● lightning web component and also applied SLDS to make the application responsive. Community cloud is used to launch the application among the end User. |
| Environment | Apex, Lightning Components, Sales Cloud |

| Responsibility | <ul><li>Salesforce Developer with experience in Salesforce customization and configuration.</li><li>Getting the requirements from the client and starting work with the team.</li><li>Worked on Sales, Service, and Community clouds.</li><li>Work on Automation Tools like Workflows, Approval Processes, and Process Builder according to project needs.</li><li>Creating Test Classes of multiple projects with more than 75% coverage.</li><li>Work on Synchronous and Asynchronous Apex in Salesforce.</li><li>Implements SOSL, and SOQL to interact with User Data.</li><li>Applied Security in many projects to maintain data visibility of Users.</li><li>Created Responsive User Interface using Salesforce Lightning Design System(SLDS) in Lightning Web Component.</li><li>Used HTML, CSS, and Javascript to create custom designs to meet the client's requirements.</li><li>Worked on Data Management Tools in Salesforce like Data Loader, and Workbench.</li><li>After deployment, make technical documents to stand still with the client requirements.</li><li>Having experience with Lightning Web Component and Salesforce Lightning Design System.</li></ul> |
|---|---|
| Team Size | 4 |
| My Role | Salesforce Developer |
| Development Status | Completed |

# Sales Cloud Customization with lots of Declarative

| Environment | Salesforce Org configuration, customisation, SalesCloud |
|---|---|
| Responsibility | <ul><li> Created relationships using Lookup and Master-detail among custom and standard objects and created junction</li><li> objects to establish many-to-many relationships among objects.</li><li>Created various Formula, Rollup Summary Fields, Record types, Page Layouts, Search Layouts, Related lists, List</li><li>views, Custom tabs, apps, Custom Links, Custom Buttons and Actions on a record detail and edit pages.</li><li>Work with the development team in resolving the issues</li><li>Was a go-to person for Salesforce-related issues?</li><li> Manage users, roles, public groups, organization-wide settings, role hierarchies</li><li> Managed to reset passwords, modify data and create hoc reports</li><li> Manage data transfer and mapping between Salesforce.com and other applications</li><li> Customised various Salesforce.com objects like Accounts, Contacts, Leads, Opportunities</li></ul> |
| Team Size | 5 |
| My Role | Salesforce Admin |
| Development Status | Completed |