

BEN HOLSINGER
Full-Stack Developer

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PROFESSIONAL SUMMARY

Full-stack developer with expertise in Python, JavaScript, C#, and modern frameworks (Vue.js, Angular, Node.js). Completed 500+ hours of hands-on coding in a 13-week bootcamp and built applications using MVC patterns, REST APIs, and Scrum methodologies. Experienced in QA testing, regression analysis, and firmware debugging in enterprise environments at HP/Canon. Over 10 years of customer service experience, achieving 90%+ satisfaction rates, with strong collaboration and mentoring skills.

TECHNICAL SKILLS

Languages: Python, JavaScript, C#, Java, PHP, SwiftUI, HTML, CSS
Frameworks: Vue.js, Angular, Node.js, Express.js, .NET
Databases: MySQL, MongoDB, Postgres
Tools/Methods: Docker, Linux, Scrum, Telnet/SSH, Regression Testing, Test-Driven Development (TDD), UAT, Black Box Testing
Networking: TCP/UDP Ports, Residential Networking

CERTIFICATIONS

- **PCEP – Certified Entry-Level Python Programmer** (Python Institute)

PROFESSIONAL EXPERIENCE

HP / Canon Duration Test Lead

Beyondsoft (04/2022–07/31/2025) | Manpower/Experis (10/2021–03/2022) | Boise, ID

- Developed and maintained Postgres backend for data reporting, improving data accessibility for enterprise teams.
- Executed Python scripts to detect memory leaks, reducing firmware issues by 15% through targeted bug triage.
- Collaborated with enterprise developers to run duration tests from repositories in Linux environments.
- Conducted regression and max copy/print tests (6+ hours), creating detailed bug tasks for developers.
- Supported firmware testing and emulator triage using Telnet/SSH protocols.
- Collaborated with developers to automate duration testing processes and enhance testing tools, improving efficiency by 20%.

Help Desk / QA Tester

Ettavaition (01/2020–06/2021) | Remote

- Maintained clean Scrum boards and applied test-driven development (TDD) practices, enhancing regression testing accuracy for 10+ projects.
- Performed User Acceptance Testing (UAT) and black box testing, ensuring 95% defect-free releases.
- Collaborated with developers to branch and integrate code, streamlining feature deployment.
- Assisted users in reporting bugs, reducing issue resolution time by 20%.

Apple Specialist

Teleperformance (08/2019–12/2019, 2008–2009) | Boise, ID

- Achieved 90%+ customer satisfaction as a Mac product expert, resolving complex technical issues.
- Provided tiered support for hardware and software, mentoring 4–5 team members per cycle.

Google Fiber Specialist

HP Enterprise / DXC Tech (09/2015–12/2018) | Boise, ID

- Delivered ISP tech support, resolving 100+ monthly customer issues with TCP/UDP and networking solutions.
- Mentored 4–5 new hires, improving team onboarding efficiency by 25%.

DEVELOPMENT PROJECTS

Kanban Task Manager (2020)

- Built a task management app with Node.js backend and Vue.js/Vuex frontend, implementing REST APIs.
- Integrated MongoDB for data storage, enabling real-time task updates for 50+ users.

Kepr Application (2019)

- Developed a C# backend with Vue.js frontend, utilizing MVC architecture for seamless data flow.
- Deployed app using Docker, improving scalability for multi-user environments.

Inspire Project (2019)

- Created an MVC observer pattern app with JavaScript and HTML/CSS, enhancing user interactivity.
- Completed during 24-hour hackathon, earning recognition for rapid development.

EDUCATION & CERTIFICATIONS

Full-Stack Development Certificate, Boise Code Works Alumni

Boise Code Works, Boise, ID (2019)

- 500+ hours of hands-on coding in a 13-week immersive bootcamp, recognized as an active member of the Boise Code Works Alumni network.

Front-End Web Development Scholarship

Udacity (2018–2019)

High School Diploma (Honors)

Kubasaki High School (DoDEA), Okinawa, Japan (2004)

- IT Assistant for High School and Elementary IT Department.
- Member and mentor, Mu Alpha Theta (Math Honor Society).

ADDITIONAL ACHIEVEMENTS

- Participated in two 24-hour hackathons, building functional applications from concept to completion.
- Implemented Scrum in group projects, reducing delivery time by 15%.
- Mentored 10+ team members across roles, fostering technical and professional growth.