

Disciplined Inconsistency

Double-blind submission

Abstract

To keep users happy and meet service level agreements, web services must respond quickly to requests and be highly available. In order to always meet these tight performance goals, despite network partitions or server failures, developers often must give up strong consistency and migrate to some form of eventual consistency. Making this switch can be error-prone because the guarantees of weaker consistency models are notoriously difficult to understand and test. Furthermore, introducing weak consistency to handle worst-case scenarios creates an ever-present risk of inconsistency even for the common case, when everything is running smoothly.

In this work, we propose a new programming model for distributed data that uses types to provide a *disciplined* way to trade off consistency for performance safely. Programmers specify their performance and correctness targets as constraints on abstract data types (ADTs). Meeting performance targets introduces uncertainty about values, which are represented by a new class of types called *inconsistent*, *performance-bound*, *approximate* (IPA) types. We demonstrate how this programming model can be implemented in Scala on top of an existing datastore, Cassandra, and show that it provides sufficient flexibility in terms of performance and correctness to handle a variety of adverse scenarios for applications including a shopping cart, Twitter clone, and ticket vendor. [\[add overview of performance numbers here\]](#)

1. Introduction

To provide good user experiences, modern datacenter applications and web services must balance many competing requirements. At a minimum, they must be scalable, highly available, and fault tolerant. On top of that, they often wish to guarantee certain response times to meet contractual service level agreements (SLAs) or to keep user engagement high; for example, Microsoft, Amazon and Google have all noted that every additional millisecond of latency translates directly to a loss in traffic and revenue [22, 32]. On the other hand, every application has correctness criteria that can be hard requirements, such as never double-charging a user for a purchase, or a soft requirement, such as always showing the most recent tweets.

Developers of these applications typically balance these performance and correctness requirements by trading off consistency. To that end, the replicated NoSQL datastores

used to implement these services, such as Cassandra [5] and Riak [9], often support multiple levels of consistency: from *linearizability* all the way down to *eventual consistency*. Whenever part of an application is not scaling well, or response latencies are unacceptably high, developers can choose to perform some operations with weaker consistency. However, they must then understand what can go wrong now that new reorderings of operations are possible and handle them. Failure to do so can lead to lost updates, duplications, stale data, and more. Relaxed consistency models are notoriously difficult to understand, especially when an application intertwines several models for different records. It is dangerously easy for inconsistencies to leak into operations that were intentionally kept as strongly consistent.

Even once an application’s consistency model is tuned and tested to meet performance targets for one execution environment, the conditions in which web services operate is in constant flux. Sharing resources with many other co-located services, each of which also undergoes occasional garbage collection or operating system pauses, leads to unpredictable performance. Moreover, traffic coming in, from the outside world or via other services, can be highly unpredictable: when a black and blue dress goes viral [35], or Justin Bieber posts a selfie [34], the web service is subject to highly irregular load that overloads some nodes. In unusual situations (such as the World Cup or a natural disaster), traffic usually restricted to a single datacenter may cross multiple geo-replicated datacenters, with significantly different performance and consistency characteristics.

Using today’s datastore interfaces, it is difficult and often impossible to handle this wide variety of conditions with a single application. Interfaces to datastores such as Cassandra offer consistency control at the level of individual operations, but provide no support for application-level reasoning about consistency [\[smart people check this\]](#). Failed by these abstractions, developers face a choice. One option is to settle for strong consistency, offering correct execution most of the time, but overheads so high — 2–10× slower — that the service falls over under even slightly adverse conditions. The other option is to pick a worst-case scenario and try to build their application to handle it, but at high risk of inconsistency causing application failures even during normal, good conditions, and with significant productivity costs.

We need a better programming model to help developers build fast and correct distributed applications that adapt to changing conditions. Current abstractions for distributed datastores do not offer the level of safety and abstraction that developers expect from modern programming languages. Unfortunately, the CAP theorem [12, 24] tells us that developers will always need to balance correctness against performance. But the right programming language support can help developers to make these tradeoffs efficiently and, most importantly, safely. Moreover, programming language support for application-level reasoning about consistency offers semantic information that opens new runtime optimizations that are unavailable to applications where consistency levels are specified at the per-operation level.

We propose the *inconsistent, performance-bound, approximate (IPA)* programming model for distributed datastores. The IPA model provides a type system for which type safety implies *consistency safety*: values from weakly consistent operations cannot flow into stronger consistency operations without explicit endorsement. Applications built with the IPA model allow developers to annotate *abstract data types* with performance targets, so the system can automatically adapt to meet them when conditions change. IPA annotations also express where incorrectness is acceptable, to give the system a release valve where it can relax consistency to meet those performance goals. The keys to our model are *IPA types* that express the consistency and correctness of any potentially inconsistent values. Type checking ensures that programmers handle potential error cases, and subtyping allows applications to make decisions based on the actual consistency of data.

We present the IPA model instantiated with types and annotations that implement two important distributed runtime mechanisms: latency-bound operations, and a novel *error tolerance* reservation system. We describe how these mechanisms can be implemented in a distributed environment based on Cassandra, and explain how the IPA programming model allows the system to trade off performance and consistency, safe in the knowledge that the type system has checked the program for consistency safety. We demonstrate experimentally that these mechanisms allow applications to dynamically adapt the correctness and performance trade-off with data-structure microbenchmarks and two applications: a simple Twitter clone based on Retwis [43] and a Ticket sales service modelled after FusionTicket [1]. Our results show that IPA applications adapt to changing execution environments while respecting application-level correctness requirements.

2. Background

There are many popular news stories about different services like BuzzFeed [35] and Instagram [34] and their struggles with unpredictable Internet traffic. Before launching into the programming model and implementation, we will motivate the difficulties with implementing web services by delving

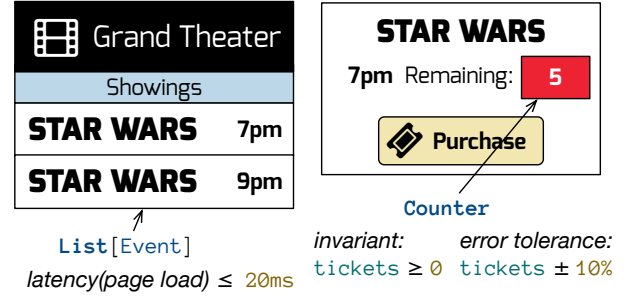


Figure 1. Ticket sales service with performance and correctness requirements.

more deeply into one example — a ticket sales service — which we will use throughout the rest of the paper.

In October 2015, movie ticket pre-sales became available for the much-anticipated new movie in the Star Wars franchise. The demand for these tickets was so high that many movie ticket sites, including big players such as AMC and Fandango, saw catastrophic performance drops; some smaller vendors even had crashes which resulted in loss of purchases and significant media backlash [17]. Missing the opening night of a movie may not be the most dire of circumstances, but it illustrates that web services must be prepared for all kinds of situations, even if they only happen in the smallest minority of instances.

Let’s look at how we would model this application using existing datastore options. Figure 1 shows a high-level schematic of a ticket sales application. Each event (in this case movie, location, and time) has some number of available tickets. Very large events such as big conventions or conferences are likely to cause even more problems than movie showings if tickets are likely to sell out quickly. Visitors to the site may browse the events, and *view* individual events to see how many tickets are remaining. Finally, they can *purchase* some tickets.

The most important invariant is that tickets are not over-sold: each available ticket must only go to one user. However, there are other, softer, constraints for this application:

1. Users browsing many events will become frustrated if pages take too long to load, so there is an implicit latency target.
2. Users want to know how many tickets are remaining to determine how quickly they need to purchase them.

If the latency target is not met, users may choose to take their business to other sites. Similarly, if the remaining ticket count is off, such as if the count is stale and there are in fact fewer remaining tickets, then users may not get the tickets they wanted. Some amount of inaccuracy in the count is unavoidable; there is an absolute bound on the round trip

time, for instance, but we may hope to keep this count as up-to-date as possible.

Using existing systems, we have few options for meeting these requirements. In order to ensure that the ticket count does not go negative, we need linearizability [27, 46]. In Cassandra, we cannot do this with the Counter datatype but could with their “lightweight transactions” on a normal record, but this makes reads of the count prohibitively slow. We could use a second, weakly consistent counter, to approximate the remaining ticket count; this could be arbitrarily off and could drift if we do not synchronize periodically with the true value. Overall, it introduces significant implementation complexity. A convergent replicated data type (CRDT) [44] called a BoundedCounter [8] can enforce the invariant we want even on eventual consistency, which gives good performance and safety, but does not give us any bound on how accurate the count is at any time. What we need is a *datatype* that encodes the hard lower-bound and the soft error bound, which we will in [#sec-adts] and §3.4.

Ensuring low-latency browsing is also difficult. If we blindly use weak consistency, then users could occasionally miss new events (especially relevant to anyone refreshing waiting for Star Wars tickets), or see events that should have been deleted. Internally, we must now handle new potential inconsistencies, such as late actions on deleted events. During low-traffic times, these inconsistencies may be unnecessary. If we know the load is low, we should try to use stronger consistency to retrieve the results, and in times of heavy load, we could indicate to the user that the results may be inaccurate.

3. Type System

We propose a programming model for distributed data that uses types to control the consistency–performance trade-off. The *inconsistent, performance-bound, approximate* (IPA) type system helps developers trade consistency for performance in a disciplined manner. This section presents the IPA type system, including the available consistency policies and the semantics of operations performed under those policies. §4 will explain how the type system’s guarantees are enforced for a distributed datastore.

3.1. Overview

The IPA type system consists of three parts:

- Abstract data types (ADTs) implement common distributed data structures (such as `Set[T]`).
- Policy annotations on ADTs specify the desired consistency level for an object in application-specific terms (such as latency or accuracy bounds).
- IPA types track the consistency of operation results and enforce consistency safety by requiring developers to consider weak outcomes.

Together, these three components provide two key benefits for developers. First, the IPA type system enforces *consistency safety*, tracking the consistency level of each result and preventing inconsistent data from flowing into consistent data without explicit endorsement, in the style of EnerJ [41]. Second, the IPA type system provides *performance*, because consistency annotations at the ADT level allow the runtime to dynamically select the consistency for each individual operation that maximizes performance in a constantly changing environment.

3.2. Abstract Data Types

The base of the IPA type system is a set of abstract data types (ADTs) for common distributed data structures. Though the simplest key/value stores only support primitive types like strings for values, many popular datastores now have built-in support for more complex data structures such as sets, lists, maps, and other specialized types. However, each datastore has its own interface to these types: Redis’s [42] types are implicit in the command used to operate on them, Cassandra [29] uses a more relational-style model with tables and columns and composite keys, while Riak [9] and Hyperdex [21, 28] support more direct data structure access. Our library of ADTs allows us to decouple our type system from any particular datastore, though our reference implementation is on top of Cassandra, similar to [46].

Besides abstracting over various storage systems, ADTs are an ideal place from which to begin reasoning about consistency and system-level optimizations. ADTs present a clear abstract model through a set of operations which query and update the state, allowing users and systems alike to reason about their logical, algebraic properties rather than the low-level operations used to implement them. Moreover, as we will see in the coming sections, annotating datatypes, rather than individual operations, is crucial because ADTs are where writes and reads meet and affect one another.

In the ticket sales application, each event (i.e., movie screening) has an instance of the Counter ADT to track the number of tickets available. The counter provides a read method to get its current value, and increment and decrement operations to update its value. Describing the ticket sales behavior as an ADT allows the system to reason more strongly about the values by, for example, ruling out arbitrary state updates.

3.3. Policy Annotations

The IPA type system provides a set of annotations that can be placed on ADT instances to specify consistency policies. Previous systems [5, 9, 31, 47, 49] require annotating each read and write operation with a desired consistency level. This per-operation approach complicates reasoning about the safety of code using weak consistency, and hinders global optimizations that can be applied if the system knows the consistency level required for future operations.

IPA type annotations come in two flavors. *Static* annotations declare an explicit consistency policy for an ADT. For example, a `Set` ADT with elements of type `T` can be declared as `Set[T]` with `Consistency(Strong)`, which states that all operations on that object are performed with strong consistency. Static annotations provide the same direct control as existing approaches, but simplify reasoning about correctness. *Dynamic* annotations specify a consistency policy in terms of application-level requirements. For example, a `Set` ADT can be declared as `Set[T]` with `LatencyBound(50 ms)`, which states that operations on that object are performed with a target latency bound in mind. The runtime is free to dynamically choose, on a per-operation basis, whichever consistency level is necessary to meet this bound.

The IPA type system features two dynamic consistency policies:

- A latency policy `LatencyBound(x ms)` specifies a target latency for each operation performed on the ADT. The runtime can then determine the consistency level for each individual operation issued, optimizing for the cheapest level that will likely satisfy the latency bound.
- An accuracy policy `ErrorTolerance(x%)` specifies the desired accuracy for read operations performed on the ADT. For example, the size of a `Set` ADT may only need to be accurate within 5% tolerance. The runtime can optimize the consistency of write operations so that reads are guaranteed to meet this bound.

Policy annotations are central to the flexibility and usability of the IPA type system. Dynamic policy annotations allow the runtime to extract the maximum performance possible from an application by relaxing the consistency of its operations, safe in the knowledge that the IPA type system has enforced safety by requiring the developer to consider the effects of weak operations. Moreover, policy annotations are expressed in terms of application-level requirements, such as latency or accuracy. This higher-level semantics absolves developers of manipulating the consistency of individual operations to maximize performance while maintaining safety.

As an extension, ADTs can also have different consistency policies for each method. For example, a `Set` ADT might have a relaxed consistency policy for its `size`, but a strong consistency policy for its `contains?` predicate method. The runtime is then responsible for managing the interaction between these consistency policies. In the case of a conflict between two bounds, the system can be conservative and choose stronger policies than specified without affecting correctness.

In the ticket sales application, the counter ADT for each event's tickets has an accuracy policy `ErrorTolerance(10%)`. This relaxed accuracy policy allows the system to quickly read the count of tickets remaining. An accuracy policy is appropriate here because it expresses a domain requirement—users want to see accurate ticket counts. As long as the sys-

tem meets this requirement, it is free to relax consistency and maximize performance without sacrificing application quality. The list ADT for events has a latency policy, which also expresses a domain requirement—that pages on the website load in reasonable time.

3.4. IPA Types

The keys to the IPA type system are the IPA types themselves. Read operations of ADTs annotated with consistency policies return instances of an *IPA type*. These IPA types track the consistency of the results, and enforce a fundamental non-interference property: results from weakly consistent operations cannot flow into computations with stronger consistency without explicit endorsement.

Formally, the IPA types form a lattice parameterized by a primitive type `T`. The bottom element `Inconsistent[T]` specifies an object with the weakest possible consistency. The top element is `Consistent[T]`, an object with the strongest possible consistency, which has an implicit cast to type `T` available. The other IPA types follow a subtyping relation \prec , defined by:

$$\frac{\tau \text{ is weaker than } \tau'}{\tau'[T] \prec \tau[T]}$$

The IPA type system is very similar to the probability type system of DECAF [11], which uses types to track the quality of results computed on approximate hardware. Their non-interference property is also similar: a result of low quality cannot flow into a result of higher quality without explicit endorsement. We elide a thorough formal development of the IPA type system due to its close similarity with DECAF.

3.4.1. Weak IPA types

The IPA types encapsulate information about the consistency policy used to perform a read operation. Strong read operations return values of type `Consistent[T]`, and so (by implicit casting) appear to developers as any other instance of type `T`. Intuitively, this equivalence is because the results of strong reads are known to be consistent, which corresponds to the control flow in conventional (non-distributed) applications.

Weaker read operations return values of some type lower in the lattice (*weak IPA types*), reflecting their possible inconsistency. At the bottom of the lattice, the weak IPA type `Inconsistent[T]` encapsulate a value with unknown consistency. The only possible operation on `Inconsistent[T]` is to *endorse* it. Endorsement is an upcast, invoked by `Consistent(x)`, to the top element `Consistent[T]` from other types in the lattice:

$$\frac{\Gamma \vdash e_1 : \tau[T] \quad T \prec \tau[T]}{\Gamma \vdash \text{Consistent}(e_1) : T}$$

While `Inconsistent[T]` has value as a reminder to developers about consistency, the key productivity benefit of the

IPA type system is in the other weak IPA types. Each of the consistency policies in §3.3 has a corresponding weak IPA type for operations performed under that policy.

Rushed types The weak IPA type `Rushed[T]` is the result of read operations performed on an ADT with consistency policy `LatencyBound(x ms)`. `Rushed[T]` is a *sum type*, with one variant per consistency level available to the implementation of `LatencyBound`. Each variant is itself an IPA type (though the variants obviously cannot be `Rushed[T]` itself). The effect is that values returned by a latency-bound object carry with them their actual consistency level. A result of type `Rushed[T]` therefore requires the developer to consider the possible consistency levels of the value.

For example, a system with geo-distributed replicas may only be able to satisfy a read latency bound of 50 ms using a local quorum. In this system, the `Rushed[T]` type would be the sum of three types `Consistent[T]`, `LocalQuorum[T]`, and `Inconsistent[T]`. A match statement deconstructs the result of a latency-bound read operation:

```
set.size() match {
  case Consistent(x) => print(x)
  case LocalQuorum(x) => print(x + ", locally")
  case Inconsistent(_) => print("unknown")
}
```

The application may want to react differently to a local quorum as opposed to a strongly or weakly consistent value. Note that because of the subtyping relation on IPA types, omitted cases can be matched by any type lower in the lattice, including the bottom element `Inconsistent(_)`; other cases therefore need only be added if the application should respond differently to them. This subtyping behavior allows applications to be portable between systems supporting different forms of consistency (of which there are many).

Interval types The weak IPA type `Interval[T]` is the result of operations performed on an ADT with consistency policy `ErrorTolerance(x%)`. `Interval[T]` represents an interval of values within which the true (strongly consistent) result lies. The interval reflects uncertainty in the true value created by relaxed consistency, in the same style as work on approximate computing [10].

The key invariant of the `Interval[T]` type is that uses of the interval are *indistinguishable* from a linearizable order. For example, consider a `Set` with 100 elements, with its `size` operation annotated with error tolerance of 5%. With linearizability, if we add a new element, then read the `size` (or if there is any way to know that the one precedes the other), we must get back 101 (provided no other updates are occurring). However, 5% error tolerance means that `size` could return [95, 105], or [100, 107], among many others. In which case the client is unable to tell if the add was incorporated or not. This frees the underlying system up to apply a number of optimizations, including delaying synchronization, that can significantly improve performance.

In theory, any type with a partial order over values could be represented as an interval (e.g. a `Set` with some items that may or may not be in the set). However, in this work we limit them to numeric types.

In the ticket sales example, the counter ADT’s accuracy policy means that reads of the number of tickets return an `Interval[Int]`. If this interval does not contain zero, then it is safe (in the absence of intervening events) to sell a ticket. Because the interval is indistinguishable from a linearizable order, the write event to sell the ticket will succeed. The relaxed consistency of the interval type allowed the system to optimize performance in the common case where there are many tickets available, and dynamically adapt to contention when the ticket count diminishes.

Lower bounds Weak IPA types enforce consistency safety by ensuring developers address the worst case results of weak consistency. However, the weak IPA types are *lower bounds* on weakness: one valid implementation of a system using IPA types is to always return strongly consistency values. Moreover, the runtime guarantees that if every value returned has strong consistency, then the execution is linearizable, as if the system were strongly consistent from the outset.

4. Implementation

The IPA type system provides users with controls to specify performance and correctness criteria and abstractions for handling uncertainty. It is the job of the IPA implementation to enforce those bounds.

4.1. Backing datastore

At the core, we need a scalable, distributed storage system with the ability to adjust consistency at a fine granularity. In Dynamo-style [19] eventually consistent datastores, multiple basic consistency levels can be achieved simply by adjusting how many replicas the client waits to synchronize with. Many popular commercial datastores such as Cassandra [5] and Riak [9] support configuring consistency levels in this way. Our implementation of the IPA model in this work is built on top of Cassandra, so we will use Cassandra’s terminology here, but most of the techniques employed in our implementation would port easily to Riak or others.

Eventual consistency, or the property that all replicas will eventually reflect the same state if updates have stopped [51], only requires clients to wait until a single replica has acknowledged receipt. Weak eventually consistent reads can similarly be satisfied by a single replica that has the requested data. A number of mechanisms within the datastore, such as anti-entropy, read repair, and gossip share updates among replicas, and operations are designed to ensure convergence (falling back to some form of last-writer-wins in case of conflicts). However, because clients can read or write to any replica, and writes take time to propagate, reads may not reflect the latest state, leading to potential confusion for users. [this eventual consistency primer should probably be earlier]

In order to be sure of seeing a particular write, clients must coordinate with a majority (*quorum*) of replicas and compare their responses. In order for a write and a read operation to be *strongly consistent* (in the CAP sense [12]), the replicas acknowledging the write plus the replicas contacted for the read must be greater than the total number of replicas ($W + R > N$). This can be achieved in a couple ways: write to a quorum $((N + 1)/2)$, and read from a quorum (QUORUM in Cassandra), or write to N (ALL), and read from 1 (ONE) [18]. Cassandra additionally supports limited linearizable ([27, 30]) conditional updates, and varying degrees of weaker consistency, particularly to handle different locality domains (same datacenter or across geo-distributed datacenters). In this work, we keep our discussion in terms of this simple model of consistency.

4.2. Latency bounds

As discussed earlier, applications often wish to guarantee a certain response time to keep users engaged or meet an SLA. However at the same time, they wish to present the most consistent view possible to users. The time it takes to achieve a particular level of consistency depends on the current conditions and can vary over large time scales (minutes or hours) but can also vary significantly for individual operations. During normal operation, strong consistency may have acceptable performance, but during those peak times under adverse conditions, the application would fall over.

Latency bounds specified by the application allow the system to *dynamically* adjust to maintain comparable performance under varying conditions. Stronger reads in Dynamo-style datastores are achieved by contacting more replicas and waiting to merge their responses. Therefore, it is conceptually quite simple to implement a dynamically tunable consistency level: send read requests to as many replicas as necessary for strong consistency (depending on the strength of corresponding writes it could be to a quorum or all), but then when the latency time limit is up, take however many responses have been received and compute the most consistent response possible from them.

Cassandra’s client interface unfortunately does not allow us to implement latency bounds exactly as described above: operations must specify a consistency level beforehand. We implement a less optimal approach by issuing read requests at different levels in parallel. The Scala client driver we use is based on *futures*, allowing us to compose the parallel operations and respond either when the strong operation returns, with the strongest available at the specified time limit, or exceeding the time limit waiting for the first response. Pseudocode for this is shown in [fig-latency-bound].

4.2.1. Monitors

The main problem with this approach is that it wastes a lot of work, even if we didn’t need to duplicate some messages due to Cassandra’s interface. Furthermore, if the system is responding slower due to a sudden surge in traffic, then it is essential that our efforts not cause additional burden on the

system. In cases where it is clear that strong consistency is unlikely to succeed, it should back off and attempt weaker consistency. To do this, the system must monitor current traffic and predict the latency of different consistency levels.

Each client in the system has its own Monitor (though multi-threaded clients share one). The monitor records the observed latencies of read operations, grouping them by operation and consistency level. All of the IPA ADTs are implemented in terms of Cassandra *prepared statements*, so we can easily categorize operations by their prepared identifier. The monitor uses an exponentially decaying reservoir to compute running percentiles weighted toward recent measurements, ensuring that its predictions continually adjust to current conditions.

Whenever a latency-bound operation is issued, it queries the monitor to determine the strongest consistency likely to be achieved within the time bound. It then issues 1 request at that consistency level and a backup at the weakest level (or possibly just the one weakest if that is the prediction).

4.2.2. Adjusting write level

Remember that the achieved consistency level is determined by the combination of the write level and read level. By default, we assume a balanced mix of operations on an ADT, so writes are done at QUORUM level and strong reads can be achieved with the matching QUORUM level. However, sometimes this is not the case: if a datatype is heavily biased toward writes, then it is better to do the weakest writes, and adjust reads to compensate. This would also be helpful in cases where even the weakest reads fail to meet latency requirements because quorum writes are overloading the servers.

Changing the write level must be done with care because it changes the semantics of downstream reads. We have ADT implementations choose their desired write level statically so that we know the strength of a read without checking. One could imagine a more complex system allowing dynamic changes to an ADT’s metadata (in the backing store), with clients checking for changes periodically, but we do not implement this. Applications wishing to get more dynamic behavior in our implementation could create alternate versions of ADTs with different static write levels and mediate the transition themselves.

4.3. Error bounds

We implement error bounds by building on the concepts of *escrow* and *reservations* [23, 37, 39, 40]. These techniques have been used in storage systems to enforce hard limits, such as an account balance never going negative, while permitting concurrency. The idea is to set aside a pool of permissions to perform certain update operations (we’ll call them *reservations* or *tokens*), essentially treating operations as a manageable resource. If we have a counter that should never go below zero, there could be a number of *decrement* tokens equal to the current value of the counter. When a client wishes to decrement, it must first acquire sufficient tokens



Figure 2. Reservations enforcing error bounds.

before performing the update operation. Correspondingly, in this scheme, increments produce new tokens. The insight is that the coordination needed to ensure that there are never too many tokens can be done *off the critical path*: they can be produced lazily if there are enough around already, and most importantly for this work, they can be *distributed* among replicas. This means that replicas can perform some update operations *safely* without coordinating with any other replicas.

4.3.1. Reservation Server

To implement reservations, we must be able to mediate requests to the datastore to prevent updates from exceeding the available reservations. Furthermore, we must be able to track how many reservations each server has locally without synchronization. Because Cassandra does not allow custom mediation of requests, nor does it support replica-local state, we must implement a custom middleware layer to handle reservation requests.

Any client requests requiring reservations are routed to one of a number of *reservation servers*. These servers then forward operations when permitted along to the underlying datastore. All persistent data is kept in Cassandra; these reservation servers keep only transient state tracking available reservations. Our design is similar to the middleware for implementing bounded counters on top of Riak [8]. The number of reservation servers can theoretically be decoupled from the number of datastore replicas; however, our design simply co-locates a reservation server with each Cassandra server and uses Cassandra’s discovery mechanisms to route requests to reservation servers on the same host.

4.3.2. Enforcing error bounds

Reservations have been used previously to enforce hard global invariants in the form of upper or lower bounds on values or integrity constraints [7, 8], or logical assertions [33]. However, enforcing error tolerance bounds presents a new design challenge because the bounds are constantly shifting.

Consider a Counter with a 10% error bound, shown in Figure 2. If the current value is 100, then 10 increments can be done before anyone must be told about it. However, we have 3 reservation servers, so these 10 reservations are distributed

among them, allowing each to do some increments without synchronizing. Because only 10 outstanding increments are allowed, reads will maintain the 10% error bound.

In order to perform more increments after a server has exhausted its reservations, it must synchronize with the others, sharing its latest increments and receiving any changes of theirs. This is accomplished by doing a strong write (ALL) to the datastore followed by a read. Once that synchronization has completed, those 3 tokens become available again because the reservation servers all agree that the value is now, in this case, at least 102.

Read operations for these types go through reservation servers as well: the server does a weak read from any replica, then determines the interval based on how many reservations there are. For the read in Figure 2, there are 10 reservations total, but Server B knows that it has not used its local reservations, so it knows that there are as many as 6 outstanding increments, so it returns the interval [100, 106].

4.3.3. Narrowing bounds

The maximum number of reservations that can be allocated for an ADT instance is determined by the statically defined error bound on the ADT. However, as with latency bounds, when conditions are good, or few writes are occurring, reads should reflect this. In the previous example, Server B only knew how many of its own reservations were used; it had to be conservative about the other servers. To allow error bounds to dynamically shrink, we have each server *allocate* reservations when needed and keep track of the allocated reservations in the shared datastore. Allocating must be done with strong consistency to ensure all servers agree, which can be expensive. However, we can use long leases (on the order of seconds) to allow servers to cache their allocations. When a server receives some writes, it allocates some reservations for itself. If it consistently needs more, it can request more, and if it is still using those reservations when the lease is about to expire, it preemptively refreshes its lease in the background so that writes do not block.

For each type of update operation there may be a different pool of reservations. Similarly, there could be multiple error bounds on read operations. It is up to the designer of the ADT to ensure that all error bounds are met with the right set of reservations. For instance, the full implementation of a Counter includes decrement operations. These require a different pool of reservations to ensure that there are never more decrements than the error bound permits.

In some cases, multiple operations may consume or produce reservations in the same pool. Consider a Set with an error bound on the size. This requires separate reservation pools for add and remove to prevent the overall size from deviating by more than the desired error bound. In this case, we calculate the interval for size to be:

```
Interval(min = v - removePool.delta()
        max = v + addPool.delta())
```

Where v is the size of the set read from the datastore, and δ is the number of possible outstanding operations from the pool, or:

```
delta(): pool.total - (pool.local - pool.used)
```

It is tempting to try to combine reservations for inverse operations into the same pool. For instance, it would seem that decrements would cancel out increments, allowing a single reservation server receiving matching numbers of each to continue indefinitely. In some situations, such as if sticky sessions can guarantee ordering from one reservation server to one replica, this is sound. However, in the general case of eventual consistency, this would not be valid, as the increments and decrements could go to different replicas, or propagate at different rates. Therefore it is crucial that ADT designers think carefully about the guarantees of their underlying datastore. Luckily, the abstraction of ADTs hides this complexity from the user — as long as the ADT is implemented correctly, they need only worry about the stated error bounds of the type they are using.

4.4. Provided by IPA

The IPA System implementation provides a number of primitives for building ADTs as well as some reference implementations of simple datatypes. We show some in Figure 3. To support latency bounds, there is a generic `Rushable` trait that provides facilities for executing a specified read operation at multiple consistency levels within the specified time limit. For implementing error bounds, IPA provides a generic reservation pool which ADT implementations can use.

The IPA system currently has a small number of datatypes implemented:

- Counter based on Cassandra’s counter datatype, supporting increment and decrement, with latency and error bounds
- Set with add, remove, contains and size, supporting latency bounds, and error bounds on size.
- BoundedCounter CRDT from [8] that enforces a hard lower bound even with weak consistency. Our implementation adds the ability to bound error on the value of the counter, and set latency bounds.
- UUIDPool that generates unique identifiers, but has a hard limit on the number of ids that can be taken from it, built on top of BoundedCounter and supporting the same bounds.
- List: thin abstraction around a Cassandra table with a time-based clustering order, with latency bounds. Used to implement Twitter timelines and Ticket listings.

[#fig-intefaces] shows conceptual-level Scala code using reservation pools to implement a Counter with error bounds. The actual implementation splits this functionality between the client and the reservation server. It is also all implemented using an asynchronous futures-based interface to allow for sufficient concurrency, based on the Phantom Scala

```
trait Rushable {
  def rush[T](bound: Duration,
              readOp: ConsistencyLevel => T): Rushed[T]
}

/* Generic reservaton pool, conceptually one per ADT instance.
 * `max` recomputed as needed (e.g. for percent error) */
abstract class ReservationPool(max: () => Int) {
  def take(n: Int): Boolean // try to take some tokens
  def sync(): Unit         // sync to regain used tokens
  def delta(): Int          // possible ops outstanding
}

/* Counter with ErrorBound (simplified) */
class Counter(key: UUID) with ErrorBound {
  def error: Float // error bound

  def calculateMax(): Int = (cass.read(key) * error).toInt

  val incrPool = ReservationPool(computeMax)
  val decrPool = ReservationPool(computeMax)

  def value(): Interval[Int] = {
    val v = cass.read(key)
    Interval(v - decrPool.delta,
             v + incrPool.delta)
  }

  def incr(n: Int): Unit = {
    waitFor(incrPool.take(n)) {
      cass.incr(key, n)
    }
  }
}
```

Figure 3. Example facilities provided by IPA.

client for Cassandra [38]. The Reservation Server is similarly built around futures using Twitter’s Finagle framework. Communication is done between clients and Cassandra via prepared statements to avoid excessive parsing, and Thrift remote-procedure-calls between clients and the Reservation Servers.

5. Evaluation

Distributed applications must be able to run in a constantly changing environment. To evaluate IPA’s ability to help programmers cope with extremes in performance, we answer the following questions in this section:

1. Do IPA’s techniques meet the stated latency and error bounds under varying network conditions?

2. Can IPA enforce these bounds with reasonable overhead for a range of network conditions?
3. How do different bounds affect performance under different network conditions?

We answer these questions first using microbenchmarks to understand the performance of individual data types and explore each bound in isolation. Then, we move on to some miniature applications built using these data types, employing bounds tailored to their use cases. However, before discussing the results, we begin by detailing how we simulate changing network conditions in a controlled manner.

5.1. Simulating adverse conditions

To evaluate these bounding techniques, it is crucial to subject them to a variety of conditions. One typically has two two extreme choices when evaluating this kind of system: perform experiments in a controlled environment where latencies are typically very low and performance variability is negligible, or to throw them into a complex, real-world system, subject to the whims of unpredictable network conditions and resource sharing and try to piece together how they performed. A third option is to *simulate* a variety of environments, chosen to stress the system or mimic reality, within a more controlled environment.

In our experiments, we employ all three to best understand how these techniques behave. On our own test cluster, with standard ethernet linking nodes within the same rack, we run controlled experiments, simulating adverse network conditions. We use Linux’s Network Emulation facility [50] (`tc netem`) to introduce packet delay and loss at the operation system level. We use Docker containers [20] to enable fine-grained control of the network conditions between processes on the same physical node (`netem` is one of the properties isolated within the container).

Table 1 shows the set of conditions we use in our experiments to explore the behavior of the system. To simulate latencies within a well-provisioned datacenter, we have a *uniform 5ms* condition which is predictable and reliable but slower than our raw latency which is typically less than 1ms. Another condition demonstrates what happens when one replica is significantly slower to respond than the others either due to imbalanced load or hardware problems. Finally, we have two conditions mimicking globally geo-replicated setups with latency distributions based on measurements of latencies between virtual machines in the U.S., Europe, and Asia on Google Compute Engine [25] and Amazon EC2 [4].

5.2. Microbenchmark: Counter

We start by measuring the performance of a very simple application that randomly increments and reads from a number of counters with different IPA policies. Random operations (`incr(1)` and `read`) are uniformly distributed over 100 counters from a single multithreaded client (using Scala futures to allow up to 4000 concurrent operations).

Condition label	Latencies (ms)		
Simulated			
Uniform / High load	5	5	5
Slow replica	10	10	100
Geo-replicated (EC2)	1 ± 0.3	80 ± 10	200 ± 50
Actual			
Local (same rack)	<1	<1	<1
Google Compute Engine	30 ± 0.3	100 ± 5	160 ± 5

Table 1. Network conditions for experiments. [column titles missing.]

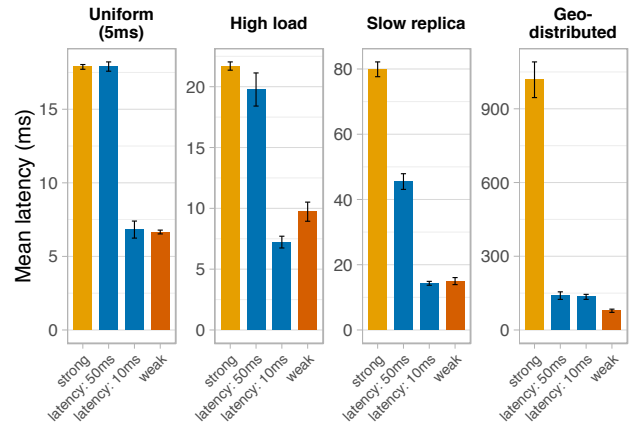


Figure 4. Counter microbenchmark: latency-bound operations. Strong consistency is rarely possible within 10ms bound, but for the 50ms bound, in low-latency conditions, it achieves strong consistency, and with high-latency conditions, weak. [find Local results]

5.2.1. Latency bounds

Latency bounds aim to provide predictable performance for clients while attempting to maximize consistency. Under favorable conditions — when latencies and load are low — it is often possible to achieve strong consistency. Figure 4 shows the average latency of a counter with strong, weak, and 2 latency-bounds under various conditions. We can see that there is a significant difference in latency between strong and weak. In these conditions, it is almost never possible to get strong consistency within 10ms, so the 10ms-bound counter predicts it will not get strong consistency uses weak consistency. In the case of the 50ms bound, in the cases with low latency it gets strongly consistent results. With one slow replica (out of 3), there is a chance that the QUORUM read needed for strong consistency will go to the slow replica, so it attempts both; in this case, 30% returned weak after the strong read timed out. Finally, with our simulated geo-

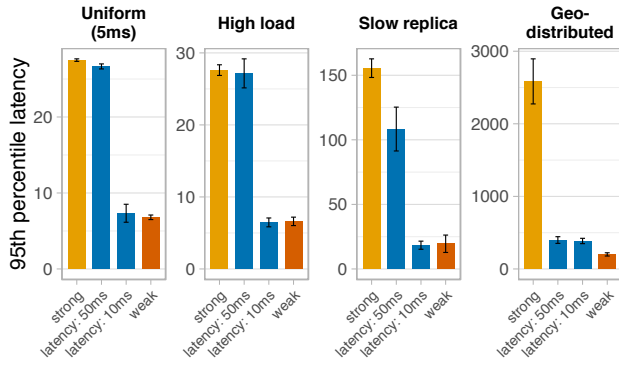


Figure 5. Counter: 95th percentile latency. Latency bounds help keep tail latency down by backing off to weak consistency when necessary.

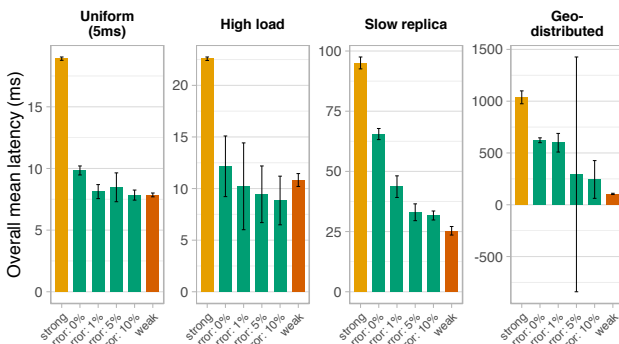


Figure 6. Microbenchmark: Error bound performance. This plot shows the mean latency overall (increment and read). As we widen error bounds, mean latency decreases because fewer synchronizations are required. At 5-10%, performance is typically on-par with weak. [why does geo-dist has such a huge error bar?]

replicated environment, there are no 2 replicas within 50ms of each other, so strong consistency is never possible in 50ms, so the monitor adapts only attempt weak reads in both cases.

Figure Figure 5 shows the 95th percentile latencies of the same workload. We see that the tail latency of the 10ms bound is comparable to weak, though the 50ms bound guesses incorrectly occasionally for the case of the slow replica. We see a latency gap between the latency-bound and weak in the geo-distributed case. This is because the weak condition uses weak reads and writes, while our rushed types, in order to have the option of getting strong reads without requiring a read of ALL, must do QUORUM writes.

5.2.2. Error bounds

We use the reservation system described in §5.2.2 to enforce error bounds. Error bounds represent an intermediate level between strict strongly consistent reads and inconsistent reads that could, in theory, return anything. Our goal is to explore how expensive it is in practice to enforce these error bounds, and in particular to determine what error bounds are achievable with performance comparable to weak consistency.

The general intuition behind reservations is to move synchronization off the critical path: by distributing write permissions among replicas, clients can get strong guarantees while only communicating with a single replica. This shifts the majority of the synchronization burden off of reads, which are typically more common. However, this balance must be carefully considered when evaluating the performance of reservations, more so than the other techniques. When evaluating the latency bounds, we only considered the read latency because we didn't change the writes. However, reservations actually slow down writes, so we must consider that effect. Read latency for error-bounds is equivalent to weak, so instead, Figure 6 plots the overall average latency of both operations.

Figure 6 shows latencies for error bounds ranging from 0% to 10%. The read latency for error bounds is always equivalent to weak, so we plot the average of reads and increment operations combined to understand the overall performance. We can see that tighter bounds increase latency because it forces more synchronization operations, which must use consistency of ALL. Under high load we see higher variance in performance: if too many increments arrive together, some end up waiting for reservations. In most conditions, we see that 5-10% error bounds have comparable latency with weak, with the exception of the geo-distributed condition, where it seems that at least this implementation of reservations is not a good solution.

We also wish to know how much error actually happens in practice, and how this compares with our error bounds. We modified our benchmark to be able to observe the error resulting from weak consistency: using a single multi-threaded client, we keep track locally of how many increments to each counter we have done; then when we have completed a random, predetermined number of increments, we stop and read the count. The resulting error measurements are shown in Figure 7. We plot the percent error of weak and strong against the actual observed interval width for a 1% error bound, going from a read-heavy (1% increments) to a write-heavy (all increments, except to check the value).

First of all, the mean error of weak is significantly less than 1%. This verifies that inconsistency really is pretty rare; it is probably higher in practice when operations come from more than one client, but then we would not have been able to observe the error in the way we did. However, even with this experiment, we see that there are outliers with significant

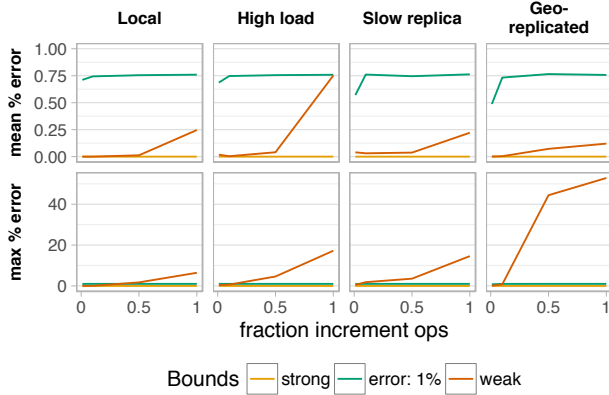


Figure 7. Observed counter error for weak consistency, compared with a 1% error tolerance; error increases with heavier write workload. Average error may be quite small, but the maximum error (averaged over several runs), can be extremely high.

error when writing is heavy: up to as high as 60% error in the geo-replicated case. These maximum errors averaged over several experiments. Finally, it is worth noting that the average interval width is less than the maximum of 1% and is lower for more read-heavy workloads that do not need as many reservations.

5.3. Applications

Next, we explore how the IPA system performs on two miniature application benchmarks. In addition to running with our simulated network conditions, for these applications we also ran some experiments on a real globally-distributed network. In Google Compute Engine [25], we ran virtual machines in 4 different datacenters: the client in us-east, and the datacenter replicas in us-central, europe-west, and asia-east.

5.3.1. Tickets

Our Ticket sales web service, introduced in §2, is modelled after FusionTicket [1], which has been used as a benchmark in recent distributed systems research [52, 53]. We support the following actions:

- browse: List events by venue
- viewEvent: View the full description of an event including number of remaining tickets
- purchase: Purchase a ticket (or multiple)
- addEvent: Add an event at a venue.

Event listings by venue are modelled using a List ADT. Tickets are modelled using a Pool type that generates unique identifiers as proof of purchase, using a BoundedCounter at its base to ensure that, even with weak consistency, it never gives out more than the maximum number of tickets.

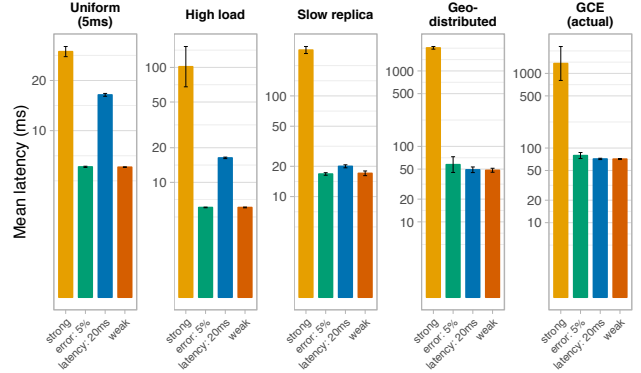


Figure 8. Ticket-sales app: mean latency (all actions). The ticket Pool is safe even when weakly consistent, but latency bounds and error bounds achieve similar latency.

Our workload attempts to model typical use of a small-scale deployment: we start with 50 venues and 200 events, with an average of 2000 tickets each (gaussian distribution centered at 2000, stddev 500). We chose the ticket to event ratio so that during the course of a run, we should have some events run out of tickets. This is important because the behavior of the Pool changes as it runs out of tokens (this is true for all bounds because the BoundedCounter has its own reservations for ensuring the lower bound, it is doubly true for the Pool with error bounds, which also has less margin for error at the end). Real-world workloads exhibit power law distributions [15], where a small number of keys are much more popular than the majority. We model event popularity using a Zipf (power law) distribution with a coefficient of 0.6, which is moderately skewed.

Figure 8 shows the average latency of a workload consisting of 70% viewEvent, 19% browse, 10% purchase, and 1% addEvent. We plot it with a log scale because strong consistency is consistently over 5x higher latency. The purchase event, though only 10% of the workload, drives most of the latency increase in this workload because of the additional work required in the BoundedCounter to prevent over-selling tickets. We explore two different implementations: one with a 20ms latency bound on all ADTs, aiming to ensure that both viewEvent and browse complete quickly, and one where the ticket pool size (“tickets remaining”) has a 5% error bound. We see that both perform with nearly the same latency as weak consistency. With the low-latency condition (*uniform* and *high load*), 20ms bound does 92% strong reads, 4% for *slow replica*, and all weak on both *geo-distributed* conditions.

This plot also shows results on Google Compute Engine (GCE). We see that the results of real geo-replication confirm the findings of our simulated geo-distribution results (which were based on measurements of Amazon EC2’s US/Europe/Asia latencies).

```

User(id: UserID,
    name: String,
    followers: Set[UserID] with LatencyBound(20ms),
    timeline: List[TweetID] with LatencyBound(20ms)
)

Tweet(id: TweetID,
    user: UserID,
    text: String,
    posted: DateTime,
    retweets: Set[UserID] with Size(ErrorTolerance(5%))
)

```

Figure 9. Twitter application’s (simplified) data model.

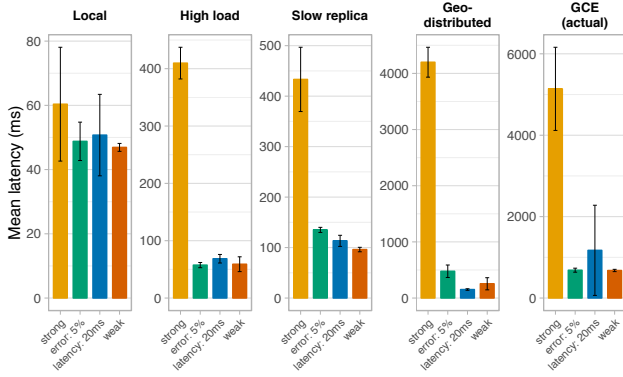


Figure 10. Twitter clone: mean latency (all actions). [fixed experiments in progress]

On this workload, we observe that the reservations used for the 5% error bound perform well even with high latency, which is different than our findings for the counter. This is because, in this case, the Pools start out *full*, with sufficient reservations to be distributed among the replicas so that they can usually complete locally. Contrast this with the Counter experiments, where they start at typically smaller numbers (average initial value less than 500).

5.3.2. Twitter clone

Our second application benchmark is a Twitter-like service based on the Redis data modelling example, Retwis [43]. The data model is simple: each user has a Set of followers, a Set they users they follow, and a List of their tweets. Each user’s timeline is kept materialized as a List of tweet IDs — when a user tweets, the new tweet ID is eagerly appended to all of their followers’ timelines. Retwis doesn’t specify a workload, so we simulate a realistic workload by generating a synthetic power-law graph, using a Zipf distribution to determine the number of followers per user. Our workload is a random mix with 50% timeline reads, 14% tweet, 30% retweet, 5% follow, and 1% newUser.

6. Related Work

6.1. Consistency Models

A vast number of consistency models have been proposed over the years. From Lamport’s *sequential consistency* [30] and Herlihy’s *linearizability* [27] on the strong side, to *eventual consistency* [51] at the other extreme. A variety of intermediate models fit elsewhere in the spectrum, each making different trade-offs balancing high performance and availability against ease of programming. For example, a family of models including *read-your-writes* and *monotonic reads* use *sticky sessions* [48], which reduces availability in a small way, but provides users with a bit more certainty about what values they will observe.

A single global consistency model for an entire database or application is restrictive; some datastores support configuring consistency at a finer granularity: Cassandra [5] per operation, Riak [9] on an object or namespace granularity, as well as others [31, 47].

6.2. Explicit performance bounds

It is difficult for programmers to determine the correct consistency level for each operation. Ideally, everything would be as consistent as possible, but in some situations, performance needs (such as availability) force inconsistency.

[will probably have to introduce this earlier when explaining Rushed, but putting the text here for now] With *consistency-based SLAs* in Pileus [49], programmers can explicitly trade off consistency for latency. A consistency SLA specifies a target latency and a consistency level (e.g. 100 ms with read-my-writes). In this programming model, operations specify a set of desired SLAs, each associated with a *utility*. Using a prediction mechanism similar to PBS, Pileus attempts to determine which SLA to target to maximize utility, typically to achieve the best consistency possible within a certain latency.

In Pileus, SLAs are specified on each *read* operation, which returns both the value it got and the achieved consistency level. This allows programs to behave different depending on changing conditions. Our Rushed IPA types, which were inspired by Pileus, provide a more disciplined way to let programmers express how behavior should depend on consistency, protecting them from inadvertently misusing the returned value. In addition, Pileus’s SLAs are assigned only to individual reads; writes are all assumed to be the same, and data type is not considered. Working with latency bounds at the ADT level allows reads and writes to be coupled, enabling more potential optimizations.

[are there other systems with explicit performance bounds enforced by the system?]

6.3. Controlling staleness

Most eventually consistent models provides no guarantees about how long it will take for updates to propagate. How-

ever, there are several techniques to help bound the staleness of reads.

Leases are an old technique that essentially gives reads an *expiration date*: the datastore promises not to modify the value that was just read until the lease term is over. First proposed to avoid explicit invalidations in distributed file system caches [26], leases have since been used in a multitude of ways: in Facebook’s Memcache system [36] for invalidations, Google’s Chubby [13] and Spanner [16] to adjust the frequency of heartbeat messages, and on mobile clients with *exo-leases* [45]. Warranties [33] are a generalization of leases, allowing arbitrary assertions over state or behavior. [explain how our leases relate (if they get implemented)]

[Probabilistically bounded staleness? (6)]

[46 has some good related work organization]

6.4. Types for distributed systems

Convergent (or conflict-free) replicated data types (CRDTs) [44] are data types designed for eventual consistency. Similar to how IPA types express weakened semantics which allow for implementation on weak consistency, CRDTs guarantee that they will converge on eventual consistency by forcing all update operations to commute. For example, Set add and remove typically do not commute, but a CRDT called an OR-Set re-defines them so that add wins over remove, making them commute again. CRDTs can be enormously useful because they allow concurrent updates with sane semantics, but they are still only eventually (or causally) consistent, so users must still deal with temporary divergence and out-of-date reads, and they do not incorporate performance bounds or variable accuracy.

Bloom [2, 3, 14] is a language and runtime system for defining whole applications that are guaranteed to converge. Based around a conceptual monotonically growing set of facts, the language encourages coordination-free computation, but automatically creates synchronization points where necessary.

[Session types?]

6.5. Approximate types / Trading off correctness

- Cite some approximate computing papers
- Something something Uncertain<T> [10]
- Conit-based Continuous Consistency Model [54]

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