



Software Requirements Specification

Version 3.0

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eBook Application

Revision History

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1. Introduction

1.1.Purpose

The purpose of this document is to present a detailed description of the **eBook Application** . It will explain the purpose and features of the system, the interfaces of the system, what the system will do and the constraints under which it must operate. This document is intended for both the stakeholders and the developers of the system. **This document will be the base for confirmation of the delivery of the product as per the original requirements discussed and agreed by both the parties i.e. customer and vendor.**

1.2.Scope of the project

The scope of the project includes followings

- Functional specification document to describe the total system in low level
- UI Design of the total system including interface for users.
- Development of all functional requirements.
- Setting up the system on live server in ready for use condition

1.3.Glossary

Customer/Client	Evelyn Ng
Vendor	Refer to the development company – Octal Info Solution
Database	Collection of all the information monitored by this system.
Field	A cell within a form.
Software Requirements Specification	A document that completely describes all of the functions of a proposed system and the constraints under which it must operate. For example, this document.
TL	Team Leader

2. Functional Requirement specification

2.1.Brief Description

eBook Web and Mobile Application Project an application where users can explore eBooks offered according to their preferred Genre, buy them online and enjoy reading using smart features of the application.

Applications will have three types of users who will be interacting with the application with following functionality.

1. **Customer (Web and Hybrid Mobile App):** They will be able to search and browse ebooks and can buy them
2. **Vendor (Book Owner) Website:** Vendors will be able to manage eBook.
3. **Administrator:** Owner of the application with a web based content management system (Web based panel)

3. User=Customers (Web and Hybrid Mobile App – iPhone & Android)

3.1.Splash Screen

Feature List Ref (Task ID) :

This will be the landing screen of the application

3.1.1. Design

3.1.2. Business Rules

- This will be the landing screen of the application and will display the logo & the tagline of the business
- The screen will be displayed for 2-5 sec, and then redirected to other screen automatically
- Logo and Tagline will be provided by the client.

3.2.Registration Screen

Feature List Ref (Task ID) :

This will allow user to get registered at application by providing certain details;

3.2.1. Design

3.2.2. Business Rules

- Under this screen user will be asked to fill the following details to get registered on the app
 - Name
 - Email ID
 - Password
 - Confirm Password
- After filling above details, the user needs to click on "Submit" to register; after that, the user will proceed.
- **OTP Verification:** In verification, User will get the OTP code at their email entered at the time of registration. In which, User will be redirected to OTP verification page where they will see the following options:-
- Enter OTP (Textbox)

- Submit
- Resend OTP (Link) - If OTP is not received, then user will tap on the link to get the OTP again

3.3.Login Screen

Feature List Ref (Task ID) :

Registered User would be able to login into the application by providing the right combination of login credentials.

3.3.1. Design

3.3.2. Business Rules

- Log in screen will have following Fields
 - Email ID
 - Password
 - Login Button
- There will be standard option of Forgot Password
 - It will send the link on registered Email ID to reset the password
- Create a new account.
 - On Tap of this button user will redirected to the Registration screen
- Skip : Users can Skip the Login and can browse the books but login is required to place the order and see account related features.

User can skip login and browse Product Catalogue. The list of ebooks that they can browse or view will depend on their country location so it is better to check the country where they open the browser. **Octal >> ok User can skip login, agree. Yes country will be picked up by GPS for Non-registered User, and for Registered user country will be what they provided while registration. OR during checkout or adding books(for Vendor) registered user is a must.**

3.4.Home Screen

Feature List Ref (Task ID) :

This will be the landing screen which will allow user to check certain details under specific sections

3.4.1. Design

3.4.2. Business Rules

- This will be the landing screen which will allow user to check certain details under specific sections
 - Search Bar
 - Banners (Manageable by backend)
 - Categories of books (As per additional scope) : List of categories will be available , it will contain following:
 - Name
 - Based on selected category , book list will be available
 - Popular eBooks
 - Recommended eBooks
 - Burger Menu

- **Search Bar:** There will be a search bar on the top of the screen which will allow user to perform keyword search for desired
 - eBooks
 - Author Name
 - ISBN Number
- Once users enter the keyword they will able to view popular books with basic details
- **Burger Menu:**
 - eBook Listing
 - Transaction History
 - My Account
 - Contact Us
 - Logout

3.5.eBook Listing Screen

Feature List Ref (Task ID) :

This screen will list the eBooks matching the search criteria:

3.5.1. Design

3.5.2. Business Rules

- This screen will list the eBooks matching the search criteria:
 - eBook Title
 - Image – Default
 - Category/Sub-Category
 - Vendor Name (Optional)
 - Author Name
 - Price (include GST) in SGD - Considered, Yes Vendor will enter price including GST.
 - Discount Price including GST (SGD): Discount will be able to manage by vendor over the system
 - If discount price not available then system will not show discount price
 - View Details
 - **Filter:**
 - By Category Only
 - **Call To Actions:** User would be able to
 - View details of selected eBook
 - Mark as Favorite
 - Add to Cart
 - The results will be updated in same view
 - **Assumption** : Genre and category is same

3.6.eBook Detail Screen

Feature List Ref (Task ID) :

This screen allows user to view ebook details.

3.6.1. Design

3.6.2. Business Rules

- Once users click to details they will able to view following information: This screen will show the details of the selected eBook
 - eBook Title- Book Title, Description, Author/ Publisher Name can be in Chinese.
 - eBook Description
 - Image(s)
 - Book Reviews(English Only)
 - Category/Sub-Category
 - Vendor Name(Optional)
 - Author Name
 - Price (include GST in SGD)
 - Discount Price(include GST in SGD) : Discount will be able to manage by vendor over the system
 - If discount price not available then system will not show discount price
 - **Call To Actions:** User would be able to
 - Mark as Favorite: Once users click to Mark as Favorite, the eBook will be saved on my favorite book section over the app.
 - Add to Cart: Once users click to add to cart button they will redirect to checkout screen.

3.7.Checkout Screen

Feature List Ref (Task ID) :

This screen will list all the eBooks added in the cart.

3.7.1. Design

N/A

3.7.2. Business Rules

- This screen will list all the eBooks added in add the cart.
 - Name of eBook
 - Unit Price (include GST) as per country
 - Total Price for all the eBooks added
 - Promocode
 - Provided by admin
 - Customers need to enter promocode and tap on apply to check promo code.
 - **Call To Actions:** User will be able to
 - Remove eBook
 - Continue Shopping
 - Payment Button: On Tap will redirect to Payment screen.

3.8.Payment Screen

Feature List Ref (Task ID) :

This screen allow users to make the payment

3.8.1. Design

N/A

3.8.2. Business Rules

- Once users click to payment button they will be able to view this screen.
- On this screen user will be asked to provide payment details
- Payment Details
 - Choose Payment Type (Paypal/Credit Card detail):
 - Card Number
 - Card Expiry Date
 - CVV
 - or PayPal ID
- Note: Payment details not saved on the app. whenever users can purchase a book they will be able to add payment details over the application.
- After successful payment order will move to transaction history.
- Respective vendor will get notified about same
- Customer's ebook will be downloaded to the customer's side after payment.
Assumption: Assume that vendor will provide the Epub file to admin and admin will provide link of ebook (If adobe DRM process applicable in case of DRM) in admin section. Customer will download the file using that link and opening / showing file is not included here.
 - Customer will be to download the file using that link and opening / showing file is not included here.
- The purchase records in managed order in vendor section and will not notify to Vendor.

3.9.Transaction History Screen

Feature List Ref (Task ID) :

This screen will show all the transaction history (orders) which has been placed by the user so far.

3.9.1. Design

N/A

3.9.2. Business Rules

- Screen is divided in two tabs : Past Order & Latest Order
- Past Order
 - Order ID
 - Date of Order
 - List of eBooks ordered
 - Amount Paid
 - Order Status (Completed)
 - Email request for refund(customer need to send email outside application and admin can take action as per analysis)
- Latest Order
 - Order ID
 - Date of Order

- List of eBooks ordered
 - Amount Paid
- User will email directly to admin, no refund button on the application.

3.10. My Account Screen

Feature List Ref (Task ID) :

This screen will enable user to manage his profile and other details.

3.10.1. Design

N/A

3.10.2. Business Rules

- This screen will enable user to manage his profile and other details.
- Profile Details
 - Name
 - Email ID
 - Mobile No.
- Favorite Book: On this module, users will able to view all the favorite book
- Change Password
- Settings
 - Notification (ON/OFF)
- Notifications:
 - User will receive following notification:
 - Payment Successful/Failure
 - New Book Upload
 - Admin notification

3.11. Static Screen

Feature List Ref (Task ID) :

This screen allows users to view static information of the application.

3.11.1. Design

N/A

3.11.2. Business Rules

- User can view the following such as: -
 - Terms & Conditions
 - Privacy Policy
 - About Us
 - FAQ's
 - Help/Contact Admin (Via email)

4. User=Vendor (Book Owner) - Website

4.1.Registration

Feature List Ref (Task ID) :

Vendors can register him to the system to offer his service.

4.1.1. Design

4.1.2. Business Rules

- User will sign up into the application by filling some details such as:
 - Name
 - Email ID
 - Password
 - Confirm Password
- After filling above details, user needs to click on “Submit” to registration after that, user will proceed.
- OTP Verification: In verification, User will get the OTP code at their email entered at the time of registration. In which, User will re-direct to OTP verification page where they will see the following options:-
 - Enter OTP (Textbox)
 - Submit
- Resend OTP (Link) - If OTP is not received, then user will tap on the link to get the OTP again

4.2.Login Screen

Feature List Ref (Task ID) :

Vendors will be able to login from this screen

4.2.1. Design

4.2.2. Business Rules

- If the user has already Existing account, then they can able to sign In.
- Log in screen will have following Fields
 - Email Address
 - Password
 - Login Button
- There will be standard option of Forgot Password
 - Once the user has clicked on the screen to forget the password, it will display a pop-up where users can submit the email id, after submitting the email address, users will receive a link by email. Once users have clicked on the email ID, they will be able to reset the password .

4.3.Dashboard/Home Screen

Feature List Ref (Task ID) :

This will be the landing screen for the Vendors

4.3.1. Design

4.3.2. Business Rules

- Vendor will see following statics:
 - **Total eBooks:** Once users click on a total eBook they will be able to view the total number of eBook with details.
 - **Total Sales:** Once users click to total sales they will be able to view the total number of sales with details.
 - **Latest Order** (Recent 10): Once users click to the latest order they will be able to view the total number of orders with details.
 - **Reports:** Vendors will be able to see all the report here as well as can download the reports from this section

4.4. Complete/Manage Profile Screen

Feature List Ref (Task ID) :

Vendor will be asked to provide certain details to complete their store profile

4.4.1. Design

N/A

4.4.2. Business Rules

- Vendor will be asked to provide certain details to complete their store profile
 - Store Name
 - Store Address
 - Email Address
 - Contact Number
 - Bank Account Details & PayPal ID (Vendor will able to receive the earning amount over the account or PayPal)
- Notification (ON/OFF)
- After setting up profile, store can manage their eBook

4.5. Manage eBooks Screen

Feature List Ref (Task ID) :

Vendor is allowed to manage orders status from this screen.

4.5.1. Design

N/A

4.5.2. Business Rules

- This screen will display list of eBooks listed by store with option to manage them:
 - View eBooks Listed
 - Search by (Keyword)
 - Filter by (Category)
 - Add new eBook
 - eBook Title - Text
 - eBook subtitle(Optional) - Text

- ebook description - Text
- Author - Text
- Publisher(Optional) - Text
- ISBN(Optional) - Text
- Language - Text
- Category (List as per availability)
- Subcategory (List based on category)
 - Vendor can have upto 3 level of subcategory which is based on predefined level of category and subcategory
- Cover (Max upload size is 5 mb and only one cover can be upload)
- Release Date (Date need to select)
- Upload (epub/word file Only)
- Pricing
 - SGD Price : Vendor need to enter SGD price over here
- Discount Price
 - SGD Price : Vendor need to enter SGD discounted price over here (not mandatory)
- Final Price can not have min price then
 - SGD Amount = 1.99
- Submit
- Edit eBook Details
 - If Customer has already bought the book then the details after editing will not impact.
- Delete eBook
 - Only when no customer bought
- Request changes to Admin with following details:
 - Publish eBook:
 - Add book process follow here
 - Modifications in eBook:
 - Update Discount price
 - Update other basic details (if the book is not live)
 - Submit changes
 - 3. Deletion of eBooks:
 - Select eBook Name
 - Send Delete request
- (Publish/Modification/Deletion request will only be reflected once Admin approves from the backend)
- **Octal >>** Yes sample preview file will be updated as per process, also if file is already purchased/downloaded (.ASCM File) it cannot be changed.

4.6. Manage Orders Screen

Feature List Ref (Task ID) :

List of orders made by customers will be displayed on this screen

4.6.1. Design

N/A

4.6.2. Business Rules

- List of orders made by customers will be displayed on this screen
 - Order ID
 - Store Name
 - Customer Detail (Name, Contact Number)
 - Ordered eBooks Listing
 - Order Price (include GST)
 - Payment Status (Successful /Pending)
- Search(by eBook Name)
- Filter Orders by
 - Date & Date Range

4.7.Static Screen

Feature List Ref (Task ID) :

This screen allows users to view static information of the application.

4.7.1. Design

N/A

4.7.2. Business Rules

- User can view the following such as: -
 - Terms & Conditions
 - Privacy Policy
 - About Us
 - FAQ's
 - Help/Contact Admin (Via email)

5. Admin Panel (WEB PANEL)

5.1.Login

Feature List Ref (Task ID) :

Admin would be able to login into the application by providing right combination of login credentials

5.1.1. Design

N/A

5.1.2. Business Rules

- Admin would be able to login into the secure system by providing right combination of login credentials
 - Username
 - Password
- There will be standard features of Forgot Password
- Admin can assign specific Modules access to staff like eBook Manager, User Manager, Reports, Content Manager.

5.2. Dashboard

Feature List Ref (Task ID) :

After successful login, administrator redirected to this screen. This dashboard will give a snapshot of the business performance

5.2.1. Design

N/A

5.2.2. Business Rules

- Recent Orders (10)

5.3. Sub-Admin Manager

Feature List Ref (Task ID) :

Admin would be able manage Sub Admin from this section

5.3.1. Design

N/A

5.3.2. Business Rules

- View All Added Sub-Admins(Staff)
- Add a Sub-Admin
- Remove a Sub-Admin
- Active-Deactive Sub-Admin
- Assign/Edit task to Subadmin
- **Add a Sub-Admin**
 - First & Last Name
 - Email ID
 - Username
 - Password
 - Contact Number
- **Assign task to Sub Admin**
 - Admin can assign specific Modules access to staff like eBook Manager, User Manager, Reports, Content Manager.

5.4. User Manager

Feature List Ref (Task ID) :

Admin would be able to manage the Users of the application

5.4.1. Design

N/A

5.4.2. Business Rules

- **View All Users:**
 - Search User (by Name)

- Add New User
- Edit User Details
- Delete Users
- Activate/De-activate Users
- Filter by(User Type – VIP/Normal), Joining date(date range)
- **View All Vendors:**
 - Search User (by Vendor Name)
 - Add New User
 - Edit User Details
 - Delete Users
 - Activate/De-activate Users
 - Filter by: Joining date(date range)

5.5.eBook Category/Sub-Category Manager

Feature List Ref (Task ID) :

Admin would be able to manage eBook categories & sub-categories

5.5.1. Design

N/A

5.5.2. Business Rules

- Admin would be able to manage eBook categories & sub-categories
 - View eBook Categories & Sub-categories
 - Search (by Category/Subcategory name) >> it works as a Filter only, If eBook Category is left blank means for all data.
 - Add New eBook Category & Sub-category
 - Edit eBook Category & Sub-category Details
 - Delete eBook Category & Sub-category
 - Activate/De-activate eBook Category & Sub-category
- Add New eBook Category
 - eBook Category Name
- Add New eBook Sub-category
 - Choose eBook Category
 - eBook Sub-Category 1 Name
 - Admin can add up to 3 level of sub category , like this :
 - choose category
 - choose subcategory 1
 - eBook Sub-Category 2 Name
 - If admin want to add more sub category then , need to follow this
 - choose category
 - choose subcategory 1
 - choose Book Sub-Category 2
 - ebook Sub-Category 3

5.6.eBook Manager

Feature List Ref (Task ID) : 26

Admin will be able to Review, Approve, Disapprove all the changes requested by Vendors on eBooks listed:

5.6.1. Design

N/A

5.6.2. Business Rules

- Admin will be able to Review, Approve, Disapprove all the changes requested by Vendors on eBooks listed:
- List of Review requested changes with following details:
 - Vendor/Store name
 - eBook Name
 - Submission details:
 - Filter by: Initial Submitted date(date range)/In Review/ Publish / Approved/ Disapprove
 - Actions:
 - Publishing eBook
 - Modifying details of published eBooks
 - Assume that vendor will provide the Epub file to admin and admin will provide link of ebook (If adobe DRM process applicable in case of DRM) in admin section. Customer will download the file using that link and opening / showing file is not included here.
 - For Non-DRM: Admin will upload sample file
 - Deletion of eBooks from ebookstore
- Approve Button or Disapprove Button (with reason and suggesting changes)
- Admin can also add new eBooks:
 - Add new eBook
 - If an admin needs to add a book then the admin needs to register with a store and process the same as the store.
- Customer Reviews:
 - Customer name
 - Customer eBook Purchased
 - Customer Rating(1 to 5)
 - Customer Review(comments)
- Approve/Disapprove Button.

5.7.Coupon Manager

Feature List Ref (Task ID) : 26

Admin will be able to add and view promo code here:

5.7.1. Design

N/A

5.7.2. Business Rules

- We have three types of promocode in our system :

- *coupon price can be less than restricted values as these are additional coupons*
 - Birthday Coupon (only applicable to VIP Users , User who order 200SGD amount or more become VIP user)
 - Title
 - Coupon Code (auto generate - 5 to 6 alphanumeric)
 - Discount in SGD(this will be applicable on final price after vendor discount) , if available
 - *This above setting will be applicable on all birthday and system will shoot mail to all user who are having birthday in that month with coupon code on 1st day of the birthday month (customer can apply the coupon code only once in a year)*
 - Normal Coupon(without price range)
 - Title
 - Coupon Code
 - Discount in SGD(this will be applicable on final price after vendor discount) ,if available
 - Validity
 - Normal Coupon(with price range)
 - Title
 - Coupon Code
 - Min Order to avail discount
 - Discount in SGD(this will be applicable on final price after vendor discount) , if available
 - Validity
- **Filter by: Creation of Coupon date(date range)**

5.8.Order Manager

Feature List Ref (Task ID) :

Admin would be able to manage orders from this section

5.8.1. Design

N/A

5.8.2. Business Rules

- List of orders made by customers will be displayed for all the stores
 - Order ID
 - Vendor Name
 - Customer Detail (Name, Contact Number)
 - Ordered eBooks Listing
 - Order Price (include GST)
 - Payment Confirmation
- Search by (Customer name)
- Filter Orders by
 - Date & Date Range
 - Vendor

5.9. Transactions Manager

Feature List Ref (Task ID) :

Under this section admin will be able to view all the transactions made by customers and his commission after royalty amount.

5.9.1. Design

N/A

5.9.2. Business Rules

- Under this section admin will be able to view all the ebook buy transactions made by customers and his commission after royalty amount.
 - Transaction ID
 - Order Id
 - Purchase Date
 - Transaction Amount
 - Vendor Name
 - Commission Earned after royalty amount
- Search(Customer name) - entry is left blank means for all time.
- Filter by
 - Purchase Date & Date Range
 - Vendor

5.10. Manage Royalty

Feature List Ref (Task ID) :

Admin would also be able to manage royalty , Where admin will set % of royalty will be like :

5.10.1. Design

N/A

5.10.2. Business Rules

- Admin would also be able to manage royalty , Where admin will set % of royalty will be like :
 - A%
 - SGD Amount \geq 3.99 (final book price including GST)
 - B%
 - SGD Amount \geq 1.99 (final book price including GST) and $<$ SGD3.99 including GST
 - We assume that only royalty will goes to vendor and rest of the amount (after deduction of royalty will goes to admin account)
 - A% and B% can be editable by Admin

5.11. Pending Settlement Manager

Feature List Ref (Task ID) :

Under this section admin will be able to view all the pending amounts to the vendor.

5.11.1. Design

N/A

5.11.2. Business Rules

- Under this section admin will be able to view all the pending amounts to the vendor.
 - Here admin will see list of royalty dues to the vendor along with option of settle amount
 - Once admin will tap on this , sYstem will assume the amount has been paid to vendor (outside application) and it will show 0 (zero)

5.12. Reports

Feature List Ref (Task ID) :

Admin would be able to access following reports

5.12.1. Design

N/A

5.12.2. Business Rules

- Admin would be able to access following reports
 - Store Wise Report
 - eBook Wise
 - User Wise
 - Transaction
 - Commission / Earning after royalty
- Filter by
 - Date & Date Range
- Download report in csv format

5.13. Static Page Manager

Feature List Ref (Task ID) :

This section shall allow the admin to manage the content screens in the platform

5.13.1. Design

N/A

5.13.2. Business Rules

- Admin would be able to manage the following content Of the application :
 - About Us
 - Contact us.
 - Privacy Policy

6. Non-Functional Requirements

6.1. HYBRID APP DEVELOPMENT

- Tools for Mobile Application (iPhone& Android App) Development:
 - **Cross platform app using React Native**
- **iPhone OS Version and Device Supported**
 - Supported iPhone Devices : iPhone 6s, 6plus, 6SPlus, 7, 7Plus, 8, 8Plus, iPhone X/XS/XS Max/ 11, 11 Pro
 - OS Version Supported: iOS 13 and above (Latest Stable version of 13)
 - IOS Version Supported : iOS 13 and above (Latest Stable version of 13)
- **Android OS Version and Device Supported**
 - Resolution supported : 480 x 320; 800 x 480; 1280 x 720; 1920 x 1080, 2560 x 1440, 2880 x 1440, 2960 x 1440
 - Device tested on : Samsung S2/S3/S5/S7/Note2, Sony Xperia, HTC Desire 1, Moto G2/G4, Lenovo K4 Note, Google Pixel 2 & Huawei Nexus 6P
 - Supported : Android 5 and above

6.2. Web Based Backend Development

- Design: PHOTOSHOP
- Front End: Laravel/ React.JS
- Client Side Script: JavaScript, jQuery
- Server Side Script: PHP/ Node JS
- Database: MySQL/ Mongo DB

7. Assumptions/Suggestions:

- Client will pay for 3rd party tools/systems used in this project. The 3rd part tools/system are limited to the following:
 - Apple / Android Store details
 - Live server hosting
 - Payment Getaway
- Application Languages
 - English
- App will be developed in Portrait and Landscape view.
- Standard design template will be used for Admin Panel
- Octal IT Solution Pte Ltd. is responsible for the iOS/Android versions, which are currently available on iTunes . If there are any versions released after that, Octal IT Solution Pte Ltd. does not provide any guarantee for that.

Additional Points:

Following are the additional points:

1. Adobe DRM with PDF – no editing required
5.6.2: Add new eBook
Created from Admin side, we also accept PDF file format.

- a.
 2. Non-DRM Approach – If User has purchased eBook, then only they will be able to download
Add new eBook
Adobe DRM: Yes or No
For Non-DRM: Admin will upload sample file but User cannot download it
Multi Currency – USD, SGD(we will set both the currencies)
Multi languages – Project will be in English only but eBook can be in any language which vendor will upload.
 3. Manage territorial rights as per country: In case of **Non registered user**, If User allow the location, app will use that, if User do not provide the location, app will use List of countries from the app which is provided by client(Evelyn) . **For registered user** – app will take from country selected at the time of registration.
 4. Bookshelf – Add to favorite and Bookshelf only keep paid eBooks
 5. Sample file – For Non-DRM Process only Admin will upload manually from Admin section but User is Not allowed to download the same(Only preview)
 6. Admin can also add new eBooks and Vendors: (Admin needs to register as a Vendor to publish eBook)
- 5.6.2 Add new Vendors
- a. Can set different Royalty Percentages for the new Vendor added by admin

ACCEPTANCE OF SRS DOCUMENT

I have gone through the SRS document of the project “**eBook Application**” “SRS_eBookApplication_V3.0.docx” Page “1 to 24” this document and its contents are true representative of the entire project. *Any other discussions on public forum /chat/ voice call but not mentioned in this document are not part of the project*.*

Accepted BY

Signature



NAME

Ms. Evelyn Ng

ADDRESS

Date

21 January 2021

(Please sign in the space provided above and return a scanned copy on mail to acknowledge your acceptance of the scope of work SRS document)

