

This enhanced draft covers usage, features, user roles, fees, data responsibilities, privacy, and legal clauses important for a comprehensive Terms and Conditions document for your school ERP platform. Here is the expanded full Terms and Conditions document for Zeniushub's School ERP platform with more detailed sub-sections and company details added:

Terms and Conditions

1. Introduction

Welcome to Zeniushub. These Terms and Conditions ("Terms") govern your use of the Zeniushub School ERP platform located at D-153, Hanuman Nagar, Amerpali Circle, Vaishali Nagar, Jaipur, Rajasthan, India (Website: <https://zeniushub.in>). By accessing or using any panel of the ERP including master, admin, instructor, or student panels (the "Service"), you agree to be bound by these Terms.

2. Definitions

Zeniushub, "we", "us", "our": The owner and operator of the School ERP platform.

User, "you", "your": Any person or entity registering or using the Service.

Service: The School ERP software platform offering multiple user panels for school management.

Data: Any personal, institutional, academic, or other data entered, stored, or transmitted via the platform.

3. Account Registration and Security

Users must register with accurate, complete information pertinent to their role within the institution.

You are responsible for maintaining the confidentiality of login credentials and all activities under your account.

You must notify Zeniushub immediately about any unauthorized use or security breach.

Accounts are non-transferable and intended exclusively for authorized users.

4. Use of Service

The Service is solely for educational institution management purposes including attendance, examination, fee management, communication, library, transport, and hostel management.

Unauthorized use, including data misuse, sharing credentials, or disrupting system functionality, is prohibited.

Role-based access control applies: master, admin, instructor, and student panels have defined permissions to ensure data security.

You agree to comply with all applicable laws, institutional policies, and Zeniushub guidelines when using the platform.

5. Key Features Supported

Attendance Management: Including biometric and QR code-based attendance for students and staff, with automated notifications.

Examination & Result Management: Conduct, schedule, and automatically generate student grades and reports.

Fee Management: Online fee payment integration with automatic receipt generation and reconciliation with accounting entries.

Bus & Transport Tracking: Real-time GPS tracking with SMS alerts for parents and school officials.

Hostel Management: Room allocation, fee management, and record-keeping for hostel facilities.

Library Management: Cataloging, issue, and return of books with inventory tracking.

Communication Tools: SMS, email, and notification systems for seamless communication among parents, teachers, and students.

Online Shopping Store: For school essentials, uniforms, and supplies available for purchase via portal/mobile app.

Video Library & Virtual Classroom: Hosting and streaming class recordings and online sessions.

Multi-Branch Support: Manage multiple school branches from a centralized dashboard.

Reports & Analytics: Comprehensive reporting on attendance, performance, finances, and more to help institutional decision-making.

6. Subscription, Fees, and Payment

Usage of the Service requires subscription payments as per the chosen plan, billing cycle, and user limits.

Fees shall be paid promptly per invoice. Non-payment or delayed payments may result in suspension or termination.

Additional fees may apply for add-ons, extra users, or customization.

Pricing changes will be communicated in advance.

7. Intellectual Property Rights

All intellectual property rights in the Service, software, trademarks, and content are owned by Zeniushub.

Users receive a limited, non-exclusive license to use the Service in accordance with these Terms.

Unauthorized copying, modification, or redistribution is strictly prohibited.

8. User Data and Content

Users own the data they upload but grant Zeniushub a license to use it to provide and improve the Service.

Users are responsible for data accuracy and must ensure compliance with applicable laws (e.g., personal data protection).

Zeniushub uses industry-standard security protocols to protect your data but is not liable for losses arising from unauthorized access due to user negligence.

9. Privacy and Security

Data is collected, stored, and used solely to operate the ERP effectively.

Personal data is protected by encryption and access controls.

Zeniushub will not share your data with third parties, except in compliance with legal requirements or authorized service integrations.

10. Limitation of Liability

The Service is provided “as is” without warranties regarding uptime, accuracy, or suitability for your purposes.

Zeniushub disclaims all liabilities for indirect, incidental, or consequential damages.

Liability for direct damages is capped at fees paid in the past 12 months.

11. Term and Termination

These Terms remain in effect while using the Service or until terminated.

Breach of Terms, misuse, or failure to pay allows Zeniushub to suspend or terminate access.

Users must cease use upon termination; data may be deleted unless exported beforehand.

12. Modifications

Zeniushub may update Terms or Service features with notice via email or platform alerts.

Continued use means acceptance of changes.

13. Third-Party Services

The Service may include third-party integrations whose terms apply separately.

Zeniushub is not responsible for third-party practices or content.

14. Dispute Resolution and Governing Law

Governed by Indian law, disputes to be resolved in courts located in Jaipur, Rajasthan.

15. Miscellaneous

Invalidity of any provision does not affect others.

No waiver of rights continues beyond the specific instance.

These Terms and Privacy Policy constitute the entire agreement.

16. Contact Information

Zeniushub

D-153, Hanuman Nagar, Amerpali Circle, Vaishali Nagar

Jaipur, Rajasthan, India

Phone: +91- 92574 79576

Email: support@zeniushub.in

Website: <https://zeniushub.in>