

Quantum Virtual Internship - Retail Strategy and Analytics - Task 1

```
# Loading required libraries
import numpy as np
import matplotlib.pyplot as plt
import pandas as pd
import datetime
import xlrd
import re
from mlxtend.frequent_patterns import apriori
from mlxtend.frequent_patterns import association_rules
from sklearn.preprocessing import OneHotEncoder

# Read data files into data frames
customerdata = pd.read_csv('QVI_purchase_behaviour.csv')
transactiondata = pd.read_excel('QVI_transaction_data.xlsx')
```

Exploratory Data Analysis

First, we want to examine the data and make sure that it is in a usable form for our analysis.

```
# Examining the transaction data - view a summary of the table
trans_df = transactiondata.copy() # Keep a copy for a quick reset
trans_df
```

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	\
0	43390	1	1000	1	5	
1	43599	1	1307	348	66	
2	43605	1	1343	383	61	
3	43329	2	2373	974	69	
4	43330	2	2426	1038	108	
...	
264831	43533	272	272319	270088	89	
264832	43325	272	272358	270154	74	
264833	43410	272	272379	270187	51	
264834	43461	272	272379	270188	42	
264835	43365	272	272380	270189	74	

	PROD_NAME	PROD_QTY	TOT_SALES
0	Natural Chip Compny SeaSalt175g	2	6.0
1	CCs Nacho Cheese 175g	3	6.3
2	Smiths Crinkle Cut Chips Chicken 170g	2	2.9

3	Smiths Chip Thinly S/Cream&Onion	175g	5	15.0
4	Kettle Tortilla ChpsHny&Jlpno Chili	150g	3	13.8
...
264831	Kettle Sweet Chilli And Sour Cream	175g	2	10.8
264832	Tostitos Splash Of Lime	175g	1	4.4
264833	Doritos Mexicana	170g	2	8.8
264834	Doritos Corn Chip Mexican Jalapeno	150g	2	7.8
264835	Tostitos Splash Of Lime	175g	2	8.8

[264836 rows x 8 columns]

We can see that the date is in an integer format; change to DD/MM/YYYY format.

```
# Change date from xls integer dates to date format in customer data
trans_df['DATE'] = pd.to_datetime(trans_df['DATE'], unit='D',
origin='1899-12-30')
print(trans_df['DATE'].dtype) # check format of replacement date
column
datetime64[ns]
```

Then we want to ensure that we are only examining chip purchases.

```
# View all unique entries in the product name column
trans_df['PROD_NAME'].unique()

array(['Natural Chip Compny SeaSalt175g',
'CCs Nacho Cheese 175g',
'Smiths Crinkle Cut Chips Chicken 170g',
'Smiths Chip Thinly S/Cream&Onion 175g',
'Kettle Tortilla ChpsHny&Jlpno Chili 150g',
'Old El Paso Salsa Dip Tomato Mild 300g',
'Smiths Crinkle Chips Salt & Vinegar 330g',
'Grain Waves Sweet Chilli 210g',
'Doritos Corn Chip Mexican Jalapeno 150g',
'Grain Waves Sour Cream&Chives 210G',
'Kettle Sensations Siracha Lime 150g',
'Twisties Cheese 270g', 'WW Crinkle Cut Chicken 175g',
'Thins Chips Light& Tangy 175g', 'CCs Original 175g',
'Burger Rings 220g', 'NCC Sour Cream & Garden Chives 175g',
'Doritos Corn Chip Southern Chicken 150g',
```

330g',	'Cheezels Cheese Box 125g', 'Smiths Crinkle	Original
	'Infzns Crn Crnchers Tangy Gcamole 110g',	
	'Kettle Sea Salt And Vinegar 175g',	
175g',	'Smiths Chip Thinly Cut Original 175g', 'Kettle Original	
	'Red Rock Deli Thai Chilli&Lime 150g',	
134g',	'Pringles Sthrn FriedChicken 134g', 'Pringles Sweet&Spcy BBQ	
	'Red Rock Deli SR Salsa & Mzzrlla 150g',	
	'Thins Chips Originl saltd 175g',	
	'Red Rock Deli Sp Salt & Truffle 150G',	
175g',	'Smiths Thinly Swt Chli&S/Cream175G', 'Kettle Chilli	
	'Doritos Mexicana 170g',	
	'Smiths Crinkle Cut French OnionDip 150g',	
	'Natural ChipCo Hony Soy Chckn175g',	
	'Dorito Corn Chp Supreme 380g', 'Twisties Chicken270g',	
	'Smiths Thinly Cut Roast Chicken 175g',	
	'Smiths Crinkle Cut Tomato Salsa 150g',	
	'Kettle Mozzarella Basil & Pesto 175g',	
	'Infuzions Thai SweetChili PotatoMix 110g',	
	'Kettle Sensations Camembert & Fig 150g',	
	'Smith Crinkle Cut Mac N Cheese 150g',	
	'Kettle Honey Soy Chicken 175g',	
	'Thins Chips Seasonedchicken 175g',	
	'Smiths Crinkle Cut Salt & Vinegar 170g',	
	'Infuzions BBQ Rib Prawn Crackers 110g',	
	'GrnWves Plus Btroot & Chilli Jam 180g',	
	'Tyrrells Crisps Lightly Salted 165g',	
	'Kettle Sweet Chilli And Sour Cream 175g',	
Salt',	'Doritos Salsa Medium 300g', 'Kettle 135g Swt Pot Sea	
	'Pringles SourCream Onion 134g',	
	'Doritos Corn Chips Original 170g',	
	'Twisties Cheese Burger 250g',	
	'Old El Paso Salsa Dip Chnky Tom Ht300g',	
	'Cobs Popd Swt/Chlli &Sr/Cream Chips 110g',	
	'Woolworths Mild Salsa 300g',	
	'Natural Chip Co Tmato Hrb&Spce 175g',	
	'Smiths Crinkle Cut Chips Original 170g',	
	'Cobs Popd Sea Salt Chips 110g',	
	'Smiths Crinkle Cut Chips Chs&Onion170g',	
	'French Fries Potato Chips 175g',	
	'Old El Paso Salsa Dip Tomato Med 300g',	
	'Doritos Corn Chips Cheese Supreme 170g',	
	'Pringles Original Crisps 134g',	
	'RRD Chilli& Coconut 150g',	
	'WW Original Corn Chips 200g',	

```

'Thins Potato Chips Hot & Spicy 175g',
'Cobs Popd Sour Crm &Chives Chips 110g',
'Smiths Crnkle Chip Orgnl Big Bag 380g',
'Doritos Corn Chips Nacho Cheese 170g',
'Kettle Sensations BBQ&Maple 150g',
'WW D/Style Chip Sea Salt 200g',
'Pringles Chicken Salt Crips 134g',
'WW Original Stacked Chips 160g',
'Smiths Chip Thinly CutSalt/Vinegr175g', 'Cheezels Cheese
330g',
'Tostitos Lightly Salted 175g',
'Thins Chips Salt & Vinegar 175g',
'Smiths Crinkle Cut Chips Barbecue 170g', 'Cheetos Puffs
165g',
'RRD Sweet Chilli & Sour Cream 165g',
'WW Crinkle Cut Original 175g',
'Tostitos Splash Of Lime 175g', 'Woolworths Medium Salsa
300g',
'Kettle Tortilla ChpsBtroot&Ricotta 150g',
'CCs Tasty Cheese 175g', 'Woolworths Cheese Rings 190g',
'Tostitos Smoked Chipotle 175g', 'Pringles Barbeque
134g',
'WW Supreme Cheese Corn Chips 200g',
'Pringles Mystery Flavour 134g',
'Tyrrells Crisps Ched & Chives 165g',
'Snbts Whlgrn Crisps Cheddr&Mstrd 90g',
'Cheetos Chs & Bacon Balls 190g', 'Pringles Slt Vingar 134g',
'Infuzions SourCream&Herbs Veg Strws 110g',
'Kettle Tortilla ChpsFeta&Garlic 150g',
'Infuzions Mango Chutny Papadums 70g',
'RRD Steak & Chimuchurri 150g',
'RRD Honey Soy Chicken 165g',
'Sunbites Whlegrn Crisps Frch/Onin 90g',
'RRD Salt & Vinegar 165g', 'Doritos Cheese Supreme 330g',
'Smiths Crinkle Cut Snag&Sauce 150g',
'WW Sour Cream &OnionStacked Chips 160g',
'RRD Lime & Pepper 165g',
'Natural ChipCo Sea Salt & Vinegr 175g',
'Red Rock Deli Chikn&Garlic Aioli 150g',
'RRD SR Slow Rst Pork Belly 150g', 'RRD Pc Sea Salt
165g',
'Smith Crinkle Cut Bolognese 150g', 'Doritos Salsa Mild
300g'],
dtype=object)

```

While it looks like we have chips, we want to check that the products are only chips by counting the word frequencies in the product names. To make this process clearer, we can remove the digits and symbols from the names.

```

# Remove digits from the product names
prod_name = trans_df['PROD_NAME'].str.replace(r'[0-9]+[gG]', '');

# Remove & characters from the product names and replace with a space
# to separate flavours
prod_name = prod_name.str.replace(r'&', ' ');

# Count the frequencies of words in product names and display counts
# in descending order
word_counts = pd.Series(' '.join(prod_name).split()).value_counts()

with pd.option_context('display.max_rows', None): # show all rows
    display(word_counts)

```

Chips	49770
Kettle	41288
Smiths	28860
Salt	27976
Cheese	27890
Pringles	25102
Doritos	24962
Crinkle	23960
Corn	22063
Original	21560
Cut	20754
Chip	18645
Chicken	18577
Salsa	18094
Chilli	15390
Sea	14145
Thins	14075
Sour	13882
Crisps	12607
Vinegar	12402
RRD	11894
Sweet	11060
Infuzions	11057
Supreme	10963
Chives	10951
Cream	10723
WW	10320
Cobs	9693
Popd	9693
Tortilla	9580
Tostitos	9471
Twisties	9454
BBQ	9434
Sensations	9429
Lime	9347
Dip	9324

Paso	9324
Old	9324
El	9324
Tomato	7669
Thinly	7507
Tyrrells	6442
And	6373
Tangy	6332
SourCream	6296
Waves	6272
Grain	6272
Salted	6248
Lightly	6248
Soy	6121
Onion	6116
Natural	6050
Mild	6048
Rock	5885
Red	5885
Deli	5885
Thai	4737
Burger	4733
Swt	4718
Honey	4661
Nacho	4658
Potato	4647
Cheezels	4603
Garlic	4572
CCs	4551
Woolworths	4437
Pesto	3304
Mozzarella	3304
Basil	3304
ChpsHny	3296
Jlpno	3296
Chili	3296
Swt/Chlli	3269
Sr/Cream	3269
Ched	3268
Pot	3257
Of	3252
Splash	3252
SweetChili	3242
PotatoMix	3242
Bag	3233
Crnkle	3233
Big	3233
Orgnl	3233
Hot	3229

Spicy	3229
Camembert	3219
Fig	3219
Barbeque	3210
Jalapeno	3204
Mexican	3204
Light	3188
Chp	3185
Dorito	3185
Spcy	3177
Rib	3174
Crackers	3174
Prawn	3174
Southern	3172
Crm	3159
Ricotta	3146
ChpsBtroot	3146
Chipotle	3145
Smoked	3145
Crnchers	3144
Gcamole	3144
Crn	3144
Infzns	3144
ChpsFeta	3138
Herbs	3134
Strws	3134
Veg	3134
Siracha	3127
Chnky	3125
Ht	3125
Tom	3125
Mexicana	3115
Mystery	3114
Seasonedchicken	3114
Med	3114
Flavour	3114
Crips	3104
Vingar	3095
Slt	3095
Sthrn	3083
FriedChicken	3083
Maple	3083
Rings	3080
ChipCo	3010
SR	2984
Smith	2963
Chs	2960
S/Cream	2934
Cheetos	2927

Medium	2879
French	2856
Cheddr	1576
Snbts	1576
Whlgrn	1576
Mstrd	1576
Hrb	1572
Tmato	1572
Co	1572
Spce	1572
Vinegr	1550
Tasty	1539
Slow	1526
Belly	1526
Rst	1526
Pork	1526
Roast	1519
Mac	1512
N	1512
Mango	1507
Papadums	1507
Chutny	1507
Coconut	1506
Sauce	1503
Snag	1503
Truffle	1498
Sp	1498
Barbecue	1489
Stacked	1487
OnionStacked	1483
Balls	1479
Bacon	1479
Pepper	1473
D/Style	1469
SeaSalt	1468
Btroot	1468
Jam	1468
Plus	1468
Compny	1468
GrnWves	1468
Chli	1461
Hony	1460
Chckn	1460
Mzzrlla	1458
Chimuchurri	1455
Steak	1455
Box	1454
Bolognese	1451
Puffs	1448


```

salted      1441
Originl     1441
CutSalt/Vinegr 1440
OnionDip    1438
Aioli       1434
Chikn       1434
Frch/Onin   1432
Sunbites    1432
Whlegren    1432
Pc          1431
NCC         1419
Garden      1419
Fries       1418
dtype: int64

```

Some entries in our data are salsas; we want to remove these.

```

# Remove salsas from the dataset
trans_df = trans_df[trans_df['PROD_NAME'].str.contains(r"[Ss]alsa") ==
False]
trans_df.shape # check for a reduction in no of rows

(246742, 8)

```

Now we can create summaries of the data (eg min, max, mean) to see if there are any obvious outliers in the data and if there are any nulls in any of the columns.

```

# Create summaries of the transaction data
trans_df.describe()

```

	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR \
count	246742.000000	2.467420e+05	2.467420e+05	246742.000000
mean	135.051098	1.355310e+05	1.351311e+05	56.351789
std	76.787096	8.071528e+04	7.814772e+04	33.695428
min	1.000000	1.000000e+03	1.000000e+00	1.000000
25%	70.000000	7.001500e+04	6.756925e+04	26.000000
50%	130.000000	1.303670e+05	1.351830e+05	53.000000
75%	203.000000	2.030840e+05	2.026538e+05	87.000000
max	272.000000	2.373711e+06	2.415841e+06	114.000000

	PROD_QTY	TOT_SALES
count	246742.000000	246742.000000
mean	1.908062	7.321322
std	0.659831	3.077828
min	1.000000	1.700000
25%	2.000000	5.800000
50%	2.000000	7.400000
75%	2.000000	8.800000
max	200.000000	650.000000

```
# Check if there are any nans in the dataset
trans_df.isnull().values.any()

False
```

From the summary, there is at least one transaction with 200 packets. Let's investigate this purchase further.

```
# Filter the entries that have 200 packets.
trans_df.loc[trans_df['PROD_QTY'] == 200.0]
```

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	\
69762	2018-08-19	226	226000	226201	4	
69763	2019-05-20	226	226000	226210	4	

	PROD_NAME	PROD_QTY	TOT_SALES
69762	Dorito Corn Chp Supreme 380g	200	650.0
69763	Dorito Corn Chp Supreme 380g	200	650.0

The same customer has made these transactions. They could have been for commercial purposes so we can check to see if they made any other purchases.

```
# Filter the entires by the customer
trans_df.loc[trans_df['LYLTY_CARD_NBR'] == 226000]
```

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	\
69762	2018-08-19	226	226000	226201	4	
69763	2019-05-20	226	226000	226210	4	

	PROD_NAME	PROD_QTY	TOT_SALES
69762	Dorito Corn Chp Supreme 380g	200	650.0
69763	Dorito Corn Chp Supreme 380g	200	650.0

It looks like this is the only purchase they have made so we will remove these transactions from the dataset.

```
# Remove the transactions
trans_df = trans_df[trans_df['LYLTY_CARD_NBR'] != 226000]
trans_df.shape # check for a reduction of 2 rows (i.e. 246740 rows)

(246740, 8)
```

```
# Recheck the data summary
trans_df.describe()
```

	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	\
count	246740.000000	2.467400e+05	2.467400e+05	246740.000000	
mean	135.050361	1.355303e+05	1.351304e+05	56.352213	
std	76.786971	8.071520e+04	7.814760e+04	33.695235	
min	1.000000	1.000000e+03	1.000000e+00	1.000000	

25%	70.000000	7.001500e+04	6.756875e+04	26.000000
50%	130.000000	1.303670e+05	1.351815e+05	53.000000
75%	203.000000	2.030832e+05	2.026522e+05	87.000000
max	272.000000	2.373711e+06	2.415841e+06	114.000000

	PROD_QTY	TOT_SALES
count	246740.000000	246740.000000
mean	1.906456	7.316113
std	0.342499	2.474897
min	1.000000	1.700000
25%	2.000000	5.800000
50%	2.000000	7.400000
75%	2.000000	8.800000
max	5.000000	29.500000

The summaries now look reasonable. Now look at the number of transaction lines over time to see if there are any obvious data issues such as missing data from particular days.

```
# Count transactions by date to see if there are any missing days
count =
trans_df.groupby(trans_df['DATE'].dt.date).size().reset_index(name =
'COUNT')
count.shape
```

```
(364, 2)
```

```
# There is one day of data missing. First check the range of dates by
sorting in time order.
trans_df.sort_values(by='DATE')
```

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	\
9161	2018-07-01	88	88140	86914	25	
155442	2018-07-01	60	60276	57330	3	
181349	2018-07-01	199	199014	197623	104	
229948	2018-07-01	35	35052	31630	11	
104647	2018-07-01	72	72104	71038	20	
...	
10254	2019-06-30	112	112141	114611	98	
113220	2019-06-30	207	207155	205513	99	
229182	2019-06-30	10	10140	9882	12	
229015	2019-06-30	6	6258	6047	29	
262768	2019-06-30	183	183196	185975	22	

	PROD_NAME	PROD_QTY	TOT_SALES
9161	Pringles SourCream Onion 134g	2	7.4
155442	Kettle Sensations Camembert & Fig 150g	2	9.2
181349	Infuzions Thai SweetChili PotatoMix 110g	2	7.6

229948	RRD Pc Sea Salt	165g	1	3.0
104647	Doritos Cheese Supreme	330g	2	11.4
...
10254	NCC Sour Cream & Garden Chives	175g	2	6.0
113220	Pringles Sthrn FriedChicken	134g	2	7.4
229182	Natural Chip Co Tmato Hrb&Spce	175g	2	6.0
229015	French Fries Potato Chips	175g	1	3.0
262768	Thins Chips Originl saltd	175g	2	6.6

[246740 rows x 8 columns]

We can see that the dates range from 1 Jul 2018 to 30 Jun 2019. Now we want to check through the year of dates to see which day the data is missing.

```
# Generate a list of dates with transactions in ascending order
date_counts = trans_df.groupby('DATE').size()

# Then compare to a full list of dates within the same range to find
differences between them
pd.date_range(start = '2018-07-01', end = '2019-06-30').difference(date_counts.index)

DatetimeIndex(['2018-12-25'], dtype='datetime64[ns]', freq=None)
```

The missing date is Christmas day, a public holiday, so it is expected that there are no sales on this day. Now we move onto creating other features such as the pack size, and checking this for any outliers.

```
# Add a new column to data with packet sizes and extract sizes from
product name column
trans_df.insert(8, "PACK_SIZE", trans_df['PROD_NAME'].str.extract('(\d+)').astype(float), True)

# Sort by packet sizes to check for outliers
trans_df.sort_values(by='PACK_SIZE')
```

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	\
40783	2018-09-25	97	97067	96696	38	
42461	2019-05-05	110	110030	111890	38	
176183	2018-12-30	82	82183	81660	38	
227309	2018-12-03	236	236091	239098	38	

42418	2018-11-05	109	109217	111470	38
...
192034	2019-03-12	100	100121	99145	4
255797	2019-01-19	235	235098	238018	4
233814	2019-01-24	151	151102	149810	4
131573	2018-07-09	213	213087	212416	4
102409	2019-05-08	43	43184	39874	4

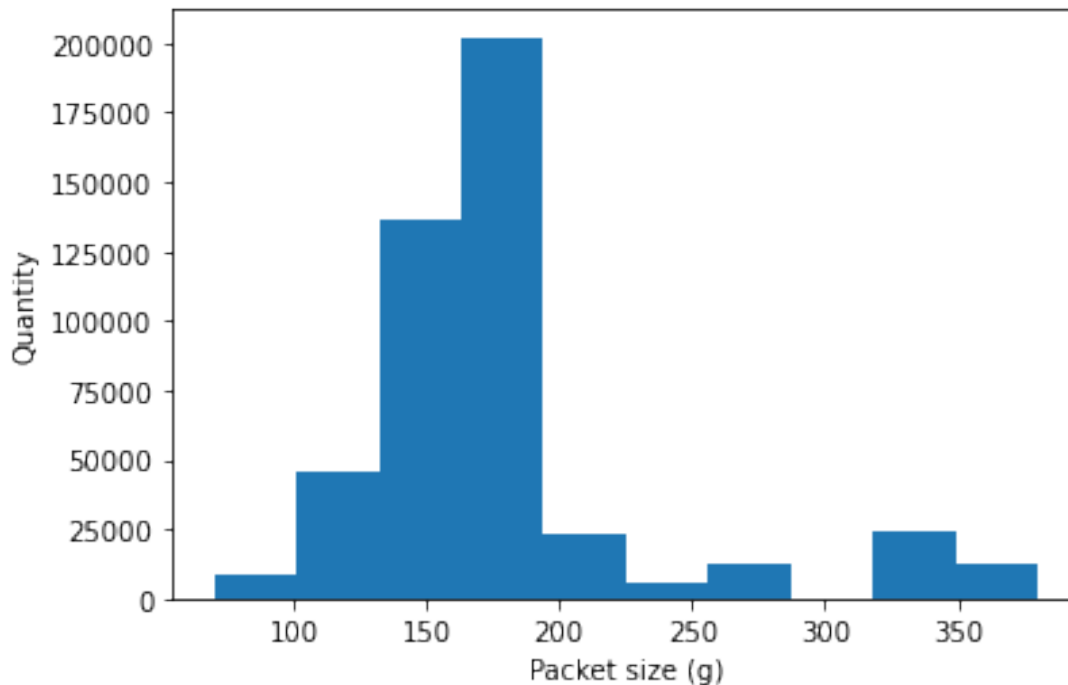
		PROD_NAME	PROD_QTY	
TOT_SALES \				
40783	Infuzions Mango	Chutny Papadums 70g	2	4.8
42461	Infuzions Mango	Chutny Papadums 70g	2	4.8
176183	Infuzions Mango	Chutny Papadums 70g	2	4.8
227309	Infuzions Mango	Chutny Papadums 70g	2	4.8
42418	Infuzions Mango	Chutny Papadums 70g	2	4.8
...	
192034	Dorito Corn Chp	Supreme 380g	2	13.0
255797	Dorito Corn Chp	Supreme 380g	2	13.0
233814	Dorito Corn Chp	Supreme 380g	1	6.5
131573	Dorito Corn Chp	Supreme 380g	2	13.0
102409	Dorito Corn Chp	Supreme 380g	2	13.0

	PACK_SIZE
40783	70.0
42461	70.0
176183	70.0
227309	70.0
42418	70.0
...	...
192034	380.0
255797	380.0
233814	380.0
131573	380.0
102409	380.0

[246740 rows x 9 columns]

```
# Minimum packet size is 70g while max is 380g - this is reasonable.
# Plot a histogram to visualise distribution of pack sizes.
plt.hist(trans_df['PACK_SIZE'], weights=trans_df['PROD_QTY']);
```

```
plt.xlabel('Packet size (g)');
plt.ylabel('Quantity');
```



Now that the pack size looks reasonable, we can create the brand names using the first word of each product name.

```
# Add a column to extract the first word of each product name to.
trans_df.insert(9,
"BRAND_NAME",trans_df['PROD_NAME'].str.split().str.get(0), True)
trans_df
```

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	\
0	2018-10-17	1	1000	1	5	
1	2019-05-14	1	1307	348	66	
2	2019-05-20	1	1343	383	61	
3	2018-08-17	2	2373	974	69	
4	2018-08-18	2	2426	1038	108	
...	
264831	2019-03-09	272	272319	270088	89	
264832	2018-08-13	272	272358	270154	74	
264833	2018-11-06	272	272379	270187	51	
264834	2018-12-27	272	272379	270188	42	
264835	2018-09-22	272	272380	270189	74	
	PROD_NAME	PROD_QTY	TOT_SALES			
\						
0	Natural Chip	Compny SeaSalt175g	2	6.0		

1	CCs Nacho Cheese	175g	3	6.3
2	Smiths Crinkle Cut Chips Chicken	170g	2	2.9
3	Smiths Chip Thinly S/Cream&Onion	175g	5	15.0
4	Kettle Tortilla ChpsHny&Jlpno Chili	150g	3	13.8
...
264831	Kettle Sweet Chilli And Sour Cream	175g	2	10.8
264832	Tostitos Splash Of Lime	175g	1	4.4
264833	Doritos Mexicana	170g	2	8.8
264834	Doritos Corn Chip Mexican Jalapeno	150g	2	7.8
264835	Tostitos Splash Of Lime	175g	2	8.8

```

PACK_SIZE BRAND_NAME
0      175.0    Natural
1      175.0      CCs
2      170.0    Smiths
3      175.0    Smiths
4      150.0    Kettle
...
264831    175.0    Kettle
264832    175.0  Tostitos
264833    170.0    Doritos
264834    150.0    Doritos
264835    175.0  Tostitos

```

[246740 rows x 10 columns]

```

# Then print all unique entries to check the brand names created
trans_df["BRAND_NAME"].unique()

array(['Natural', 'CCs', 'Smiths', 'Kettle', 'Grain', 'Doritos',
      'Twisties', 'WW', 'Thins', 'Burger', 'NCC', 'Cheezels',
      'Infzns',
      'Red', 'Pringles', 'Dorito', 'Infuzions', 'Smith', 'GrnWves',
      'Tyrrells', 'Cobs', 'French', 'RRD', 'Tostitos', 'Cheetos',
      'Woolworths', 'Snbts', 'Sunbites'], dtype=object)

```

Some brand names have been doubled up. Replace all contractions and double ups with their full name.

```

# Create a function to identify the string replacements needed.
def replace_brandname(line):
    name = line['BRAND_NAME']
    if name == "Infzns":
        return "Infuzions"
    elif name == "Red":
        return "Red Rock Deli"
    elif name == "RRD":
        return "Red Rock Deli"
    elif name == "Grain":
        return "Grain Waves"
    elif name == "GrnWves":
        return "Grain Waves"
    elif name == "Snbts":
        return "Sunbites"
    elif name == "Natural":
        return "Natural Chip Co"
    elif name == "NCC":
        return "Natural Chip Co"
    elif name == "WW":
        return "Woolworths"
    elif name == "Smith":
        return "Smiths"
    elif name == "Dorito":
        return "Doritos"
    else:
        return name

# Then apply the function to clean the brand names
trans_df["BRAND_NAME"] = trans_df.apply(lambda line:
replace_brandname(line), axis=1)

# Check that there are no duplicate brands
trans_df["BRAND_NAME"].unique()

array(['Natural Chip Co', 'CCs', 'Smiths', 'Kettle', 'Grain Waves',
      'Doritos', 'Twisties', 'Woolworths', 'Thins', 'Burger',
      'Cheezels',
      'Infuzions', 'Red Rock Deli', 'Pringles', 'Tyrrells', 'Cobs',
      'French', 'Tostitos', 'Cheetos', 'Sunbites'], dtype=object)

```

The brand names seem reasonable, without duplicates.

Now we want to examine the customer data. We can generate summaries and check the categories in this dataset.

```

# Now examine customer data
cust_df = customerdata.copy()
cust_df.head()

```


	LYLTY_CARD_NBR		LIFESTAGE	PREMIUM_CUSTOMER
0	1000	YOUNG	SINGLES/COUPLES	Premium
1	1002	YOUNG	SINGLES/COUPLES	Mainstream
2	1003		YOUNG FAMILIES	Budget
3	1004	OLDER	SINGLES/COUPLES	Mainstream
4	1005	MIDAGE	SINGLES/COUPLES	Mainstream

Rename "PREMIUM_CUSTOMER" to "MEMBER_TYPE" for easier identification of the column data

```
cust_df = cust_df.rename(columns={'PREMIUM_CUSTOMER': 'MEMBER_TYPE'})
```

Check the summary of the customer data

```
cust_df.describe()
```

	LYLTY_CARD_NBR
count	7.263700e+04
mean	1.361859e+05
std	8.989293e+04
min	1.000000e+03
25%	6.620200e+04
50%	1.340400e+05
75%	2.033750e+05
max	2.373711e+06

Check the entries in the member type and lifestage columns

```
cust_df["MEMBER_TYPE"].unique()
```

```
array(['Premium', 'Mainstream', 'Budget'], dtype=object)
```

```
cust_df["LIFESTAGE"].unique()
```

```
array(['YOUNG SINGLES/COUPLES', 'YOUNG FAMILIES', 'OLDER SINGLES/COUPLES', 'MIDAGE SINGLES/COUPLES', 'NEW FAMILIES', 'OLDER FAMILIES', 'RETIREEES'], dtype=object)
```

Now that the customer dataset looks fine, we want to add this information to the transactions dataset.

Join the customer and transaction datasets, and sort transactons by date

```
full_df =
```

```
trans_df.set_index('LYLTY_CARD_NBR').join(cust_df.set_index('LYLTY_CARD_NBR'))
```

```
full_df = full_df.reset_index()
```

```
full_df = full_df.sort_values(by='DATE').reset_index(drop=True)
```

```
full_df
```

	LYLTY_CARD_NBR	DATE	STORE_NBR	TXN_ID	PROD_NBR	\
0	21037	2018-07-01	21	17576	62	
1	25040	2018-07-01	25	21704	87	

2	59236	2018-07-01	59	55555	42
3	271083	2018-07-01	271	268688	97
4	65015	2018-07-01	65	61737	17
...
246735	48160	2019-06-30	48	44051	11
246736	175371	2019-06-30	175	176890	40
246737	203312	2019-06-30	203	203610	68
246738	222003	2019-06-30	222	221524	17
246739	55142	2019-06-30	55	49322	78

		PROD_NAME	PROD_QTY		
TOT_SALES \					
0	Pringles Mystery	Flavour 134g	2	7.4	
1	Infuzions BBQ Rib	Prawn Crackers 110g	2	7.6	
2	Doritos Corn Chip Mexican	Jalapeno 150g	2	7.8	
3	RRD Salt & Vinegar	165g	2	6.0	
4	Kettle Sensations	BBQ&Maple 150g	2	9.2	
...		
246735	RRD Pc Sea Salt	165g	2	6.0	
246736	Thins Chips Seasonedchicken	175g	2	6.6	
246737	Pringles Chicken	Salt Crips 134g	2	7.4	
246738	Kettle Sensations	BBQ&Maple 150g	2	9.2	
246739	Thins Chips Salt & Vinegar	175g	2	6.6	

	PACK_SIZE	BRAND_NAME	LIFESTAGE	MEMBER_TYPE
0	134.0	Pringles	RETIREES	Mainstream
1	110.0	Infuzions	OLDER FAMILIES	Budget
2	150.0	Doritos	OLDER SINGLES/COUPLES	Budget
3	165.0	Red Rock Deli	YOUNG FAMILIES	Budget
4	150.0	Kettle	YOUNG FAMILIES	Premium
...
246735	165.0	Red Rock Deli	RETIREES	Mainstream
246736	175.0	Thins	OLDER SINGLES/COUPLES	Budget
246737	134.0	Pringles	MIDAGE SINGLES/COUPLES	Mainstream
246738	150.0	Kettle	RETIREES	Mainstream
246739	175.0	Thins	RETIREES	Mainstream

[246740 rows x 12 columns]

```
# Check for nulls in the full dataset
full_df.isnull().values.any()

False

# looks like all the data is reasonable so export to CSV
full_df.to_csv('QVI_fulldata.csv')
```

Data analysis on customer segments

Now that the data has been cleaned, we want to look for interesting insights in the chip market to help recommend a business strategy.

To do so, some metrics we want to consider are:

- Who spends the most on chips (total sales), describing customers by lifestage and how premium their general purchasing behaviour is
- How many customers are in each segment
- How many chips are bought per customer by segment
- What's the average chip price by customer segment

Some more information from the data team that we could ask for, to analyse with the chip information for more insight includes

- The customer's total spend over the period and total spend for each transaction to understand what proportion of their grocery spend is on chips.
- Spending on other snacks, such as crackers and biscuits, to determine the preference and the purchase frequency of chips compared to other snacks
- Proportion of customers in each customer segment overall to compare against the mix of customers who purchase chips

Firstly, we want to take a look at the split of the total sales by LIFESTAGE and MEMBER_TYPE.

```
# calculate total sales by lifestage and member type and generate a list
total_sales_cust = full_df.groupby(['LIFESTAGE', 'MEMBER_TYPE'],
as_index = False)['TOT_SALES'].agg(['sum'])
total_sales_cust = total_sales_cust.rename(columns={'sum':
'sum_tot_sales'})
total_sales_cust.sort_values(by = "sum_tot_sales", ascending = False)
```

LIFESTAGE	MEMBER_TYPE	sum_tot_sales
OLDER FAMILIES	Budget	156863.75
YOUNG SINGLES/COUPLES	Mainstream	147582.20
RETIREEES	Mainstream	145168.95
YOUNG FAMILIES	Budget	129717.95
OLDER SINGLES/COUPLES	Budget	127833.60
	Mainstream	124648.50
	Premium	123537.55

RETIREEES	Budget	105916.30
OLDER FAMILIES	Mainstream	96413.55
RETIREEES	Premium	91296.65
YOUNG FAMILIES	Mainstream	86338.25
MIDAGE SINGLES/COUPLES	Mainstream	84734.25
YOUNG FAMILIES	Premium	78571.70
OLDER FAMILIES	Premium	75242.60
YOUNG SINGLES/COUPLES	Budget	57122.10
MIDAGE SINGLES/COUPLES	Premium	54443.85
YOUNG SINGLES/COUPLES	Premium	39052.30
MIDAGE SINGLES/COUPLES	Budget	33345.70
NEW FAMILIES	Budget	20607.45
	Mainstream	15979.70
	Premium	10760.80

```
# Get the total sales
```

```
total_sales = full_df['TOT_SALES'].agg(['sum'])['sum']
```

```
# Plot a breakdown of the total sales by lifestage and member type
```

```
total_sales_breakdown = full_df.groupby(['LIFESTAGE', 'MEMBER_TYPE'],
as_index = False)['TOT_SALES'].agg(['sum',
'mean']).unstack('MEMBER_TYPE').fillna(0)
```

```
ax = total_sales_breakdown['sum'].plot(kind='barh', stacked=True,
figsize=(15, 5))
```

```
# Add percentages of the summed total sales as labels to each bar
```

```
# .patches is everything inside of the chart
```

```
for rect in ax.patches:
```

```
    # Find where everything is located
```

```
    height = rect.get_height()
```

```
    width = rect.get_width()
```

```
    label = width / total_sales * 100
```

```
    x = rect.get_x()
```

```
    y = rect.get_y()
```

```
    label_text = f'{{(label):.1f}}%'
```

```
    # Set label positions
```

```
    label_x = x + width / 2
```

```
    label_y = y + height / 2
```

```
    # only plot labels greater than given width
```

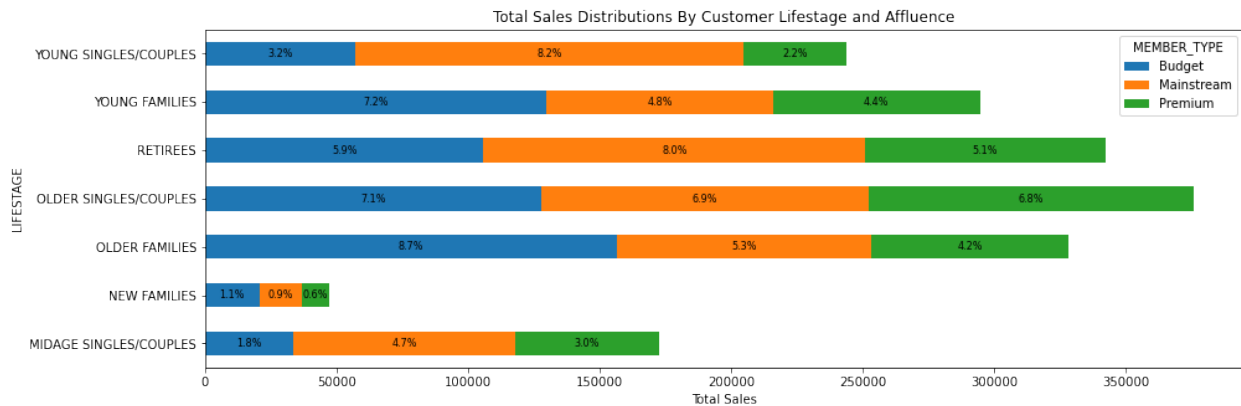
```
    if width > 0:
```

```
        ax.text(label_x, label_y, label_text, ha='center',
va='center', fontsize=8)
```

```
ax.set_xlabel("Total Sales")
```

```
ax.set_title('Total Sales Distributions By Customer Lifestage and
Affluence')
```

```
plt.show()
```



Here, we can see the most sales are from Older families - Budget, Young singles/couples - Mainstream and Retirees - Mainstream. We can see if this is because of the customer numbers in each segment.

```
# Check all rows are unique in customer information
len(cust_df['LYLTY_CARD_NBR'].unique()) == cust_df.shape[0]

True

# Check if all customers made chip purchases.
len(cust_df['LYLTY_CARD_NBR'].unique()) ==
len(full_df['LYLTY_CARD_NBR'].unique())

False

# Plot the numbers of customers in each segment by counting the unique
LYLTY_CARD_NBR entries
sum_customers= full_df.groupby(['LIFESTAGE', 'MEMBER_TYPE'])
['LYLTY_CARD_NBR'].agg('nunique').unstack('MEMBER_TYPE').fillna(0)
ax = sum_customers.plot(kind='barh', stacked=True, figsize=(15, 5))

# Add customer numbers as labels to each bar
# .patches is everything inside of the chart
for rect in ax.patches:
    # Find where everything is located
    height = rect.get_height()
    width = rect.get_width()
    x = rect.get_x()
    y = rect.get_y()

    label_text = f'{{(width):.0f}}'

    # Set label positions
    label_x = x + width / 2
    label_y = y + height / 2

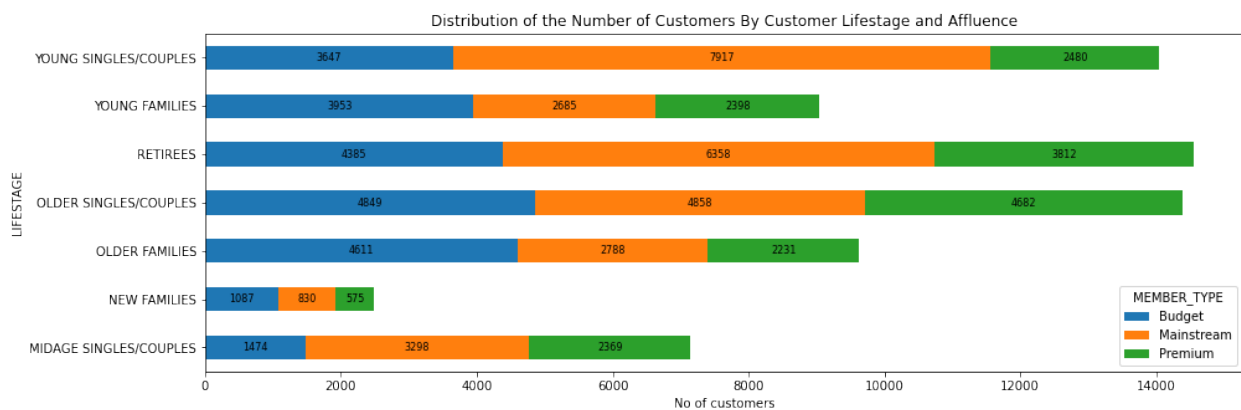
    # only plot labels greater than given width
    if width > 0:
```

```

        ax.text(label_x, label_y, label_text, ha='center',
va='center', fontsize=8)

ax.set_xlabel("No of customers")
ax.set_title('Distribution of the Number of Customers By Customer
Lifestage and Affluence')
plt.show()

```



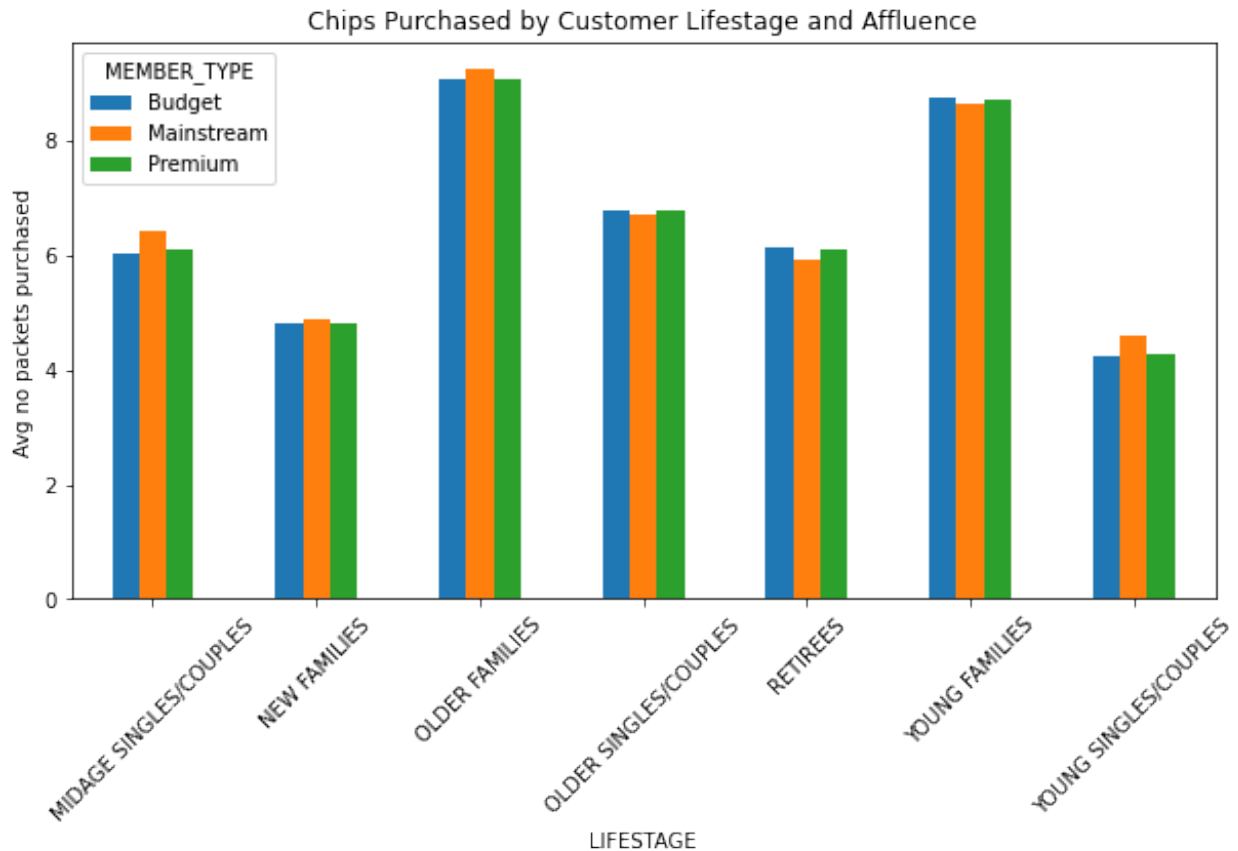
There are more Young singles/couples - mainstream and Retirees - mainstream who buy chips. This contributes to there being more sales to these customer segments but this is not a major driver for the Older families - budget segment.

We can then take a look at the total and average units of chips bought per customer by LIFESTAGE and MEMBER_TYPE.

```

# Plot the average no of chip packets bought per customer by LIFESTAGE
and MEMBER_TYPE.
no_packets_data = full_df.groupby(['LIFESTAGE', 'MEMBER_TYPE'])
['PROD_QTY'].sum()/full_df.groupby(['LIFESTAGE', 'MEMBER_TYPE'])
['LYLT_CARD_NBR'].nunique(0)
ax = no_packets_data.unstack('MEMBER_TYPE').fillna(0).plot.bar(stacked
= False, figsize=(10, 5))
ax.set_ylabel("Avg no packets purchased")
ax.set_title('Chips Purchased by Customer Lifestage and Affluence')
plt.xticks(rotation=45)
plt.show()

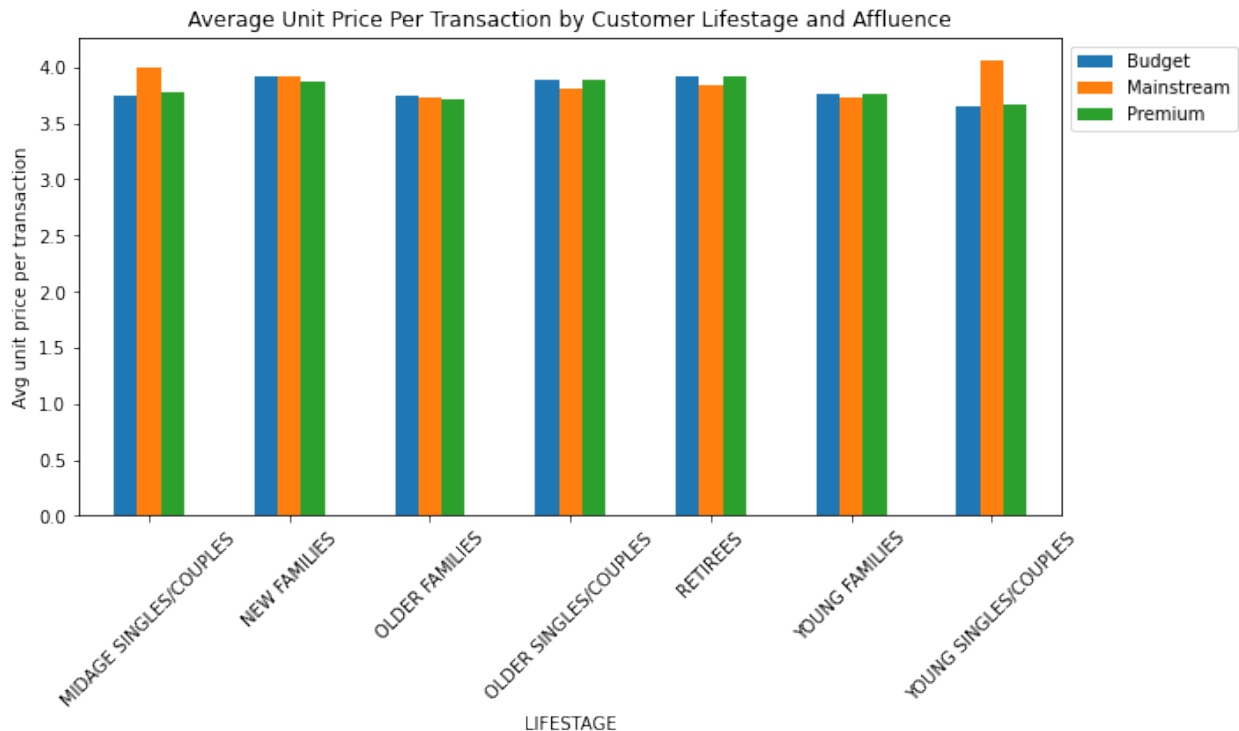
```



Older families and young families in general buy more chips per customer. We can also investigate the average price per unit sold by LIFESTAGE and MEMBER_TYPE.

```
# Create a column for the unit price of chips purchased per
transaction
full_df['UNIT_PRICE'] = full_df['TOT_SALES']/full_df['PROD_QTY']

# Plot the distribution of the average unit price per transaction by
LIFESTAGE and MEMBER_TYPE.
avg_priceperunit = full_df.groupby(['LIFESTAGE', 'MEMBER_TYPE'],
as_index = False)
['UNIT_PRICE'].agg(['mean']).unstack('MEMBER_TYPE').fillna(0)
ax = avg_priceperunit['mean'].plot.bar(stacked=False, figsize=(10, 5))
ax.set_ylabel("Avg unit price per transaction")
ax.set_title('Average Unit Price Per Transaction by Customer Lifestage
and Affluence')
plt.legend(loc = "upper left",bbox_to_anchor=(1.0, 1.0))
plt.xticks(rotation=45)
plt.show()
```



For young and midage singles/couples, the mainstream group are more willing to pay more for a packet of chips than their budget and premium counterpart. Given the total sales, as well as the number of customers buying chips, is higher in these groups compared to the non-mainstream groups, this suggests that chips may not be the choice of snack for these groups. Further information on shopping habits would be useful in this case.

As the difference in average price per unit isn't large, we can check if this difference is statistically different, with a t-test.

```
# Check the difference in the average price unit between the
mainstream and premium/budget groups for young/midage singles/couples
from scipy.stats import ttest_ind
```

```
# Identify the groups to test the hypothesis with
mainstream = full_df["MEMBER_TYPE"] == "Mainstream"
young_midage = (full_df["LIFESTAGE"] == "MIDAGE SINGLES/COUPLES") |
(full_df["LIFESTAGE"] == "YOUNG SINGLES/COUPLES")
premium_budget = full_df["MEMBER_TYPE"] != "Mainstream"
```

```
group1 = full_df[mainstream & young_midage]["UNIT_PRICE"]
group2 = full_df[premium_budget & young_midage]["UNIT_PRICE"]
```

```
# Generate the t-test
stat, pval = ttest_ind(group1.values, group2.values, equal_var=False)
```

```
print(pval, stat)
```

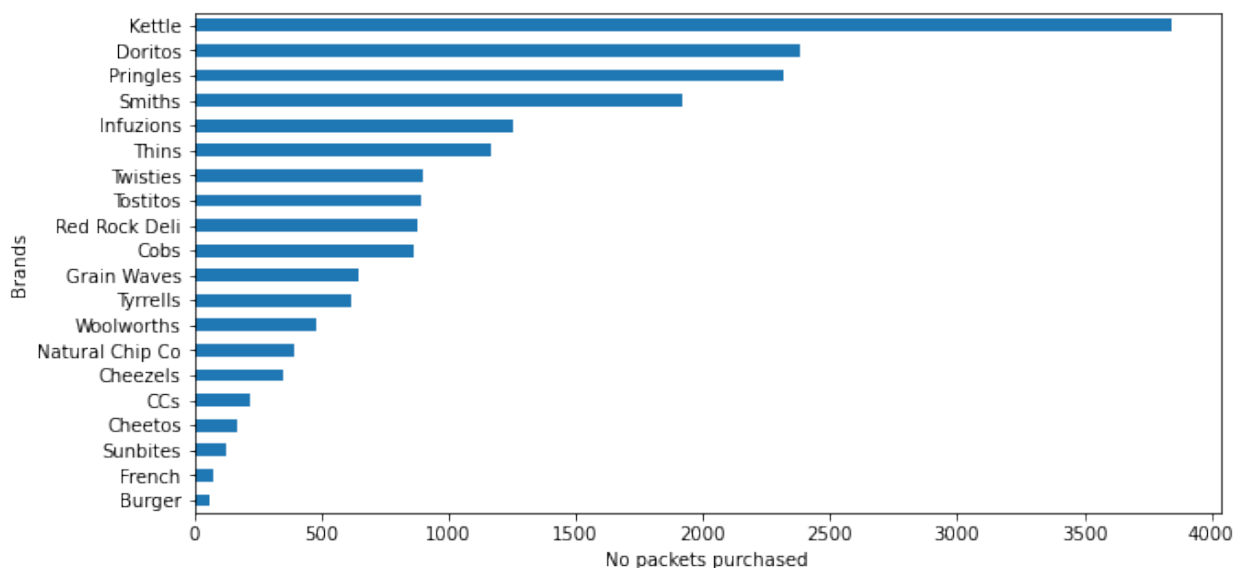
```
6.967354232991988e-306 37.6243885962296
```


The t-test results in a p-value of 6.97e-306, being close to 0, indicates that the unit price for mainstream, young and mid-age singles and couples ARE significantly higher than that of budget or premium, young and midage singles and couples.

Deep dive into specific customer segments for insights

We have found quite a few interesting insights that we can dive deeper into. We might want to target customer segments that contribute the most to sales to retain them or further increase sales. Let's look at Mainstream - young singles/couples. For instance, let's find out if they tend to buy a particular brand of chips.

```
# Create a visual of what brands young singles/couples are purchasing
the most for a general indication
young_mainstream = full_df.loc[full_df['LIFESTAGE'] == "YOUNG
SINGLES/COUPLES"]
young_mainstream =
young_mainstream.loc[young_mainstream['MEMBER_TYPE'] == "Mainstream"]
ax =
young_mainstream["BRAND_NAME"].value_counts().sort_values(ascending =
True).plot.barh(figsize=(10, 5))
ax.set_xlabel("No packets purchased")
ax.set_ylabel("Brands")
plt.show()
```



```
temp = full_df.copy()
temp["group"] = temp["LIFESTAGE"] + ' - ' + temp['MEMBER_TYPE']

groups = pd.get_dummies(temp["group"])
brands = pd.get_dummies(temp["BRAND_NAME"])
```

```
groups_brands = groups.join(brands)
groups_brands
```

	MIDAGE SINGLES/COUPLES - Budget	MIDAGE SINGLES/COUPLES -
Mainstream \		
0	0	
0		
1	0	
0		
2	0	
0		
3	0	
0		
4	0	
0		
...	...	
...		
246735	0	
0		
246736	0	
0		
246737	0	
1		
246738	0	
0		
246739	0	
0		

	MIDAGE SINGLES/COUPLES - Premium	NEW FAMILIES - Budget \
0	0	0
1	0	0
2	0	0
3	0	0
4	0	0
...
246735	0	0
246736	0	0
246737	0	0
246738	0	0
246739	0	0

	NEW FAMILIES - Mainstream	NEW FAMILIES - Premium \
0	0	0
1	0	0
2	0	0
3	0	0
4	0	0
...
246735	0	0
246736	0	0

246737	0	0
246738	0	0
246739	0	0
OLDER FAMILIES - Budget		OLDER FAMILIES - Mainstream \
0	0	0
1	1	0
2	0	0
3	0	0
4	0	0
...
246735	0	0
246736	0	0
246737	0	0
246738	0	0
246739	0	0
OLDER FAMILIES - Premium		OLDER SINGLES/COUPLES - Budget ...
\		
0	0	0 ...
1	0	0 ...
2	0	1 ...
3	0	0 ...
4	0	0 ...
...
246735	0	0 ...
246736	0	1 ...
246737	0	0 ...
246738	0	0 ...
246739	0	0 ...
Natural Chip Co		Pringles Red Rock Deli Smiths Sunbites
Thins \		
0	0	1 0 0 0
0		
1	0	0 0 0 0
0		
2	0	0 0 0 0
0		
3	0	0 1 0 0

0					
4	0	0	0	0	0
0					
...
...					
246735	0	0	1	0	0
0					
246736	0	0	0	0	0
1					
246737	0	1	0	0	0
0					
246738	0	0	0	0	0
0					
246739	0	0	0	0	0
1					

	Tostitos	Twisties	Tyrrells	Woolworths
0	0	0	0	0
1	0	0	0	0
2	0	0	0	0
3	0	0	0	0
4	0	0	0	0
...
246735	0	0	0	0
246736	0	0	0	0
246737	0	0	0	0
246738	0	0	0	0
246739	0	0	0	0

[246740 rows x 41 columns]

```
freq_groupsbrands = apriori(groups_brands, min_support=0.008,
use_colnames=True)
rules = association_rules(freq_groupsbrands, metric="lift",
min_threshold=0.5)
rules.sort_values('confidence', ascending = False, inplace = True)

set_temp = temp["group"].unique()
rules[rules["antecedents"].apply(lambda x: list(x)).apply(lambda x: x
in set_temp)]
```

support \	antecedents	consequents	antecedent
41	(YOUNG SINGLES/COUPLES - Mainstream)	(Kettle)	
0.079209			
1	(MIDAGE SINGLES/COUPLES - Mainstream)	(Kettle)	
0.044966			
23	(RETIREEES - Budget)	(Kettle)	
0.057652			
32	(RETIREEES - Premium)	(Kettle)	

0.049591		
13	(OLDER SINGLES/COUPLES - Budget)	(Kettle)
0.069596		
21	(OLDER SINGLES/COUPLES - Premium)	(Kettle)
0.067115		
27	(RETIREEES - Mainstream)	(Kettle)
0.080935		
17	(OLDER SINGLES/COUPLES - Mainstream)	(Kettle)
0.069146		
35	(YOUNG FAMILIES - Budget)	(Kettle)
0.071991		
5	(OLDER FAMILIES - Budget)	(Kettle)
0.087193		
10	(OLDER FAMILIES - Mainstream)	(Kettle)
0.053664		
9	(OLDER FAMILIES - Budget)	(Smiths)
0.087193		
37	(YOUNG FAMILIES - Budget)	(Smiths)
0.071991		
39	(YOUNG SINGLES/COUPLES - Mainstream)	(Doritos)
0.079209		
19	(OLDER SINGLES/COUPLES - Mainstream)	(Smiths)
0.069146		
31	(RETIREEES - Mainstream)	(Smiths)
0.080935		
42	(YOUNG SINGLES/COUPLES - Mainstream)	(Pringles)
0.079209		
15	(OLDER SINGLES/COUPLES - Budget)	(Smiths)
0.069596		
28	(RETIREEES - Mainstream)	(Pringles)
0.080935		
25	(RETIREEES - Mainstream)	(Doritos)
0.080935		
3	(OLDER FAMILIES - Budget)	(Doritos)
0.087193		
6	(OLDER FAMILIES - Budget)	(Pringles)
0.087193		

	consequent support	support	confidence	lift	leverage
conviction					
41	0.167334	0.015579	0.196684	1.175400	0.002325
1.036537					
1	0.167334	0.008657	0.192519	1.150508	0.001132
1.031190					
23	0.167334	0.010505	0.182214	1.088926	0.000858
1.018196					
32	0.167334	0.008981	0.181105	1.082296	0.000683
1.016816					
13	0.167334	0.012422	0.178488	1.066658	0.000776

1.013578					
21	0.167334	0.011944	0.177959	1.063495	0.000713
1.012925					
27	0.167334	0.013723	0.169554	1.013269	0.000180
1.002674					
17	0.167334	0.011490	0.166168	0.993034	-0.000081
0.998602					
35	0.167334	0.011117	0.154422	0.922837	-0.000930
0.984730					
5	0.167334	0.013455	0.154318	0.922216	-0.001135
0.984609					
10	0.167334	0.008183	0.152481	0.911237	-0.000797
0.982475					
9	0.123016	0.011948	0.137027	1.113895	0.001222
1.016236					
37	0.123016	0.009459	0.131397	1.068126	0.000603
1.009648					
39	0.102229	0.009642	0.121725	1.190712	0.001544
1.022198					
19	0.123016	0.008389	0.121329	0.986288	-0.000117
0.998080					
31	0.123016	0.009593	0.118528	0.963514	-0.000363
0.994908					
42	0.101735	0.009382	0.118451	1.164310	0.001324
1.018962					
15	0.123016	0.008146	0.117051	0.951509	-0.000415
0.993244					
28	0.101735	0.008523	0.105308	1.035124	0.000289
1.003994					
25	0.102229	0.008466	0.104607	1.023260	0.000192
1.002656					
3	0.102229	0.008235	0.094450	0.923907	-0.000678
0.991410					
6	0.101735	0.008089	0.092777	0.911949	-0.000781
0.990126					

```
rules[rules['antecedents'] == {'YOUNG SINGLES/COUPLES - Mainstream'}]
```

	antecedents	consequents	antecedent
support \			
41	(YOUNG SINGLES/COUPLES - Mainstream)	(Kettle)	
0.079209			
39	(YOUNG SINGLES/COUPLES - Mainstream)	(Doritos)	
0.079209			
42	(YOUNG SINGLES/COUPLES - Mainstream)	(Pringles)	
0.079209			

	consequent support	support	confidence	lift	leverage
conviction					
41	0.167334	0.015579	0.196684	1.175400	0.002325

1.036537					
39	0.102229	0.009642	0.121725	1.190712	0.001544
1.022198					
42	0.101735	0.009382	0.118451	1.164310	0.001324
1.018962					

From apriori analysis, we can see that for Mainstream - young singles/couples, Kettle is the brand of choice. This is also true for most other segments. We can use the affinity index to see if there are brands this segment prefers more than the other segments to target.

```
# find the target rating proportion
target_segment =
young_mainstream["BRAND_NAME"].value_counts().sort_values(ascending =
True).rename_axis('BRANDS').reset_index(name='target')
target_segment.target /= young_mainstream["PROD_QTY"].sum()

# find the other rating proportion
not_young_mainstream = full_df.loc[full_df['LIFESTAGE'] != "YOUNG
SINGLES/COUPLES"]
not_young_mainstream =
not_young_mainstream.loc[not_young_mainstream['MEMBER_TYPE'] !=
"Mainstream"]
other =
not_young_mainstream["BRAND_NAME"].value_counts().sort_values(ascendin
g = True).rename_axis('BRANDS').reset_index(name='other')
other.other /= not_young_mainstream["PROD_QTY"].sum()

# join the two dataframes
brand_proportions =
target_segment.set_index('BRANDS').join(other.set_index('BRANDS'))
# full_df =
trans_df.set_index('LYLTY_CARD_NBR').join(cust_df.set_index('LYLTY_CAR
D_NBR'))
brand_proportions = brand_proportions.reset_index()
brand_proportions['affinity'] =
brand_proportions['target']/brand_proportions['other']
brand_proportions.sort_values(by = 'affinity', ascending = False)
```

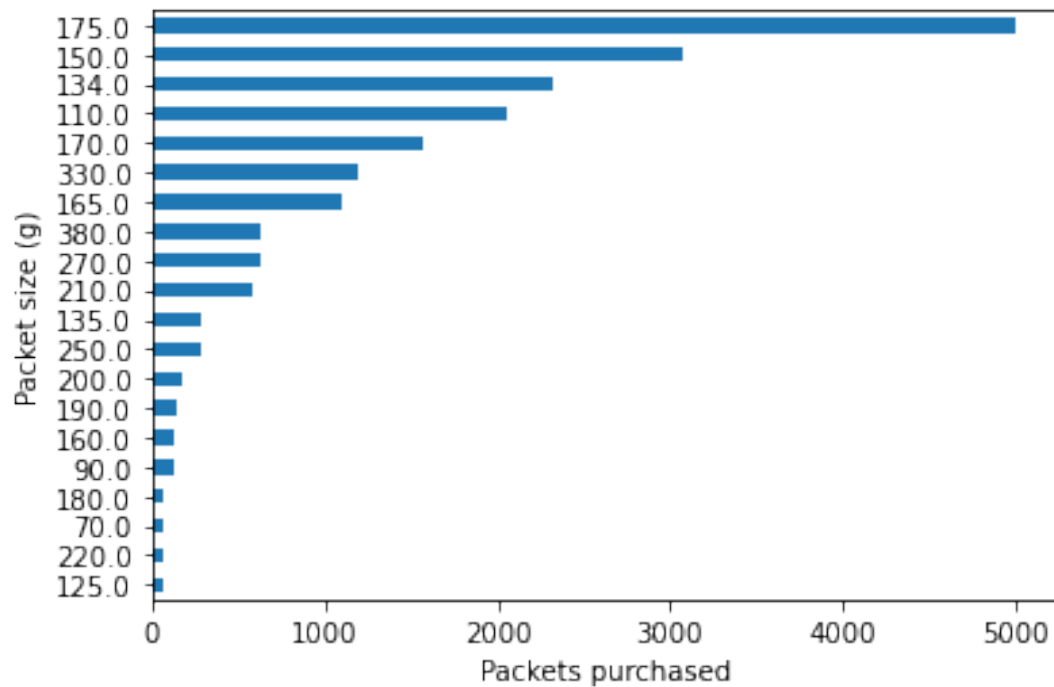
	BRANDS	target	other	affinity
8	Tyrrells	0.017088	0.013368	1.278270
13	Twisties	0.024845	0.019632	1.265496
18	Doritos	0.065673	0.052511	1.250646
12	Tostitos	0.024569	0.019944	1.231911
19	Kettle	0.106115	0.086574	1.225712
17	Pringles	0.063906	0.052477	1.217793
10	Cobs	0.023851	0.020004	1.192293
15	Infuzions	0.034507	0.029930	1.152890
9	Grain Waves	0.017833	0.016214	1.099878
14	Thins	0.032188	0.029771	1.081172

5	Cheezels	0.009551	0.009866	0.968161
16	Smiths	0.053030	0.064809	0.818247
3	Cheetos	0.004582	0.006139	0.746405
1	French	0.002153	0.003017	0.713793
11	Red Rock Deli	0.024155	0.035152	0.687154
6	Natural Chip Co	0.010876	0.016236	0.669883
4	CCs	0.006128	0.009668	0.633867
2	Sunbites	0.003533	0.006576	0.537349
7	Woolworths	0.013223	0.025567	0.517189
0	Burger	0.001712	0.003415	0.501180

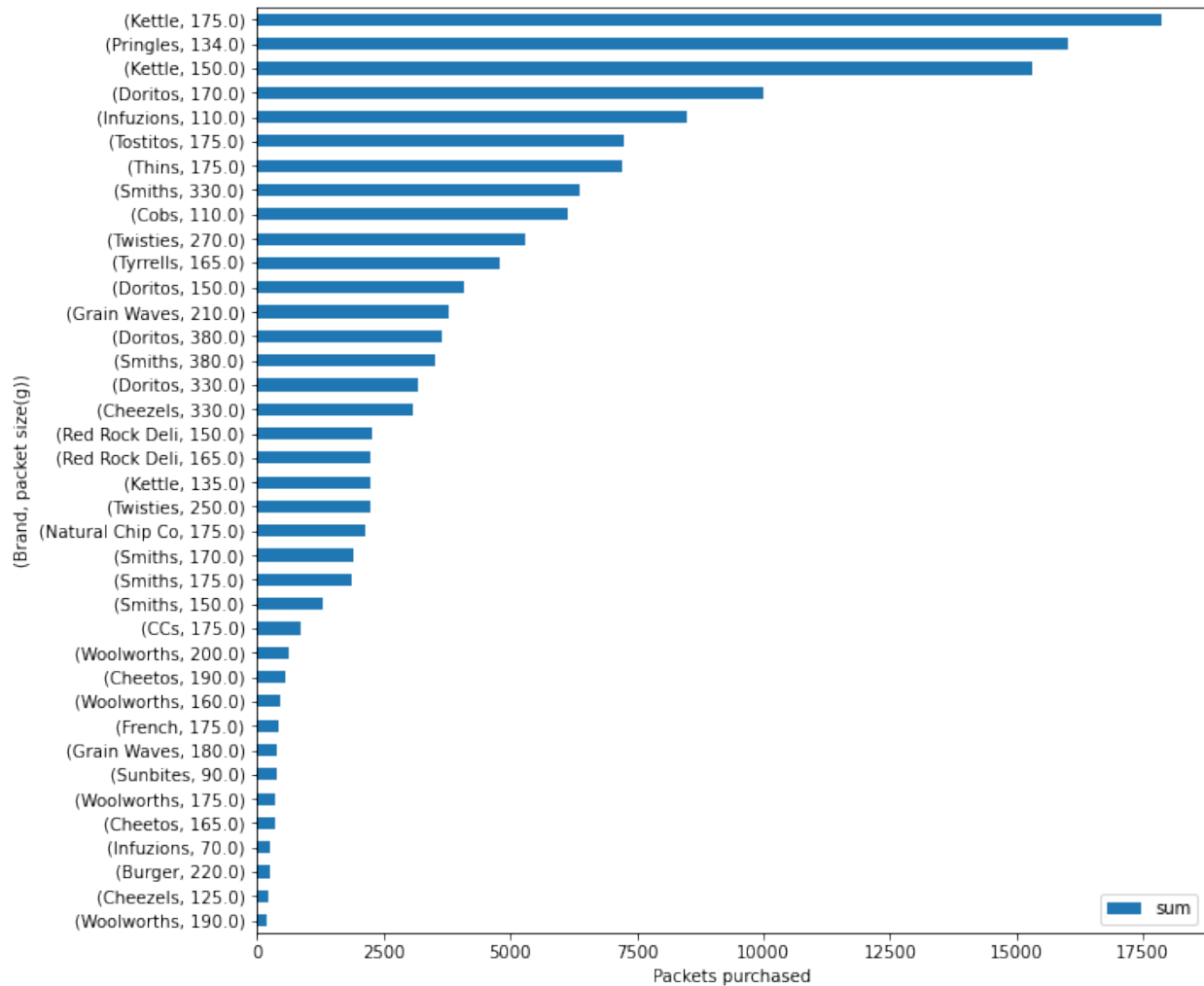
By using the affinity index, we can see that mainstream young singles/couples are 28% more likely to purchase Tyrrells chips than the other segments. However, they are 50% less likely to purchase Burger Rings.

We also want to find out if our target segment tends to buy larger packs of chips.

```
# Plot the distribution of the packet sizes for a general indication  
of what it most popular.  
young_mainstream = full_df.loc[full_df['LIFESTAGE'] == "YOUNG  
SINGLES/COUPLES"]  
young_mainstream =  
young_mainstream.loc[young_mainstream['MEMBER_TYPE'] == "Mainstream"]  
ax =  
young_mainstream["PACK_SIZE"].value_counts().sort_values(ascending =  
True).plot.barh()  
ax.set_ylabel("Packet size (g)")  
ax.set_xlabel("Packets purchased")  
plt.show()
```

```
# Also want to check which brands correspond to what sized packets.
brand_size = young_mainstream.groupby(['BRAND_NAME', 'PACK_SIZE'],
as_index = False)['TOT_SALES'].agg(['sum'])
ax = brand_size.sort_values(by = 'sum').plot.barh(y = "sum",
figsize=(10,10))
ax.set_ylabel("(Brand, packet size(g))")
ax.set_xlabel("Packets purchased")
plt.show()
```



```
groups = pd.get_dummies(temp["group"])
brands = pd.get_dummies(temp["PACK_SIZE"])
groups_brands = groups.join(brands)
groups_brands
```

```

MIDAGE SINGLES/COUPLES - Budget  MIDAGE SINGLES/COUPLES -
Mainstream \
0                                     0
0
1                                     0
0
2                                     0
0
3                                     0
0
4                                     0
0
...
...
```

246735	0
0	
246736	0
0	
246737	0
1	
246738	0
0	
246739	0
0	

	MIDAGE SINGLES/COUPLES - Premium	NEW FAMILIES - Budget \
0	0	0
1	0	0
2	0	0
3	0	0
4	0	0
...
246735	0	0
246736	0	0
246737	0	0
246738	0	0
246739	0	0

	NEW FAMILIES - Mainstream	NEW FAMILIES - Premium \
0	0	0
1	0	0
2	0	0
3	0	0
4	0	0
...
246735	0	0
246736	0	0
246737	0	0
246738	0	0
246739	0	0

	OLDER FAMILIES - Budget	OLDER FAMILIES - Mainstream \
0	0	0
1	1	0
2	0	0
3	0	0
4	0	0
...
246735	0	0
246736	0	0
246737	0	0
246738	0	0
246739	0	0

OLDER FAMILIES - Premium					OLDER SINGLES/COUPLES - Budget					...	
175.0	\				0					0	...
0					0					0	...
0					0					0	...
1					0					0	...
0					0					0	...
2					0					1	...
0					0					0	...
3					0					0	...
0					0					0	...
4					0					0	...
0					0					0	...
...				
...				
246735					0					0	...
0					0					0	...
246736					0					1	...
1					0					0	...
246737					0					0	...
0					0					0	...
246738					0					0	...
0					0					0	...
246739					0					0	...
1					0					0	...
	180.0	190.0	200.0	210.0	220.0	250.0	270.0	330.0	380.0		
0	0	0	0	0	0	0	0	0	0	0	
1	0	0	0	0	0	0	0	0	0	0	
2	0	0	0	0	0	0	0	0	0	0	
3	0	0	0	0	0	0	0	0	0	0	
4	0	0	0	0	0	0	0	0	0	0	
...	
246735	0	0	0	0	0	0	0	0	0	0	
246736	0	0	0	0	0	0	0	0	0	0	
246737	0	0	0	0	0	0	0	0	0	0	
246738	0	0	0	0	0	0	0	0	0	0	
246739	0	0	0	0	0	0	0	0	0	0	

[246740 rows x 41 columns]

[246740 rows x 41 columns]

```

freq_groupsbrands = apriori(groups_brands, min_support=0.009,
use_colnames=True)
rules = association_rules(freq_groupsbrands, metric="lift",
min_threshold=0.5)
rules.sort_values('confidence', ascending = False, inplace = True)
set_temp = temp["group"].unique()
rules[rules["antecedents"].apply(lambda x: list(x)).apply(lambda x: x
in set_temp)]

```

support \	antecedents	consequents	antecedent
38	(YOUNG FAMILIES - Premium)	(175.0)	
0.043706			
34	(YOUNG FAMILIES - Budget)	(175.0)	
0.071991			
40	(YOUNG SINGLES/COUPLES - Budget)	(175.0)	
0.034745			
6	(OLDER FAMILIES - Mainstream)	(175.0)	
0.053664			
8	(OLDER FAMILIES - Premium)	(175.0)	
0.042162			
24	(RETIREEES - Budget)	(175.0)	
0.057652			
30	(RETIREEES - Premium)	(175.0)	
0.049591			
5	(OLDER FAMILIES - Budget)	(175.0)	
0.087193			
12	(OLDER SINGLES/COUPLES - Budget)	(175.0)	
0.069596			
21	(OLDER SINGLES/COUPLES - Premium)	(175.0)	
0.067115			
0	(MIDAGE SINGLES/COUPLES - Mainstream)	(175.0)	
0.044966			
36	(YOUNG FAMILIES - Mainstream)	(175.0)	
0.048419			
17	(OLDER SINGLES/COUPLES - Mainstream)	(175.0)	
0.069146			
29	(RETIREEES - Mainstream)	(175.0)	
0.080935			
46	(YOUNG SINGLES/COUPLES - Mainstream)	(175.0)	
0.079209			
19	(OLDER SINGLES/COUPLES - Premium)	(150.0)	
0.067115			
3	(OLDER FAMILIES - Budget)	(150.0)	
0.087193			
27	(RETIREEES - Mainstream)	(150.0)	
0.080935			
10	(OLDER SINGLES/COUPLES - Budget)	(150.0)	
0.069596			
22	(RETIREEES - Budget)	(150.0)	

0.057652
 15 (OLDER SINGLES/COUPLES - Mainstream) (150.0)
 0.069146
 33 (YOUNG FAMILIES - Budget) (150.0)
 0.071991
 44 (YOUNG SINGLES/COUPLES - Mainstream) (150.0)
 0.079209
 42 (YOUNG SINGLES/COUPLES - Mainstream) (134.0)
 0.079209

	consequent	support	support	confidence	lift	leverage
conviction						
38	0.269069	0.012150	0.278004	1.033210	0.000391	
1.012377						
34	0.269069	0.019944	0.277037	1.029613	0.000574	
1.011021						
40	0.269069	0.009476	0.272717	1.013558	0.000127	
1.005016						
6	0.269069	0.014542	0.270977	1.007091	0.000102	
1.002617						
8	0.269069	0.011413	0.270691	1.006030	0.000068	
1.002225						
24	0.269069	0.015591	0.270439	1.005094	0.000079	
1.001879						
30	0.269069	0.013399	0.270186	1.004154	0.000055	
1.001531						
5	0.269069	0.023539	0.269964	1.003327	0.000078	
1.001226						
12	0.269069	0.018744	0.269334	1.000985	0.000018	
1.000363						
21	0.269069	0.018068	0.269203	1.000499	0.000009	
1.000184						
0	0.269069	0.012057	0.268139	0.996544	-0.000042	
0.998729						
36	0.269069	0.012864	0.265673	0.987381	-0.000164	
0.995376						
17	0.269069	0.018339	0.265225	0.985714	-0.000266	
0.994769						
29	0.269069	0.021460	0.265148	0.985428	-0.000317	
0.994664						
46	0.269069	0.020252	0.255679	0.950239	-0.001061	
0.982012						
19	0.162937	0.011218	0.167150	1.025857	0.000283	
1.005059						
3	0.162937	0.014542	0.166775	1.023558	0.000335	
1.004607						
27	0.162937	0.013334	0.164747	1.011111	0.000147	
1.002168						
10	0.162937	0.011393	0.163697	1.004665	0.000053	

1.000909					
22	0.162937	0.009399	0.163023	1.000529	0.000005
1.000103					
15	0.162937	0.011239	0.162534	0.997531	-0.000028
0.999520					
33	0.162937	0.011599	0.161121	0.988859	-0.000131
0.997836					
44	0.162937	0.012483	0.157593	0.967205	-0.000423
0.993657					
42	0.101735	0.009382	0.118451	1.164310	0.001324
1.018962					

While it appears that most segments purchase more chip packets that are 175g, which is also the size that most Kettles chips are purchased in, we can also determine whether mainstream young singles/couples have certain preferences over the other segments again using the affinity index.

```
# find the target rating proportion
target_segment =
young_mainstream["PACK_SIZE"].value_counts().sort_values(ascending =
True).rename_axis('SIZES').reset_index(name='target')
target_segment.target /= young_mainstream["PROD_QTY"].sum()

# find the other rating proportion
other =
not_young_mainstream["PACK_SIZE"].value_counts().sort_values(ascending
= True).rename_axis('SIZES').reset_index(name='other')
other.other /= not_young_mainstream["PROD_QTY"].sum()

# join the two dataframes
brand_proportions =
target_segment.set_index('SIZES').join(other.set_index('SIZES'))
brand_proportions = brand_proportions.reset_index()
brand_proportions['affinity'] =
brand_proportions['target']/brand_proportions['other']
brand_proportions.sort_values(by = 'affinity', ascending = False)
```

	SIZES	target	other	affinity
11	270.0	0.017115	0.012958	1.320826
12	380.0	0.017281	0.013375	1.291992
14	330.0	0.032988	0.026455	1.246968
10	210.0	0.015901	0.012973	1.225655
17	134.0	0.063906	0.052477	1.217793
16	110.0	0.056618	0.046653	1.213618
9	135.0	0.008006	0.006750	1.185951
8	250.0	0.007729	0.006674	1.158076
15	170.0	0.043478	0.041826	1.039502
18	150.0	0.085024	0.084969	1.000652
19	175.0	0.137943	0.141498	0.974878
13	165.0	0.030421	0.032135	0.946660

6	190.0	0.004086	0.006318	0.646684
3	180.0	0.001932	0.003240	0.596328
5	160.0	0.003533	0.006428	0.549720
4	90.0	0.003533	0.006576	0.537349
2	70.0	0.001739	0.003282	0.529870
0	125.0	0.001629	0.003153	0.516530
7	200.0	0.004941	0.009714	0.508695
1	220.0	0.001712	0.003415	0.501180

Here, we can see that mainstream young singles/couples are 32% more likely to purchase 270g chips than the other segments. However, they are 50% less likely to purchase 220g chips. The chips that come in 270g bags are Twisties while Burger Rings come in 220g bags, which is consistent with the affinity testing for the chip brands.

Summary of Insights

The three highest contributing segments to the total sales are:

1. Older families - Budget
2. Young singles/couples - Mainstream
3. Retirees - Mainstream

The largest population group is mainstream young singles/couples, followed by mainstream retirees which explains their large total sales. While population is not a driving factor for budget older families, older families and young families in general buy more chips per customer. Furthermore, mainstream young singles/couples have the highest spend per purchase, which is statistically significant compared to the non-mainstream young singles/couples. Taking a further look at the mainstream young singles/couples segment, we have found that they are 28% more likely to purchase Tyrells chips than the other segments. This segment does purchase the most Kettles chips, which is also consistent with most other segments. However, they are 50% less likely to purchase Burger Rings, which was also evident in the preferences for packet sizes given they are the only chips that come in 220g sizes. Mainstream young singles/couples are 32% more likely to purchase 270g chips, which is the size that Twisties come in, compare to the other segments. The packet size purchased most over many segments is 175g.

Perhaps we can use the fact that Tyrells and (the packet size of) Twisties chips are more likely to be purchased by mainstream young singles/couples and place these products where they are more likely to be seen by this segment. Furthermore, given that Kettles chips are still the most popular, if the primary target segment are mainstream young singles/couples, Tyrells and Twisties could be placed closer to the Kettles chips. This strategy, with the brands they are more likely to purchase, could also be applied to other segments that purchase the most of Kettles to increase their total sales.