

Bhupender Chauhan

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Toronto, ON

Summary

Highly motivated and dedicated professional with nearly 1.5 year of experience in the security field. Proficient in implementing and maintaining robust security measures to safeguard critical assets and mitigate potential risks. Skilled in conducting comprehensive security assessments, identifying vulnerabilities, and proactively implementing solutions. Adept at monitoring security systems and responding swiftly to incidents, ensuring a safe and secure environment. Possesses excellent analytical and problem-solving abilities to assess complex security challenges. Strong team player with excellent communication skills, collaborating effectively with cross-functional teams to fortify security protocols. Looking forward to leveraging my knowledge and passion for security to protect and enhance the security posture of an esteemed organization.

Experience

Tactical Security Guard

The Investigators Group Inc. IGI • Toronto, ON

12/2022 - Present

- Worked in Retail Security on various sites of Canadian Tire, Food Basics, Adonis and Metro Stores.
- Loss Prevention: Implement proactive measures to prevent theft, fraud, and inventory shrinkage within the retail store. Monitor surveillance cameras, conduct floor patrols, and observe customer behavior to identify and address suspicious activities.
- Shoplifting Intervention: Respond promptly to incidents of shoplifting or other criminal activities within the store. Approach and apprehend suspects discreetly while adhering to company and legal guidelines.
- Customer Service: Provide a positive and helpful presence to customers, assisting with inquiries, directing them to products or departments, and ensuring a safe and welcoming shopping environment.
- Access Control: Monitor entry and exit points to prevent unauthorized access and ensure adherence to store policies, including bag checks where required.
- Emergency Response: Be prepared to handle various emergency situations, such as medical incidents, accidents, or fire hazards, by initiating appropriate protocols and coordinating with store management and emergency services.
- Conflict Resolution: Mediate and de-escalate any customer disputes or conflicts that may arise within the store, maintaining a calm and professional demeanor.
- Employee Support: Collaborate with store staff to address security concerns, share knowledge on loss prevention, and provide support in dealing with challenging customer interactions.
- Incident Documentation: Accurately record all security-related incidents, including theft reports, interventions, and investigations, and submit comprehensive reports to management as required.

Floater Security Guard

Signal88 Security • Toronto, ON

09/2022 - 03/2023

- Worked as a floater Event Security Guard
- Crowd Control: Manage and maintain order among event attendees, ensuring a safe and secure environment. Monitor crowd behavior, intervene in potential conflicts, and guide the flow of people during entry, exit, and peak times.
- Access Control: Verify the credentials of individuals entering the event premises, such as tickets or passes, to prevent unauthorized entry and maintain the event's integrity.
- Baggage Screening: Conduct thorough bag checks and use metal detectors when required to prevent prohibited items from entering the event and ensure the safety of all attendees.
- Emergency Response: Be prepared to respond swiftly and effectively to emergencies, such as medical incidents, fire hazards, or security breaches. Coordinate with on-site medical personnel or emergency services as needed.
- Surveillance and Monitoring: Utilize security cameras and walk the premises to monitor for any suspicious or

concerning activities, promptly intervening or reporting potential threats to higher authorities.

Shelter Security Guard

ONYX SECURITY SERVICES LLC • Toronto, ON

09/2022 - 12/2022

- Worked as full time security guard on various LOFT Shelters
- Performed physical security duties such as monitoring surveillance equipment, patrolling the building, and conducting perimeter checks
- Ensure Facility Safety: Maintain a safe and secure environment for shelter residents, staff, and visitors. Regularly patrol the premises to deter potential security breaches, illegal activities, or unauthorized access.
- Monitor Security Systems: Operate and monitor security cameras, access control systems, and alarm systems to detect and respond to any suspicious activities or emergencies promptly.
- Conduct Regular Inspections: Perform routine inspections of the shelter's physical infrastructure, including doors, windows, gates, and fences, to identify and address security vulnerabilities.
- Verify Identification and Access: Screen all individuals entering the shelter premises, verifying their identification and purpose for visiting. Enforce access control protocols and provide visitor passes as necessary.

Security Guard

Neptune Security • Ottawa, ON

04/2022 - 09/2022

- * Managed access control by monitoring and authorizing entry of residents, guests, and service personnel.
- * Patrolled premises regularly to prevent and detect signs of intrusion, fire, or any other emergency situation.
- * Responded promptly to alarms and emergency situations, providing necessary assistance and coordinating with law enforcement and emergency services.
- * Conducted thorough security checks of vehicles, packages, and personal belongings entering the premises.
- * Maintained accurate logs of daily activities, incidents, and shift reports.
- * Assisted residents and guests with inquiries, directions, and general assistance in a courteous and professional manner.
- * Collaborated with property management to implement security protocols and procedures.

Skills

Customer service, Computer skills, First aid and CPR, Crisis Management, Surveillance and Observation, Communication skills, access

Education

Computer Science

Northern College of A.A.T • Toronto, ON

- Currently completing courses in computer science, robotics, and statistics

Languages

English, Hindi, Punjabi, Urdu

Certificates

Use Of Force, Naloxone , Opioid Harm Reduction