

## Anuj Tiwari

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### PROFESSIONAL SUMMARY:

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- More than 7.5 years of professional experience in playing multiple roles in facilitating, developing, enhancing and supporting of software applications using variety of technologies employing waterfall, iterative and Agile/Scrum projects and effectively interacting with the customers
- 5+ years of experience in Business Analysis across Retail, Utilities, Agribusiness, Supply Chain and E-Commerce domains
- Competency in Cloud Security Knowledge (CCSK) from Cloud Security Alliance™
- Certified Business Analyst from ETag, an IIBA Endorsed Education Provider
- Avanade Certified Scrum Foundation Practitioner
- MCTS in Microsoft SharePoint 2010 and 2013
- MCTS in Azure and Web Services
- Good analytical & communication skills backed with strong leadership qualities and able to articulate complex technical issues using simple and clear language
- Impeccable attention to detail, passion for processes and systems
- Ability to work on multiple projects involving multiple stakeholders concurrently

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### SKILLS:

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<b>Technology</b>	.Net
<b>Primary Skills</b>	Business Analysis, SharePoint (2010/2013/Online), Cloud Security & Governance
<b>Secondary Skills</b>	Data Analytics, ITSM, Web Technologies
<b>Tools</b>	Tableau, R, Google Analytics, Office 365, JIRA, Git, Microsoft Project Server, SQL Server, SharePoint Designer, PowerShell ISE, Bamboo, Share gate, TFS, Chef, Azure, Docker, Jenkins

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### EDUCATIONAL QUALIFICATION:

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- Executive Program in IT Management from IIM, Kozhikode (Pursuing since 2015)
  - Bachelors of Technology in Computer Science and Engineering from UPTU, Lucknow in 2009
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**PROFESSIONAL EXPERIENCE:**

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- Application Development Specialist at Accenture from Aug 2016 to Present
- Senior Software Engineering Team Lead at Accenture from Nov 2015 to Aug 2016
- Senior Software Engineering Analyst at Accenture from Jan 2014 to Nov 2015
- Lead Engineer at HCL Tech from Apr 2013 to Dec 2013
- Senior Systems Engineer at Infosys LTD. from Oct 2011 to Mar 2013
- Systems Engineer at Infosys LTD. from Apr 2010 to Sep 2011.
- Systems Engineer Trainee at Infosys LTD. from Aug 2009 to Mar 2010.

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**PROJECT DETAILS:**

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**Project 7:**

<b>Title</b>	<b>: Unilever Digital Employee Workplace (DEW)</b>
<b>Role Played</b>	<b>: Content Strategy Analyst</b>
<b>Duration</b>	<b>: Jun 2016 – Present</b>
<b>Organization</b>	<b>: Accenture</b>
<b>Responsibilities:</b> <ul style="list-style-type: none"><li>• Interviewed Communications and Marketing teams to analyze functional requirements, system interface requirements, reporting requirements, data requirements and business rules for multiple DEW applications</li><li>• Devised strategy for modelling of information architecture and migration of content for new O365 platform by understanding a broad range of Unilever's data and business processes</li><li>• Effectively communicated strategies to content owners using simple models &amp; templates and enabled them to smoothly manage changes</li><li>• Determined potential conflicts from other areas</li><li>• Analyzed impact due to re-positioning of Unilever markets on DEW applications in O365 such as News Centre, INT, and My IT etc.</li></ul>	
<b>Tools Used:</b> Google Analytics, Query Explorer, Tag Manager, Browser Stack, News Weaver, JIRA	

### **Project 6:**

<b>Title</b>	<b>: Unilever Digital Employee Workplace (DEW)</b>
<b>Role Played</b>	<b>: DevOps Consultant</b>
<b>Duration</b>	<b>: Aug 2015 – May 2016</b>
<b>Organization</b>	<b>: Accenture</b>
<b>Responsibilities:</b> <ul style="list-style-type: none"><li>• Conducted initial assessment and identified the processes, automation and tooling required to ensure continuous integration, delivery and deployment using Accenture DCSC (DevOps Control Services Center) practices</li><li>• As a part of DevOps Champion, worked on strategies to manage technical debt, parallel developments and cross-team dependencies and to reduce MTTR</li><li>• Project went from no DevOps capabilities to code being automatically pulled from version control, built and deployed into automatically created test environments</li></ul>	
<b>Tools Used:</b> Azure, Jenkins, Chef	

### **Project 5:**

<b>Title</b>	<b>: Unilever App Assessment for Cloud Migration</b>
<b>Role Played</b>	<b>: Cloud Business Analyst</b>
<b>Duration</b>	<b>: Jan 2015 – July 2015</b>
<b>Organization</b>	<b>: Accenture</b>
<b>Responsibilities:</b> <ul style="list-style-type: none"><li>• Assess the various complex applications for their functionality, usage, extent of customization, future development plans and reliance on third party components</li><li>• Compare a variety of cloud providers for their product and service offerings to match fitment-for-purpose for each of these applications and present recommendation reports to business owner for platform of choice</li><li>• Collaborate with business for product roadmap discussions with third party vendor and selection of most appropriate vendor</li><li>• Identify HDHC (High Dependency High Complexity) components for custom development and estimate efforts &amp; risks using ADM (Accenture Delivery Metrics) estimator</li></ul>	

#### **Project 4:**

<b>Title</b>	<b>: Unilever Lightning - AM</b>
<b>Role Played</b>	<b>: Support Lead</b>
<b>Duration</b>	<b>: Jan 2014 – Nov 2014</b>
<b>Organization</b>	<b>: Accenture</b>
<b>Responsibilities:</b> <ul style="list-style-type: none"><li>• Accountable as Point of Contact (POC) for Group of 30+ applications and mentoring and tracking the performance of other cascade resources for this group</li><li>• Supported applications which used List Workflows, Custom Workflows, Content Iterators and CAML queries containing Joins</li><li>• Supported various OOB functionalities of Salesforce.com like - Chatter, Articles, Contacts, Content, Documents etc. with SharePoint-based intranet site</li><li>• Customization of fields, page layouts, list views, queues, reports and dashboards in Salesforce.com</li></ul>	
<b>Technologies:</b> Salesforce.com, ITSM	

#### **Project 3:**

<b>Title</b>	<b>: Consumers Energy Custom Applications</b>
<b>Role Played</b>	<b>: SharePoint Analyst</b>
<b>Duration</b>	<b>: Apr 2013 – Dec 2013</b>
<b>Organization</b>	<b>: HCL Tech</b>
<b>Responsibilities:</b> <ul style="list-style-type: none"><li>• Engaged in Capacity planning for on premise indexing search server for SharePoint 2013</li><li>• Worked with CE team to implement eDiscovery capabilities in SharePoint 2013 sites</li><li>• Acted as a techno-functional resource and responsible for guiding other engineers to resolve their issues</li><li>• Created public facing website in SharePoint 2013 and added apps created using NAPA tool</li><li>• Worked on migration of intranet sites from SharePoint 2010 to 2013</li></ul>	
<b>Technologies:</b> Office 365	

## **Project 2:**

<b>Title</b>	<b>: Syngenta Web services for Mobile Site</b>
<b>Role Played</b>	<b>: SharePoint Developer</b>
<b>Duration</b>	<b>: Nov 2011 – Jan 2013</b>
<b>Organization</b>	<b>: Infosys LTD.</b>
<b>Responsibilities:</b> <ul style="list-style-type: none"><li>• Prepared requirement analysis document identifying the functionality details of different features and web services</li><li>• Interacted directly with the Client from Syngenta France and members from mobile site to track and update regarding the status, dependencies or any clarification related issues</li><li>• Customization of SharePoint forms, modal pop-ups and page layouts using CSOM</li><li>• Customization of different kinds of webparts such as media, content editor, content query, data view, announcement, summary links, table of contents, calendar, survey, blogs, page viewer, excel and Visio access etc.</li><li>• Prepared the different test cases like Unit Testing, IT-ST , UAT test cases</li></ul>	
<b>Technologies:</b> jQuery, DOM, HTML, CSS, SharePoint	

## **Project 1:**

<b>Title</b>	<b>: Microsoft Field IT</b>
<b>Role Played</b>	<b>: Level 3 Analyst</b>
<b>Duration</b>	<b>: Dec 2009 – Oct 2011</b>
<b>Organization</b>	<b>: Infosys LTD.</b>
<b>Responsibilities:</b> <ul style="list-style-type: none"><li>• Level 3 support on applications in the Field IT cluster including but not limited to few of Microsoft's critical applications like EMEA Premier, APGC Premier, MS Vacation, Siebel Importation</li><li>• Solving application issues raised by the end users through extensive troubleshooting, analysis and interaction with end users, higher level teams and other stakeholders (including third party teams).</li></ul>	
<b>Technologies:</b> SQL, IIS, HTML, CSS, .Net	