

Contact

sahnabin937@gmail.com

www.linkedin.com/in/nabin-sah-9b6382166 (LinkedIn)

Top Skills

Cost Management
Business Expansion
P&L Management

Languages

Nepali English Hindi maithali
Bhojpuri

Certifications

Fundamental of Digital Marketing
SAP (Basic)

Nabin Sah

DTDC||X-Xpressbees||X-Delhivery ||X-V-Trans ||
Delhi, India

Summary

Supply Chain & Logistics in a hub operation/compliance role. The individual seems to have experience in various aspects of supply chain management, including Last mile and route planning, document rectification and verification, vendor management, First Mile to Last Mile ,dealing with B2B and B2C clients and team Coordination ,Have experience in handling Sales Tax GST issues and have reduced non-compliance costs by 10%. The text also includes some responsibilities related to monitoring operational activities, preparing various reports, and corresponding regarding delivery and damage. Overall, the individual has experience in managing various aspects of supply chain logistics, ensuring compliance with regulations and policies, and reducing costs.

Experience

DTDC Express Limited
Branch Manager
June 2024 - Present (5 months)
Delhi, India

Oversaw end-to-end branch operations Last Mile .
Managed daily inbound and outbound operations.
Handled over forward pickups, reverse pickups, RTO, and last-mile delivery.
Recruited and developed talent for operations, leading a team of 46 members.
Supervised 34 delivery bikers for ODA routes.
Collaborated on new initiatives with cross-functional teams to achieve organizational goals.
Developed processes, SOPs, and workflows across operating hubs.
Ensured compliance with Sales Tax Detained Vehicle legal procedures (Mov1 to Mov10) and handled all related documentation.
Handling channel partner and bond management

Increased branch SLA performance by 8% in FY 24-25.
Improved vehicle release performance by 4% in the last month.

Achieved 90% success in B2C seller level pickups.
Met 100% of premium pickup targets.
Attained 88% same-day delivery success and 94% for FAD deliveries.
Exceeded EDD targets with over 96% compliance.
Achieved 98% success in reverse pickups.
Maintained an 88-92% ratio for ODA deliveries.

Xpressbees (BusyBees Logistics Solutions Pvt. Ltd.)

Senior Executive

March 2023 - May 2024 (1 year 3 months)

Gurgoan

Managed end-to-end operations and daily mid-mile operations - Compliance
Addressed performance gaps and implemented solutions to meet targets.
Collaborated with cross-functional teams on new initiatives to achieve organizational goals.
Developed processes, SOPs, and workflows for operating hubs.
Expertise in Sales Tax Detained Vehicle legal procedures
(MOV1,MOV2,MOV3,MOV4,MOV5,MOV6,MOV7,MOV8,MOV9,MOV10) and handling Pan India cases including expired e-way bills and North region scrap sales (Delhi, UP, Uttarakhand, Haryana, Rajasthan).

Increased HUB SLA performance by 10% in FY 23-24.
Improved vehicle release performance by 15% in FY 23-24.
Reduced shipment time by 16% in FY 23-24.
Cut costs by 10% by shifting from manual to online processes.

Delhivery Limited

Executive

November 2021 - February 2023 (1 year 4 months)

Gurgoan India

Overseeing Hub Operations Management.
Enhancing customer satisfaction and turnaround times for mid-mile FICO documentation.
Optimizing costs through streamlined documentation processes.
Leading cross-functional workshops for high-priority initiatives, such as automating document processes in B2B environments.
Supporting the technical team in developing a digital onboarding platform for documents.
Managing weekly performance reports and team MIS.

Achievements:

Attained a fulfillment rate of 98% for ad-hoc requirements.

Secured a 99% service satisfaction score across various departments.

Successfully built a dedicated team of 10 within a three-month period.

V-Trans (India) Ltd

Management Trainee

November 2021 - November 2021 (1 month)

New Delhi, Delhi, India

Handling Branch Operation (Core last Mile).

Managed Delivery location allocation, GC generation, HUB connection, and last-mile delivery.

Focused on growth, profitability, and maintaining operational service levels.

Prepared weekly branch shipment reports.

Addressed all customer inquiries and handled related queries.

Education

Institute of Advance Management and Research

PGDM/MBA-, Logistics, Materials, and Supply Chain

Management · (2019 - 2021)

Sawmi VivekanandSubharti university

Bachelor of Business Administration - BBA, General · (2015 - 2019)

New English +2

12th, Management · (2013 - 2015)

Himali boarding school.

10th · (2012 - 2013)