



# OPENVPN CONNECTION USER GUIDE

## HOW TO CONNECT USING OPENVPN CLIENT



**BIMA**  
PROTECTING THE FUTURE OF EVERY FAMILY



Links to download the client

## **Windows Platform – OpenVPN GUI client**

- <https://swupdate.openvpn.org/community/releases/openvpn-install-2.4.4-l601.exe>

1. Install the client by double clicking on the downloaded file
2. Reboot your computer
3. Further instructions on [Slide 3](#)

## **Mac OS Platform – Tunnelblick client**

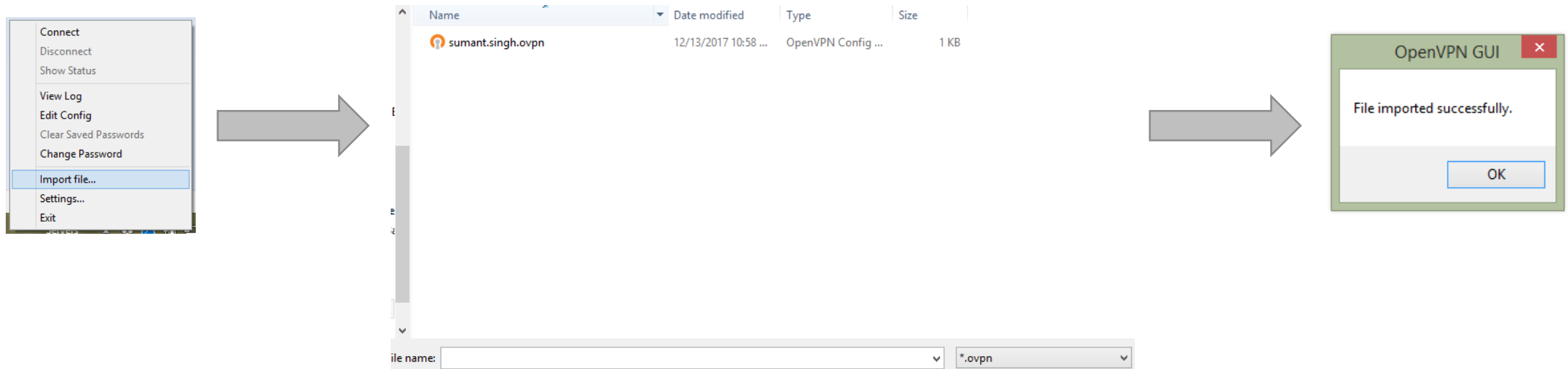
- [https://tunnelblick.net/release/Tunnelblick\\_3.7.4b\\_build\\_4921.dmg](https://tunnelblick.net/release/Tunnelblick_3.7.4b_build_4921.dmg)

1. Install the client by clicking on the downloaded file
2. Reboot is not required
3. Further instructions on [Slide 5](#)

## STEP 2: CREATING THE PROFILE (ON WINDOWS)



1. The username and VPN profiles (zip file) will be provided to users over email
2. Extract the files from the zip on your local system at any desired location
3. Once extracted, you can see the below files
  1. ca.crt
  2. <vpn-username>.crt
  3. <vpn-username>.key
  4. <vpn-username>.ovpn
  5. ta.key
4. Right click on OpenVPN GUI in the system notification tray and select Import File... You will be prompted to select a .ovpn file. Specify the file location from step 2 above and select the .ovpn file

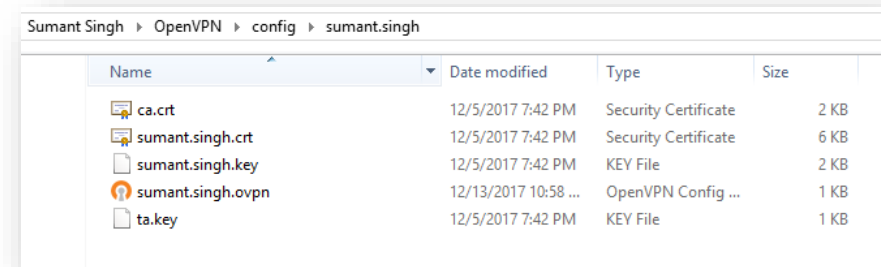




5. Once the VPN profile has been imported successfully, copy all the below files to this directory →  
C:\Users\<windows-username>\OpenVPN\config\<vpn-username>\

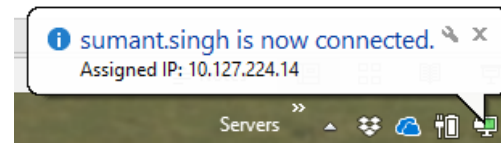
*NB. Replace the username with your own username*

1. ca.crt
2. <vpn-username>.crt
3. <vpn-username>.key
4. ta.key



Name	Date modified	Type	Size
ca.crt	12/5/2017 7:42 PM	Security Certificate	2 KB
sumant.singh.crt	12/5/2017 7:42 PM	Security Certificate	6 KB
sumant.singh.key	12/5/2017 7:42 PM	KEY File	2 KB
sumant.singh.ovpn	12/13/2017 10:58 ...	OpenVPN Config ...	1 KB
ta.key	12/5/2017 7:42 PM	KEY File	1 KB

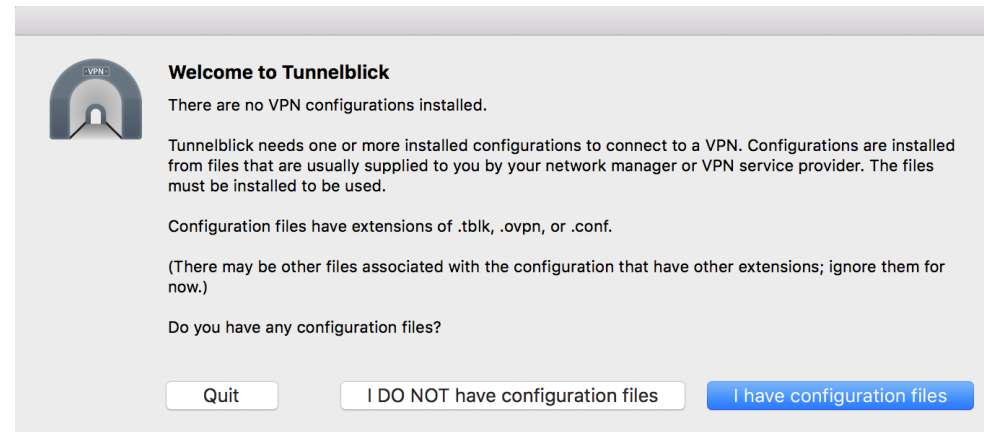
6. Right click on OpenVPN GUI in the system notification area and click on Connect
7. Upon successful authentication, you will be connected to VPN with below message in the notification tray. The OpenVPN GUI icon also turns green.



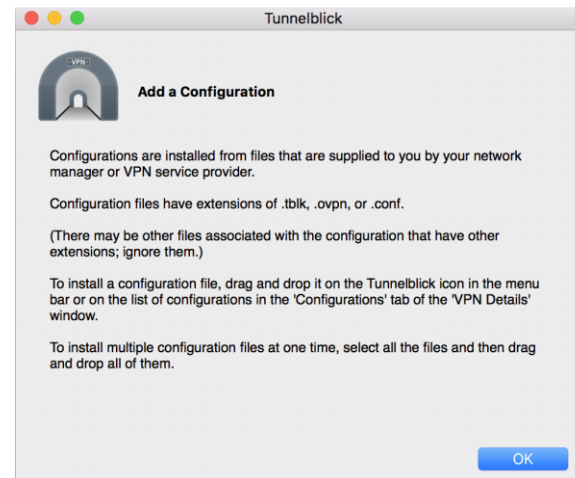
## STEP 2: CREATING THE PROFILE (ON MAC)



1. The username and VPN profiles (zip file) will be provided to users over email
2. Once installed, user will receive below prompt from Tunnelblick client

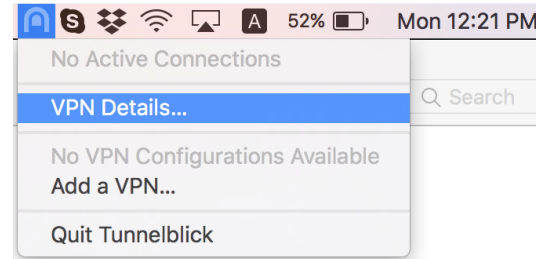


3. Select “I have configuration files”. User will be shown an info banner as below. Click “OK”

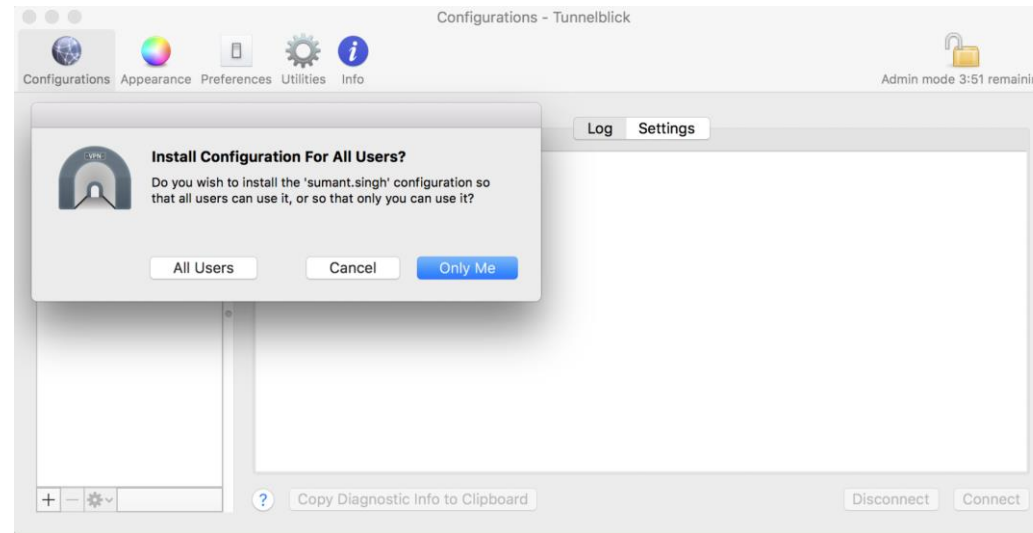




4. Select “VPN Details” from the Tunnelblick menu



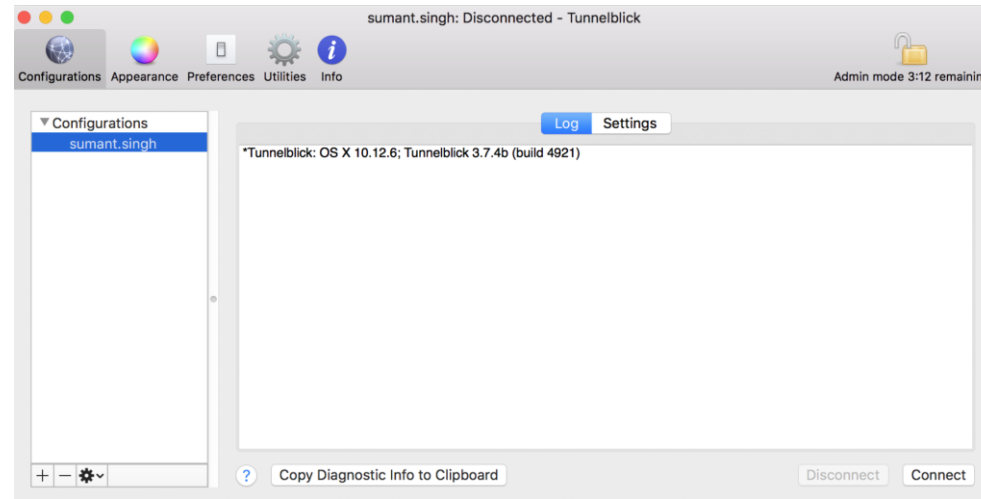
5. Drag & drop the vpn profile file (<vpn-username>.ovpn) provided in email into the Configuration section of the interface. Select “All Users” when prompted



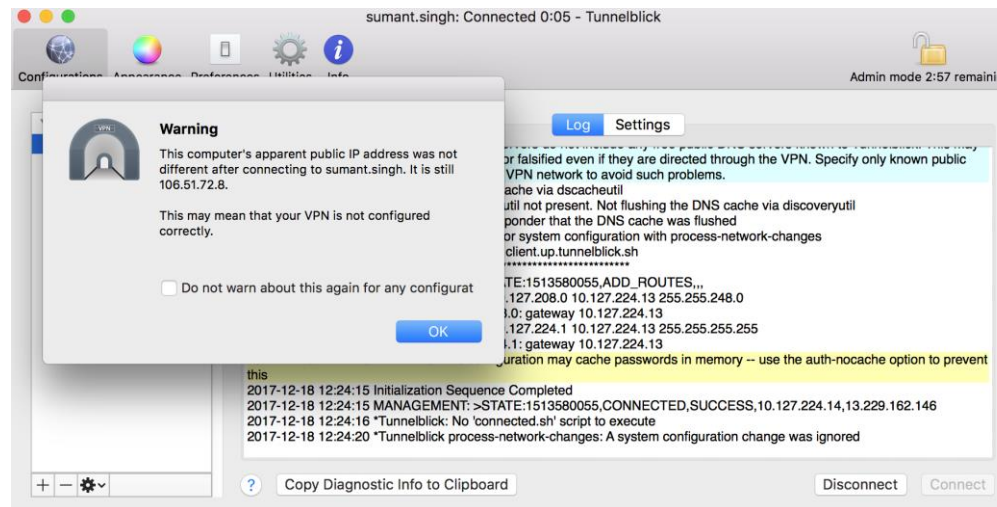
## STEP 2: CREATING THE PROFILE (ON MAC)



- Once configured, your username will appear in the “Configurations” section and you will see the “Connect” button at the bottom right corner.



- Click on “Connect”

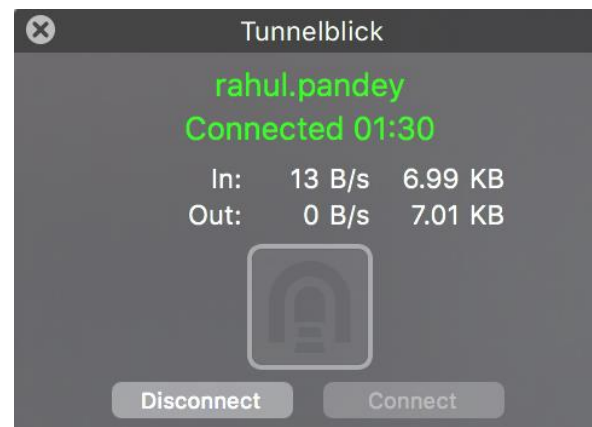




8. You may get a warning as below. Select “Do not warn about this again for any configuration” and click “OK”



9. You will now be connected, as seen below







Any issues with the connection, drop an email to [milviksupportgroup@milvik.se](mailto:milviksupportgroup@milvik.se)



1. Splunk  
<https://10.127.212.241:8000/splunk/>
2. JIRA, Confluence, OTRS  
To be provided later, upon migration