

SM Architecture

Jenga

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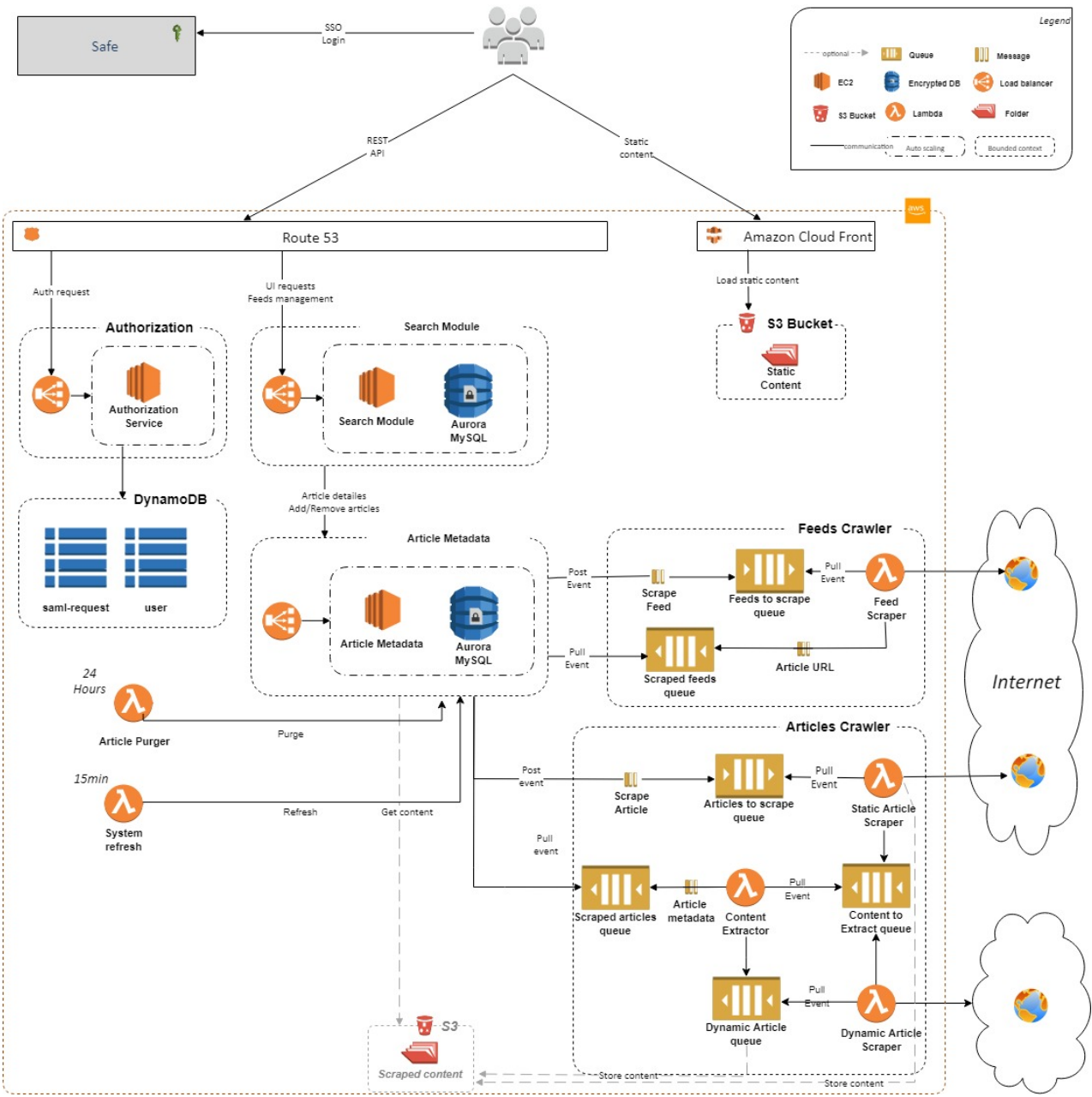
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- [High-level Architecture diagram](#)(see page 5)
- [Architectural Overview recording](#)(see page 6)
- [Components description](#)(see page 7)

1 High-level Architecture diagram



2 Architectural Overview recording

With Nick Maddock-Lyons from Architecture

<https://thomsonreuters.webex.com/thomsonreuters/lsr.php?RCID=fd6793af8f774be9b94b88403219389e>

3 Components description

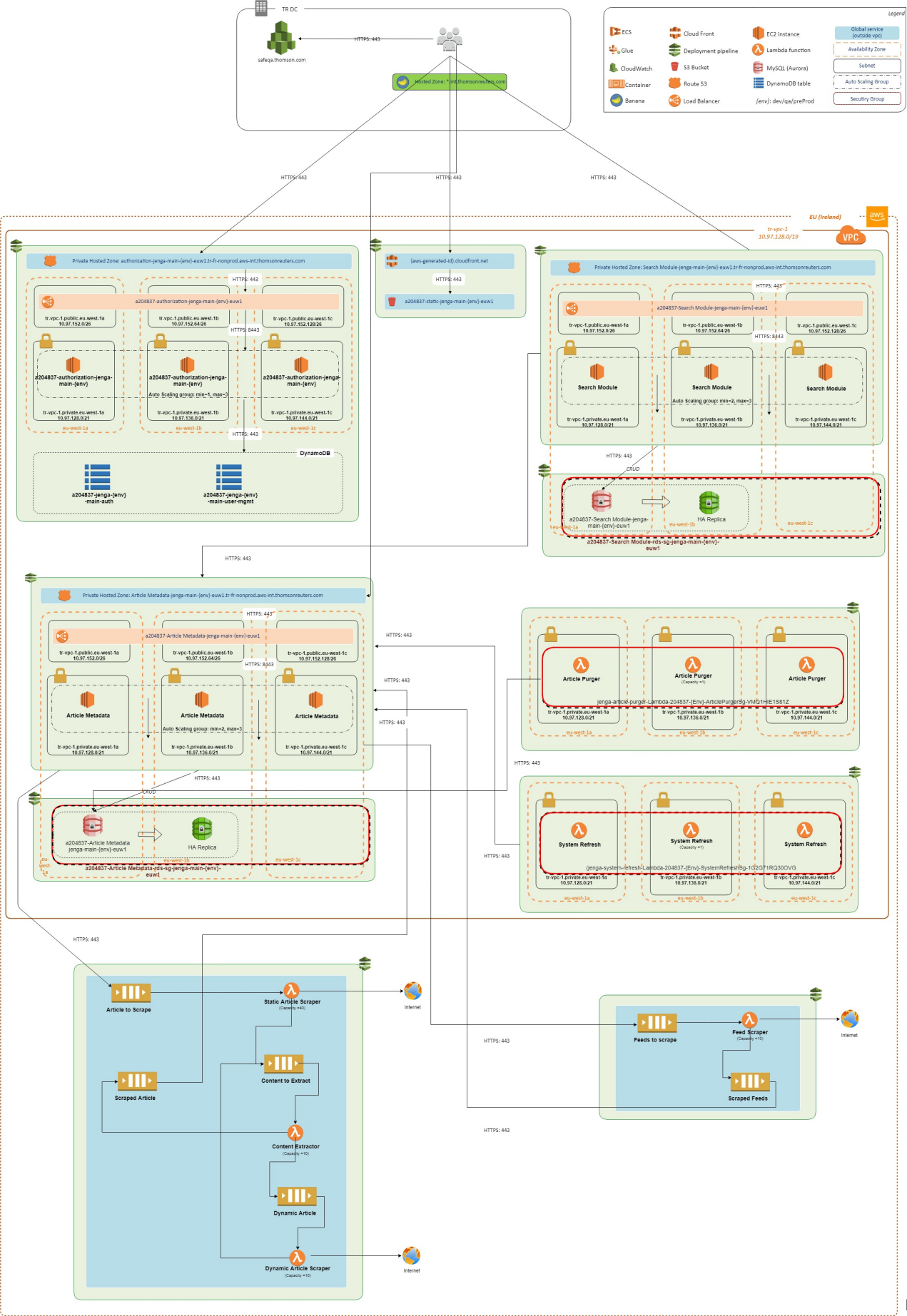
| | | |
|-----------------------------|---|--|
| Name | Search Module Service | |
| Description | Supports Frontend mainly to get Articles for particular Search Modules and add/update/delete Search Modules | |
| Technology Stack | EC2, Java, Spring | |
| Functional responsibilities | Support Frontend for: <ul style="list-style-type: none"> • Get Articles • Add Search Module • Update Search Module • Delete Search Module | |
| Dependencies | Used by Frontend Depends on Article Metadata Service | |
| Name | Article Metadata Service | |
| Description | This is the main worker engine of Source Monitoring. It is responsible for polling RSS feeds, refreshing system state and updating Search modules views in DB | |
| Technology Stack | EC2, Java, Spring | |
| Functional responsibilities | <ul style="list-style-type: none"> • Poll data from RSS feeds • Prepare data for Search modules • Doing system refresh • Support refresh logic by tracking last_update timestamps, etc. | |
| Dependencies | Used by Search Module | |
| Name | Authorization Service | |
| Description | Responsible of supporting login/auth flow for the users | |
| Technology Stack | EC2, Java, Spring | |

| | |
|-----------------------------|---|
| Functional responsibilities | <ul style="list-style-type: none"> • Support user login through SAFE • Validate user identity based on SAML response • Generate, manage and validate JWT tokens |
| Dependencies | <p>Used by Frontend</p> <p>Integrated with SAFE</p> |
| Name | Feed Scraper Lambda |
| Description | Responsible purely for fetching/scrapping Feed Page by URL |
| Technology Stack | Phyton, Lambda |
| Functional responsibilities | Scrape Feeds by URL |
| Dependencies | It uses "Feed to scrape Queue" for pulling Events previously added by Article Metadata Service. |
| Name | Static Article Scraper Lambda |
| Description | Responsible purely for fetching/scrapping articles by URL |
| Technology Stack | Phyton, Lambda |
| Functional responsibilities | <ul style="list-style-type: none"> • Pull Events from "Article to Scrape Queue" • Send http request on Internet for scraping article by URL • Fetch actual Article text from Static HTML page • Write Events into "Content to Extract Queue" |
| Dependencies | It uses "Article to scrape Queue" for pulling Events previously added by Article Metadata Service. |
| Name | Content Extractor Lambda |
| Description | Responsible purely for extracting article content from web page source |
| Technology Stack | Phyton, Lambda |
| Functional responsibilities | <p>Extract Content from a web page source.</p> <ul style="list-style-type: none"> • Pull Events from "Content to Extract Queue" • Write Event in "Scraped Articles Queue" or in "Dynamic Article Queue" |

| | |
|-----------------------------|--|
| Dependencies | It uses “Content to Extract Queue” for pulling Events |
| Name | Dynamic Article Scraper Lambda |
| Description | Responsible purely for fetching/scrapping Dynamic Page by URL |
| Technology Stack | Phyton, Lambda |
| Functional responsibilities | <ul style="list-style-type: none"> • Pull Events from “Dynamic Article Queue” • Send http request on Internet for scraping article by URL • Fetch actual Article text from Dynamic HTML page • Write Events into “Content to Extract Queue” |
| Dependencies | It uses “Dynamic Article Queue” for pulling Events |

| | |
|-----------------------------|--|
| Name | System Refresh Lambda |
| Description | Lambda function which is called by trigger to initiate system refresh once in 15 minutes |
| Technology Stack | Java, Lambda |
| Functional responsibilities | - Initiate system refresh by schedule |
| Dependencies | Calls Article Metadata Service |
| Name | Article Purger Lambda |
| Description | Responsible of purging articles that are 2 weeks old to be compliant with legal REQs |
| Technology Stack | Phyton, Lambda |
| Functional responsibilities | - Purging Articles from DB that are 2 weeks older |
| Dependencies | Directly connected to DB |

4 SM Deployment view



5 SM Disaster recovery view

- [SM Disaster recovery view](#)(see page 12)

5.1 Requirements

Acceptable downtime in case of disaster: *8h*.

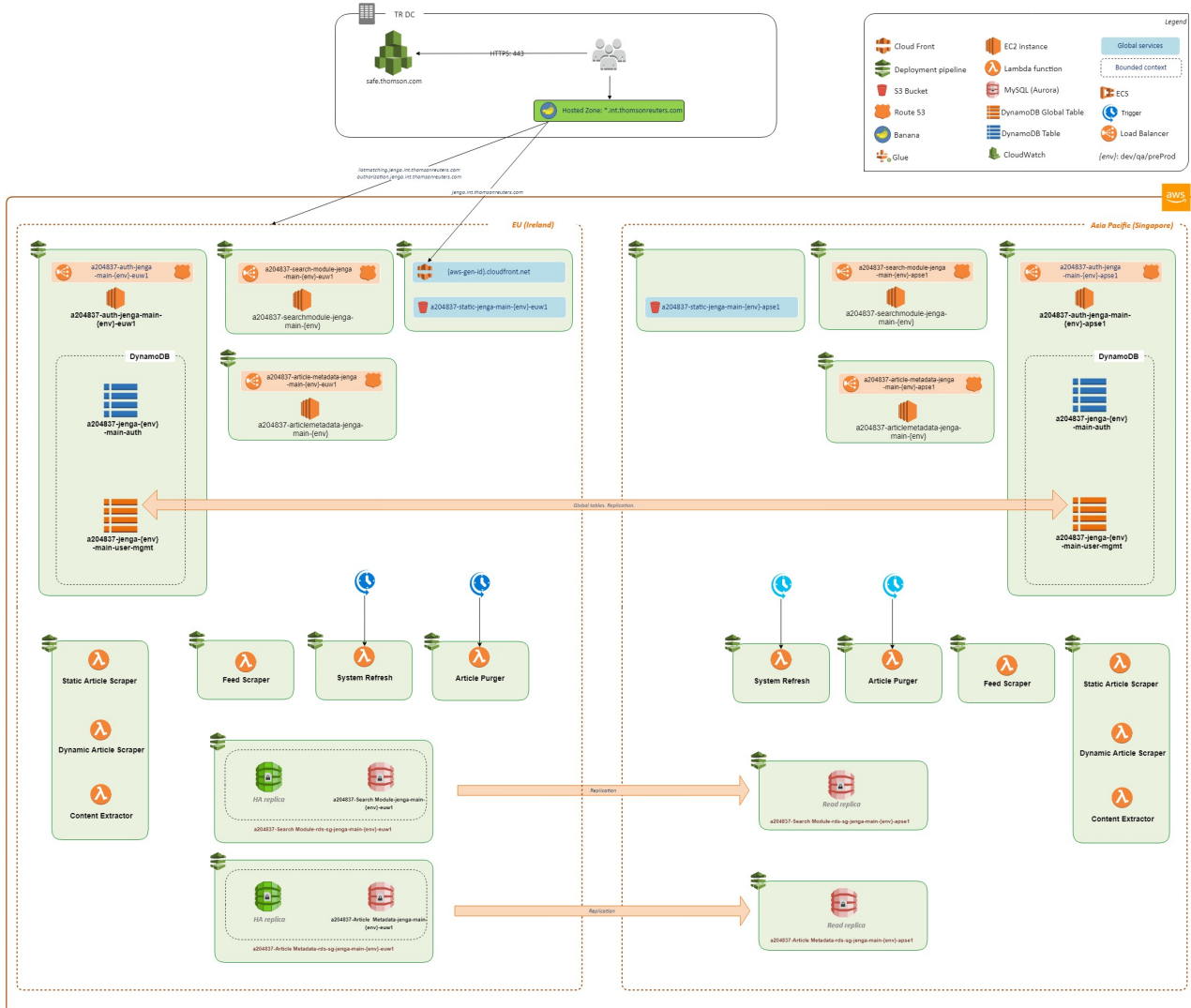
5.2 Recovery strategy

To satisfy non-functional requirements it was decided to use *warm standby* strategy. A DR scenario in which a scaled-down version of a fully functional environment is always running in the cloud. In a disaster, the system is scaled up quickly to handle the production load.

[DOC-1104841. Warm Standby](#)¹

¹ https://thehub.thomsonreuters.com/docs/DOC-1104841#jive_content_id_Warm_Standby

5.3 Disaster recovery



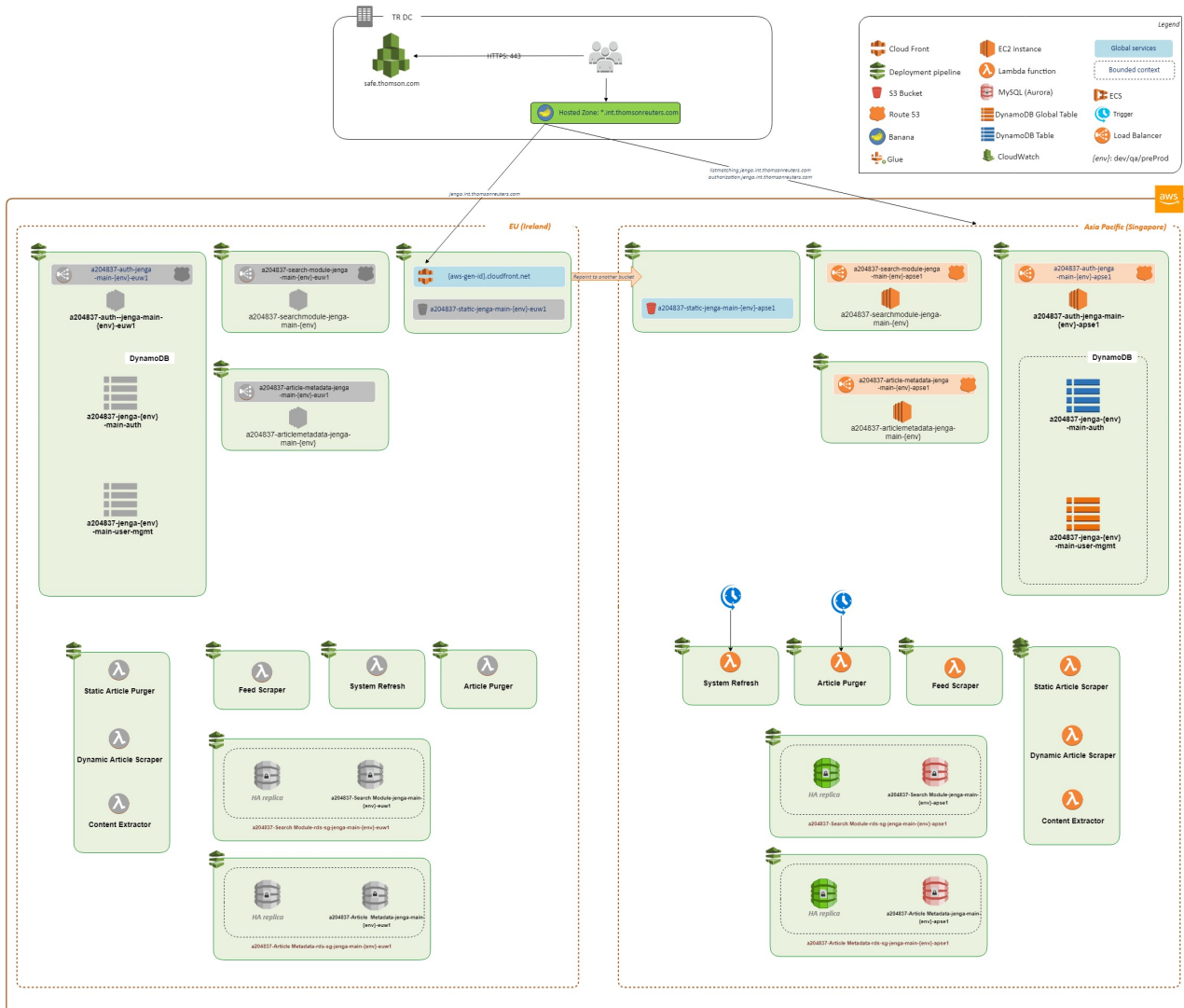
5.3.1 Pre-requisites

- F&R code pipelines are created in both regions;
- All components are created in both regions;
- DR region works with minimum reserved capacity;
- Read-replica in DR region is up and running for SearchModule and ArticleMetadata databases

5.3.2 Procedure

- Promote rds clusters to Master(SM/AM instances);
- Create Read Replica in Singapore(SM/AM instances);
- Re-point CloudFront to use DR bucket(skip in case already done by LM);

- Re-point prod-environment services ($\{SM, AM, Auth\}.jenga.int.thomsonreuters.com^2$) to the DR region;
- Enable System Refresh/Article Purger Triggers in Singapore Region



5.3.3 Switching back to primary region

This process should have no interference with the normal operation of the users, however the system will be considered in a "Maintenance mode" and for some time will not allow users interact with the system.

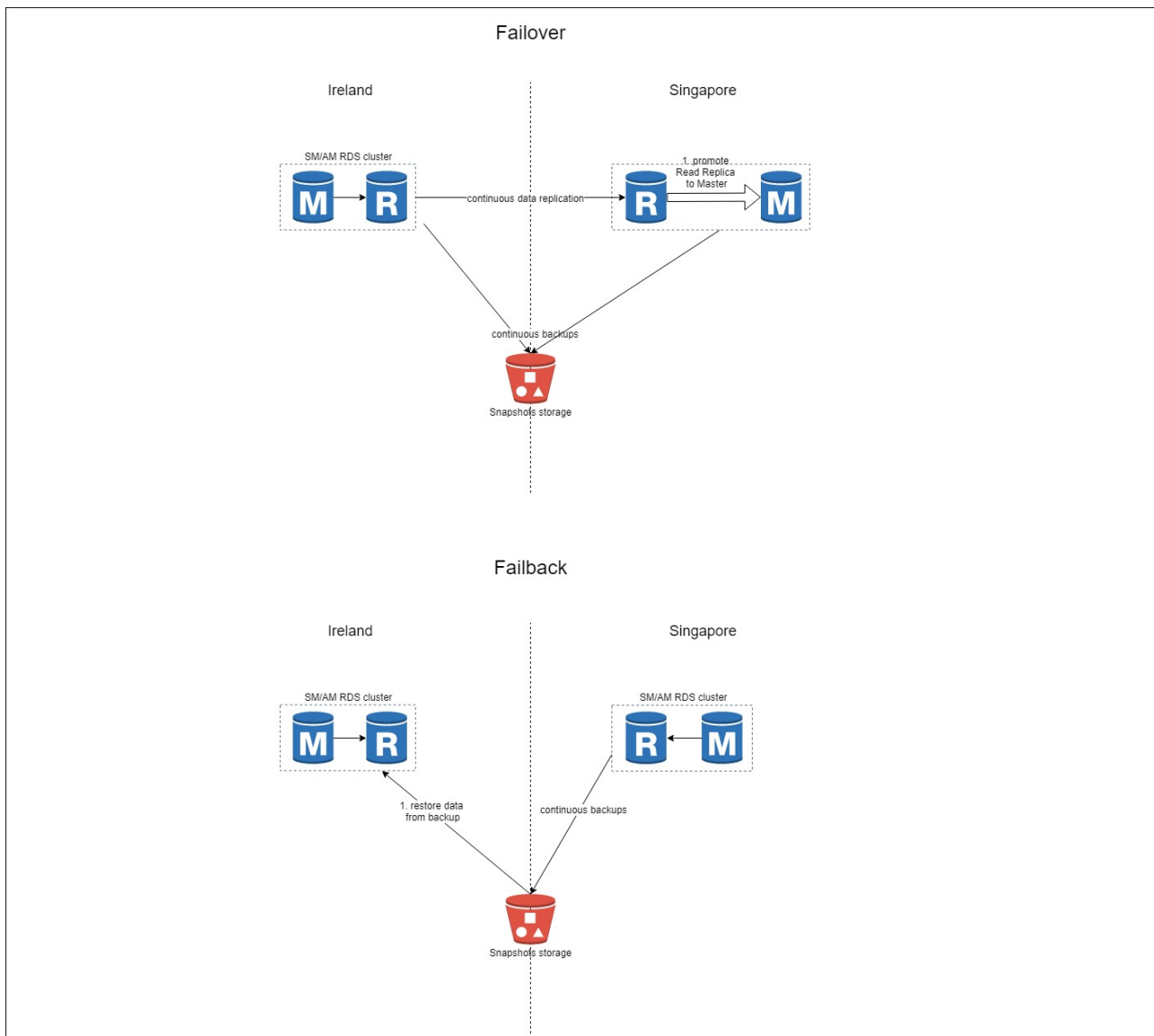
Here are the high level steps:

- Check that all components in a primary region are up and running;
- Restore Search Module/Article Metadata databases data :
 - Create a RDS Snapshot of SM/AM databases from Singapore Region;
 - Restore SM/AM databases from Snapshot into Ireland region;
- Re-point CloudFront to use primary region bucket(skip in case already done by LM);
- Re-point prod-environment url's ($*.int.thomsonreuters.com^3$) to the primaty region;

² <http://jenga.int.thomsonreuters.com/>

³ <http://int.thomsonreuters.com/>

- Disable Lambda Triggers in Singapore Region and ensure that are enabled in Ireland Region;
- From Ireland Region, create a Read Replica for Aurora SM/AM databases in Singapore Region;



6 Login and Authentication flow

Current Solution



6.1 SAFE Security Background

Max Session duration is 18 Hours, then system forces a Logout

Max time of in-activity is 20 minutes, then system forces a Logout

The following chart helps explain the differences between the three different Security Levels SAFE has.

| | SAFE LEVEL 5 | SAFE LEVEL 7 | SAFE LEVEL 10 |
|------------------------------|---|--|--|
| Inactivity Timeout | 9 hours | 1 hour | 20 minutes |
| Type of Data being protected | Generally available internal company, department, or team/project information | Critical Company and/or employee-related information | Private and/or Personally confidential information |
| Sign-on Experience | Seamless (when requirements are met) | Sign-on always required (unless coming from a Level 7 or Level 10 app) | Sign-on always required |
| Application Examples | theHub | MyExpenses | Workday, Benefits |
| Sign-on Experience | Seamless (when requirements are met) | Sign-on always required (unless coming from a Level 7 or Level 10 app) | Sign-on always required |
| Type of Data being protected | Generally available internal company, department, or team/project information | Critical Company and/or employee-related information | Private and/or Personally confidential information |

Jenga project is classified as **SAFE Level 10**

6.2 Functional Requirements Description

In order to be complaint with SAFE Level 10 policies has been introduced in this section new requirements based on Max User Session duration and Max User Session In-active time

In more detail, Max User Session Duration is of 18 hours and after that User is automatically logged out. Max User Session In-active time is of 20 minutes and after that User (if not requested for extension) then is automatically logged out at Session Expiration time.

In both cases, if user needs an further access to Jenga then a new login to SAFE will be required.

Please refer to the followinfg scenario for more details

6.2.1 Scenario #1 - Warning about expired session

Given the User is Jenga User

And the User is logged to Jenga Application

And the User is active (has open Jenga App in browser and TAB)

When user is active during 15 minutes (5 minutes left till 20 minutes)

Then Warning message should be displayed to the User

And User is able to extend session or let token to expire

☐ *

1a **If** the User selects Resume session option

Then System should extend User`s Session

6.2.2 Scenario #2 - Autologout due to inactivity

Given the User is Jenga User

And the User is logged to Jenga Application

When the User is in-active for more than 20 consecutive minutes

Then the User should be logout immediatly

Scenario #3 - User Logout Request Application

Given the User is Jenga User

And the User is logged to Jenga Application

When the User select Logout

Then the User should be logout immediatly

6.2.3 Scenario #4 - Autologout when reaching Max Session Duration (18 hours)

Given the User is Jenga User

And the User is logged to Jenga Application

When the User is active 18 hours

Then the User should be logout when his token expires

6.3 Security Requirement

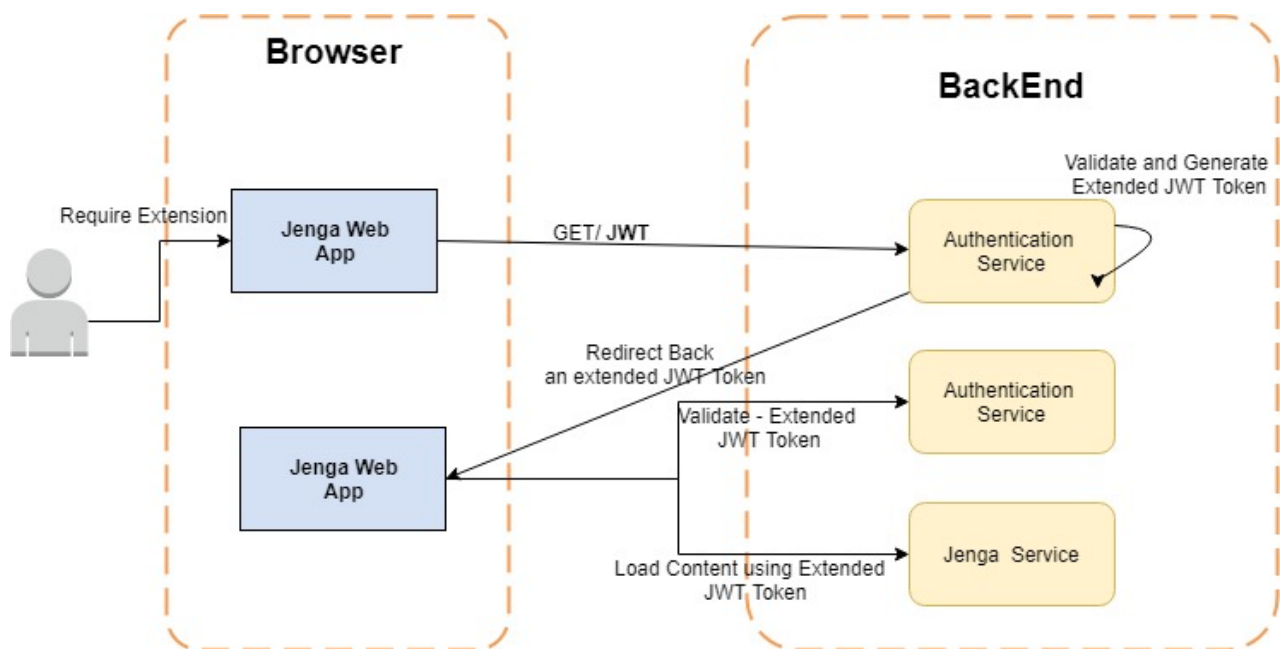
6.3.1 Refresh JWT Token every 15 minutes in Background

As Security Architect i want to increase security on JWT Token having a periodic refresh every 15 minutes in background so this reduce the risk associate to a eventual stolen token

Note: this is trasparent to the user, will not have any impact on User Experience

6.4 Proposed Solution

User Session Extension Solution



The Proposed Solution is designed for covering the listed requirements above. The Graph shows the flow when user requests a session extension.

Key Implementation part of the solution is a additional End-Point for re-authorization within the actual Back-end Authentication Service.

6.4.1 Technical considerations:

At high level such end-point will be invoked for extending existing Token

An inactive session longer than 20 minutes triggers a Token Cancellation

A Max Session Duration of 18 hours triggers a Token Cancellation and an additional Login may be required

Authorization Service will receive User's JWT Token and will validate Token data (email, SAFE ID) against DynamoDB Data and If Validation Pass, then a new Token is created and previous one removed. If validation doesn't pass then Token is removed and no new Token released.

User will receive the extended token in background every 15 minutes

7 SM AWS Resources Inventory

- [Authorization](#)(see page 19)
- [Search Module](#)(see page 19)
- [Article Metadata](#)(see page 20)
- [Search Module RDS](#)(see page 20)
- [Search Module RDS DR Replica](#)(see page 20)
- [Article Metadata RDS](#)(see page 21)
- [Article Metadata RDS DR Replica](#)(see page 21)

Authorization

| Environment | Instance type | Ireland Number of nodes min (max) | Singapore Number of nodes min (max) |
|-------------|---------------|---|---|
| Dev | t3.medium | 1(1) | 1(1) |
| QA | t3.medium | 1(3) | 1(3) |
| PPE | t3.medium | 2(6) | 2(6) |
| PROD | t3.medium | 2(6) | 2(6) |

Search Module

| Environment | Instance type | Ireland Number of nodes | Singapore Number of nodes |
|-------------|---------------|----------------------------|------------------------------|
| Dev | t3.large | 1(1) | 1(1) |
| QA | t3.large | 1(3) | 1(3) |
| PPE | t3.large | 2(6) | 2(6) |
| PROD | t3.large | 2(6) | 2(6) |

Article Metadata

| Environment | Instance type | Ireland Number of nodes | Singapore Number of nodes |
|-------------|---------------|----------------------------|------------------------------|
| Dev | t3.large | 1(1) | 1(1) |
| QA | t3.large | 1(3) | 1(3) |
| PPE | t3.large | 2(6) | 2(6) |
| PROD | t3.large | 2(6) | 2(6) |

Search Module RDS

| Environment | Instance type | Ireland Number of nodes | Singapore Number of nodes |
|-------------|---------------|----------------------------|------------------------------|
| Dev | r4.large | 1 + 0 | 0 |
| QA | r4.large | 1 + 1 | 0 |
| PPE | r4.large | 1 + 1 | 0 |
| PROD | r4.large | 1 + 1 | 0 |

Search Module RDS DR Replica

| Environment | Instance type | Ireland Number of nodes | Singapore Number of nodes |
|-------------|---------------|----------------------------|------------------------------|
| Dev | r4.large | 0 | 1 + 0 |
| QA | r4.large | 0 | 1 + 0 |
| PPE | r4.large | 0 | 1 + 0 |
| PROD | r4.large | 0 | 1 + 0 |

Article Metadata RDS

| Environment | Instance type | Ireland Number of nodes | Singapore Number of nodes |
|-------------|---------------|----------------------------|------------------------------|
| Dev | r4.large | 1 + 0 | 0 |
| QA | r4.large | 1 + 1 | 0 |
| PPE | r4.large | 1 + 1 | 0 |
| PROD | r4.large | 1 + 1 | 0 |

Article Metadata RDS DR Replica

| Environment | Instance type | Ireland Number of nodes | Singapore Number of nodes |
|-------------|---------------|----------------------------|------------------------------|
| Dev | r4.large | 0 | 1 + 0 |
| QA | r4.large | 0 | 1 + 0 |
| PPE | r4.large | 0 | 1 + 0 |
| PROD | r4.large | 0 | 1 + 0 |

8 SM Monitoring view

8.1 Architecture design

8.2 Beacon black-box monitoring

The Hub. Beacon⁴

8.2.1 Purpose

Provide view on system health in general and health of particular components/services of the system from Users/ Clients perspective by running bunch of acceptance tests against system, that provides an insight in system operational readiness and correctness.

These tests should be:

- **Fast** - to provide quick feedback on health of the system. Whole suite should run <0.5min, cause it will be scheduled to run each 1min
- **Reliable** - to not provide false positives, cause Beacon dashboard will be proactively monitored by Service Ops and each failure will raise an alert to be actioned upon
- **Stateless** - to not generate test data on Production and to not leave trace/footprint after monitoring calls

It will be enough to have at least 1 test per Microservice, which will check health of this Microservice by calling any it's endpoint.

8.2.2 Test scenarios to monitor

Test scenarios might be found by link: [Test Scenarios for Black-box System Health checks](#)⁵

2. *List Matching Service*. **GET** <https://listmatching.jenga-prod.int.thomsonreuters.com/health>

Invocation of /health endpoint includes checks:

- availability of List Matching load balancer
- availability of List Matching service
- availability of S3-bucket (*content* bucket)
- availability of DynamoDB (*BatchInfo* table)

8.3 White-box monitoring

8.3.1 Purpose

Provide near real-time monitoring of AWS resources used by system that are critical for it functioning. The whitebox monitoring examines component health and should report an error in the case if component is unavailable.

⁴ <https://thehub.thomsonreuters.com/groups/beacon>

⁵ <https://confluence.refinitiv.com/display/Jenga/Test+Scenarios+for+Black-box+System+Health+checks>

Whitebox monitoring results are visible in the DataDog monitors. DataDog has an integration with CAM alerting tool to setup proper Alerts based on defined thresholds.

All metrics might be classified:

- **System metrics.** Standard metrics that are available in CloudWatch, doesn't require code changes;
- **Custom metrics.** Published via log-abstraction tier, requires explicit invocation from code;

8.3.2 System metrics, collected by DataDog from AWS

For **EC2** the following metrics should be made available:

- Cpu utilization
- Memory utilization
- Status check failed system
- Status check failed instance
- Host OK

https://docs.datadoghq.com/integrations/amazon_ec2/

For **ALB** the following metrics should be made available:

- Healthy host count
- Target response time p95
- Active connection count

https://docs.datadoghq.com/integrations/amazon_elb/

For **Lambda** functions the following metrics should be made available:

- Duration
- Invocations
- Invocation errors
- Throttled functions

<https://www.datadoghq.com/blog/monitoring-lambda-functions-datadog/>

For **DynamoDb** the following metrics should be made available:

- Throttled reads per minutes
- Throttled writes per minutes
- Failed Requests
- Consumed Reads Capacity
- Consumed Writes Capacity
- Table Size
- System Error
- User Error

https://docs.datadoghq.com/integrations/amazon_dynamodb/

For **RDS** the following metrics should be made available:

- CPU utilization
- Database connections
- Freeable memory
- Free storage space
- Replica lag
- Active transactions
- Blocked transactions

https://docs.datadoghq.com/integrations/amazon_rds/

For **SQS** the following metrics should be made available:

- Messages Received
- Messages Sent
- Messages Visible
- Message age

https://docs.datadoghq.com/integrations/amazon_sqs/

8.3.3 CAM integration

<https://thehub.thomsonreuters.com/docs/DOC-851597>

8.4 Thresholds and alarms

8.4.1 System state (Green, Yellow, Red)

- System state monitoring is implemented as several datadog monitors.
- Each monitor aggregates an event stream received from the backend service and calculates a metric for a single part.
- The monitor can be in one of the following defined states: OK, WARNING, ALERT.
- The monitors can be composed into larger parts with boolean operators which allow the monitoring of the whole system's current via one monitor if required.

8.4.2 Alert rules for SM services(please refer to the Run Book)