

## HOW TO WRITE A PROBLEM STATEMENT



## problem statement

a statement that discusses what is, why it's a problem in the first place, and how you propose it should be solved

🔊 தமிழ் இல்

🔊 In English

A problem statement is a **summary of a user's pain point or problem to be solved when designing a product**. In user experience (UX), the problem statement provides guidance for the project's user experience and user interaction. It should be concise and actionable. 6 days ago

# HOW TO WRITE A GOOD PROBLEM STATEMENT

Use these when you know what the problem is but need to find a way to communicate it and help people think of solutions

## DO:

### • MAKE A QUESTION

Start by asking 'How might we...?' and it will help you get into a solution making frame of mind

### • KEEP IT SHORT

One short sentence is enough. Provide more detail face to face or in another document

### • SET BOUNDARIES

Include numbers and deadlines to focus your search

**Aims of a problem statement:**

- communicate what needs to change
- inspire solutions

