#### **EXPERIMENT 10**

#### Aim:

To perform customer segmentation using the K-Means clustering algorithm on the Mall Customers dataset.

### Algorithm:

- 1. Import necessary libraries such as NumPy, Pandas, Matplotlib, and Seaborn.
- 2. Load the dataset using Pandas.
- 3. Explore the dataset by checking its information and displaying the first few rows.
- 4. Visualize pairwise relationships between features using Seaborn's pairplot().
- 5. Select relevant features (Annual Income and Spending Score) for clustering.
- 6. Apply the K-Means algorithm with a defined number of clusters (k=5).
- 7. Predict cluster labels and add them to the dataset.
- 8. Visualize the clusters using scatter plots.
- 9. Determine the optimal number of clusters using the Elbow method.

### Code:

0 CustomerID

```
import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
%matplotlib inline
df = pd.read_csv('Mall_Customers - Mall_Customers.csv')
df.info()

Output:
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 200 entries, 0 to 199

Data columns (total 5 columns):
# Column Non-Null Count Dtype
```

200 non-null int64

- 1 Gender 200 non-null object
- 2 Age 200 non-null int64
- 3 Annual Income (k\$) 200 non-null int64
- 4 Spending Score (1-100) 200 non-null int64

dtypes: int64(4), object(1)

memory usage: 7.9+ KB

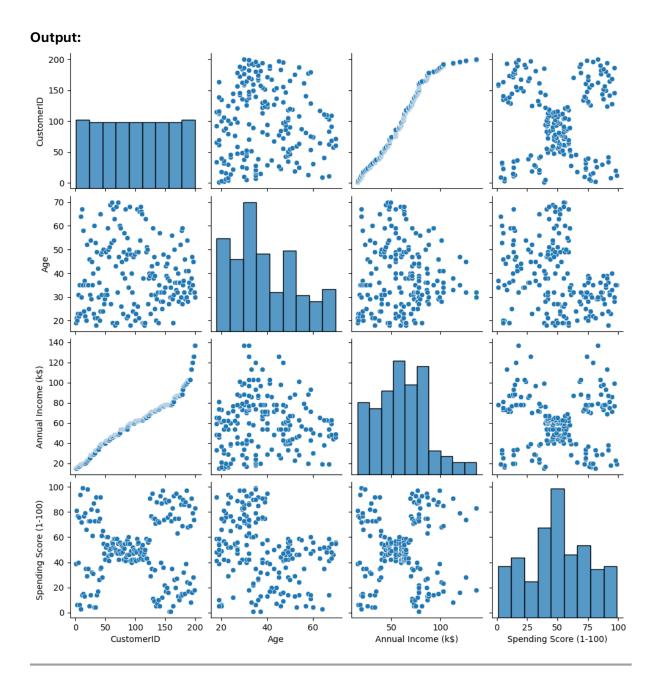
## df.head()

# Output:

CustomerID Gender Age Annual Income (k\$) Spending Score (1-100)

0	1 Male 19	15	39
1	2 Male 21	15	81
2	3 Female 20	16	6
3	4 Female 23	16	77
4	5 Female 31	17	40

sns.pairplot(df)



features = df.iloc[:, [3, 4]].values

from sklearn.cluster import KMeans

model = KMeans(n\_clusters=5)

model.fit(features)

KMeans(n\_clusters=5)

## **Output:**

KMeans(n\_clusters=5)

Final = df.iloc[:, [3, 4]].copy()

```
Final['label'] = model.predict(features)
```

Final.head()

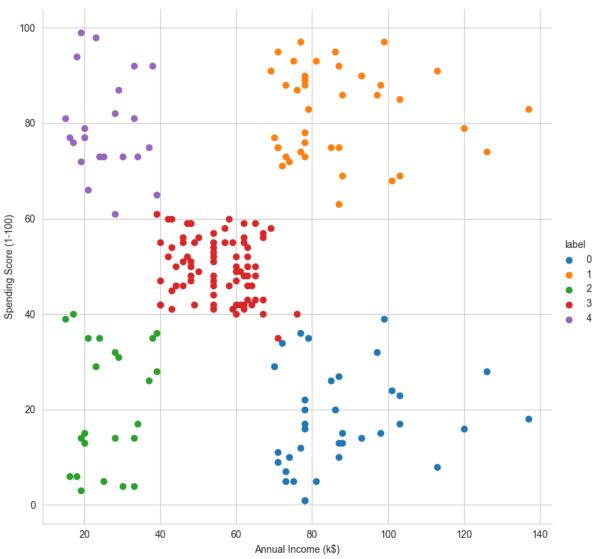
# Output:

Annual Income (k\$) Spending Score (1-100) label

```
0 15 39 2
1 15 81 4
2 16 6 1
3 16 77 4
4 17 40 2
```

```
sns.set_style("whitegrid")
sns.FacetGrid(Final, hue="label", height=8) \
   .map(plt.scatter, "Annual Income (k$)", "Spending Score (1-100)") \
   .add_legend()
plt.show()
```



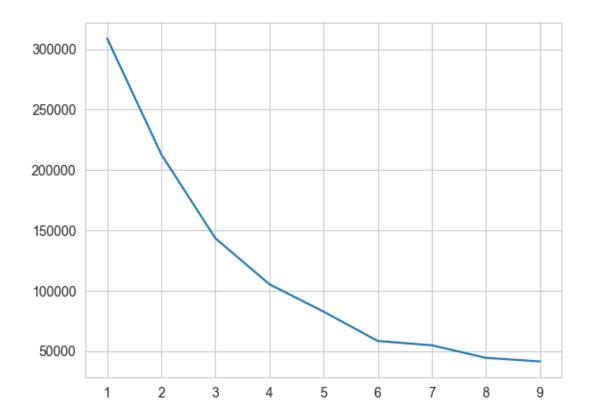


```
features_el = df.iloc[:, [2, 3, 4]].values
from sklearn.cluster import KMeans
wcss = []
for i in range(1, 10):
    model = KMeans(n_clusters=i)
    model.fit(features_el)
    wcss.append(model.inertia_)
```

plt.plot(range(1, 10), wcss)

# **Output:**

[<matplotlib.lines.Line2D at 0x259fb1ede50>]



### Result:

The K-Means clustering algorithm was successfully applied on the Mall Customers dataset to segment customers into five distinct clusters based on their annual income and spending score.