

# Arbi Pacolli

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## Contact Information

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City: Prishtinë 10000

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## Skills

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Networking Skills: Router/switch config, VLANs, OSPF, NAT, ACLs, security, troubleshooting.

Programming Languages: Python, HTML, CSS, JAVA

Tools: VSCode, Eclipse for JAVA, TeraTerm, Putty

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## Experience

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Intern Social Media Manager – Dyqani.com

Date: July - August

- Management and Maintenance of Social Media

Intern Developer – Polymath Services

Date: July - Ongoing

- Knowledge of cloud services and their architecture(AWS).
- Background in software development and programming.

Intern IT and Technical – Home Property Management

Date: June – Ongoing

- Authorized client access and account setup
- Configured internet modems for residential and commercial properties
- Installed and set up security camera systems with remote access

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## Education

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## **Certifications**

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- CCNA: Introduction to Networks – 26 Feb 2024
- CCNA: Switching, Routing and Wireless Essentials – 4 Mar 2024
- CCNA: Enterprise Networking, Security and Automation – 4 Mar 2024
- Introduction to Cybersecurity – 18 Jun 2024
- Python Programming – 5 Apr 2025