

ABOUT ME

I am an enthusiastic IT specialist interested in transitioning into the professional world of coffee.

My long-term goal is to offer **unparalleled coffee**, **beautiful presentation**, and **welcoming customer service** to inspire others to love coffee as I do.

SKILLS

Coffee-related

- Barista training for 1-week in Cusco, Peru
- Expert knowledge of manual brewing methods, with particular expertise in V60 and Aeropress
- Well-versed in the production, roasting, and preparation of coffee through years of self-study and experimentation
- Limited experience with home roasting coffee

Other

- Six years of experience offering both dedicated and high-volume customer service
- Experience with Server and Website development

EXPERIENCE

Vagabond

Wanderbydesign.co

Jul 2016 - Feb 2017 (7 months)

Conversed with locals and other travellers, developed long-lasting connections, and witnessed the differing backgrounds and values we all have

Discovered South American coffee, from the farm to the cup

Technical Services

Epic Systems

Jun 2014 - Jun 2016 (2 years)

Provided excellent, dedicated customer service for three large health care organizations

Worked with others to find creative solutions under strict deadlines

Kitchen Worker

The Pause Kitchen

Sept 2011 - Jun 2014 (3 years)

Worked closely with co-workers in a small work environment with minimal supervision while working in a busy setting
Helped operate all aspects of the kitchen from food prep and cooking, to the cashier and delivery

EDUCATION

St. Olaf College

Bachelor's of Economics and Asian Studies '14