

15-June 2021

To whom it may concern,

Bianka Rodriguez came to work for the Splunk>Cloud Network Operations Center through the Year Up Organization as an Incident Commander. The role was a bit different than the Project Management track she had come from, but she jumped right in and started picking up the knowledge required to assist in our Incident Management organization.

Once she completed the Splunk specific training and the BlackRock 3 Partners' Incident Commander training, she would step in and pick up incidents on her own; A real self-starter. Bianka was never afraid to ask questions or get confirmation on the correct path, and responded well to guidance and direction from more senior Incident Commanders.

I happily recommend her for any related roles and am open to questions via LinkedIn.

Sincerely,
Brenden Reeves
Manager, Splunk>Cloud NOC

A handwritten signature in blue ink, appearing to be 'Brenden Reeves', with a stylized, flowing script.