
BENJAMIN IANNETTA

2109 Ottawa St, Windsor, ON. Canada, N8Y 1R8
(519) 817-2247 ▪ benjamin.iannetta@gmail.com ▪ biannetta.com

Summary

- Found success in client facing roles for over eight years, translating business requirements into technical requirements
 - Dedicated team player seeking career advancement opportunities in the field of computer technology
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Relevant Work Experience

2018 - Present **Application Analyst**

Transform SSO; Windsor, ON

- Contributed to development and implementation of a large-scale Health Informatics System (CERNER Millenium) and a downstream Revenue Management system (INFOR HRCM) across four hospitals in Southwestern Ontario
- Responsible for Systems Integration and User Acceptance Testing (SIT/UAT) phases of the Revenue Management system project, coordinating the design, execution and evaluation of hundreds of test cases working closely to meet end user and vendor requirements within milestone timing targets
- Led a multi-phased implementation at four unique client locations in under nine months, overseeing a team of support personnel for on site support
- Facilitated a bi-weekly operational call with over a dozen members from each client site focused on addressing system issues, guiding decision making on system enhancement/modifications, and overall sharing of knowledge across sites

2016 - 2018 **Application Development Lead**

Progressive Software International; Windsor, ON

- Led the migration from waterfall to agile product development cycle for a new modern web-based implementation of a desktop based Agricultural ERP system, with focus on Commodity Contracts and Contact Management System
- Worked closely with the Product Manager to develop stories from client business requirements, participated in sprint planning sessions and maintained the backlog of issues and features
- Led development team of three through use of the JIRA project management tool, leveraging burn down reports to identify optimal sprint values and manage available resource hours over the course of the project

2014 - 2016 **Business Application Analyst**

Progressive Software International; Windsor, ON

- Extensive experience in one-on-one client relations, delivering technical support for the Agricultural ERP solution as well as obtaining and defining business requirements for future enhancements and software customizations
 - Worked in a team of four developers, translating business requirements into technical requirements for future software releases and customized enhancements. Led the implementation of an evergreen product versioning system, allowing hundreds of clients to operate on the same version of the software
 - Skilled in delivering remote and on-site training to groups of end users, focusing on data entry, financial analysis reporting, and daily data management within the Agricultural ERP
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Profile of Skills

- **Agile Project Management** Skilled in the creation of User Stories, Sprint planning and leading POKER sessions for two years
- **Oral Communication** A decade of experience translating business requirements from clients into technical requirements for in-house development teams and vendors
- **Presentation Skills** Expertise in remote presentations leveraging various softwares such as GoToMeeting, MSTEams and Zoom to deliver demonstrations and business analysis to groups of stakeholders
- **CI and Deployment** Five years of experience with Jenkins CI, implementing a development pipeline. A decade worth of workplace and personal experience with GIT, Bitbucket and Travis CI
- **Microsoft Excel** An expert in the use of Excel Spreadsheets to deliver useful and informative data pivots for analysis, project planning and tracking and master data management

- **OpenEdge ABL** Six years of experience developing with Progress 4GL, including ProDataSets for database and application level abstraction and TelerikUI/WinForms for frontend GUI development
- **Database Administration** Over a decade of workplace experience with RDBMS tools including MySQL, Progress, Oracle. Over five years of personal experience with NoSQL databases such as Firebase CloudFirestore
- **Web Development** A combined total of 15 years of both personal and workplace experience with modern web technologies, with primary focus on PHP, JavaScript, HTML5 and CSS. Personal interest in emerging web frameworks such as Vue.JS, Laravel and Flutter
- **Unix/Servers** Over 15 years of combined personal and workplace experience with Unix servers, with an excellent grasp on bash scripting and command-line tools.
- **JIRA** Two years of Agile Software project management experience within the JIRA tool, creating User Stories, building sprints, creating product roadmaps and leveraging burndown reports

Extracurricular and Volunteer Work

2016 - 2018 **Board of Directors**

Windsor-Essex Regional Chamber of Commerce

- Appointed to a new position as a representative for the young professional's network component of the Chamber of Commerce
- Participated in monthly board meetings to discuss and vote on the strategic operations for the Chamber and its membership
- Voting on motions to be presented to the Ontario and Canadian Chamber of Commerce
- Oversaw a doubling in the membership of the Emerging Leaders group and strengthened their connection with the chamber, allowing Emerging Leaders members to benefit from chamber discounts

2017 - Present **Marketing Director**

Windsor-Essex Emerging Leaders

- Created the Emerging Leaders twitter account, reaching over 300 followers in its first 4 months
- Designed the Emerging Leaders mailing list, delivering information regarding events and opportunities to a network of 300 subscribers

Education

2012 - **Masters of Business Administration**

Odette School of Business, University of Windsor; Windsor ON.

- 13-month program with a business consulting component in coordination with Crayola Canada LLC.

2011 - **Bachelor of Commerce (Honours Business and Computer Science)**

Odette School of Business, University of Windsor; Windsor ON.

- Combined degree encompassing a B.Sc in Computers and a B.Comm with a cooperative education work component

Other Work Experience

2016 **Course Facilitator**

Nipissing University; St. Clair College, Windsor, ON.

- Course Facilitator for Nipissing University's School of Business for the course "Management Information Systems" (MIS) TMGT 3856

2012 - 2014 **Web Developer**

Progressive Software International; Windsor, ON

- Worked in a team of four, developing a web application for commodity brokerage shipment management
- Designed and developed a data integration process between an outdated desktop application and the web application
- Resolved system bugs reported by clients and performed maintenance and upkeep of the web application