BENJAMIN IANNETTA

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PROFILE OF ACCOMPLISHMENTS

- 3 years work experience in the private sector providing technical support for a wide variety of customized software solutions, developing various reports, and developing and implementing new solutions and various fixes
- Worked together with four other peers to develop a business case for the HULT Global Case initiative to combat homelessness with Habitat for Humanity
- Competed in a number of business competitions ranging from a Regional level across Ontario to a National level across all of Canada as part of the Enactus (formerly SIFE) group at the University of Windsor
- Dean's Honour List (top 5th percentile of students) for the Odette School of Business and School of Computer Science

RELEVANT EMPLOYMENT EXPERIENCE

2012 - Present **Developer/Support Staff**

Progressive Software International, Windsor, ON

- Developed a PHP based web application used for tracking shipments across national borders. Implemented a synchronizing program to relay information between our system and the client's system
- Provided support/training for ProsoftXP, our agribusiness accounting software. Support encompasses the development of new programs, fixing program errors and the creation and modification of SAP Crystal Reports.
- Performed online training sessions with potential and current customers. Conducted troubleshooting over the phone and prepared training documents for new and existing clients.

2011 May – August Junior Web Programmer (Co-op)

Pernod Ricard (Hiram Walker Division), Information Systems Department, Windsor, ON

- Supported a customized web application utilized for reporting by the Pernod Ricard Americas Marketing team, developed using Java, Google Web Toolkit and Oracle DB
- Designed and developed a variety of excel report templates using BIRT e.Spreadsheet tool, many of which were utilized by key decision makers within the marketing department of Pernod Ricard
- Key roles included general debugging of various programs, improvement of existing components and generation of reports

2009 – 2010 Junior Programmer (Co-op)

Windsor Mold Group, Information Systems Department, Windsor, ON

- Supported a customized web application for scheduling and project management within the Windsor Mold family of companies, developed in PHP, Javascript and MySQL
- Worked with one other employee to develop and build a Discrepant Material Reporting application used within the plastic injection plants which received high praise from Ford Motor Company, a client of Windsor Mold Group

EDUCATION

2012 Masters of Business Administration (MBA)

Odette School of Business, University of Windsor, Windsor, ON

- 13 month intensive program building leadership skills through both in class material and real world case studies
- Worked with Crayola LLC on three distinct marketing research assignments, which received outstanding reviews upon completion

2011 Bachelor of Commerce (Honours Business and Computer Science)

Odette School of Business, University of Windsor; Windsor, ON

- Focused business studies in the fields of Management Sciences and Finance
- Completed three IT focused coop placements throughout my undergrad

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PROFILE OF SKILLS

- Proficiency in Microsoft Office including Excel (VLookups, Pivot Tables, Macros), Access and PowerPoint
- Web based programming skills HTML, CSS, JavaScript (jQuery) and database admin (MySQL)
- High level programming skills C, Java, PHP, Python and Ruby
- Intermediate level knowledge of Command Line tools and management of Linux servers
- Experience with reporting tools such as SAP's Crystal Reports and BIRT eSpreadsheet

OTHER EMPLOYMENT EXPERIENCE

2011-2012 Graduate Assistant

Odette School of Business, University of Windsor, Windsor, ON

Provide office hours to assist students in introductory business statistics as well as mark exams for all sections

2010 - 2011 Teaching Assistant and Finance Tutor

Odette School of Business, University of Windsor, Windsor, ON.

- MBA Finance class and Quantitative Decision Model class
- Provided assistance in marking of tests and offered hours to help students outside regular class time
- Provided office hours to assist students in both part one and two of introductory business finance classes at the Odette School of Business, University of Windsor

2007 - 2010 Lifeguard

St. Denis Centre - University of Windsor, Windsor, ON

 Provided a sense of security for patrons of the pool and managed unexpected situations both in and out of the pool

EXTRACURRICULAR AND VOLUNTEER EXPERIENCE

2011 - 2013 **VP Marketing**

Odette MBA Society - University of Windsor, Windsor, ON

- Lead the design and management of various marketing programs to advertise various MBA events
- Created posters as well as a quarterly newsletter to outline the achievements of our class

2009 - 2012 Publications Manager and Media Consultant

Enactus (Formally SIFE) Windsor, University of Windsor, Windsor, ON

- Managed the design, content, and distribution of a student business magazine, "The Executive"
- Oversaw the design and distribution of various posters and ad campaigns to promote the club
- Presented at the 2011 Regional Competition in Toronto, ON, Canada on behalf of SIFE Windsor for their green initiatives
- Represented Odette School of Business (University of Windsor) at the 2010 SIFE World Cup in Los Angles, CA, USA

2007 - Present Guitar Player

Corpus Christi Parish and Giovanni Caboto Club, Windsor, ON

- Member of the Corpus Christi youth choir playing guitar, providing accompaniment for various masses and celebrations
- Provide guitar accompaniment for the Giovanni Caboto Youth Choir during the Members Banquet and Italian of the year banquet

2005 - Present Graphic and Web Designer

Freelance graphic and website designer, working on various projects