Concept of Documentation

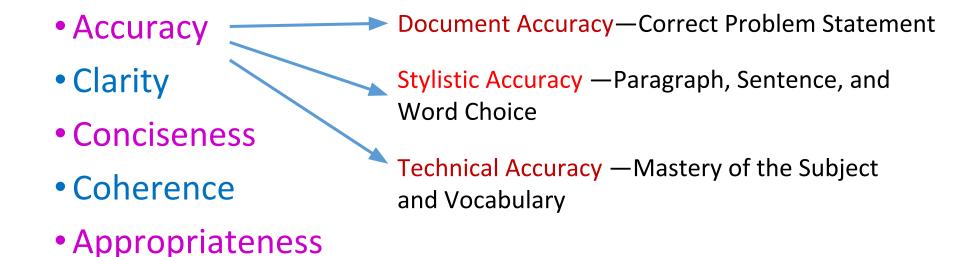
- Documentation is a process of
 - keeping records on projects or events and
 - explaining facts of objects, systems or procedures.

- It is also a process of
 - accumulating and classifying documents and
 - making them available to others.

ACCCAR The Characteristics of Effective Technical Writing

- Accuracy
- Clarity
- Conciseness
- Coherence
- Appropriateness
- Readability

Readability



- Accuracy
- Clarity
- Conciseness
- Coherence
- Appropriateness
- Readability

At the Level of the Whole Document

Forecasting strategies such as Abstract,
 Introduction, Purpose, Scope,
 Table of contents, and Problem Statement

Stylistic Clarity

- Use simple sentences and appropriate words
- Avoid overloaded sentences and excessive nominalization

Contextual Clarity

- Importance, Authorization, and Implications
- Citations

- Accuracy
- Clarity
- Conciseness -
- Coherence
- Appropriateness
- Readability

- At the Level of the Whole Document
 - Narrow down the scope
 - Use graphics
 - Avoid repetitions
 - Reduce wordiness

- Accuracy
- Clarity
- Conciseness
- Coherence —
- Appropriateness
- Readability

- Make material logically and stylistically consistent
- Organize ideas in specific patterns

- Accuracy
- Clarity
- Conciseness
- Coherence
- Readability
- Appropriateness - Material relevant to the purpose of writing and to the purpose of the audience
 - Conformance to community
 - norms

- Accuracy
- Clarity
- Conciseness
- Coherence
- Appropriateness
- Readability Less number of words per sentence.

Readability Score

Flesch Readability (FR) Score (Rudolph Flesch, 1948)

$$FR\ Score = 206.835 - 1.015 \left(\frac{Total\ Words}{Total\ Sentences} \right) - 84.6 \left(\frac{Total\ Syllables}{Total\ Words} \right)$$

The FR score ranges from 0 to 100. The higher the score, the more readable is the text.

Flesch-Kincaid Readability (FKR) Score (Rudolph Flesch & John P. Kincaid, 1976)

$$FKR\ Score = -15.59 + 0.39\left(\frac{Total\ Words}{Total\ Sentences}\right) + 11.8\left(\frac{Total\ Syllables}{Total\ Words}\right)$$
 A syllable is a single,

FKR score has a lower bound of -3.40 with no upper bound.

A syllable is a single, unbroken vowel sound within a spoken word

The higher this score, the less readable is the text.

For Good Readability

• Number of words per sentence should be less.

Tie' has one syllable.
'Rescue' has two syllables Res + cue

FR Score

Score	School Level	Notes
100.00-90.00	5th grade	Very easy to read. Easily understood by an average 11-year-old student.
90.0-80.0	6th grade	Easy to read. Conversational English for consumers.
80.0-70.0	7th grade	Fairly easy to read.
70.0–60.0	8th & 9th grade	Plain English. Easily understood by 13- to 15-year-old students.
60.0-50.0	10th to 12th grade	Fairly difficult to read.
50.0-30.0	College	Difficult to read.
30.0-0.0	College Graduate	Very difficult to read. Best understood by university graduates.

Tips for Good Writing

- Continuity of ideas
- Use short sentences.
- Use active voice.
- Make correct use of tense.
- Be gender neutral.
- Write grammatically correct sentences.
- Write sentences in positive form.

- Define acronyms and abbreviations.
- Avoid jargon.
- Disambiguate.
- Avoid slang, idioms, and colloquial phrases.
- Avoid figurative language
- Avoid humour, satire, and irony.
- Omit needless words.
- Get the report read by someone unconnected with the work
 - The overriding rule