

Jay In

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EDUCATION

Stony Brook University - Stony Brook, NY
Bachelor of Science (B.S.) in Mathematics

Dec 2022

SKILLS

- **Tools & Languages:** Python, Excel (forecasting, data analysis), Tableau, SQL, MS Word.
- **Business Operations:** Inventory management, sales optimization, financial tracking.
- **Soft Skills:** Strong communication, team collaboration and customer service abilities.

EXPERIENCE

In Flowers Garden

2023 - 2024

B2B Plant Wholesale Manager

- Managed wholesale plant sales, efficiently processing and fulfilling large-scale B2B orders.
- Cultivated long-term partnerships with suppliers to negotiate better pricing and ensure consistent product availability.
- Oversaw accounting tasks, including balancing financial records and monitoring business performance.
- Designed and implemented an inventory tracking system to reduce stock discrepancies by 40% and improved ordering efficiency.
- Expanded the business' online presence by launching an Etsy shop, leading to growth in sales.
- Utilized data analytics to identify top-performing products and optimize product listings for higher visibility.

KeumHo Garden

2023 - 2024

Manager

- Oversaw ordering and inventory management to maintain optimal stock levels and minimize shortages.
- Streamlined scheduling processes, reducing scheduling conflicts and ensuring full coverage.
- Delivered personalized recommendations to customers, boosting sales by 20%.
- Trained and mentored new employees, enhancing team productivity and ensuring adherence to company standards.
- Fostered a collaborative work environment, leading to improved team morale and higher employee retention rate.

JY World Flower

2021 - 2023

Supervisor

- Leveraged Microsoft Excel to analyze sales data and optimize inventory management.
- Analyzed sales trends and customer preferences to stock high-demand products, boosting overall profitability.
- Maintained and organized records, ensuring accuracy and easy accessibility for audits and reporting.
- Organized and maintained files to ensure accurate record-keeping and easy accessibility.