

## RESUME

### **Aribam Sadananda Sharma**

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### **Objective**

To apply my diverse skill set and professional experience in a role that offers opportunities for growth, learning, and making meaningful contributions to the organization.

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### **Professional Experience**

#### **Desktop Support & Network Engineer**

**Cubeten Technologies, Imphal** (April 2021 – Present)

- Provided technical support for hardware and software issues, ensuring seamless IT operations.
  - Configured computer systems, installed and upgraded software, and resolved IT-related issues.
  - Delivered on-site and remote technical assistance, ensuring client satisfaction.
  - Installed and maintained network infrastructure, including routers, switches, and access points.
  - Performed server setup, maintenance, and monitoring to ensure uptime and reliability.
  - Implemented security measures, including firewalls and antivirus software, to safeguard systems.
  - Configured and managed **OPNsense** for network security, traffic monitoring, and firewall management.
  - Assisted in developing and maintaining the office webmail system using **hMailServer** and **Roundcube Webmail**.
  - Conducted employee training sessions on IT best practices and security protocols.
  - Documented IT processes and maintained logs for troubleshooting and compliance purposes.
  - Supported VOIP systems and ensured smooth telecommunication operations.
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## Education

- **M.Tech in Computer Network Engineering**  
Reva University, Bangalore – 2019 (63%)
  - **B.E. in Electronics & Communication Engineering**  
Dhanalakshmi Srinivasan College of Engineering & Technology, Chennai – 2016 (67%)
  - **Class XII**  
Kendriya Vidyalaya, Langjing – 2012 (69.5%)
  - **Class X**  
Kendriya Vidyalaya, Langjing – 2010 (86%)
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## Key Skills

- **Technical Expertise:** System administration, network configuration, software installation, troubleshooting, server management, virtualization (VMware, Hyper-V), and IT security.
  - **Certifications:** CCNA (Routing & Switching), CCNA (Security).
  - **Programming & Web Development:** Proficient in Java, Python, HTML, CSS, JavaScript, and WordPress.
  - **Cloud Technologies:** Knowledge of AWS (EC2, S3), Google Cloud, and Azure basics.
  - **Graphics Design:** Experienced with Adobe Photoshop and CorelDraw.
  - **Software Tools:** Microsoft Office Suite (Word, Excel, PowerPoint, OneNote), Google Drive (Docs, Sheets, Slides, Forms).
  - **Networking Protocols:** Familiar with TCP/IP, DNS, DHCP, VPNs, and firewall configuration.
  - **Firewall Management:** Experienced with **OPNsense** configuration and troubleshooting.
  - **Webmail Systems:** Proficient in setting up and managing **hMailServer** and **Roundcube Webmail**.
  - **Email Management:** Expertise in mail merge, filters, rules, and folder organization.
  - **Telecommunication Support:** Hands-on experience with VOIP setup and maintenance.
  - **System Documentation:** Proficient in creating detailed IT documentation and troubleshooting guides.
  - **Social Media Proficiency:** Facebook, Instagram, Twitter.
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## Academic Projects

- **A Lightweight Secure Data Sharing Scheme for Mobile Cloud Computing**
    - Developed as part of the M.Tech curriculum, focusing on enhancing secure data sharing in mobile cloud environments.
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## Publications

- **Featherweight Data Protected Distributed Cloud Computing**
    - Published in Paripex-Indian Journal of Research.
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## Interests

- Reading scientific journals, newspapers, and magazines.
  - Playing guitar and ukulele.
  - Watching documentaries and cooking.
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## Personal Details

- **Date of Birth:** 14th March 1994
  - **Father's Name:** Aribam Tikendra Sharma
  - **Permanent Address:** Singjamei Top Leikai, Imphal-West 795008, Manipur
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## Declaration

I hereby declare that the above information is true and correct to the best of my knowledge and belief.

**Aribam Sadananda Sharma**