# **Bico Steve**

**Company Service Serv** 

Github: <a href="https://github.com/bicosteve">https://github.com/bicosteve</a>Portfolio: <a href="https://bicosteve.github.io/">https://bicosteve.github.io/</a>

#### **ABOUT ME**

I am a software developer and QA engineer with a strong passion for building efficient, scalable, and reliable software solutions. With expertise in Python and Golang, I specialise in backend development, microservices architecture, and API integrations. My skill set spans cloud computing (GCP), containerization (Docker), message brokers (Kafka, RabbitMQ), CI/CD development, SQL, and data structures. Transitioning from a QA background, I bring a keen focus on software reliability, testing, and performance-driven engineering.

#### **SKILLS**

#### **Technical Skills**

Golang / Python / SQL / APIs / RabbitMQ / Kafka / CI/CD (Gitlab CI) / GCP / Microservices / API Development / Unit Testing & Mocking

#### **Soft Skills**

Communication / Team Work / Problem Solving / Self-Starter / Goal Oriented / Code Review / Managerial / Leadershi p

#### **WORK EXPERIENCE**

## ☑ Shade Limited – Nairobi , Kenya

City: Nairobi | Country: Kenya

## **Quality Assurance Engineer**

[ 01/03/2023 - Current ]

- Created 1000s of test cases, improving test coverage by 95%.
- Designed and developed a test automation framework using NodeJS, reducing manual testing by 95%.
- Mentored quality analyst increasing QA efficiency by 50%.
- Led QA team in DRC's new platform migration, resulting in 0 bugs on production.

### ☑ Shade Limited – Nairobi , Kenya

City: Nairobi | Country: Kenya

### **Qualify Assurance Tester**

[ 01/06/2022 - 28/02/2023 ]

- Analysed and tested builds and effectively resolved 85% of reported bugs.
- Developed reports for stakeholders on quality goals, increasing stakeholder confidence by 100%.
- Decreased regression tests by 75% through rigorous testing and effective bug management.

#### ☑ Shade Limited – Nairobi , Kenya

City: Nairobi | Country: Kenya

# **User Acceptance Test Analyst**

[ 01/02/2021 - 31/05/2022 ]

- Analyzed user requirements and developed test cases, achieving 98% acceptance in production.
- Monitored application post-production, contributing to a 20% reduction in post-launch issues.
- Improved communication by 50% with product managers and stakeholders through reporting findings

#### **EDUCATION AND TRAINING**

### **ProDev Backend Engineering**

**ALX Africa** [ 14/01/2025 – Current ]

**City:** Nairobi | **Country:** Kenya | **Website:** <a href="https://www.alxafrica.com/">https://www.alxafrica.com/</a> | **Field(s) of study:** Information and Communication Technologies: • Software and applications development and analysis

### **MSc. Computing and Information Systems**

**Strathmore University** [ 04/09/2023 – 30/04/2025 ]

City: Nairobi | Country: Kenya | Website: https://strathmore.edu/

# **DevOps Engineering**

*Moringa School* [ 05/06/2023 – 14/08/2023 ]

City: Nairobi | Country: Kenya | Website: <a href="https://moringaschool.com/">https://moringaschool.com/</a> | Field(s) of study: Information and Communication Technologies: ● Software and applications development and analysis | Final grade: PASS

- Version Control and CI/CD pipeline development.
- Containerization and Virtualization.
- Infrastructure management and automation.
- Cloud computing
- Microservice orchestration

#### **BSc. Communication & Journalism**

**Moi University** [ 10/08/2010 – 15/02/2014 ]

Address: 3900 Kesses, 30100 Eldoret (Kenya) | Website: https://www.mu.ac.ke/index.php/en/