IDENTIFIED BUGS

| ISSUE | DESCRIPTION | PLATFORM | IMAGE/VIDE0 | SUGGESTION |
|----------------------|-------------------------|-------------------|-------------|----------------------|
| Password Reset | When one changes | Desktop, Android, | | When a user changes |
| Logout | their password, it | Mobile, IOS, | | password, it should |
| | only logs out the user | | | logout all devices a |
| | on the particular | | | user has used to log |
| | device used to | | | into his account. |
| | change the | | | |
| | password. The other | | | |
| | devices a user might | | | |
| | have logged in to | | | |
| | their account still | | | |
| | remain logged in. | | | |
| Swipe Down Refresh | The pull down | Android | Attached | Return the feature |
| in Android | request on app | | | since it is useful |
| | version 6.1.3 is no | | | where there is slow |
| | longer available. This | | | internet speeds |
| | feature was good for | | | |
| | customers especially | | | |
| | in areas where the | | | |
| | internet speed is not | | | |
| | high. | | | |
| Disappearing | When the virtual and | Android, | Attached | For easy navigation, |
| Shortcut Menu when | BSL tab is clicked, the | Mobile, | | the shortcut menu |
| Virtuals and BSL are | shortcut menu on | Desktop, | | should remain even |
| clicked | the above platforms | IOS | | when BSL and Virtual |
| | disappears. This | | | games are in play. |
| | creates a difficulty in | | | |
| | navigation. | | | |

| Partially Hidden Items on Shortcut Menu | The shortcut menu is partially hidden on bigger mobile screens which creates a bad user experience as one has to strain to properly view the menu. | Android | 20:36 | For easy visibility of shortcut menu items, the items should be centered. |
|---|--|---------|---|---|
| BSL Unavailability on IOS | The BSL feed on the IOS app is not available with the error of 'Betika Super League Unavailable'. This has locked out BSL customers on the IOS platform. | IOS | Betika Super League Unavailable Betika Super League is currently unavailable. Please try again later. Go back | IOS customers are locked out of playing BSL because of this. |