Bidyut Gogoi

Location: Arunachal Pradesh, India

Contact: (+91) 841 507 8389

Date of Birth: 04/12/1998

Email: bidgov4@gmail.com

Linkedin: linkedin.com/in/chaobidyutgogoi/

Github: bidblues.github.io/portfolio-react/

Results-driven Network Administrator with over 3 years of experience in managing and securing IT environments. Proficient in systems configuration, network administration, and troubleshooting across both Windows and Linux Systems. Skilled in maintaining network infrastructures, including routing, switching, and firewall configurations. Committed to optimizing system performance and implementing robust security protocols. Strong communicator with a collaborative approach to resolving technical issues and supporting cross-functional teams.

Education

- **BACHELORS IN TECHNOLOGY IN COMPUTER SCIENCE | KALINGA UNIVERSITY, RAIPUR, CHHATTISGARH**
  2017 – 2021

- **HIGHER SECONDARY | SONARAM HIGH SECONDARY, GUWAHATI, ASSAM**
  2016 – 2017

- **SECONDARY | KINGCUP PUBLIC SCHOOL, ITANAGAR, ARUNACHAL PRADESH**
  2013-2014

Experience

MARCH 2024 – PRESENT

Senior Technical Officer | Gauhati High Court, Itanagar Bench| Yupia, Arunachal Pradesh

- Provide first and second-level technical support to users, diagnosing hardware and software issues and implementing solutions.
- Installing, configuring, and maintaining computer systems, software applications, and peripheral devices.
- Planning and managing network infrastructure, including setup, monitoring, and troubleshooting of network devices and connectivity.
- Implementing and monitoring security protocols, ensuring data integrity and protection against cyber threats.
- Conducting training sessions for staff on new technologies, software applications, and it best practices.
- Maintaining accurate documentation of system configurations, technical procedures, and user manuals for reference.
- Monitoring system performance metrics and conduct routine maintenance to ensure optimal operation.
- Working closely with HQ IT Team to implement, maintain and upgrade infrastructure projects and enhance its services.
- Developed and deployed AI-driven solutions to automate data processing tasks, resulting in a 30% increase in efficiency

FEBRARY 2024 – FEBRUARY 2024

Network Engineer | Ebix Private Limited | Client: National Informatics Center State HQ | Arunachal Pradesh

- Responding to calls for network problems in Civil Secretariat, and other extended departments.
- Managing network security at the Data center by detecting loopholes in the network policies.
- Configuring Cisco routers and Switches and Installation of the Aadhar based Biometric Attendance System connections in districts as well as in other departments of Arunachal Pradesh.
- Following up with the Antivirus (Trendnxt), Collection of Logs and patch updates regularly with no virus outbreak.
- Working closely with the IT Service providers for software and hardware updates and service-related issues.

SEPTEMBER 2022 – JANUARY 2023

Network Administrator | Wipro Pvt Limited | Project: National Knowledge Network | Arunachal Pradesh

- Implementation and configuration of firewall by Creating policies, log reports, troubleshooting and eliminating firewall anomalies on Sophos XG Firewall.
- Implementing network protocols such as OSPF, EIGRP, RIP, and BGP.
- Configuring Cisco, Juniper, netXGate, Norton routers and Switches as per requirement and Installing new AEBAS connections.
- Maintaining Network Uptime as per SLA.
- Installing Whatsup Servers, Nagios and other updated NMS tools for operational efficiency and with the help of NMS tools and some portals, taking proactive action to reduce at least 20% calls per quarter.
- Maintain comprehensive documentation of system configurations, procedures, and incidents for compliance and auditing.
- Work closely with development, operations, and other teams to integrate systems and optimize processes.
- Provide technical support and training to users, ensuring effective use of IT resources.
- Monitor system performance, troubleshoot issues, and implement improvements to enhance efficiency.

NOVEMBER 2021 – MARCH 2022

Cyber Security Intern | Innolabz Pvt Limited | NOIDA Uttar Pradesh

- Finding Vulnerabilities in the website and running pen-testing sessions with tools such as BurpSuite, N-map, Metasploit Framework, Xspear, BeEF, Nessus etc.
- Monitoring website vulnerabilities during stepwise development phase as a proactive approach.
- Creating Vulnerability Assessment Reports.

Skills

- Cisco Network Routing and Switching
- Sophos XG Firewall
- C/C++ Programming Language
- Front End Web Development : React JS , CSS, HTML5
- Linux (Kali Linux, Ubuntu)
- System and network Troubleshooting
- Ethical Hacking – Vulnerability and Penetration testing
- Graphic Designing with Adobe Illustrator
- Artificial Intelligence Tools

Activities

- Ethical Hacking CEHv9 Udemy Completion Certification, 2020
- Core Java Programming Udemy, July 2020
- Competitive Coding and Algorithms NIT Raipur, Chhattisgarh – February 2019
- Artificial Intelligence Workshop - AI Based Number Plate Detection System IIIT Raipur, Chhattisgarh - October 2018
- Programming with C & C++ AICSM, Itanagar, Arunachal Pradesh, 2017