Sales Insights Data Analysis Project

- 1. Data Analysis Using SQL
- Show all customer records.

4 • SELECT * FROM sales.customers;



■ Show all date records.

4 • SELECT * FROM sales.date;

-							
Result Grid 1							
	date	cy_date	year	month_name	date_yy_mmm		
•	2017-06-01	2017-06-01	2017	June	17-Jun		
	2017-06-02	2017-06-01	2017	June	17-Jun		
	2017-06-03	2017-06-01	2017	June	17-Jun		
	2017-06-04	2017-06-01	2017	June	17-Jun		
	2017-06-05	2017-06-01	2017	June	17-Jun		
	2017-06-06	2017-06-01	2017	June	17-Jun		
	2017-06-07	2017-06-01	2017	June	17-Jun		
	2017-06-08	2017-06-01	2017	June	17-Jun		
	2017-06-09	2017-06-01	2017	June	17-Jun		
	2017-06-10	2017-06-01	2017	June	17-Jun		
	2017-06-11	2017-06-01	2017	June	17-Jun		
	2017-06-12	2017-06-01	2017	June	17-Jun		
	2017-06-13	2017-06-01	2017	June	17-Jun		
	2017-06-14	2017-06-01	2017	June	17-Jun		
	2017-06-15	2017-06-01	2017	June	17-Jun		
	2017-06-16	2017-06-01	2017	June	17-Jun		
	2017-06-17	2017-06-01	2017	June	17-Jun		
	2017-06-18	2017-06-01	2017	June	17-Jun		
	2017-06-19	2017-06-01	2017	June	17-Jun		
	2017-06-20	2017-06-01	2017	June	17-Jun		
	2017-06-21	2017-06-01	2017	June	17-Jun		
	2017-06-22	2017-06-01	2017	June	17-Jun		
	2017-06-23	2017-06-01	2017	June	17-Jun		
	2017-06-24	2017-06-01	2017	June	17-Jun		
	2017-06-25	2017-06-01	2017	June	17-Jun		
	2017-06-26	2017-06-01	2017	June	17-Jun		
	2017-06-27	2017-06-01	2017	June	17-Jun		

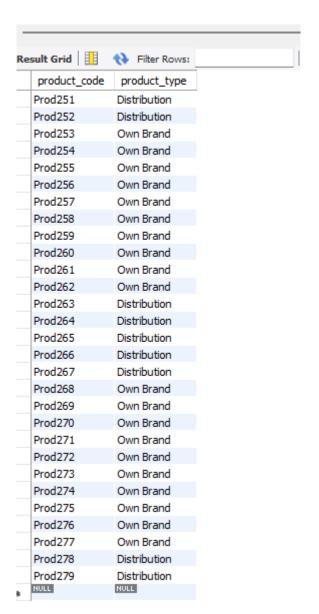
■ Show all market records.

4 • SELECT * FROM sales.markets;

Re	Result Grid							
	markets_code	markets_name	zone					
•	Mark001	Chennai	South					
	Mark002	Mumbai	Central					
	Mark003	Ahmedabad	North					
	Mark004	Delhi NCR	North					
	Mark005	Kanpur	North					
	Mark006	Bengaluru	South					
	Mark007	Bhopal	Central					
	Mark008	Lucknow	North					
	Mark009	Patna	North					
	Mark010	Kochi	South					
	Mark011	Nagpur	Central					
	Mark012	Surat	North					
	Mark013	Bhopal	Central					
	Mark014	Hyderabad	South					
	Mark015	Bhubaneshwar	South					
	Mark097	New York						
	Mark999	Paris						
	NULL	NULL	NULL					

Show all products records.

4 • SELECT * FROM sales.products;



■ Show all transactions records.

21 • SELECT * FROM sales.transactions;

Result Grid	♦ Filter Rows:		Export:	Wrap Cel	Content: IA	Fetch rows:
product_code	customer_code	market_code	order_date	sales_qty	sales_amount	currency
Prod001	Cus001	Mark001	2017-10-10	100	41241	INR
Prod001	Cus002	Mark002	2018-05-08	3	-1	INR
Prod002	Cus003	Mark003	2018-04-06	1	875	INR
Prod002	Cus003	Mark003	2018-04-11	1	583	INR
Prod002	Cus004	Mark003	2018-06-18	6	7176	INR
Prod003	Cus005	Mark004	2017-11-20	59	500	USD
Prod003	Cus005	Mark004	2017-11-22	36	250	USD
Prod003	Cus005	Mark004	2017-11-23	39	21412	INR
Prod003	Cus005	Mark004	2017-11-27	35	19213	INR
Prod003	Cus005	Mark004	2017-11-28	310	170185	INR
Prod003	Cus005	Mark004	2017-11-29	184	101194	INR
Prod003	Cus005	Mark004	2017-11-30	35	19213	INR

■ Show total number of transactions.

■ Showing the result of transactions done in Mumbai

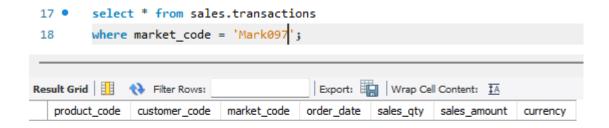
```
8 -- Mumbai
9 • select * from sales.transactions
10 where market_code = 'Mark002';
```

sult Grid	N Filter Rows:		Export:	Wrap Cel	Content: IA	Fetch rows
product_code	customer_code	market_code	order_date	sales_qty	sales_amount	currency
Prod001	Cus002	Mark002	2018-05-08	3	-1	INR
Prod009	Cus009	Mark002	2018-11-14	3	3032	INR
Prod011	Cus016	Mark002	2017-10-06	1	505	INR
Prod011	Cus016	Mark002	2017-10-13	1	1514	INR
Prod011	Cus016	Mark002	2017-10-20	1	2023	INR
Prod011	Cus016	Mark002	2017-10-27	25	37889	INR
Prod011	Cus016	Mark002	2018-02-08	1	593	INR
Prod011	Cus016	Mark002	2018-03-01	1	593	INR
Prod011	Cus016	Mark002	2018-10-12	1	514	INR
Prod011	Cus016	Mark002	2018-10-31	3	4106	INR
Prod011	Cus016	Mark002	2018-12-07	1	514	INR
Prod011	Cus016	Mark002	2018-12-14	1	514	INR
Prod011	Cus016	Mark002	2018-12-21	1	514	INR
Prod011	Cus018	Mark002	2018-12-28	1	0	INR
Prod011	Cus016	Mark002	2019-01-28	1	514	INR
Prod011	Cus016	Mark002	2019-02-01	1	514	INR
Prod011	Cus016	Mark002	2019-02-08	1	1028	INR
Prod011	Cus016	Mark002	2019-02-15	1	2056	INR
Prod011	Cus016	Mark002	2019-02-22	1	1542	INR

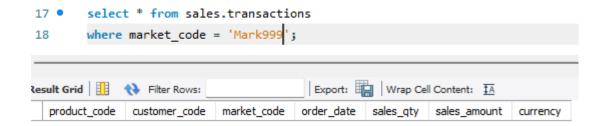
■ Total number of transactions in Mumbai city

While going through the data I saw some transactions are made outside of the India i.e. New York and Paris let's find out that:

■ Showing result of New York

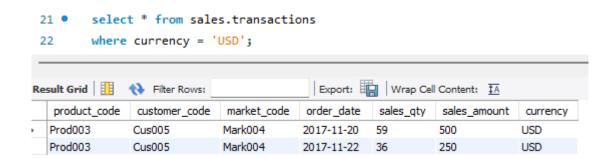


■ Showing result of New York



As we can see there is no record for transactions made to these cities.

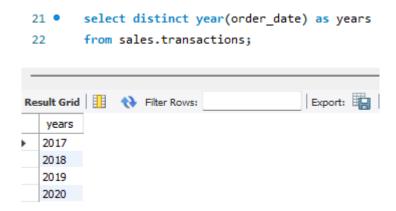
■ Let's check how many transactions are made in USD.



As we can see there are two transactions which were done in USD. We need to change these transactions to INR while creating the dashboard in PowerBI.

Let's check the transaction table.

■ Checking years of transactions we got.



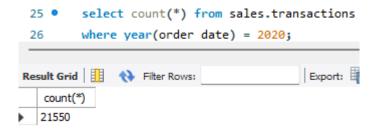
As we can see we have transactions details from 2017 to 2020. Let's check into year 2020.

■ Transaction details of year 2020

```
25 • select * from sales.transactions
26 where year(order_date) = 2020;
```

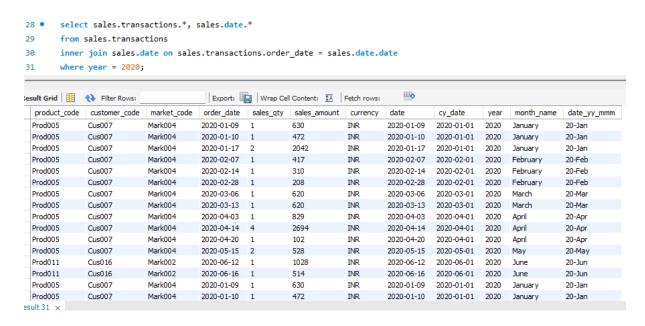
Result Grid	Filter Rows:		Export:		Content: TA	Fetch rows
product_code	customer_code	market_code	order_date	sales_qty	sales_amount	currency
Prod005	Cus007	Mark004	2020-01-09	1	630	INR
Prod005	Cus007	Mark004	2020-01-10	1	472	INR
Prod005	Cus007	Mark004	2020-01-17	2	2042	INR
Prod005	Cus007	Mark004	2020-02-07	1	417	INR
Prod005	Cus007	Mark004	2020-02-14	1	310	INR
Prod005	Cus007	Mark004	2020-02-28	1	208	INR
Prod005	Cus007	Mark004	2020-03-06	1	620	INR
Prod005	Cus007	Mark004	2020-03-13	1	620	INR
Prod005	Cus007	Mark004	2020-04-03	1	829	INR
Prod005	Cus007	Mark004	2020-04-14	4	2694	INR
Prod005	Cus007	Mark004	2020-04-20	1	102	INR
Prod005	Cus007	Mark004	2020-05-15	2	528	INR
Prod011	Cus016	Mark002	2020-06-12	1	1028	INR
Prod011	Cus016	Mark002	2020-06-16	1	514	INR
Prod005	Cus007	Mark004	2020-01-09	1	630	INR
Prod005	Cus007	Mark004	2020-01-10	1	472	INR
Prod005	Cus007	Mark004	2020-01-17	2	2042	INR
D 400E	0007	Maral-004	2020 02 07		417	TNID

■ Let's count how many numbers of transactions are there.



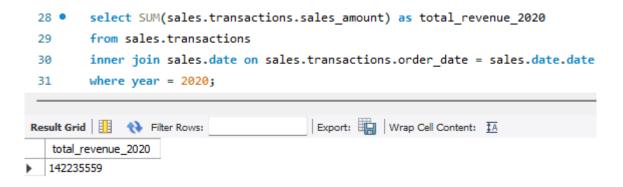
One another way we can extract the details by using Inner Join where we join table date and transaction and extract the information from both the tables from year 2020.

■ Using Inner Join



Here we can see we have the result from both the tables now we can precisely see the transactions made in 2020.

■ Total revenue in year 2020



Likewise let's get the revenue of other years too just to find the difference in revenue.

■ Total revenue in year 2019

■ Total revenue in year 2018

```
select SUM(sales.transactions.sales_amount) as total_revenue_2018

from sales.transactions

inner join sales.date on sales.transactions.order_date = sales.date.date

where year = 2018;

Result Grid  Filter Rows: Export: Wrap Cell Content: A

total_revenue_2018

1414308941
```

■ Total revenue in year 2017

By looking at the output the revenue is decreasing every year. It was highest in 2017 and lowest in 2020.

Let's find out the total revenue in some of the cities in 2017 (highest) and 2020 (lowest).

■ Total revenue in Mumbai in 2017.

■ Total revenue in Mumbai in 2020

As we can see there is huge decline in the revenue between 2017 and 2020. Let's do for one more city.

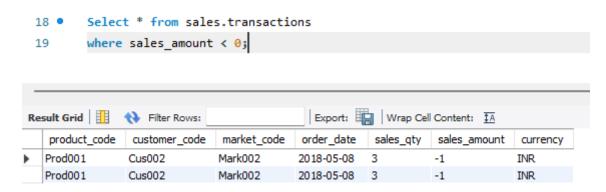
■ Total revenue in Chennai 2017

■ Total revenue in Chennai 2020

Wow, surprisingly the revenue of Chennai went up comparing between 2017 and 2020 as overall revenue of the year was less than 2017. It means they did a good sale in Chennai city.

While going through the dataset I came across some negative values in transaction table under 'sales amount' column let's find out that.

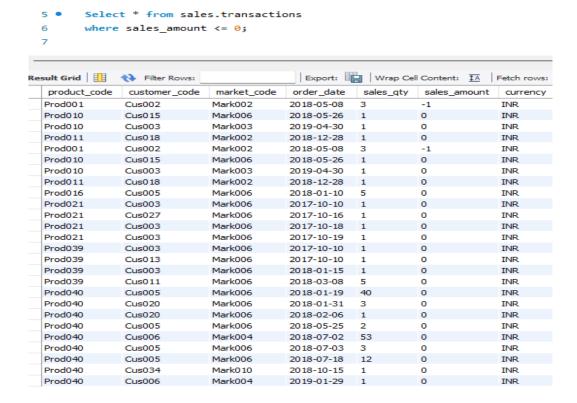
-ve sales amount

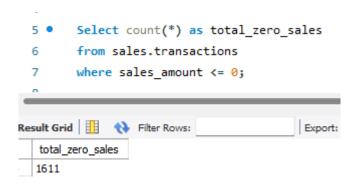


As we can see we have multiple negative number. We will try to remove these while performing ETL in powerBI.

Let's try to find 0 (zero) sales amount too because we need to remove zero value too. It doesn't make any sense if you sell something to someone it can be zero. Let's check it out.

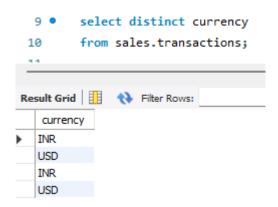
■ Zero sales amount



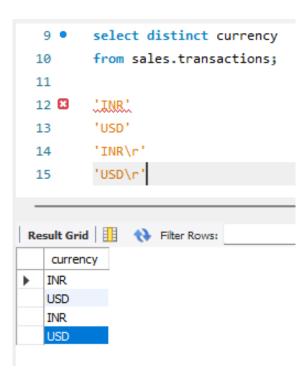


As we can see we have 1611 zero sales including two negative values. This is a great insight which we can use while doing out ETL and we will try to eliminate these before creating PowerBI dashboard.

Furthermore, when I checked the currency column from sales.transaction I realized that the occurring of currency is twice. What I mean by it is in out dataset there are two types of currency shown i.e. USD and INR but when I use distinct command in SQL, I am getting 2 USD and 2 INR.



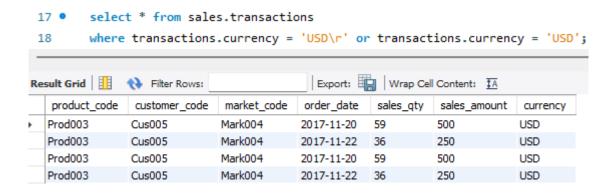
Further analysis got me this:



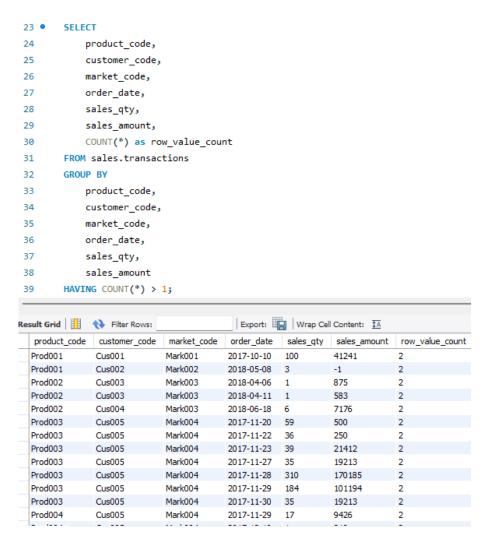
Where currencies are stored in /r format. Let's calculate the number of such currencies in our dataset.



As we can see we have a lot of count value under INR\r currency where \r is nothing but a new line character. But here is one interesting thing as we can see USD and USD\r have value count 2. Let's check if they are duplicate or not.



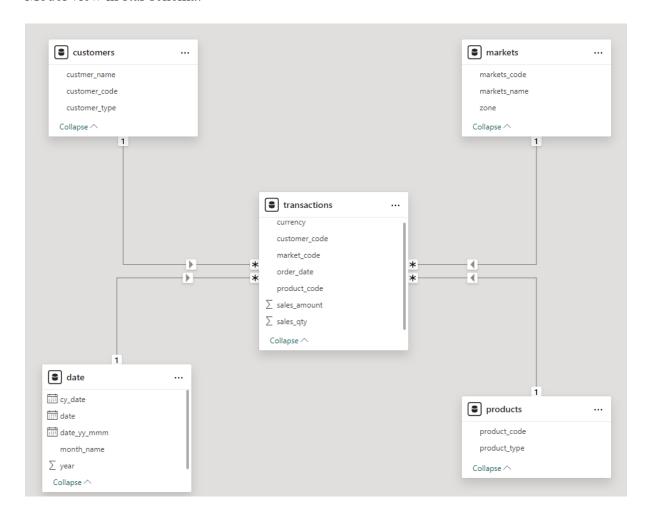
As we can see above data are duplicated so this makes sense that INR and INR\r might have same duplication. Let's go for further analysis.



This query works by grouping the rows based on the specified columns and then counting the number of rows within each group. The **HAVING COUNT** (*) > 1 condition filters out groups where the count is greater than 1, meaning those are the groups with duplicate values.

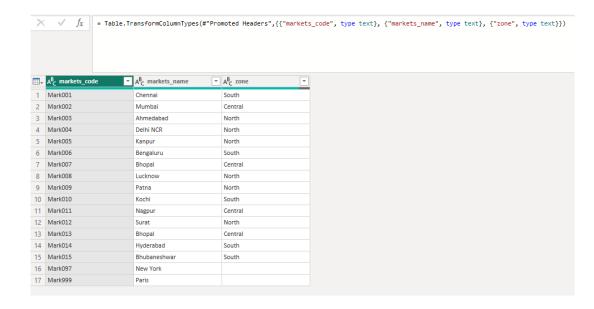
2. ETL using PowerBI

Model view in star schema:

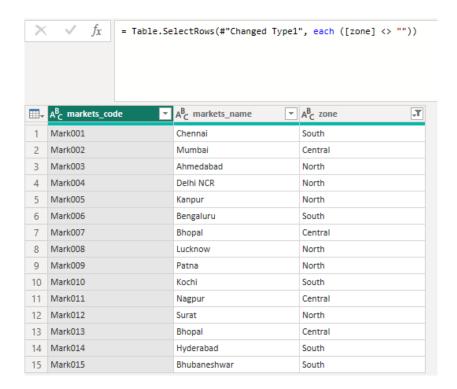


2.1. Transforming data

■ Removing New York and Paris

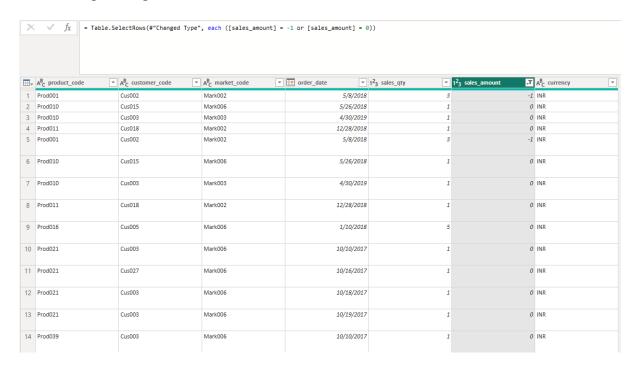


From above picture we can see there is no zone mentioned for New York and Paris and while analysing using SQL we saw no transaction was made in those cities it means there is no data for these cities. Its better if we remove these two cities.

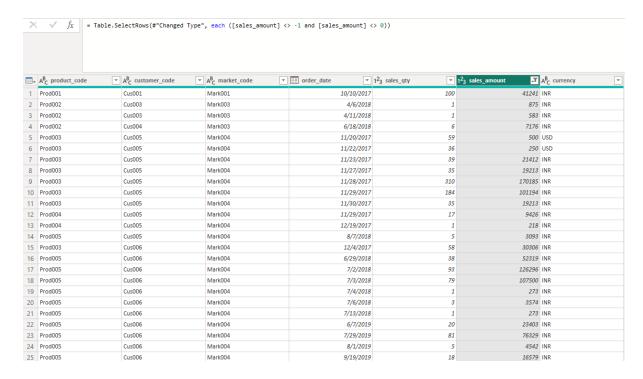


SO we used a formula where zone is null remove it.

■ Filtering out negative and zero sales value



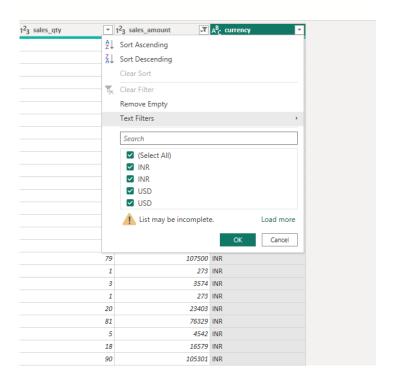
We have 1609 zeros and two negative sales value which we got while analysing using SQL. Let's remove these data because it doesn't make any sense.



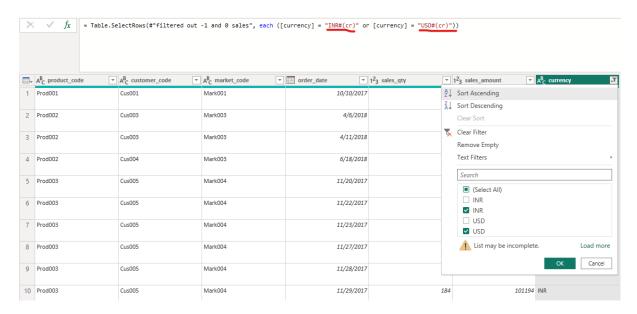
So, we filtered out the sales amount column and removed the negative and zero value.

■ Types of currencies

As we mentioned in SQL too, we are viewing 4 currency type as we only got two i.e. USD and INR.

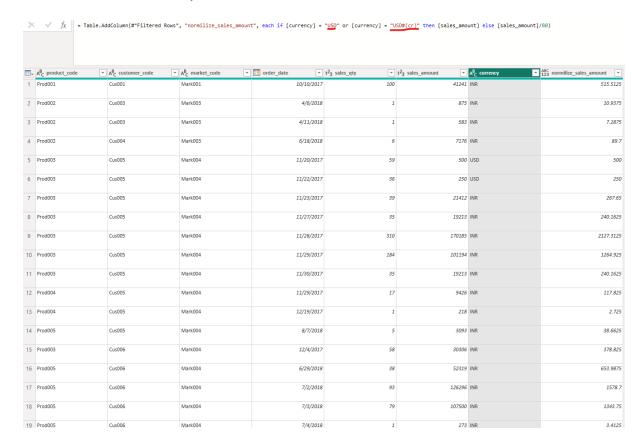


Let's analyse for it.



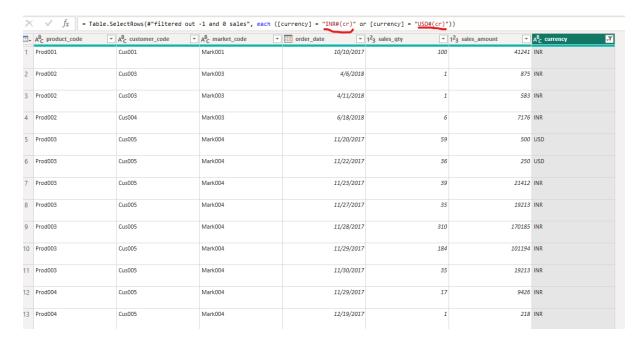
As underlined with get we can see that they are attached with some garbage words but that's okay we can use it anyway I just need to mentioned whole garbage word in a condition while changing the currency INR to USD.

■ Conversion of currency

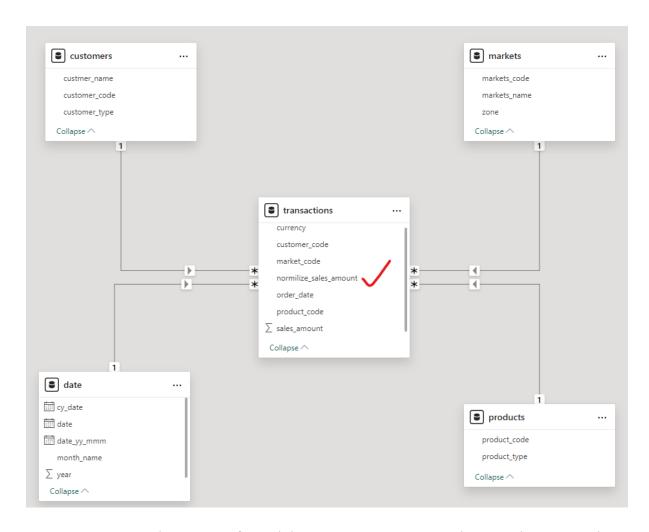


I have created a new column (i.e. normilize_sales_amount) that replicates the sales_amount column but as mentioned before I have converted INR into USD.

2.2. Removing duplicate values



As we figure out that we have duplicate values i.e. INR and USD as a currency we managed to remove them in PowerBI, which is one of the crucial parts in data analysis.



Now we can see we have a transformed data as we can see extra column we have created. Now we can go and create a dashboard.

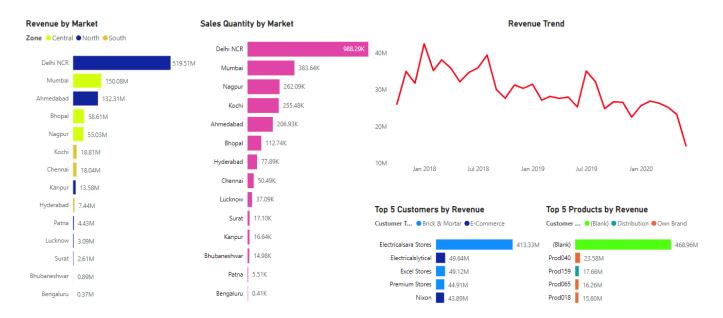
3. Dashboard

984.81M

2M Sales_Qty



Month									
January	April	July	October						
February	May	August	November						
March	June	September	December						



This interactive sales dashboard provides valuable insights into customer behaviour across different markets. We see the Central zone leading in revenue, with Delhi NCR being the standout performer. Interestingly, the South zone boasts higher sales volume, suggesting potential for market expansion or product diversification there. Top contributors include Electricalsara Stores, Electricalslytical, and Excel Stores, while 'Brick & Mortar E-Commerce' emerges as the leading product, followed by 'Electricals' and 'Premium Stores.' These findings empower us to make informed decisions and target resources effectively.



Same dashboard I have created for mobile view.