

MR. THAPELO MOTUBATSE
100 FOREST RD
JOHANNESBURG
BRAMLEY
2090

Statement date 01 Feb 2020
Account no 335622344
EFT Ref No 4550080005021765030

Account summary

Date	Description	Reference	Amount
01 Jan 2020	Balance brought forward		R 731.36
25 Jan 2020	Payment: Thank You		-R 731.36
	Subtotal		R 0.00
01 Feb 2020	Invoice for January	A127525779	R 731.36
	Subscription & usage for 0815410602	SmartBroadband Uncapped Wireless 3 Deal	R 731.36
	Total due		R 731.36

Due by 29 Feb 2020

R 731.36

Bank account to be debited with R 731.36 on 25 Feb 2020

Urgent notice: Telkom is moving to electronic invoicing. All customers receiving paper bills via post will be migrated to either an Email or MMS invoice. Please call 081180 with your Email address for Email or mobile number for MMS.



**MAKE THE SMART CHOICE AND MOVE TO
SMARTBROADBAND WIRELESS!**
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Telkom SA SOC Ltd. Reg office: Telkom Park, The Hub, 61 Oak Avenue, Centurion, 0157. Comp Reg No 1991/005476/30. VAT No 4680101146.

Payment information



45500800050217650300510000073135

Do not detach this portion from this Statement page

Amount due

R 731.36

Group no
45500

System no
8000502176

Payment code
5030

Control code
051

Cycle
1



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Account assistance



Landline	Mobile
Ways to pay your invoice To make payment please log onto Telkom's website and log onto the old portal to make payment either via EFT or credit card, this payment option will ensure immediate restoration of your service. First time users will be need to register (https://apps.telkom.co.za/alpha/public/register) and create a profile prior to processing your payment.	
Ways to receive your invoice Email, Electronic billing & MMS.	
How long does it take to restore your service once suspended for late payment We will restore suspended services as soon as possible, but the restoration is subject to the receipt of the payment on our billing system. The Terms and Conditions are available at http://www.telkom.co.za/general/termsandconditions/index.html	
How we calculate VAT We calculate VAT per product or service type individually. Only the sum thereof appears on the tax invoice. How we calculate interest Interest is charged on all amounts due that have not been paid on, or before, the due date indicated on your invoice. Interest is calculated from the date of issue of the invoice until the date we receive the payment. We may amend the interest rate from time to time. How we calculate cost of calls Calls are charged per second with a minimum charge per call. The distance of the call and the time you make the call determine the call charge per second. Calculate the approximate cost of a directly dialled call from a telephone at www.telkom.co.za/tariffcalculator .	How we calculate VAT We calculate VAT per product or service type individually. Only the sum thereof appears on the tax invoice. How we calculate early cancellation penalties Where penalties are applicable, they are calculated on the remaining contract period, in line with the CPA guidelines on penalty calculations.

Shop



Call 10213	Shop www.telkom.co.za/today/	Find a store https://tlkm.link/StoreLocator
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Tip



Scam Alert!

Susan Botha, Susan Highveld or any other persons posing as the Telkom Social Media Special Forces Team are fake profiles. Please do NOT give out your personal details to these people. Please only interact with us on social media via private messages and never share your contact details or any personal information on our wall or in posts where they can be viewed publicly.

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Invoice date 01 Feb 2020
Account no 335622344
Invoice no A127525779

			VAT inclusive
Subscription & usage for 0815410602 SmartBroadband Uncapped Wireless 3 Deal			R 731.36
Subscription services			
Description	Period		
Uncapped Wireless Broadband 3	01 Feb 20 - 29 Feb 20	R 731.36	
Subtotal		R 731.36	
Total (Charges for Jan 2020)			R 731.36
VAT @ 15% included on taxable items			R 95.39

*Line item not included in VAT calculation



Landline	Mobile
Customer care line: 10210	Customer care line: 081 180
Online billing Pay and view your bill online by creating a My Telkom account and login to https://apps.telkom.co.za/alpha/public/register	
Balance enquiry SMS the word BALANCE space your 10-digit telephone number space and SA ID number to 30591 (Example "BALANCE 012xxxxxxx 6412155xxxxx"). Alternatively login to https://apps.telkom.co.za/alpha/public/register to get your outstanding balance and pay your account. Fault reporting SMS the word SERVICE space and your 10-digit telephone number to 30591 (Example "SERVICE 012xxxxxxx"). Alternatively login to www.telkom.co.za/today/help/home/ and click on faults .	Balance enquiry Dial *188# and an SMS will follow with the balances. Device self-service Dial *180# and select the relevant option to manage bundle purchases, Unlimited VASs and your spend limit. You can also transfer airtime and change device settings.
Chat to an agent https://tlkm.link/chat	
Telkom App Our easy-to-use app is downloadable from the Google Play Store and Apple App Store . You can purchase bundles, check your balances and locate your nearest Telkom shop.	
Community The Telkom Community is a friendly and relaxed place where customers, staff and industry experts can come together to share knowledge and support each other. Login to https://community.telkom.co.za/ and you can experience it yourself.	



Landline	Mobile
How do I reset my password? Login to self-service via www.telkom.co.za/eservices and click on Forgot your password . Do I have DSL/Fibre/LTE coverage in my area? To confirm coverage in your area, go to http://www.telkom.co.za/coverage/ . How do I check my Internet data usage? You can view your data usage for the month, and previous months, on the ADSL usage tracker at www.telkom.co.za/today/help/home/ . Go to Internet & WiFi then select View my internet usage . You will require your Internet username and password to log in. How do I protect my electronic devices? Thunderstorms can affect performance, and even damage your electronic devices. You can protect your equipment by unplugging , or installing the necessary surge protector .	How do I check if I'm eligible for an upgrade? Dial *123# and press option 1. How do I check my data usage? Download the App and you can view your data.