

# Terms of Service

Home / Terms of Service

## Terms of Service

In exchange for the fees you pay in advance, we will host your website on one or more of our servers, so long as you abide by the terms and conditions that are set out on this page, and in any other agreements that relate to the services we may provide to you. Users and customers of Services provided by WeLoveServers must accept the terms and conditions of business set out below.

WeLoveServers takes your privacy very seriously. Please review our privacy policy at: <http://www.weloveservers.net/privacy-policy/>

The following is the entire TOS/Acceptable User Policy ("AUP") agreement between WeLoveServers and the personal or corporate account holder ("YOU/YOUR/Customer"). WeLoveServers provides World Wide Web Hosting services. WeLoveServers has certain legal and ethical responsibilities consisting with the use of its servers and equipment involved in these services. WeLoveServers general policy is to act as a provider of Internet presence. WeLoveServers reserves the rights to suspend or cancel a customer's access to any or all services provided by WeLoveServers when we decide that the account has been inappropriately used.

You agree to comply with these Terms and Policies. Any violation of either, these Terms and Policies or the other rules, regulations or policies noted above may serve as cause for We Love Servers to suspend or terminate your account. You agree that We Love Servers has the right, with or without notice, to suspend or terminate your account upon the first or subsequent occurrence of any of the following:

Using the Service in a way, which constitutes violation of any applicable statute, law, court order, tariff, regulation, or treaty (including, but not limited to, intellectual property, communications, privacy, criminal and international law)

→ Using the Service in a manner intended to abuse or violate the privacy or property rights of others, including but not limited to sending of unsolicited bulk e-mail ("spamming"); this ground for suspension or termination is separate from and in addition to the fees which will result from such activity.

→ Using your shared or reseller hosting account as a file or image hosting service (allowed on VPS plans).

→ Using the Service in an attempt to break security, or so as to actually break security of any computer network (including the Service itself), or to access an account, message, or file which does not belong to you.

→ Using your hosting account as a backup service. All files must be part of your website and must be linked to from your account. VPS and Dedicated server clients are exempt from this.

→ Running Torrent Clients

→ Running Gameservers (if you feel that your gameserver process will not abuse the CPU or Disk I/O, please contact us for approval before running it)

→ Uploading, linking to or storing warez, cracks or other pirated software.


[Shared Hosting](#)
[Reseller Hosting](#)
[VPS Hosting](#)
[Dedicated](#)
[Addons](#)

→ The running of any IRC services

→ Running Proxy servers

→ Launching DDOS attacks

→ Running any mail services that can function as 'Open Relays'

→ Running scripts to exploit vulnerabilities on other servers such as 'port scanning' or 'password sniffing'

→ Attempting to acquire IP addresses other than those allocated to you

→ Running of packet sniffing software

→ Spoofing of Mac addresses

→ You must not run DHCP on the open network


→ Use your VPS for gaming such as Minecraft without permission from WeLoveServers

→ Bitcoin mining

## Billing

If more than 24 hours have passed from the date on which any invoice for the hosting services is issued to you and we have not received payment, we will suspend your account and ensure your data is safe. We may charge a 10% late fee as well. If in the following 6 days you pay all amounts due, bringing your account up to date, we will take your account out of suspension and the data will be available again immediately. If, however, 6 days pass from the date on which your account is suspended and you have not made payment in full, WeLoveServers will terminate your account, which means the respective service cannot be reactivated as all your data will be removed off of our servers.

WeLoveServers may with or without advance notice amend this Agreement from time to time, and will do so by posting the new Agreement on the WeLoveServers web site in place of the old. Each and every such amendment shall become effective immediately for all pre-existing and future accounts.

Refunds are offered on a case by case basis. If we made an  is an issue with our service, we will always be the first to acknowledge it and grant a refund or appropriate compensation if requested.

## New Deal Maker Service!

Introducing our all new Deal Maker service. Speak with our deal maker now!

➤ LETS MAKE A DEAL

[weloveservers](#): New SSD VPS servers in LA will be ready tonight to accommodate our latest clients special offer orders! <http://t.co/mwEP713h8b>

. 3 days ago · reply · retweet · favorite

### We Love Servers

- > Shared Hosting
- > Reseller Hosting
  - > Standard Reseller Hosting
  - > Master Reseller Hosting
- > VPS Hosting
  - > OpenVZ VPS Hosting
  - > OpenVZ SSD VPS Hosting
  - > KVM VPS Hosting
  - > Windows VPS Hosting
- > Dedicated
  - > Dedicated Servers
  - > Private Cloud Hosting
- > Addons
  - > SSL Certificates
  - > Software Licenses
  - > Domains

### Company

- > About Us
- > Our Blog
- > Web Hosting Partner Program
- > Web Hosting Affiliate Program
- > Terms of Service
- > Acceptable Use Policy
- > Privacy Policy
- > Refund Policy

### Support

- > Core Client Area
- > Submit a Ticket
- > Email Support
- > Company Announcements
- > Knowledgebase

### Contact Us



If you have any questions, feel free to call us toll-free

Toll-free: **866-285-4385**



**LIVE CHAT**  
WITH OUR AGENTS

Free 1-Click  
Script Installs!



Payments  
We Accept



