## Where I Was

- 10-year Helpdesk veteran (2006-2016)
- On-site tech, with Mac specialization (2016-2019)
  - MDM Implementation January 2019
- Became Mac Admin September 2019-current

## Our Setup

## Circa September 2019

- Almost no Macs were DEP/ADE
- Prepared via MDS; AD-bound admin accounts
- Small amount of MDM-enrolled Macs
- Data Transfers/Backup facilitated by IT at time of new device setup/re-image
- FileVault discouraged
- Munki on-prem
- Encouraging users to update at time of setup