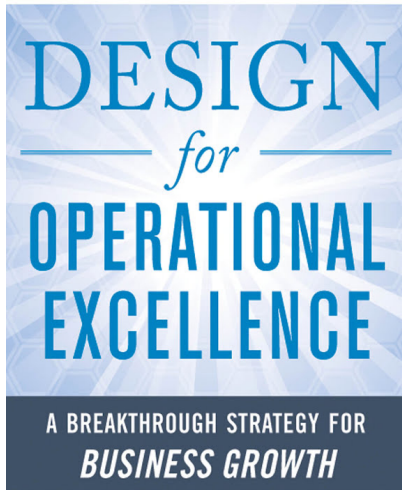


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KEVIN J. DUGGAN

## Design For Operational Excellence A Breakthrough Strategy For Business Growth

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