


IBM Tivoli Change And Configuration Management Database CCMDB V7 2 1 Implementation Guide

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Summary : Free ibm tivoli change and configuration management database ccmdb v7 2 1 implementation guide pdf download - the ibm tivoli change and configuration management database ccmdb is one of the key components of the ibm service management ism strategy it is the foundation for automating and supporting change and configuration management processes as described by the information technology infrastructure library itil these process solutions provide best practice implementations of processes based not only on itil but on the ibm process reference model for ittm and other standards as well this ibm redbooks publication provides information that can be used by clients partners or ibm field personnel who are looking to engage in an effort to implement change and configuration management processes in an enterprise environment utilizing the ibm tivoli change and configuration management database ccmdb v 7 2 1 product it covers the new features available with ccmdb v7 2 and ccmdb v7 2 1 as well as details about the underlying components of the product and utilizing the product to support robust it processes such as change and configuration management it also focuses on the details of the data model process engine and the change and configuration management process management programs pmps this book provides a reference for it specialists and it architects working with the ccmdb v7 2 1 product

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