

# BigFix 11 Infrastructure Monitoring

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BigFix provides several methods to monitor and understand the health of a deployment, including system health dashboards and relevance. However, at times deeper introspection is required into the infrastructure BigFix runs upon.

This document will describe the following infrastructure monitoring approaches.

1. System resource utilization.
2. The SQL package cache.
3. SQL deadlocks.
4. SQL fragmentation.
5. SQL statistics.

Through the described monitors, it is possible to provide:

1. System monitoring results under load for the BigFix root and database servers.
  - If these servers are not collocated (i.e., they are on separate operating system instances), two invocations of the monitor will be required (i.e., one invocation for each system).
2. Package cache results under suitable workload for the database server.
3. SQL transaction deadlock event monitor information.
4. A report on the current database fragmentation.
5. A report on the “freshness” of database statistics.

# 1 SYSTEM RESOURCE UTILIZATION

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The BigFix Performance Toolkit (see the “Further Reading” section) provides a monitor wrapper utility known as MXPerfmon. This utility generates system specific monitoring commands that may be of value on any node in a BigFix deployment.

The following sample Windows monitor commands were generated by MXPerfmon and may be used directly to monitor system resources. Some notes on this monitor follow.

- You need to run an instance on each machine from an elevated shell.
- The sample monitor samples every 60 seconds for 1440 iterations, which is equivalent to 24 hours.
  - The monitor frequency may be adjusted, but it is recommended not to go below a five (5) second interval or have an excessive number of data points. For example, in the ballpark of 1000 data points is plenty.
- It will create a system monitor output BLG file in typically the C:\Perflogs directory.
- The monitor is named BFMon and is capped at 250MB.

```
logman delete BFMon  
  
logman create counter BFMon -f bincirc -v mmddhhmm -max 250 -c "\LogicalDisk(*)\*"\  
"\Memory\*" "\Network Interface(*)\*" "\Paging File(*)\*" "\PhysicalDisk(*)\*"  
"\Processor(*)\*" "\Process(*)\**" "\Redirector\*" "\Server\*" "\System\*"  
"\Thread(*)\*" "\SQLServer:Databases(*)\*" "\SQLServer:Locks(*)\*"  
"\SQLServer:Transactions(*)\*" "\SQLServer:Wait Statistics(*)\*"  
"\SQLServer:Availability Replica(*)\*" "\SQLServer:Database Replica(*)\*"  
-si 60 -  
sc 1440  
  
logman start BFMon
```

Figure 1: MXPerfmon Windows Monitor

Additional notes:

- The SQL counters only apply to the SQL node, and the name of the SQL counters may not match your environment. It is best to inspect your local system to confirm and possibly update the counter names.
- It is possible to include other options, such as TCP/IP/UDP counters, using the provided MXPerfmon utility.
- Once the BLG file has been generated, it may be compressed and forwarded to product support. The file typically compresses well (e.g., an 8x compression rate).

## 2 THE SQL PACKAGE CACHE

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The SQL package cache provides a snapshot of all currently “active” MS SQL transactions. For database experts, this snapshot can prove invaluable. The following query may be used to provide a current snapshot of the package cache. Note the “ORDER BY” predicate may be altered based on the desired ordering of results.

```
SELECT TOP 100 SUBSTRING(qt.TEXT, (qs.statement_start_offset/2)+1,
((CASE qs.statement_end_offset
WHEN -1 THEN DATALENGTH(qt.TEXT)
ELSE qs.statement_end_offset
END - qs.statement_start_offset)/2)+1) AS query_text,
qs.execution_count,
qs.total_rows, qs.last_rows, qs.total_rows / qs.execution_count avg_rows,
qs.total_dop, qs.last_dop, qs.total_dop / qs.execution_count avg_dop,
qs.total_logical_reads, qs.last_logical_reads,
qs.total_logical_writes, qs.last_logical_writes,
qs.total_physical_reads, qs.last_physical_reads,
qs.total_worker_time, qs.last_worker_time,
qs.total_worker_time / qs.execution_count avg_worker_time,
qs.total_elapsed_time / 1000 total_elapsed_time_in_ms,
qs.last_elapsed_time / 1000 last_elapsed_time_in_ms,
qs.total_elapsed_time / qs.execution_count / 1000 avg_elapsed_time_in_ms,
qs.creation_time, qs.last_execution_time, qp.query_plan
FROM sys.dm_exec_query_stats qs
CROSS APPLY sys.dm_exec_sql_text(qs.sql_handle) qt
CROSS APPLY sys.dm_exec_query_plan(qs.plan_handle) qp
ORDER BY avg_elapsed_time_in_ms DESC -- CPU avg
```

Figure 2: SQL Package Cache

### 3 SQL DEADLOCKS

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SQL deadlocks involve competing transactions from two or more applications. Deadlocks are rare events in BigFix and may be influenced by custom integrations and reporting tools. If a deadlock occurs, a victim is selected for rollback. Deadlock occurrences may be viewed as part of the SQL collector in the system resource monitor capture described in the first part of this guide. See the “Further Reading” sections for Microsoft resources that provide more detail on the definition and management of deadlocks.

To better understand the cause of a deadlock, MS SQL installs a deadlock monitor by default, and it may be inspected historically. Deadlocks may be inspected by the system\_health session in SQL Server Management Studio (see “Further References”). The following query may be used to extract this information.

```
SELECT xdr.value('@timestamp', 'datetime') AS [Date],  
       xdr.query('.') AS [Event_Data]  
  FROM (SELECT CAST ([target_data] AS XML) AS Target_Data  
        FROM sys.dm_xe_session_targets AS xt  
         INNER JOIN sys.dm_xe_sessions AS xs  
           ON xs.address = xt.event_session_address  
      WHERE xs.name = N'system_health'  
        AND xt.target_name = N'ring_buffer') AS XML_Data  
CROSS APPLY  
Target_Data.nodes('RingBufferTarget/event[@name="xml_deadlock_report"]') AS  
XEventData(xdr)  
ORDER BY [Date] DESC;
```

Figure 3: SQL Deadlock Information

## 4 SQL FRAGMENTATION

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The SQL fragmentation query provides a data object breakdown of fragmentation counts. It can be used to determine the health of the database and the associated index management scripts provided by BigFix. Please see the BigFix Maintenance Guide in the “Further Reading” section for comprehensive information on the BigFix index management scripts.

```
select s.name,o.name,i.name,ips.avg_fragmentation_in_percent,ips.page_count
from sys.objects o left outer join sys.schemas s on
o.schema_id= s.schema_id  left outer join sys.indexes i on
o.object_id=i.object_id left outer join sys.dm_db_index_physical_stats (db_id(),
NULL, NULL, NULL, NULL) AS IPS
on i.object_id=IPS.object_id and i.index_id=ips.index_id
where o.type='U' and i.index_id > 0 order by avg_fragmentation_in_percent desc
```

Figure 4: SQL Fragmentation

## 5 SQL STATISTICS

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MS SQL uses statistics for query optimization. For example, if a table has low row cardinality, it may prefer a table scan versus an index lookup. The following query will provide the current set of SQL statistics in descending order by the last update timestamp.

```
select sp.stats_id, name, filter_definition, last_updated, rows, rows_sampled,
steps, unfiltered_rows, modification_counter from sys.stats as stat cross apply
sys.dm_db_stats_properties(stat.object_id, stat.stats_id) as sp order by
last_updated desc
```

*Figure 5: SQL Statistics Query*

In the event the statistics appear old or incomplete, MS SQL offers a comprehensive stored procedure to force statistics updates.

```
exec sp_updatestats;
```

*Figure 6: SQL Statistics Update*

## 6 FURTHER READING

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In the event further reading is desired, the following technical resources are available.

BigFix Platform Documentation: [URL](#)

BigFix Capacity Planning Guide: [URL](#)

BigFix Maintenance Guide: [URL](#)

BigFix Performance Toolkit: [URL](#)

MS SQL Deadlocks Guide: [URL](#)

MS SQL system\_health Session: [URL](#)

MS SQL Server Management Studio Event Data: [URL](#)