

CRAIG ENGLAND

Ayr, Scotland

Age: 28

www.craigengland.co.uk

Work Experience



Capquest

Collections Associate
Glasgow, Scotland



ARC/ARO Inc

Collections Associate
Victoria, British Columbia

I have had 3 years experience in a telephone based environment where I have developed an impeccable manner and know how of listening and communicating with customers

- Providing excellent customer service
- Scribing and preparing meeting briefings
- Closing deals and arrangements on a daily basis
- Selling customers on the idea of being 'debt free'



Jammircron Technology Corporation

Internship / E-business Strategy
Vancouver, British Columbia

Setting up social media channels for the company,
Responsible for dealing with client queries to the
internal content management system

- Addressing queries via phone and email
- Implementing of HTML/CSS onto CMS

Voluntary Work - 2010-2015

Oxfam UK

Online Shop Assistant

Greater Victoria Coalition to End Homelessness

Social Media Strategist

Contact Information



craig@craigengland.co.uk



07981 275496

Education

Glasgow Caledonian University

2:1 Honours Degree

Electronic Business

Knowledge Of

Google Analytics

Google Webmaster Tools

Search Engine Optimization

Social Media Integration

Wordpress

Qwik (E-commerce platform)

HTML

CSS (Sass)