

CRAIG ENGLAND

Ayr, Scotland

Age: 28

Work Experience



Capquest

Collections Associate
Glasgow, Scotland



ARC/ARO Inc

Collections Associate
Victoria, British Columbia

Working in a call centre environments providing
a high level of customer service

- Providing excellent customer service
- Scribing and preparing meeting briefings
- Chairing meetings when manager not present
- Handling multiple customers in a timely fashion



Jammircron Technology Corporation

Internship / E-business Strategy
Vancouver, British Columbia

Setting up social media channels for the company,
Responsible for dealing with client queires to the
internal content management system

- Addressing queries via phone and email
- Implementing of HTML/CSS onto CMS

Voluntary Work - 2010-2015

Oxfam UK

Online Shop Assistant

Greater Victoria Coalition to End Homelessness

Social Media Strategist

Contact Information



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Education

Glasgow Caledonian University

2:1 Honours Degree

Electronic Business

Knowledge Of

Google Analytics

Google Webmaster Tools

Search Engine Optimization

Social Media Integration

Wordpress

Shopify

Qwik (www.qwik.ca)

HTML5

CSS3