

CRAIG ENGLAND

Ayr, Scotland

Age: 28

www.craigengland.co.uk

Work Experience



Capquest

Collections Analyst
Glasgow, Scotland



ARC/ARO Inc

Collections Analyst
Victoria, British Columbia

Working in a call centre environments providing a high level of customer service

Collectiing and analysing thousands for phone calls to establish patterns for reporting purposes

Took part in monthly meetings where discussions would centre around providing clients with vast amounts of information in a presentable and understandable way



Jammircron Technology Corporation

Internship / Junior Web Designer
Vancouver, British Columbia

Setting up social media channels for the company, Responsible for dealing with client queires to the internal content management system

Addressing queries via phone and email
Implementing of HTML/CSS onto CMS

Contact Information



craig@craigengland.co.uk



07981 275496

Education

Glasgow Caledonian University

2:1 Honours Degree
Electronic Business

Knowledge Of

Google Analytics
Google Webmaster Tools
Search Engine Optimization
Social Media Integration

Wordpress
Qwik (E-commerce platform)

HTML
CSS (Sass)

Voluntary Work - 2010-2015

Greater Victoria Coalition to End Homelessness

Social Media Strategist