Accessing Account

Primary actors: USER

Main Scenario:
1. User wants to check a message so they call to initiate account access attempt\
2. User dials # or 8888
3. User then enters password to gain access to profile, and presses the corresponding button after to do whatever they accessed the account for.

Retrieving Message
Primary actors: USER

Main Scenario:
1. User wants to check a message so they call to initiate account access attempt
2. User dials # or 8888
3. User then enters the password to gain access to the profile, and presses 1 to retrieve messages.
4. From here, messages are played in chronological order and can be skipped/deleted.

Leaving Message
Primary Actors: User calling, User being called

Main Scenario:
1. User A calls extension and the other user, named User B does not pick up the phone.
2. User A hears the default automated greeting.
3. User presses 1 to record a message.
4. User A records their message for User B.
5. The message is ended by User A hanging up the phone.

Extensions
2a: User calls an inactive extension
   - Error message is displayed
2a2: User B has created a custom greeting in the account menu
   - Custom greeting is played
4a: User A doesn't complete their message in the allotted time.
   - The message is automatically ended when the time period is up.

Deleting Message
Primary Actors: User accessing their account

Main Scenario:
1. The user has entered their account and presses 1 to retrieve their messages.
2. The first message is displayed for the user.
3. The user is given three options, press one to play the current message, press 2 to delete the current message, press 3 to skip to the next message.
4. The user presses 3 to delete the current message.
5. The next message in the cue is automatically displayed and the user is given the option menu again.