

BHAGYASHREE C

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CAREER OBJECTIVE

To build a rewarding career with a reputed organization and perform to the best of my abilities, utilizing my skills and expertise for the betterment of the organizational and to realize the self potential.

ACADEMIC DETAILS

Course	University/Board	Institute	Percentage	Year of passing
B.E	Vishveshvaraya Technological University (VTU)	Sai Vidya Institute Of Technology	56.30	2016
Class 12	Pre University Board	Malleshwaram Ladies Association PU College	50.1	2012
Class 10	KSEEB	Stella Maris High School	70.72	2010

ROLES AND RESPONSIBILITIES

- Currently working with HP as TECHNICAL SUPPORT ENGINEER at LEVEL-1.
- Within 6 months of joining moved to commercial desktop support from consumer.
- Troubleshooting customer's issue on call, many times received appreciation from customers for resolving issue within no time.
- Also monitored new joined people on floor i.e floor supervision.
- Also many times i was able to calm down irate customers and make them understand the issue, resolve it and at the customers were happy.

CERTIFICATIONS

- Completed GRE classes at PRINCETON REVIEW.

TECHNICAL SKILLS

- Languages: C and C++ basics, unix, sql.
- Operating Systems: Windows XP, 7, 8, 8.1, 10, fedora.
- Software: MySQL, visual basic studio.

WORKSHOPS AND PARTICIPATION

- Won second place in project exhibition done at LRDE.
- Attended seminar on big data, "ONE DAY TECHNICAL SYMPOSIUM on BIG DATA".
- Participated in QUIZ and DEBUGGING events.
- Mini project on "Piggy backing using OpenGL".
- Cleared EMC2 certification.
- Volunteered in various cultural fests in Bangalore.
- Done charity works through "Help Age India".

SKILLS AND EXPERTISE

- Ability to Visualize, Confident and Optimistic
- Reliable, Likeable and a positive minded personality.
- Good interpersonal communication skills.
- Good analytical skills.
- Team work and Quality focused.
- Accuracy and attention to details.
- Good at taking responsibility.

HOBBIES

- Painting and sketching.
- Gardening.
- Cooking.
- Listening to music.
- Travelling and exploring new places.
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PERSONAL DETAILS

Father's name: CHANDRASHEKHAR B G

DOB: 26-11-1994

Address: #69, 'BAANANCHHU', 9th main, 7th cross, Aditya nagar,

Vidyaranyapura post, Bangalore-560097.

DECLARATION

I hereby declare that the information contained above is true to best of my knowledge.

-BHAGYSHREE C