**BHAGYASHREE C**

Email ID: bhagya1118c@gmail.com

**Phone:+91- 7353037890**

CAREER OBJECTIVE

To build a rewarding career with a reputed organization and perform to the best of my abilities, utilizing my skills and expertise for the betterment of the organizational and to realize the self potential.

ACADEMIC DETAILS

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| --- | --- | --- | --- | --- |
| Course | University/Board | Institute | Percentage | Year of passing |
| B.E | Vishveshvaraya Technological University (VTU) | Sai Vidya Institute Of Technology | 56.30 | 2016 |
| Class 12 | Pre University Board | Malleshwaram Ladies Association PU College | 50.1 | 2012 |
| Class 10 | KSEEB | Stella Maris High School | 70.72 | 2010 |

ROLES AND RESPONSIBILITIES

* Currently working with HP as TECHNICAL SUPPORT ENGINEER at LEVEL-1.
* Within 6 months of joining moved to commercial desktop support from consumer.
* Troubleshooting customer's issue on call, many times received appreciation from customers for resolving issue within no time.
* Also monitored new joined people on floor i.e floor supervison.
* Also many times i was able to calm down irate customers and make then understand the issue, resolve it and at the customers were happy.

CERTIFICATIONS

* Completed GRE classes at PRINCETON RVIEW.

TECHNICAL SKILLS

* Languages: C and C++ basics, unix, sql.
* Operating Systems: Windows XP, 7, 8,8.1,10, fedora.
* Software: MySQL, visual basic studio.

WORKSHOPS AND PARTICIPATION

* Won second place in project exhibition done at LRDE.
* Attended seminar on big data, "ONE DAY TECHNICAL SYMPOSIUM on BIG DATA".
* Participated in QUIZ and DEBUGGING events.
* Mini project on “Piggy backing using OpenGL”.
* Cleared EMC2 certification.
* Volunteered in various cultural fests in Bangalore.
* Done charity works through “Help Age India”.

SKILLS ANDEXPERTISE

* Ability to Visualize, Confident and Optimistic
* Reliable, Likeable and a positive minded personality.
* Good interpersonal communication skills.
* Good analytical skills.
* Team work and Quality focused.
* Accuracy and attention to details.
* Good at taking responsibility.

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| HOBBIES |

* Painting and sketching.
* Gardening.
* Cooking.
* Listening to music.
* Travelling and exploring new places.

PERSONAL DETAILS

Father’s name: CHANDRASHEKHAR B G

DOB: 26-11-1994

Address: #69,'BAANANCHHU', 9th main,7th cross, Aditya nagar,

Vidyaranyapura post, Bangalore-560097.

DECLARATION

I hereby declare that the information contained above is true to best of my knowledge.

-BHAGYSHREE C