BIGYAN BASTOLA 410 Pine Street Southeast, Albuquerque, New Mexico • bbastola1@unm.edu • 513 837-6357

EDUCATION

University of New Mexico   Anticipated Graduation: August 2026
Computer Sciences and Technology

COMPUTER & TECHNICAL SKILLS

Programming languages: Java, C++, HTML, CSS, JavaScript

Software: Microsoft Office, Google suite, Adobe Photoshop, Adobe Premier Pro

Networking: Knowledgeable with computer networking concepts

Operating Systems: Windows, Mac OS, Linux

Language: English(expert), Nepali(expert), Hindi(expert)

RELEVANT JOB EXPERIENCE

Student It Tech Support at HSC UNM   **January 2022- May 2022**

•   Set up new desktop systems by Imaging the computers and configured laptops for incoming employees and loaded required software and server permissions.

•   Reviewed requests for service to resolve IT difficulties, documenting and fielding tickets to improve problem   resolution.

•   Updated software versions with patches and new installations to close security loopholes and protect users.

•   Disassembled computer systems to troubleshoot and resolve hardware issues.

•   Frequently Checked emails and replied to them with the solution.

Project ECHO   **December 2023- August 2024**

• Online Video Hosting and solving the technical issues and Operating Conference Call.

• Video Editing by adobe premiere pro and uploading the videos to YouTube.

• Provided troubleshooting of computer hardware, software, printer, scanners, and wireless related issues.

• Updated drivers for the laptops and install the Update for the Windows.

Personal Website Portfolio (HTML/CSS/JavaScript Project)

•   Working on a personal website www.bigyanbastola.com.np

CS Projects

C++ Projects: Bomb lab project where the bombs need to be defused.

Genetic Mutation project where the agents need to be in the state of sickness and the condition where the diseases is transferable or not.

Java Projects: Hangman project, Connect Four project, Tic-tac-toe Project, Author Book Project, Domino Project, Scrabble project.

HONORS & AWARDS

•   *Received Front End Development certificate by Meta in Coursera.*

•   *Received International Amigo Scholarship*

EXTRACURRICULAR ACTIVITIES & VOLUNTEERISM

•   **Event and parking Services at UC:** Controlled the ingress and egress of the vehicles during the events. Kept the radio traffic to a minimum.

•   **Tutor Services** - Taught lessons in Science, Mathematics, and English from grades 8 to 10, conducted fun, educational classroom activities like quizzes, debates, and presentations to make lessons more interactive and planned and organized sports meet.