# FACTBOOK



# **RESTAURANT INDUSTRY SALES (\$B)**



# RESTAURANT INDUSTRY EMPLOYMENT

# 2009 12.3 million 2009

LOCATIONS: 1 million+

# RESTAURANT INDUSTRY SHARE OF FOOD \$





## CONSUMER TRENDS BY THE NUMBERS

\*Projected

**62%** Consumers who say the availability of locally sourced food would make them choose one restaurant over another.

**61%** Consumers who say they order more healthful options at restaurants than they did two years ago.

26% Consumers who say the availability of tableside electronic ordering and payment options would make them choose one restaurant over another.

**44%** Consumers who say they placed a food order for takeout or delivery using a restaurant app or website during the past year.

**55%** Consumers who say they would order breakfast items more often if restaurants offered them all day.

**58%** Consumers who say the primary reason they like locally sourced food in restaurants is that it supports farms and food producers in their community.

**56%** Consumers who say the availability of discounts for dining at off-peak times of the day would make them choose one restaurant over another.

**52%** Consumers who say they would rather spend money on an experience such as a restaurant or other activity, compared to purchasing an item from a store.

**56%** Consumers who say the ability to walk there from their home would make them choose one restaurant over another

41% Consumers who would buy meal kits to prepare at home if their favorite restaurant offered them

**50%** Consumers who say the availability of a customer loyalty and reward program would make them choose one restaurant over another.

**38%** Consumers who say they are more likely to have restaurant food delivered than they were two years ago.

**51%** Consumers who say the availability of environmentally friendly food would make them choose one restaurant over another.

# **OPPORTUNITY**



- Nearly 6 in 10 adults have worked in the restaurant industry at some point during their lives.
- 1 in 3 Americans got their first job experience in a restaurant.
- Restaurants are the top employers of teenagers in the economy —
   1 in 3 employed teens work in the restaurant industry.
- 9 in 10 restaurant managers started in entry-level positions.
- Restaurants employ more women managers than any other industry.
- Restaurants employ more minority managers than any other industry.
- 8 in 10 restaurant owners say their first job in the restaurant industry was an entry-level position.

## **CONSUMERS**



- 9 in 10 consumers say they enjoy going to restaurants.
- **3 in 4 consumers** say dining out with family and friends is a better use of their leisure time than cooking and cleaning up.
- Two-thirds of consumers say their favorite restaurant foods provide flavors they can't easily duplicate at home.
- 4 in 10 consumers say restaurants are an essential part of their lifestyle.

## **ECONOMIC IMPACT**



- Restaurant industry sales are projected to total \$863 billion in 2019 and equal 4 percent of the U.S. gross domestic product.
- The restaurant industry is projected to employ 15.3 million people in 2019 — about one in 10 working Americans.
- The restaurant industry is expected to add
   1.6 million jobs over the next decade, with employment reaching 16.9 million by 2029.
- More than 9 in 10 restaurants have fewer than 50 employees.
- More than 7 in 10 restaurants are single-unit operations.
- Sales per full-time-equivalent employee at eating and drinking places in 2018 were \$82,000.