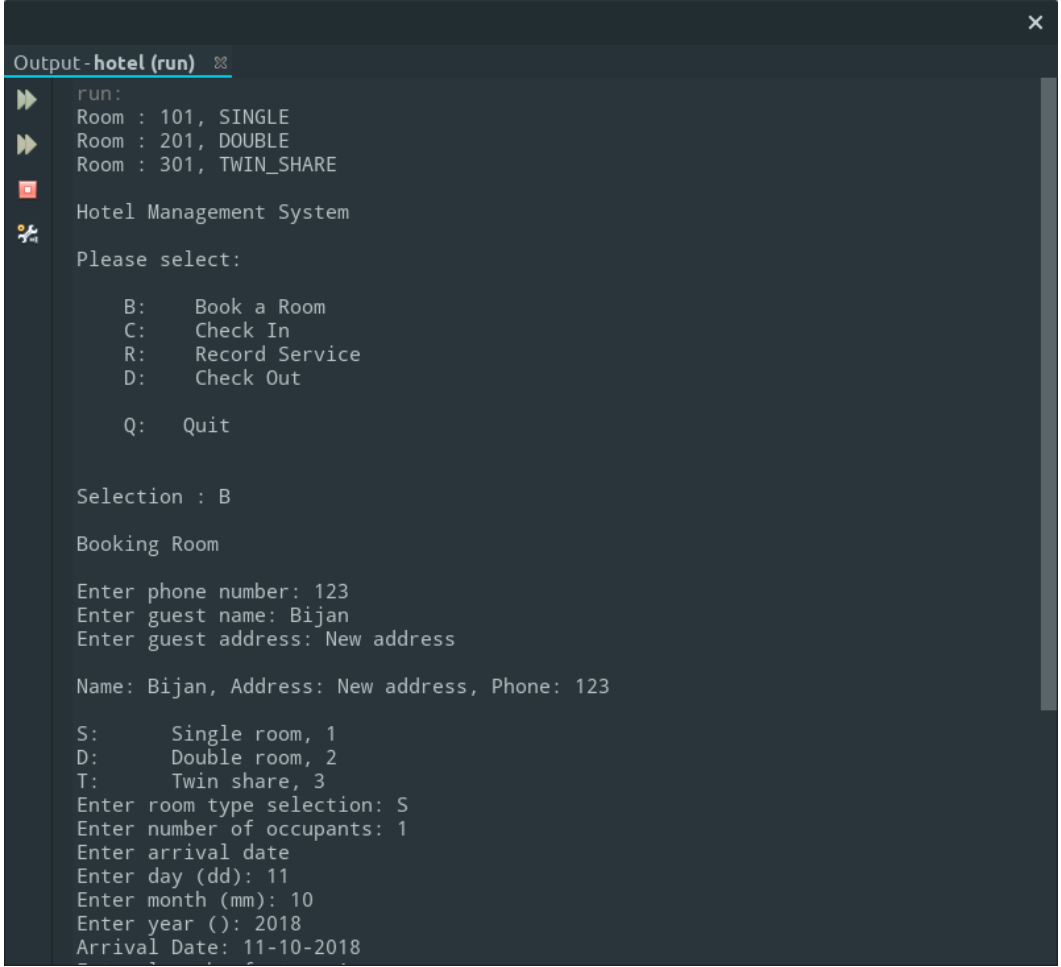


| | |
|--------------------------|--|
| Test Name | Service Charge |
| Use Case Tested: | RecordServiceCTL |
| Test Description: | Replicating the normal flow UAT to test the reported bug “Service can be charged for a room after checkout”. |
| Pre-conditions | Booking  <pre> Output - hotel (run) run: Room : 101, SINGLE Room : 201, DOUBLE Room : 301, TWIN_SHARE Hotel Management System Please select: B: Book a Room C: Check In R: Record Service D: Check Out Q: Quit Selection : B Booking Room Enter phone number: 123 Enter guest name: Bijan Enter guest address: New address Name: Bijan, Address: New address, Phone: 123 S: Single room, 1 D: Double room, 2 T: Twin share, 3 Enter room type selection: S Enter number of occupants: 1 Enter arrival date Enter day (dd): 11 Enter month (mm): 10 Enter year (y): 2018 Arrival Date: 11-10-2018 </pre> |

```
Output - hotel (run)
Enter room type selection: S
Enter number of occupants: 1
Enter arrival date
Enter day (dd): 11
Enter month (mm): 10
Enter year (y): 2018
Arrival Date: 11-10-2018
Enter length of stay: 1

The cost of booking a Single room from 11-10-2018 for 1 nights is $100.00

Enter credit card details
V: Visa
M: MasterCard
Enter credit card type selection: v
Enter credit card number: 1
Enter CCV: 1

Single room 101 is booked from 11-10-2018 for 1 nights by Bijan.
Visa Credit card number 1 has been debited $100.00
Confirmation Number : 1192018101
Hit <enter> to continue
Booking completed

Hotel Management System

Please select:

B: Book a Room
C: Check In
R: Record Service
D: Check Out

Q: Quit

Selection : |
```

Checkin

```
Output-hotels(run)
>> Single room 101 is booked from 11-10-2018 for 1 nights by Bijan.
>> Visa Credit card number 1 has been debited $100.00
>> Confirmation Number : 1192018101
>> Hit <enter> to continue
>> Booking completed

Hotel Management System

Please select:

    B:   Book a Room
    C:   Check In
    R:   Record Service
    D:   Check Out

    Q:   Quit

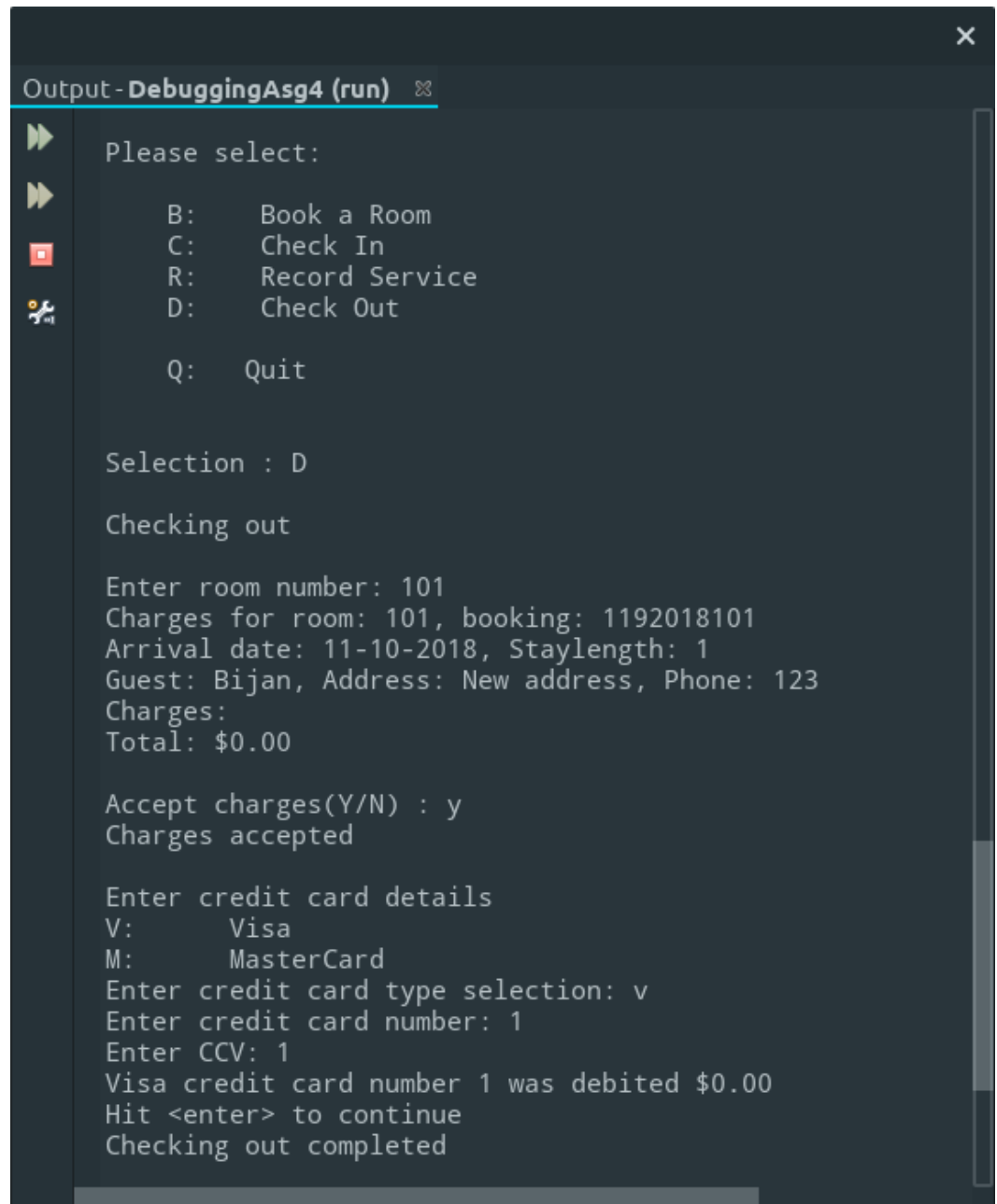
Selection : C

Checking in

Enter confirmation number: 1192018101

Single room 101 is booked from 11-10-2018 for 1 nights by Bijan.
Visa Credit card number: 1
Confirmation Number : 1192018101
Confirm checkin? (Y/N) : y
Check in confirmed
Hit <enter> to continue
```

CheckOut



```
Output - DebuggingAsg4 (run)
Please select:
B: Book a Room
C: Check In
R: Record Service
D: Check Out
Q: Quit

Selection : D

Checking out

Enter room number: 101
Charges for room: 101, booking: 1192018101
Arrival date: 11-10-2018, Staylength: 1
Guest: Bijan, Address: New address, Phone: 123
Charges:
Total: $0.00

Accept charges(Y/N) : y
Charges accepted

Enter credit card details
V: Visa
M: MasterCard
Enter credit card type selection: v
Enter credit card number: 1
Enter CCV: 1
Visa credit card number 1 was debited $0.00
Hit <enter> to continue
Checking out completed
```

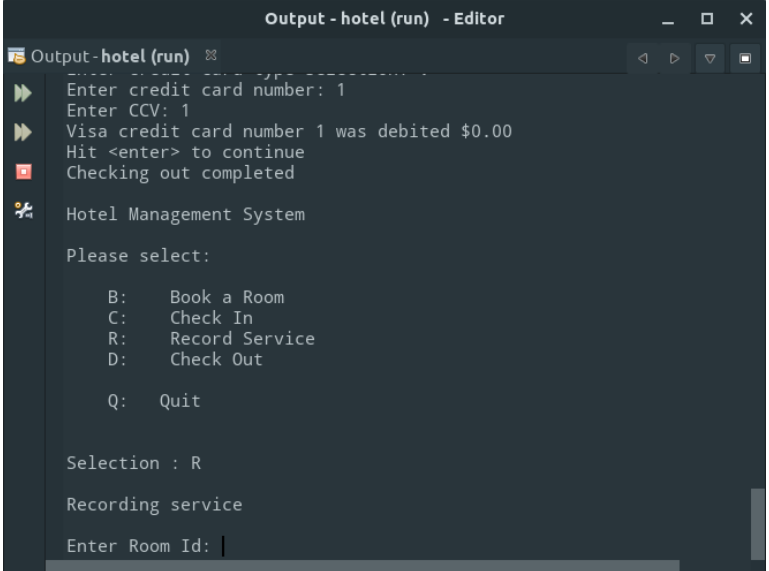
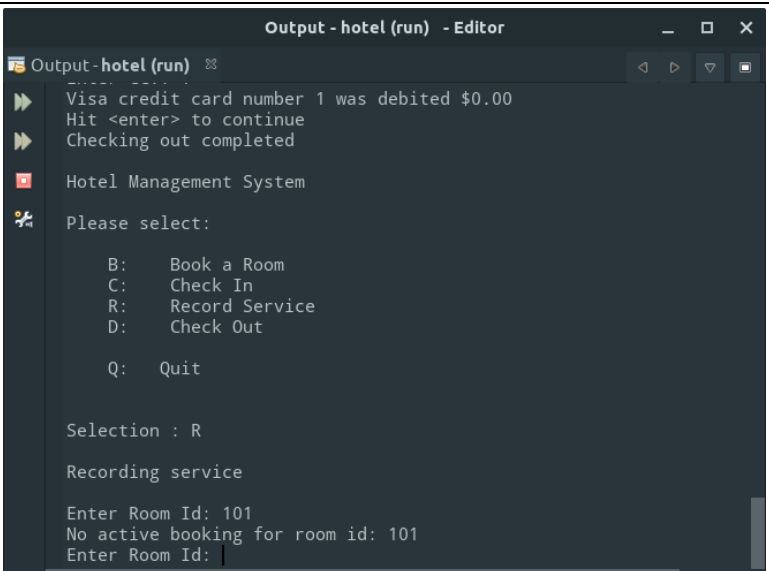
Post-conditions

Should charge for new service for a room that is already checkout

Notes:

Result (Pass/Fail/Warni ng/Incomplete)

PASS

| | TEST STEP | EXPECTED TEST RESULTS | ACTUAL OUTPUT | P / F |
|---|-------------------|---|---|-------|
| 1 | Press option R/r | Prompt to enter the room number |  | P |
| 2 | Enter Room Number | No active booking for room id: <roomNumber> |  | P |